Township of Langley

Est. 1873

Annual Report

For Fiscal Year Ending December 31, 2011

11

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Table of Contents

Introduction

Township of Langley at a Glance.....2

History.....3

Community Information.....4

2011 - 2014 Council.....6

Mayor's Message.....7

Administrator's Message.....8

2011 Committees.....9

Community and Capital Improvement Grants.....10

2011 Property Tax Exemptions.....12

The Sustainability Charter.....17

Divisional Overviews

Community Development.....22

Corporate Administration.....24

Engineering.....26

Finance.....28

Human Resources.....30

Protective Services - Fire.....32

Protective Services - RCMP.....34

Recreation, Culture, and Parks.....36

2011 Sustainability Planning and Development.....39

2012 Sustainability Planning and Development.....91

2013 Sustainability Planning and Development.....127

Township of Langley at a Glance

A community that combines vibrant urban centres with breathtaking natural beauty, where respect for the past coexists with plans for an exciting future, the Township of Langley is a place unlike any other.

Incorporated

April 26, 1873

Population (next census 2016)

106,276

Average Age

39.1 years

Area

316 square kilometres (122 square miles)

Area within the Agricultural Land Reserve

75%
235 square kilometres (91 square miles)

Acres of Dedicated Parkland

1,824 total acres of parkland

- 664 acres of active parkland
- 745 acres of passive parkland including undeveloped parkland
- 324 acres of acquired conservation land
- 90 acres of greenways/trails

Residential Housing Starts

- 466 single family
- 259 secondary suites
- 626 multi-family

Construction Value of Building Permits Issued

• Agricultural	$ 14.8 million
• Commercial	$ 40.9 million
• Residential	$231.7 million
• Industrial	$ 25.0 million
• Institutional	$ 18.8 million
Total	$331.1 million

Cost of Average Home

$510,347

Building Permits Issued

2,733

Business Licences at December 31, 2011

7,163

Employment Rate

Job ratio per employable resident: 0.93

* Township estimates December 2011.

Building on History *The Birthplace of BC*

Langley Township has a special place in our province's history. On November 19, 1858, the proclamation that created the Crown Colony of British Columbia was made by Governor James Douglas at the Big House in Fort Langley.

Each year, this historic event is commemorated in Fort Langley, now known as the Birthplace of BC, and the Township honours the community's pioneering families with a Douglas Day celebration.

A Legacy for Future Generations *The Sustainability Charter*

Meeting the needs of residents now and for years to come, caring for the world we live in, and showing fiscal responsibility, these three cornerstones of a socially, culturally, economically, and environmentally balanced community are priorities for the Township of Langley. On June 23, 2008, the Sustainability Charter was adopted as a symbol of commitment.

A high-level, long-term policy, the Charter will guide the corporation and the community towards a sustainable future and help ensure the municipality stays balanced through planned growth. Created from existing goals, objectives, and with public input, Council commissions and committees, and Township staff, the Sustainability Charter is meant to inspire residents to think about how their decisions and actions will impact the future.

Living off the Land

Farming and Agri-Tourism

Agriculture is an important part of Langley Township's heritage. When the Hudson's Bay Company established Fort Langley along the banks of the Fraser River in the 1800s, farming played an integral role in supporting life in and around the fur-trading post. Now, with 75% of the Township located within the Agricultural Land Reserve, agriculture continues to be a major industry.

Over the years, local farmers have sought new and creative ways to stay profitable, and it is just as common to find high-tech agricultural facilities, greenhouses, and agri-tourism destinations as it is to see crops in a field. Half the farms in Metro Vancouver are in the Township of Langley and farmers are utilizing marketing techniques and catering to niche markets to succeed in an industry where farm receipts total $230 million per year.

World-class wines, gourmet foods, organic turkeys, berries, and Christmas trees are some of the specialty crops and products produced in the Township of Langley, which also boasts a thriving equine industry.

Things to Do, Places to Go

Urban Amenities

The scenery is beautiful, the air is fresh, and there is lots of green space in the Township of Langley. But we are not just about country living. We are a growing, vibrant community that offers all the amenities, attractions, and conveniences of an urban centre.

Whether you are a resident or a visitor, there is much to do in Langley Township. Take a swim, go shopping, lace up some skates, dine out, see a show. Whatever your interests are, there are many options to keep you interested and entertained. Families can enjoy activities at our libraries, museums, and recreation centres, while those looking for a night out have plenty of restaurants, pubs, theatres, and clubs to choose from.

Shoppers will like browsing in one of the Lower Mainland's largest retail centres, and those who enjoy sports and special events can find plenty of action at the Langley Events Centre.

Home to six unique, distinct neighbourhoods, the Township of Langley is a community of communities where each urban centre provides its own opportunities for housing, employment, recreation, and shopping.

Fun for All

Events and Activities

There is a lot to celebrate in the Township of Langley. Throughout the year, a number of special events and festivals are held to encourage residents and visitors to gather and have fun with their family, friends, and neighbours.

Free events commemorate our heritage, encourage good health, raise awareness about the environment, and celebrate the fall harvest. Some of Langley Township's most popular and enduring events include Community Arbour Day, Municipal Awareness Day, May Day, Canada Day, Aldergrove Fair Days, BC Day, Langley's International Festival, Cranberry Festival, Douglas Day, Christmas in Williams Park, and the Langley Walk, which is celebrating its 50th anniversary in 2012.

One Place, Varied Spaces

Unique and distinct, urban and rural, Langley Township offers a mix of lifestyles and landscapes in the centre of the Lower Mainland. A community of communities, it features several vibrant centres surrounded by beautiful scenery.

Aldergrove

**Population 12,044*

A mix of rural land, residential areas, and business uses is found in Aldergrove. As Langley Township's most eastern community, it is home to parks, shops, the Aldergrove Kinsmen Community Centre, an outdoor pool, and Gloucester Industrial Estates. An Aldergrove Core Planning Program is currently being developed by the Township and members of the community to create a vision for downtown Aldergrove's future.

Brookswood/Fernridge

**Population 13,051*

Located in the south of Langley Township, Brookswood/Fernridge is filled with single family homes, parkland, natural spaces, trees, and conservation areas. A destination shopping area can be found in this community, which features a BMX bike track, skateboard park, and the George Preston Recreation Centre.

Fort Langley

**Population 3,458*

A popular destination for shoppers, diners, tourists, and those looking for recreation, Fort Langley hosts a complement of shops, restaurants, museums, art galleries, parks, and trails. Located on the banks of the Fraser River, it is home to the Langley Rowing and Paddling Centre and an outdoor pool. Known as The Birthplace of BC, the historic village was initially the site of Fort Langley, a Hudson's Bay Company trading post, which is now a National Historic Site.

Murrayville

**Population 9,644*

As Langley Township's traditional civic core, Murrayville features the Langley RCMP Main Detachment, Langley School District offices, Langley Memorial Hospital, W.C. Blair Recreation Centre, and Langley Regional Airport. Shopping areas, parks, historic landmarks, and residential areas are also located here.

Rural Area

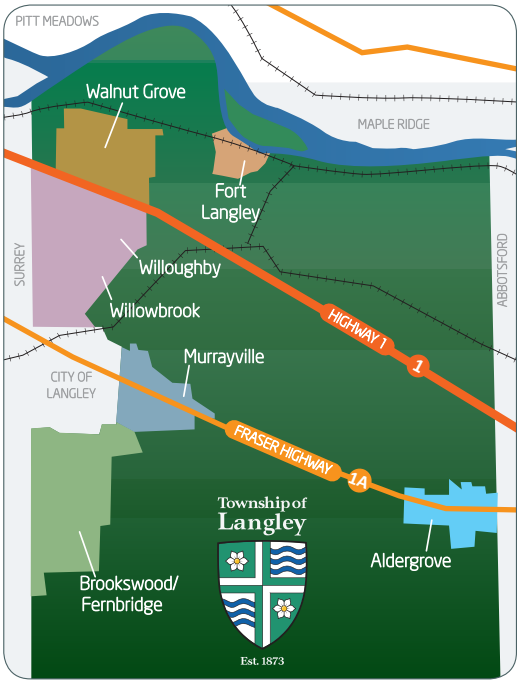
**Population 24,753*

Half the farms in Metro Vancouver are in the Township of Langley, where 75% of the land is located in the Agricultural Land Reserve. Homes and agri-businesses are in the rural land that surrounds the urban communities, along with an abundance of parks, green spaces, equestrian centres, golf courses, and world-class wineries.

Walnut Grove

**Population 23,918*

A residential and commercial centre that features homes, shops, the Walnut Grove Community Centre, movie theatres, and business parks, Walnut Grove is located in northwest Langley. This area connects to communities north of the Fraser River through the Golden Ears Bridge. A rapid bus exchange is being constructed near the TransCanada Highway and 200 Street interchange.



Willoughby/Willowbrook

**Population 19,408*

A vibrant, developing area in northwest Langley, this area features the Township of Langley's Civic Facility, Willowbrook Recreation Centre, Langley Events Centre, Willoughby Community Centre, and the Willowbrook Shopping Centre. This community is currently the Township's centre of growth, with new neighbourhoods being developed to provide a variety of housing options, parks, employment, and shopping opportunities.

* Township estimates December 2011.

A Place to Live, A Place to Work

Housing and Business

The Township of Langley is a thriving residential and business destination. With more than 109,000 residents calling it home and over 7,000 businesses operating in the community, Langley Township is a place where people want to live and work. More and more individuals, families, and companies are choosing this vibrant, centrally located municipality for its mix of affordable housing options, safe, complete neighbourhoods, and strong commercial climate.

The community prides itself on supplying one job for every Langley resident in the employed labour force and is committed to attracting and maintaining businesses. Companies succeed and the economy is strong in the Township of Langley, where business advantages include; access to major transportation routes and the US border, a large industrial floor space, one of the largest retail centres in the Lower Mainland, and available affordable property.

As the community grows in the years to come, Langley Township will continue to provide viable employment, recreation, transportation, and housing opportunities to maintain the lifestyle current residents and newcomers value.

Recreation, Parks, and Places for Fitness

A Healthy Community

Whatever your age, ability, or interests, there are many ways to get active and stay fit in the Township of Langley. More than 60 parks, walking trails, bike paths, and green spaces provide natural, scenic options for enjoying fresh air and getting exercise.

Community recreation centres and facilities provide additional opportunities to move your body, challenge your mind, and improve your health and well-being. Whether visiting an indoor or outdoor swimming pool, ice rink, fitness room, or indoor or outdoor walking track, achieving your fitness goals can be accomplished year round.

Those who love to play and watch sports ranging from hockey and lacrosse to gymnastics and basketball will find much to do and see. The Langley Events Centre showcases everything from local leagues to international tournaments. Along with facilities like the grandstand and track at McLeod Athletic Park, the Township has an excellent reputation as a sports tourism destination hosting the 2011 World Junior A Hockey Challenge, the BC Special Olympics in 2013, and will welcome the BC Seniors Games in 2014.

That's a Wrap!

The Film Industry

Fairytales come true and the supernatural is real in Langley Township, at least when the cameras are rolling. The film industry is a booming business in this community, which attracts TV shows, feature films, made for TV movies, and commercials with its picturesque scenery, financial incentives, and excellent production capabilities. Moviegoers and TV viewers will recognize numerous local scenes and landmarks, especially the distinctive Fort Langley Community Hall, on both the big and small screen.

Each year, the film industry spends an average of $16.5 million in the Township, resulting in a total economic impact of about $45 million per year. With television shows like Once Upon a Time, Supernatural, Arctic Air, and movies such as the Twilight Saga and The Company You Keep continuing to make use of Township parks, streets, buildings, and homes, it is not unusual to see actors such as Robert Redford, Susan Sarandon, Ginnifer Goodwin, and Adam Beach at work in our community.

2011- 2014 Council

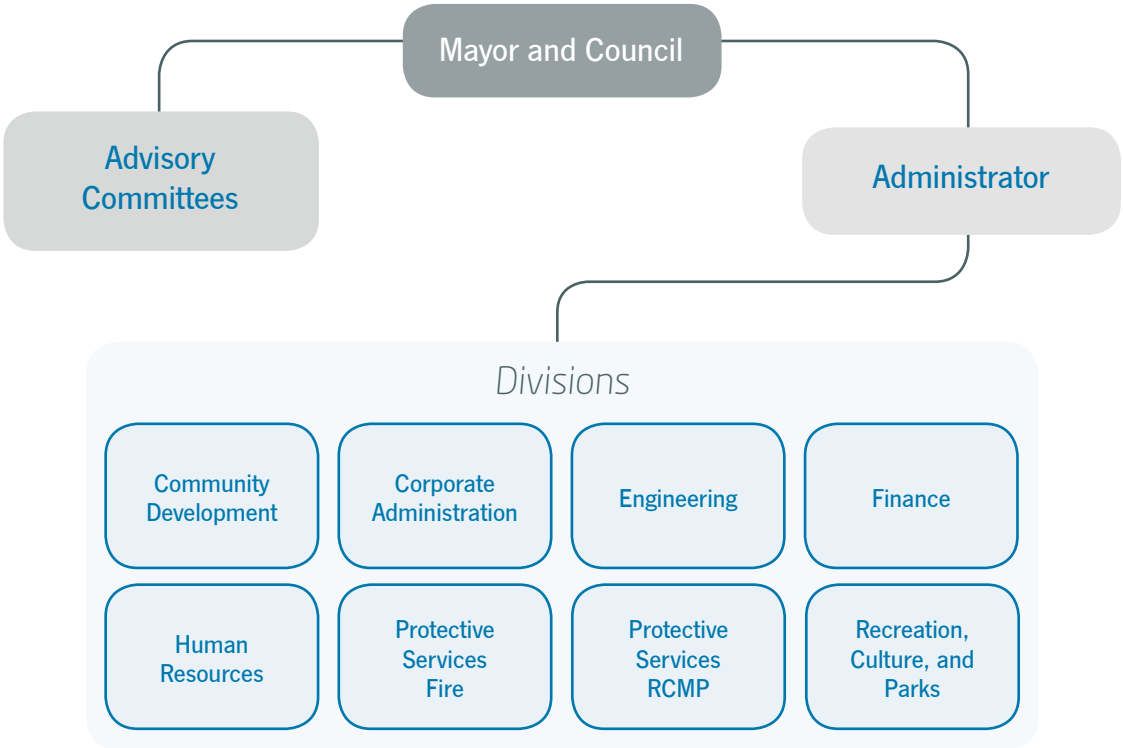
Back Row

Councillor Grant Ward, Councillor David Davis, Councillor Charlie Fox, Councillor Michelle Sparrow

Front Row

Councillor Kim Richter, Councillor Bob Long, Mayor Jack Froese, Councillor Steve Ferguson, Councillor Bev Dornan

Organizational Chart



Mayor's Message

On behalf of Township of Langley Council, it is my pleasure to present the 2011 Annual Report.

The Township of Langley is a community poised for great things. With its central location, distinct mix of urban and rural lifestyles, and available housing and employment, it is a place people want to live and work.

For many years, our community has been growing and changing. As more and more people choose to come to the Township of Langley, we continue to provide them with the best possible services, programs, and opportunities.

Despite the challenge, we are committed to providing exceptional services while demonstrating fiscal responsibility and protecting the environment. We are also committed to maintaining the unique qualities that Langley Township is known for. With our enviable mix of natural beauty and all the urban amenities of a city, ours is a municipality where you can stroll along the river, take a wine tour, shop, and dine out all in one day, all in one place.

As Langley Township continues to advance and embrace the future, we maintain elements of a close-knit community. This was demonstrated in early 2011 when the Fort Langley IGA was destroyed by fire. A gathering place for the entire village, it had been managed by the same family for years. Its loss was felt by many. Showing support for the owners and the village's business community, residents rallied to have it restored and offered input on a new building that will no doubt become a focal point for Fort Langley.

In 2011, the Township of Langley continued to foster its reputation as a sports tourism destination. We welcomed the new Rivermen Junior A Hockey Team to the Langley Events Centre, secured the upcoming BC Seniors Games and Legion National Youth Track and Field Championships, and benefitted from the legacy created by the highly successful BC Summer Games held the year before.

Residents were also encouraged to take care of their community and the world around them by participating in programs to reduce energy consumption and encourage recycling and composting. The need to find better ways to make and save money reached reality TV proportions when Aldergrove was chosen as the Oprah Winfrey Network's "Million Dollar Neighbourhood".

The Township of Langley is a place we can all be proud of. As a Township, we are preparing for the future by supporting planned growth, enhancing transportation, and ensuring all our communities remain healthy and safe; we also know it is the residents, business people, and volunteers who make this the exceptional community that it is.

The 2011 Annual Report provides a summary of Langley Township's statistical and financial information for the past year and outlines our corporate and strategic objectives. It also outlines our successes and accomplishments and offers a glimpse of our vision for this vibrant community's exciting future.

Jack Froese
Mayor

Administrator's Message

The Township of Langley is a unique place. It is a community that respects its history and honours its heritage and traditions while building towards an exciting future. It is a diverse place that is constantly growing and changing.

Each year, the Township takes on the challenge of providing valuable services and programs to the people who live and work here. For the more than 109,000 residents calling the Township home and over 7,000 businesses operating in our community, their expectations must be met while remaining fiscally responsible and taking care of the environment we live in.

To accomplish this, our municipality depends on the vision of Council to set the course of action and chart the goals for the year, and we rely on the expertise of close to 1,000 employees to get the job done.

In the 2011 Annual Report, you will learn about the steps taken to meet the current demands of our community, while preparing for sustainable growth in the future. It provides detailed statistical and financial information, outlines our assets and liabilities, and offers a glimpse into our goals and strategies for the years to come.

Whether you are a long-time Township resident or are new to our community, we hope you use this Annual Report to learn about all we have to offer.

For more information, visit our website at tol.ca.

Mark A. Bakken
Administrator

2011 Committees

Committees and Task Forces

- Agricultural Advisory Committee
- Aldergrove Planning Committee
- Community Safety Advisory Committee
- Economic Development Advisory Committee
- Heritage Advisory Committee
- Recreation, Culture, and Parks Advisory Committee
- Youth Advisory Committee

Governance Appointment

- South of Fraser Community Rail Task Force
- The Mayor's Council on Regional Transportation, South Coast British Columbia Transportation Authority (TransLink)

Legislative Requirement Appointments

- Board of Variance
- Parcel Tax Roll Review Panel

Organizational Appointments

- Community Leaders for Justice Reform
- Community Round Table Initiative
- CP Community Advisory Panel
- E-Comm Board of Directors
- Fraser Health Municipal Government Advisory Council
- Fraser Valley Regional Library Board
- GVRD – Agricultural Committee
- GVRD – Finance Committee
- GVRD – Flood Control and River Management Committee of the Lower Mainland Local Government Association
- GVRD – Labour Relations Bureau
- GVRD – Mayor's Committee
- GVRD – Municipal Board of Directors
- GVRD – Municipal Finance Authority
- GVRD – Pacific Parklands Foundation
- GVRD – Parks Committee
- GVRD – Regional Planning Committee
- GVRD – Water Committee
- Healthier Community Partnerships
- Langley Sustainable Agriculture Foundation
- Lower Mainland Treaty Advisory Committee
- Salvation Army Gateway of Hope Community Council
- South Fraser Child and Youth Council
- Tourism Langley Board of Directors

Community and Capital Improvement Grants

Through an approved budget expenditure of $300,500 allocated for grants, the Township of Langley provided funding and support to the following organizations and events:

- Aldergrove Agricultural Association
- Aldergrove Community Secondary School
- Aldergrove Elks
- Aldergrove Festival Days Society
- Aldergrove Neighbourhood Services
- Bard in the Valley Society
- BC Bonsai Society
- BC Country Music Association
- BC Farm Machinery and Agricultural Museum Association
- Benevolent Protective Order of Elks #259
- Brookswood Secondary School
- Brookswood Merchant Association
- Brookswood Senior Citizens #132
- Campbell Valley Equestrian Society
- Canadian Animal Rescue and Extended Shelter Society
- Canadian Cancer Society Relay for Life
- Canadian Owners and Pilots Association
- Canadian Project for Manners and Civility
- Canadian Red Cross Langley HELP Depot
- Critter Care Wildlife Society
- Derby Reach/Brae Island Park Partnership Association
- D.W. Poppy PAC and Secondary School
- Family and Youth Services Society
- Fibromyalgia Well Spring Foundation
- Fort Langley Business Improvement Association
- Fort Langley Community Association
- Fort Langley Community Improvement Association
- Fort Langley Legacy Foundation
- Fort Langley Lions Senior Hall
- Greater Langley Cycling Coalition Society
- Harmsworth Community Association
- KidSport Langley
- Kiwanis Fraser Valley Music Festival Society
- Langley Aero Club
- Langley Animal Protection Society
- Langley Arts Council
- Langley Association for Community Living
- Langley Canada Day Celebration Society
- Langley Chamber of Community Services
- Langley Community Chorus
- Langley Community Farmer's Market Society
- Langley Crime Prevention Society
- Langley District 4-H
- Langley Fine Arts School
- Langley First Capital Barbershop Chorus

- Langley Horse Federation
- Langley Lawn Bowling Club
- Langley Literacy Association
- Langley Meadows Community Association
- Langley Meals on Wheels
- Langley Players Drama Club
- Langley Riders Society
- Langley Scholarship Committee
- Langley Senior Secondary
- Langley Ukulele Association
- Langley's International Festival Society
- Maples Discovery Gardens Co-op
- Milner Community Chapel and Hall
- Murrayville Community Hall
- Navy League of Canada
- Pacific Parks Foundation
- Pacific Ride for Developing Disabilities
- Resource Training Organization of BC
- Rotary Club of Aldergrove
- Royal Canadian Army Cadet Corp
- Royal Canadian Legion Aldergrove #265
- Small Animal Shelter Rescue Society of BC
- Steppingstone Community Services
- The Arthritis Society
- Thunderbird Fast Draw Club
- Valley Therapeutic Equestrian Association
- Valley Transportation Advisory Committee
- Walnut Grove Secondary School
- Willoughby Community Hall Society
- Yorkson Watershed Stewardship Committee

2011 Property Tax Exemptions

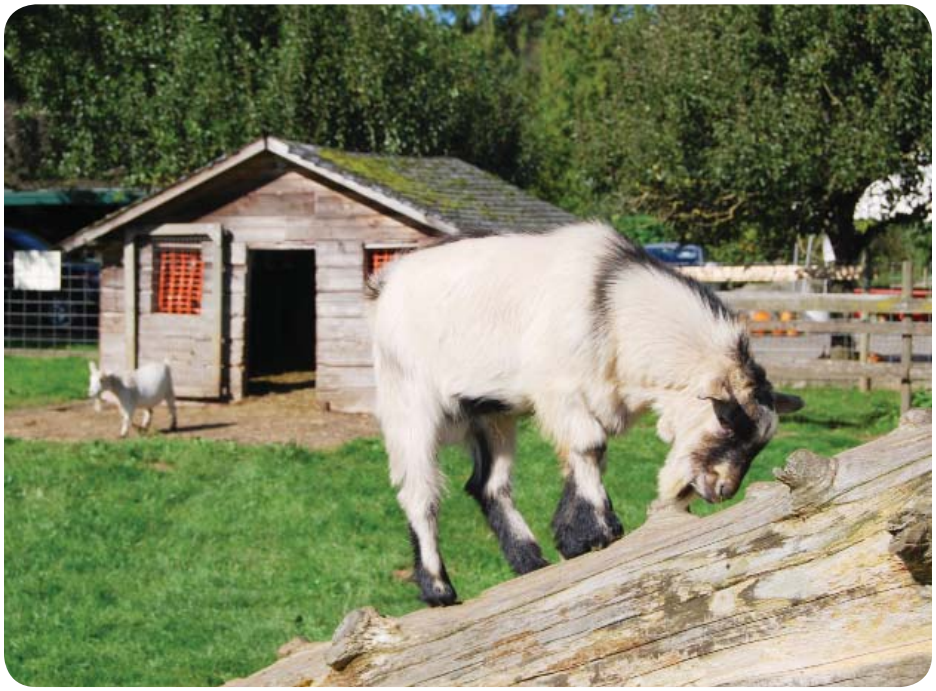
Under the Community Charter, certain properties are statutorily exempt from municipal property taxes, including provincial, municipal, First Nations, hospital, school, religious, and parts of farm properties. However, if these properties are leased out for other purposes, the properties become taxable. Township Council cannot provide tax exemptions to businesses.

The Community Charter also allows Township Council to provide permissive property tax exemptions to non-profit organizations that meet service objectives of the Township. If a Township property is leased to a non-profit organization, the property tax status changes from exempt to taxable. Council may then provide an exemption to the non-profit organization for the value of the resulting property taxes. The values of all the 2011 permissive tax exemptions are listed below.

Folio	Legal Description	Estimated Municipal Tax Value
0002311117	Critter Care Wildlife Society Sec 1, Twp 7, Pt E1/2 of S ½ of NE 14 exc Pl S 33	1,746.20
0006411117	City of Surrey Lot D, Sec 2, Twp 7, Plan 21402 PART SE 1/4	14,235.20
0014811117	Pacific Riding for Developing Abilities Sec 1, Twp 7, Pt N ½ of SE ¼ of NW ¼ of SW ¼	5,657.94
0026711112	Fernridge Community Hall Society Pt 90' x 121', SE 1/4, Sec 15, Twp 7, LS 16	1,209.82
0054411117	Langley Rod and Gun Club Sec 25, Twp 7, Part NW 1/4 of NW 1/4, Ex Plan LMP38137-RD	27,360.39
0072011006	Brookswood Senior Citizens Society Pcl A EP17083 Plan 1482 Part NE 1/4 Sec 27 Twp 7	5,859.93
0075211114	Brookswood Community Club Association Pt of SE 1/4, Sec 34, Twp 7, Plan 2048	3,955.38
0078412017	Langley Elks Lodge #359 Lt 610, Sec 35, Twp 7, Plan 67684	1448.38
0083911111	Langley Riders Society Lot 31, SE 1/4, Sec 35, Twp 7, Plan 36344	1,975.90
0101612006	Canadian Museum of Flight Lt 2, DL307, Pl 5745, Lease Langley Airport Hanger #3	4,855.21
0162811114	Willoughby Community Hall Society Lot A(5067), SW1/4, Sec 25, Twp 8, Pl 1137, S & E Sk 9716	1,341.57
0236811116	Campbell Valley House of Hope - A Ministry of Wagner Hills Farm Lot 21, Sec 6, Twp 10, Plan 46022 Part NW 1/4 of SW 1/4	7,773.40

Folio	Legal Description	Estimated Municipal Tax Value
0362111117	Corporation of the Township of Langley (Langley Animal Protection Society) Sec 1, Twp 11, Parcel C EP 12503, Part NE 1/4, Ex Plan Hwy 23059	26,046.95
0372511112	Langley Association for Community Living Lot 2, Sec 3, Twp 11, Pl 9437, Part N/W 1/4	2,403.37
0384011005	Nicomekl Enhancement Society Lot A, Sec 5, Twp 11, Land District 36, Plan LMP21511	3,997.73
0386211115	Murrayville Community Memorial Hall Association Pt SW 1/421 Ac, SW 1/4, Sec 6, Twp 11, Sk 96	1,489.59
0386311114	Murrayville Community Memorial Hall Association W 1/2 of Lot 2, SW 1/4, Sec 6, Twp 11, Plan 2393	929.43
0445911112	Coghlan Community Hall Lot 5, Sec 14, Twp 11, Plan 33924 Part SE 1/4	1,358.60
0453111114	Harmsworth Community Association Pt 2 Ac, NW 1/4, Sec 16, Twp 11, Pl 109278F Ex F/W Pl 28861	1,499.29
0461111000	The Land Conservancy Lot 7, DL 302, Plan 47680, M/H Reg # 52408 51241	1,200.36
0471611111	Langley Rugby Club Lot 8, Pl 2421, LOT 21 & 22	2,594.26
0478011112	Langley Heritage Society (Dixon House and Barn) DL 21 & 22,Parcel A (Rp4939), Of Lot 1 Pl 126	5,249.86
0552111006	BC Farm Machinery Museum Association Lots 4 & 5, Blk 15, DL 19, Plan 8855	10,287.84
0552611118	BC Farm Machinery Museum Association Lot 68, DL 19, Plan 30531	8,728.79
0571511119	Fort Langley Community Improvement Society Pt 1.012 Ac, DL 79, Sk 12854	5,560.93
0614911113	BC Old Age Pensioners (Aldergrove O.A.P.O.#71) Blk 2, NW 1/4, Sec 20, Twp 13, Plan 1621	4,213.30
0616312015	Aldergrove Vineyard Christian Fellowship Lot 68, Sec 20, Twp 13, Plan 51537 Part NW 1/4, ex Plan LMP51537-rd	4828.10
0616611111	Aldergrove Veterans & Seniors Society Sec 20, Twp 13, Pl 6587, E 32' of 2, RP 8614, Lot B	2,454.07
0758011000	Princess & The Pea B & B Ltd. Lot 1, Sec 31, Twp 10, Plan LMP34386 part NW 1/4	3,599.47
0758212007	Langley Memorial Hospital Foundation Lot 4, Sec 6, Twp 11,Plan LMP38288 Part SE 1/4	23,597.56
0758436098	Mountain View Conservation Centre Lot V, Sec 21, Twp 11, Plan 57853 Lease/Permit/Licence #239892, DL 234 & 325	2,788.29

Folio	Legal Description	Estimated Municipal Tax Value
0758714091	Scouts Canada Lot 11, Sec 14,Twp 7, Plan 27565	19,156.35
0764111043	Lutheran Church-Canada, Alberta-BC District (Wagner Farms) Lot A, Sec 25, Twp 11, Plan 1383 See BX489974	5,851.89
0764130095	Milner Community Association Lot 3, Plan BCP22732 DL 21 & 22	898.13
0764528022	Langley Children's Society (Langley Child Development Centre) Lot 3, Sec 6, Twp 11, Plan BCS1925	5,678.04
0764529049	Langley Children's Society (Langley Child Development Centre) Lot 15, Sec 6, Twp 11, Plan BCS1925	4,917.76
0764529058	Langley Children's Society (Langley Child Development Centre) Lot 16, Sec 6, Twp 11, Plan BCS1925	5,302.71
0764827066	GVRD - Pacific Parklands Foundation Lot A, Sec 7, Twp 12, DL 414, Plan BCP30090	4,072.75
0765023010	Langley Hospice Society Lt 56, Sec 35, Twp 7, Plan 38490, Pt S/W 1/4	1,617.89
0765411038	Flip City Gymnastics Club Lt 4, DL 124, Plan BCS3515	4,965.88
0765411047	Flip City Gymnastics Club Lt 5, DL 124, Plan BCS3515	4,965.88
0765411056	Flip City Gymnastics Club Lt 6, DL 124, Plan BCS3515	4,965.88
0765411065	Flip City Gymnastics Club Lt 7, DL 124, Plan BCS3515	4,965.88
1084011117	Langley BMX Association Lot 236, Sec 35, Twp 7, Plan 42935 Part S/E 1/4	398.43
1335311110	Langley Association for Community Living Lots 7 & 8, Sec 33, Twp 10, Plan 12012, NW ¼	2,378.96
1486111113	Girl Guides - Fraser Skies Area Lot Park, DL 318, Plan 45454	688.47
1565311112	Fort Langley Lions Club Lots 69 & 60, DL 324, Plan 645	1,949.61
6585111000	Langley Quarter Midget Association Lot 1, Sec 7, Twp 13, Plan 20961, Part SW 1/4	1,947.27



The Sustainability Charter

The Township of Langley's sustainability vision is to build a legacy for future generations by leading and committing the community to a lifestyle that is socially, culturally, economically, and environmentally balanced.

Social/Cultural Goals

Build corporate and community capacity

- commit to good governance by democratic means
- maintain a high performance workforce
- recognize our cultural and ethnic diversity
- encourage and promote active volunteerism
- monitor changes in community values, aspirations, and needs
- respond to community and social needs

Celebrate our heritage

- identify, protect, and manage heritage resources
- promote awareness of heritage values
- support unique community heritage events
- partner with the City of Langley, Kwantlen First Nation, and heritage societies to further heritage interests

Protect our people and their properties

- prevent crime and reduce the effects of crime
- prevent fire and minimize losses
- prepare for emergencies and disasters
- foster a preventative approach to personal and community safety
- provide consistent and effective bylaw enforcement

Provide and support community based leisure opportunities

- provide parks, open space, and recreation facilities
- nourish the arts as an expression of cultural value
- improve personal well-being and celebrate community spirit
- deliver recreation programming and support community services
- form partnerships to maximize leisure opportunities

Nurture a mindset of sustainability

- reward sustainability innovation
- practice green purchasing
- incorporate a sustainability mentality into the community
- heighten the awareness of sustainability initiatives
- provide leadership for sustainability practice and innovation

Economic Goals

Develop livable and vibrant communities

- focus on compact urban form and mixed-use neighbourhoods
- manage growth consistent with overall community needs
- encourage high quality design
- provide flexible, affordable, and mixed housing options
- make communities pedestrian and bicycle-oriented

Invest in effective infrastructure

- ensure quality construction and best value for our investment
- manage and maintain our assets to maximize their service life
- be innovative in making *green* investments

Strengthen our economy

- promote Langley's reputation as a great place to live, work, and play
- establish Langley as a centre of excellence in education and training
- strengthen the agricultural economy
- maximize the tourism potential in Langley
- increase jobs and revenue from major events and venues

Integrate transportation and community planning

- encourage and facilitate transit oriented developments
- provide safe and affordable transportation infrastructure
- coordinate with other agencies and groups to improve transit and road services
- increase passenger traffic at local airports

Achieve fiscal stability and fiscal health

- develop effective financial strategies and plans
- practice responsible fiscal management
- develop non-taxation funding sources
- promote continuous improvement and operational efficiency
- manage risk and minimize liability
- engage citizens on funding of services and program needs

Environmental Goals

Conserve and enhance our environment

- conserve water
- improve stormwater quality
- reduce air pollution

Promote stewardship

- practice 3Rs: reduce, reuse, recycle
- establish and strengthen stewardship partnerships
- plant trees

Respect our rural character and rural heritage

- recognize the rural character as an essential community feature
- protect views, characteristic landscapes, and rural roads
- preserve the agricultural land base for food production

Reduce energy consumption

- promote energy efficiency in new and retrofit buildings
- promote use of local renewable energy

Increase biodiversity and natural capital

- protect and enhance rivers and streams
- protect and enhance environmentally significant areas
- protect endangered species and enhance wildlife habitats
- use native plants in parks and greenways

Divisional Overviews

Building a legacy for multiple generations requires leadership, long-term commitment, community involvement, and regular reporting. These basic requirements form the guiding decision making principles for the Township of Langley.

Community Development

The Community Development Division helps manage growth and create sustainable neighbourhoods by providing professional advice and services to Township Council, staff, developers, consultants, and the general public.

What we do:

- create plans and develop projections for communities and neighbourhoods
- analyze development proposals
- assess impacts on the environment, heritage, and public well-being
- promote economic development and provide heritage services
- create land use, building, business licence and servicing bylaws, and administer permits
- design and develop public open space to encourage social wellness and connectivity
- provide creative and innovative design of open space and sustainability in new development projects

Who we are:

Administration provides business administration and support to ensure effective and consistent customer service for internal and external clients. Services include issuing permits and business licences, providing property information, technical support, financial reporting, and divisional budget administration.

Long Range Planning is responsible for overall community planning, including; Sustainability Charter, preparing and updating the Official Community Plan, individual community and neighbourhood plans, as well as preparing other policy documents related to community development. The department is responsible for heritage planning to identify and protect heritage resources in the community.

Economic Development creates and implements economic development and marketing strategies. The department acts as a liaison between the business community, Council, and staff. It ensures the Township is properly positioned to take full advantage of available opportunities, including business development, job creation, and home-based business startup. It also supports existing businesses and provides information on the local economic climate.

Development Planning undertakes development related activities and services in response to development proposals within urban and rural areas. The department ensures growth and development complies with community plans, bylaws, and municipal policies, and growth is undertaken in an orderly, attractive, and appropriate manner.

Paul and Ramin
Community Development

Development Engineering establishes engineering servicing requirements and Development Cost Charges (DCC) needed to support new development. It administers agreements and ensures development related infrastructure complies with municipal standards and is integrated with existing systems and processes.

Green Infrastructure Services provides creative and innovative design of open space and sustainability in new development projects. The department is responsible for the administration, coordination, and implementation of policies, bylaws, and best management practices relating to the promotion and incorporation of green infrastructure and features.

Permit, Licence, and Inspection Services coordinates the building permit application process and administers the Business Licence Bylaw to ensure the health, safety, and accessibility of owners and occupants. These services ensure construction complies with all applicable Township bylaws and building and plumbing codes.

Committed to Creating Sustainable Communities

The Community Development Division works to provide exceptional service for the development of a sustainable community and provides professional advice on change, development, and preservation.

2011: A Glimpse Back

- Issued 2,733 building permits with a total construction value of $331.1 million
- Processed 137 development permits
- Adopted Subdivision and Development Servicing Bylaw 2011 No. 4861
- Adopted the Jericho Sub-Neighbourhood Plan
- Adopted the Agricultural Benefit Contribution Policy
- Completed Phase 2 of the Agricultural Viability Strategy

Corporate Administration

Corporate Administration is the conduit for Council, Township divisions, staff, and the public. By providing direction and the communication link, the division ensures the infrastructure and organizational values are in place to support Council's vision for the community.

What we do:

- fulfill the direction, priorities, and policies set by Council
- provide administrative support and advice to Mayor and Council
- liaise with and enable communication between Council, divisions, departments, and the public
- provide recommendations to Council consistent with community needs
- ensure the security and maintenance of corporate records
- provide innovative business system solutions
- manage the acquisition and disposal of municipal land
- ensure the Township is properly and positively represented within the corporation, to the public, and in the press

Who we are:

Corporate Administration provides business administration and support to the division and Municipal Administration. The department is responsible for the preparation and administration of the divisional budget, financial reporting, coordination of special projects, and creating the Annual Report.

Corporate Communications and Events creates marketing material, press releases, signage, newsletters, bus shelter advertising, and the Leisure Guide. The department stages corporate events such as facility openings, volunteer appreciation events, and open houses.

Corporate Services provides services to divisions and the community through mail and courier services, the corporate copy centre, records management and archiving, and freedom of information requests. These in-house services provide the most efficient and cost effective methods for processing the daily needs and legal requirements of the corporation.

Information Technology (IT) implements and maintains the technology infrastructure that sustains the computer network and business software applications. The department supports all corporate technology including hardware, software, and telecommunications equipment. Geomatics, a component of the department, collects, measures, and analyzes geospatial data using a Geographic Information System (GIS). Geomatics also develops and maintains tools that provide one-source access to spatial data and related information to staff and residents.

Wendy
Records and Information Coordinator

Property Services

Langley Regional Airport is a general aviation airport owned by the Township. An airport management company is responsible for matters dealing with airport safety, maintenance, operation, development, and promotion in compliance with Township Council policy, Transport Canada, NavCanada, and Workers' Compensation Board standards.

Mayor and Council Support provide administrative support services to the Mayor and Council, including the coordination of information, resources, and appointments.

Property Services provides management service and advice related to municipal land, including the purchase and sale of municipal property, coordination of appraisals and surveys, negotiation of highway use permits, administration of Township owned rental properties, lease negotiations, and the Township of Langley's Land Management Strategy.

Legislative Services is responsible for the preparation of agendas and minutes for Council and committee meetings, maintenance and access to Township bylaws, and the provision of administrative support to Council and its committees. The department coordinates and executes civic and school district elections.

Committed to Providing Corporate Leadership and Services

The Corporate Administration Division ensures organizational values and systems are in tandem with the vision of Council to meet community needs.

2011: A Glimpse Back

- Replaced existing website with new user-centric website that includes open data and the ability to make online payments for dog licences, business licence renewals, and municipal tickets
- Completed the deployment of GIS tools for Protective Services – Fire
- Held 2011 municipal election
- Held 2011 school board by-election

Engineering

The Engineering Division provides clean water, discharges storm water and sewage, and collects garbage, food scraps, yard trimmings, and recyclables. It ensures the safe mobility of people and vehicles by maintaining the Township's roads, sidewalks, and traffic control systems.

What we do:

- plan, design, construct, operate, and maintain municipal infrastructure to meet current population needs and future growth
- provide reliable, quality services for water, sanitary sewers, storm water and drainage systems, and protect our environment
- manage and maintain the municipality's facilities, vehicles, and equipment
- ensure safe and efficient mobility through road cleaning, median and boulevard maintenance, street maintenance, snow and ice control, traffic control, and surveying services

Operate and maintain:

41	bridges
350	bus stops
2,500	fire hydrants
5	gravel pits
526	kilometres of open channel drainage ditches
334	kilometres of sanitary sewer
360	kilometres of stormwater mains
490	kilometres of watermain
1	landfill
816	lane kilometres of roadway
391,000	metres of sidewalks
38	railway crossings
5,400	street lights
18,000	traffic and road signs
82	traffic signals
11	water booster stations
1	water treatment plant

Who we are:

Transportation Engineering provides for the safe and efficient movement of people and vehicles by issuing permits related to road works and usage, overseeing road construction projects, constructing road improvements, and coordinating traffic safety.

Water Resources and Environment manages and protects our environment through drinking water systems and water conservation, sewage and storm water systems, erosion control, environmental policies, and greenhouse gas emission reductions. It provides public education and community outreach programs.

Valerie
Manager, Engineering Business Support

Business Support provides customer service to residents and businesses, creates communications materials and information, issues permits, coordinates filming, and offers divisional budget administration, financial reporting, and business administration.

Design and Construction provides professional engineering services for capital projects, including the renewal, replacement, and upgrading of existing municipal infrastructure, as well as new infrastructure assets.

Operations delivers quality municipal water, provides road services, collects and conveys sewage, provides for drainage and stormwater collection, garbage collection, food scraps, yard trimmings, and recyclables, and manages municipal facilities and the equipment and vehicle fleet.

Committed to Engineering Quality and Value

Engineering's mission is to ensure public safety, protect the environment, and provide optimum quality of life in an effective and cost efficient manner.

The division is dedicated to expanding and enhancing services and infrastructure to meet growing community needs. It focuses on obtaining the best quality for the best value to produce lower infrastructure and equipment lifecycle costs and to create a sustainable future.

2011: A Glimpse Back

- Upgraded dyking infrastructure in northwest Langley along the Fraser River
- Implemented the waste diversion Green Can program
- Completed road intersection improvements on 248 Street at Fraser Highway
- Replaced fuel storage tank at Operations Centre
- Completed 200 Street pedestrian overpass
- Completed reconstruction of the bridge on 0 Avenue at 252 Street

Finance

The Finance Division manages the Township's financial resources and provides advice, services, and information to Council and corporate divisions in compliance with the Community Charter.

What we do:

- receive all money that comes into the Township
- maintain all funds and securities
- expend funds as authorized by Council and invest excess funds in authorized investments
- ensure accurate records and full accounts of financial affairs are prepared
- exercise control and supervision over all other financial affairs related to the Township's operation
- provide services to Council, corporate divisions, residents, various government organizations, suppliers, and employees

Who we are:

Business Support and Accounting Operations provides support for the financial software system, prepares and coordinates special projects, maintains regulations and policies, issues letters of credit, responds to inquiries from staff and the public, administers payments, and processes commodity taxes.

Financial Services is comprised of Financial Accounting and Reporting, Financial Planning and Budgets, Treasury, Risk Management, and Insurance. The department develops operating and capital budgets and prepares annual and quarterly financial statements and reports. The department also coordinates the external audit, manages treasury functions including debt management, banking and investments, undertakes fixed asset accounting and reporting, and administers the Township's risk management program, including liability claims and corporate insurance.

Darlene
Manager, Revenue and Tax Collections

Purchasing provides centralized purchasing service to departments while maintaining a high standard of internal control. The department secures all goods and services required by the municipality through generally accepted public and professional purchasing practices. This includes fair and transparent procurement processes, compliance with policy and regulatory requirements, and open competition wherever appropriate. The department is responsible for inventory, providing physical control, security, and distribution of materials in a cost effective manner, and asset disposal.

Revenue and Tax Collections collects the Township revenues, including property taxes, residential utility charges (water, sewer, garbage, and recycling), metered utility charges, grants-in-lieu of taxes, provincial Home Owner Grants, local improvement charges, accounts receivable, dog licences, commercial vehicle licences, and the payment of taxes collected for other authorities. The department also provides information to the public regarding property assessments, property taxes, and utility charges.

Committed to Fiscal Responsibility

As the division that oversees the financial affairs of the Township, Finance is committed to ensuring internal financial systems operate efficiently, effectively finding and developing partnerships, and looking into more efficient service delivery opportunities.

2011: A Glimpse Back

- 2011 - 2015 Five-Year Financial Plan adopted by Council
- 2010 Financial Statements presented to Council

Human Resources

The Human Resources Division is a service department for exempt staff and unionized employees in the Canadian Union of Public Employees Local 403 and the International Association of Firefighters Local 4550.

What we do:

- provide assistance, guidance, and advice to all employees with respect to their employment relationship with the Township
- conduct contract negotiations and collective agreement administration
- manage, coordinate, and administer recruitment processes for vacancies
- administer employee compensation and benefits programs
- establish, coordinate, and provide training and development opportunities
- advise on employee relations and labour relations issues
- process and administer the Township's payroll
- provide job evaluation services
- coordinate, administer, and manage the Employee Wellness and Recognition Programs
- promote a safe and healthy workplace that complies with the Workers' Compensation Act and the WorkSafeBC Occupational Health and Safety Regulation
- establish Human Resource programs, policies, and guidelines that support best people practices
- strive to ensure all employees are treated in a fair and equitable manner

Who we are:

Human Resources staff provides expertise and coordinates and establishes programs and policies that pertain to people-related issues.

Compensation and Benefit Administration implements salary increments, oversees job evaluations and classifications, and provides benefit administration.

This section is responsible for processing payroll for Township employees. These processes include; payroll adjustments, retroactive payments, T4s, pension and benefit reconciliation and payments, and WorkSafeBC reporting.

Employee Recognition organizes employee recognition events and awards, employee wellness programs and activities, and the Employee Assistance Program.

Liana and Sherry
Payroll

Training and Development

Labour Relations oversees collective bargaining and contract interpretation. The section provides advice, consultation, and facilitation, as well as grievance administration and mediation services.

Occupational Health and Safety (OHS) offers advice and guidance on OHS policies and procedures, provides safety training and education, acts as a WorkSafeBC liaison, and handles claims management. This section also coordinates graduated return to work programs and assistance.

Recruitment and Selection is responsible for job postings, job bulletins, advertising, and marketing. Staff conduct interviews and reference checks, job offers, and provide employee orientation.

Training and Development provides and administers corporate training programs, offers the Professional Employee Development Program, and career counseling.

Committed to a Positive Work Environment

Human Resources offers assistance, advice, and guidance to managers and employees to help fulfill their roles and accomplish their goals. The division provides expertise in the administration of collective agreement provisions, policies and procedures, and strives to provide a healthy and productive workplace.

2011: A Glimpse Back

- Restructured to incorporate the Payroll Department
- Obtained WorkSafeBC Certificate of Recognition
- Initiated use of social media tools for recruitment (Twitter and Facebook)

Protective Services - Fire

The Fire Department's mission is to serve the communities of the Township of Langley by protecting life, property, and the environment.

What we do:

- provide emergency responses including fire suppression, motor vehicle rescue and extrication, special operations such as technical rescue responses, large animal rescues, and assist BC Ambulance
- offer fire prevention and investigation services to the industry and the public
- provide proactive educational programs designed to promote and maintain fire safe and fire smart lifestyles throughout the community
- enforce the Fire Code and Township bylaws
- recruit and train emergency preparedness volunteers
- administer the Township's Emergency Plan
- acquire and maintain emergency preparedness equipment for the community
- provide emergency planning and education for volunteers, staff, and the public
- educate and enforce Township bylaw compliance

Who we are:

The Fire Department consists of:

- 23 administrative and bylaw staff
- 64 full-time suppression firefighters
- 120 paid on-call firefighters
- 36 emergency and non-emergency vehicles
- provincially recognized training facility
- 7 fire halls providing unique services to our communities:
  - Aldergrove
  - Brookswood
  - Fort Langley
  - Murrayville
  - Otter
  - Walnut Grove
  - Willoughby

Brad
Firefighter

Bylaw Enforcement responds to complaints regarding infractions to statutory regulations including highway and traffic, signs, noise, and zoning. The department also offers mediation and adjudication services to help resolve disputes and assists in mitigating a variety of social challenges in partnership with various stakeholders.

Emergency Planning coordinates the preparation of municipal services for a major disaster or emergency such as an earthquake or flood. The department also provides personal disaster assistance under the Provincial Emergency Program, which provides citizens with assistance and vital services.

Fire Prevention manages the inspection program, reviews plans and permits, and conducts fire investigations. In addition to providing advice on life and safety issues to businesses, industry, and the community, the division works closely with architects, planners and fire protection engineers, and Township staff in solving complex fire protection issues.

Training and Education is responsible for the delivery and maintenance of staff training programs, as well as providing recognized training programs to outside agencies through a fee for service strategy. Our public educators deliver presentations to schools, community groups, and businesses and provide fire extinguisher training to local businesses and industries.

Committed to Protecting Lives, Property, and the Environment

Education and prevention play an integral role in the Fire Department's commitment to the community. Dedicated, well-trained members keep the Township safe.

2011: A Glimpse Back

- Responded to over 5,500 requests for service
- Conducted approximately 2,012 business fire safety inspections
- Provided over 33,000 training hours
- Provided public fire and life safety education to over 21,000 residents
- Achieved Fire Service Underwriters Accreditation; affected homeowners saved 36% - 50% on annual fire insurance rates

Protective Services - RCMP

The Langley RCMP tackles complex social and public safety issues through enforcement, education, and awareness, in partnership with local citizens and businesses, to create a safer community.

What we do:

- provide policing services to the Township of Langley, 24 hours a day, 7 days a week
- prevent and reduce crime in partnership with the community
- target strategic priorities including youth, property crime, drug crime, traffic enforcement, and crime reduction
- participate in regional integrated public safety initiatives including the Integrated Homicide Investigation Team, Police Dog Services, Forensic Identification Service, Collision Analyst Reconstruction Service, Tactical Troop, and the Lower Mainland District's Emergency Response Team

Who we are:

The Langley RCMP is comprised of 188 police officers, 84 full-time municipal employees, and 48 auxiliary officers. It operates a main detachment in Murrayville as well as Community Police Offices in Aldergrove, Brookswood, Willoughby, and Walnut Grove. Through cost-sharing agreements, the Township funds 126.3 of the officers and one Reserve Constable.

Administration is responsible for quality assurance, strategic and corporate planning, daily administration, and acts in the capacity of Township liaison. The department includes staff positions such as; detachment commander, operations officer, support officer, financial clerk, and administrative assistant.

Community Policing Section (CPS) works in partnership with the community to identify and solve problems to prevent and reduce crime and the fear of crime. Using core functions of enforcement, prevention, education, intelligence, and investigation.

CPS is comprised of three units:

- Crime Reduction
- Youth
- Community Liaison

Programs and services include:

- Block Watch
- Speed Watch
- Auxiliary Constable Program
- Community Safety Officers

General Duty is the core service delivery unit of the detachment. Members respond to calls ranging from noisy parties and motor vehicle collisions to homicides. An average of 125 to 150 calls for service are received daily. Members also conduct follow-up investigations, participate in crime reduction and crime prevention activities, and enforce federal, provincial, and municipal statutes.

Joanna
Clerk Typist II

Serious Crime Section is responsible for investigating complex criminal offences including robberies, extortions, serious violent offences against people, and associated Criminal Code offences.

Support Services is comprised of the Operations Communication Centre, Computer Services, Training Section, Transportation Department, Main Office Services, and Media Services.

Traffic Section utilizes the three E's of traffic safety: education, enforcement, and engineering to enforce traffic law and investigate serious and fatal collisions.

Client Services and Victim Services provides case information, emotional support, referrals, and practical assistance to victims and witnesses of crime and other traumatic events.

Connected with Our Community

The Langley RCMP is dedicated to protecting and serving citizens through crime prevention and awareness, analysis, investigation, and enforcement. The RCMP targets repeat criminal offenders and crime hot spots and partners with volunteers to provide effective, community-based responses to crime and public safety issues.

2011: A Glimpse Back

- Property offences such as arson decreased by 23%
- 25% reduction in commercial break and enters
- Vehicle theft saw a 32% decrease
- 12,699 traffic charges, 4,043 warnings and repair orders, and 160 prohibition notices were issued
- Community volunteers completed 26,924 hours in crime prevention programs
- Provided educational and policing services to public and private schools

Recreation, Culture, and Parks

Recreation, Culture, and Parks contributes to an active and healthy community. The division provides and supports community-based leisure opportunities that contribute to the overall quality of life for all residents.

What we do:

- manage and provide a broad variety of leisure services within the Township
- offer indoor and outdoor programs to fit the needs of all ages, skills, and interests
- support the community's quality of life by delivering services through recreational and cultural facilities up to 16.5 hours per day, 7 days per week through:
  - Aldergrove Kinsmen Community Centre
  - Langley Centennial Museum
  - W.C. Blair Recreation Centre
  - Walnut Grove Community Centre
  - Willoughby Community Centre
  - Willowbrook Recreation Centre
- design, develop, manage, and maintain parks, open spaces, greenways, and trails including:
  - 1,824 total acres of parkland
  - 664 acres of active parkland
  - 745 acres of passive parkland including undeveloped parkland
  - 324 acres of acquired conservation land
  - 90 acres of greenways/trails
  - steward three Township cemeteries

Who we are:

Administration provides the overall leadership and administrative support for the division, Recreation, Culture, and Parks Advisory Committee, and Youth Advisory Committee. The department oversees the Community Grants program.

Business and Cultural Services provides financial management support including budgeting, expenses, revenue analysis, and develops policies such as fees and charges to support the division's operations. The department is responsible for the division's customer service, computerized registration and booking system, and incorporating corporate business directions and initiatives. Staff provides marketing support and coordinates the seasonal Leisure Guide.

The department also manages the contractual relationship with the Fraser Valley Regional Library and with those who lease space in civic buildings. It is also responsible for implementation of the Township's Arts and Cultural Services Plan and the operation of the Langley Centennial Museum.

Jerry
Foreman III

Willoughby Community Park

Recreation Facilities and Programs are responsible for recreation programs including aquatics, fitness, sports, and wellness, and supports divisional and community special events. This department maintains and manages a significant recreation facility asset inventory and manages facility-based capital projects. Staff oversees contractual relationships with private sector arena operators, including the operating partners of the Langley Events Centre. In addition, recreation facilities and programs maintain partnerships within the community to support the delivery of leisure services.

Parks Design and Development plans and designs services that facilitate development of public parks, including playing fields, playgrounds, passive areas, streetscapes, greenways, and trails. The department develops park plans with public consultation and provides project and construction management services for the development or renewal of park assets. In addition, the department is responsible for the administration and maintenance of the municipality's urban forest and public landscaping/horticulture within the park system. It manages Township-owned conservation areas as well as undeveloped public open spaces strategically acquired for future park or trail development.

Parks Operations and Cemetery Services are responsible for operations within active and passive parks, public open spaces, trails, civic building grounds, and cemeteries. Parks Operations and Cemetery Services are organized into units that include: sports and special events coordination, facility booking, asset management, turf maintenance, infrastructure maintenance, and cemetery services. The department maintains effective community relationships with outdoor sports and special event user groups.

Committed to the Promotion of a High Quality of Life

Recreation, Culture, and Parks is dedicated to improving physical and emotional health and quality of life for individuals, families, and communities by providing and supporting community-based leisure opportunities. Social inclusion is a fundamental component for the division. Recreation, Culture, and Parks believe all citizens should have access to services regardless of their ability, age, economic circumstance, ethnicity, gender, or interests.

2011: A Glimpse Back

- *Nothing Without Effort* grant program created
- Langley Tennis World partnership established
- Brookswood Library renovations completed
- Awarded the 2014 BC Seniors Games
- Celebrated the 25th anniversary of W.C. Blair Recreation Centre
- Philip Jackman cairn public art project installed at Aldergrove Heritage Park
- *Youth for the Fallen* partnership emerged at Derek Doubleday Arboretum
- Willoughby Community Park combination artificial turf field completed
- Football hub created at McLeod Athletic Park in partnership with Langley Minor Football Association and the Langley Rams Junior Football Club

LANGLEY CENTENNIAL MUSEUM

Sustainability Planning and Development

2011

Providing residents with the best possible quality of life is a priority for the Township of Langley.

Social/Cultural Goals - build corporate and community capacity

Maintain a high performance workforce

Objective

Provide a wide variety of training and development opportunities for employees to assist with increasing efficiency, effectiveness, and achieve workplace goals.

Division

Human Resources

Activity

Conduct a training needs analysis.

Indicator

Analysis complete and information compiled for review.

Project Summary

Training courses established based on identified needs.

In 2011:

- 98 training programs held
- 70 wellness programs offered

Objective

Use technology to streamline processes and provide timely and up-to-date employee information.

Division

Human Resources

Activity

Continue implementation of additional Human Resources Information System modules.

Indicator

Certification and training modules configured and tested. Training module operational and certification module piloted.

Project Summary

Pilot program was initiated and tested.

Rollout and implementation completed.

Social/Cultural Goals - build corporate and community capacity

Respond to community and social needs

Objective

Create housing action plan.

Division

Community Development

Activity

Complete the Housing Action Plan to identify opportunities for affordable housing units to meet the needs of a broad spectrum of people.

Indicator

Background analysis completed, public input sought, draft strategy prepared and presented to Council for adoption.

Project Summary

Situational report and stakeholder consultation completed in 2011.

Draft strategy and open house planned for 2012.

Social/Cultural Goals - build corporate and community capacity

Respond to community and social needs

Objective

Ensure design and construction of greenways, trails, streetscapes, parks, and other open spaces are completed in compliance with municipal requirements and accepted standards.

Division

Community Development

Activity

Secure the addition of new greenways, trails, parks, and open spaces through the development approval process.

Indicator

Projects complete and ready for use.

Project Summary

Continued expansion of the Willoughby Greenway network.

Public open space development at Bedford Landing in Fort Langley.

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

Develop an electronic Council agenda package.

Division

Corporate Administration

Activity

Work toward an electronic agenda package system for Council meetings to reduce costs and lessen environmental impact.

Indicator

New tools utilized to provide for a paperless, electronic Council meeting agenda package.

Project Summary

Tools and underlying analysis data being developed with an anticipated release in early 2012.

Objective

2011 Local Government Election.

Division

Corporate Administration

Activity

Prepare and conduct November 19, 2011 Local Government Election.

Indicator

Provide real-time, live updating of List of Registered Electors in all voting locations reducing amount of printed materials.

Project Summary

Utilizing a new program, provided real-time election results. By making use of available software technology, reduced printed material required for election, thereby reducing costs.

18,864 electors out of 72,087 registered electors voted in the Local Government Election for a Mayor, 8 Councillors, and 5 School Trustees.

Advance voting opportunities were increased from two in the 2008 election to three; special voting opportunities increased from 6 to 11 locations.

Possible future enhancements being investigated include use of internet voting. This step is dependent on provincial legislation amendments and/or use of mail-in ballots.

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

Replace existing website with a user-centric website.

Division

Corporate Administration

Activity

Create a new website based on external stakeholder needs and requirements, providing more transactional services and easier navigation.

Indicator

Public and focus groups participated in needs analysis; website constructed.

Project Summary

New site launched April 2011. Online payment module for business licence renewals, dog licences, and municipal tickets launched August 2011.

"Website loading speed is an immense improvement. The whole look is sophisticated and much clearer." Ray

"Excellent website. Very informative, easy to use, and good looking. Great!" Hilary

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

Build a stronger social marketing presence.

Division

Recreation, Culture, and Parks

Activity

Increase eMarketing campaigns and target groups.

Increase presence on social media including Facebook and Twitter.

Indicator

Subscriptions for email marketing increased.

Target audience increased.

Results and actions presented to Recreation, Culture, and Parks Advisory Committee.

Project Summary

Postings on Township Facebook page and Twitter increased.

Continued to reduce the number of printed Leisure Guides.

Marketing summary provided to the Advisory Committee November 2011.

Social/Cultural Goals – nurture a mindset of sustainability

Provide leadership for sustainability practice and innovation

Objective

Ensure proposed buildings contain features and construction elements to provide health, safety, sustainability, and accessibility for all citizens.

Division

Community Development

Activity

Create a green building information package.

Indicator

Online guides and information package with Solar Hot Water Ready requirements available.

Project Summary

Effective September 21, 2011, all new Township single family dwellings will be solar hot water ready.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Support and enhance the efforts of families to socially develop their children and reduce the factors that put them at risk.

Division

Protective Services – RCMP

Activity

Continue to provide and support programs that involve and engage Langley youth, especially youth at risk.

Indicator

Participate in inter-case management meetings with community resource agencies and non-profit groups for high risk youth.

Activity

Continued partnership with Langley Youth and Family Services and other community youth support programs.

Indicator

Number of referrals to Langley Youth and Family Services.

Activity

Promote opportunities for positive interaction between youth and police.

Indicator

New initiatives that proactively invest in youth and continue to invest in programs such as the RCMP Junior Cadet Camp, school mentoring programs, and sports interactions.

Project Summary

Continue to develop relationships with public agencies and non-profit organizations focusing on youth and youth at risk.

The RCMP Youth Section maintains relationships with schools, probation, and Langley Youth and Family Services. RCMP Youth Section police officers participate in multi-agency meetings regarding specific youth and their issues. These cases require long-term involvement and follow-up to ensure the youth have the guidance, counselling, and supervision to succeed in life. In 2011, Langley RCMP referred 102 youth to this service.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Increase safety at the Langley Regional Airport.

Division

Corporate Administration

Activity

Complete the conversion of grass runway 07-25 to asphalt and lengthen by 500 feet for safer aircraft operations.

Indicator

Construction complete; operational trials proceeding.

Activity

Introduce new nation-wide Transport Canada Safety Management System for all operations.

Indicator

Successfully pass Transport Canada's safety audit of the new Safety Management System, becoming the first community airport in BC to achieve audit.

Project Summary

Runway construction and trials complete; runway in operation.

New Safety Management System successfully passed Transport Canada's safety audit.

Social/Cultural Goals – protect our people and their property

Foster a preventative approach to personal and community safety

Objective

Provide sufficient water fire flows to rural portions of the community to meet insurance industry accreditation standards for fire insurance rate reductions.

Division

Protective Services - Fire

Activity

Achieve accreditation through the Fire Underwriters Survey.

Deliver the minimum accepted fire flows for a detached dwelling conforming to the National Fire Protection Association (NFPA) Standard – NFPA 1142 Standards on Water Supplies for Suburban and Rural Fire Fighting.

Indicator

Accreditation obtained.

Property owner's fire insurance costs reduced.

Project Summary

The department successfully met the stringent requirements of the Superior Tanker Shuttle Service accreditation process. By obtaining this accreditation, affected homeowners should expect an annual savings of 36% to 50% in their fire insurance premiums.

> *"After reading the article (about the accreditation), I promptly called my insurance agent, BCAA. They in-turn contacted the fire underwriters (fireunderwriters.ca) and confirmed my home is now in the new tanker serving area. They promptly reduced my premium by $800 per year, sent me a pro-rated refund and gave me a free coverage upgrade that was not available to me previously."*
> *Testimonial provided by a property owner*

Social/Cultural Goals – protect our people and their property

Foster a preventative approach to personal and community safety

Objective

Develop an online payment system for tickets and dog licences.

Division

Protective Services - Fire

Activity

Install program and train staff on an online payment option available to the general public for select services.

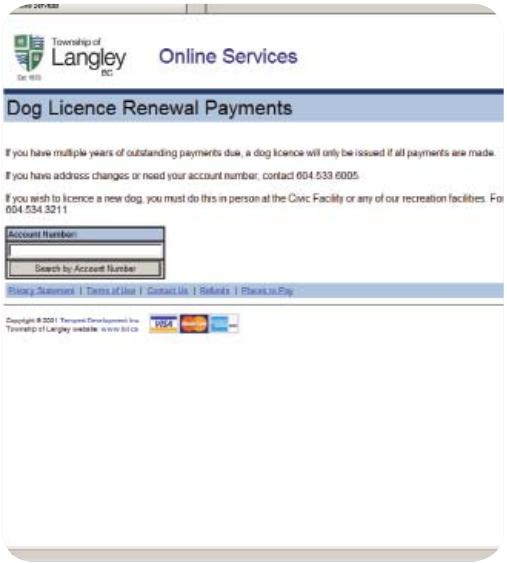
Indicator

Reduced visits to facilities and increased convenience to residents.

Project Summary

Online payment program introduced mid-year is convenient and popular with the public; efficiencies realized within the divisions.

From launch date of August 1 to year-end, 860 online payments were made.



Social/Cultural Goals – provide and support community based leisure opportunities

Nourish the arts as an expression of cultural value

Objective

Develop an Arts and Cultural Services Plan.

Division

Recreation, Culture, and Parks

Activity

Further define the role of the municipality in promoting arts and cultural value in the community.

Produce final plan for the Recreation, Culture, and Parks Advisory Committee's endorsement and Council adoption.

Indicator

Second stakeholder workshop held.

Public survey conducted.

Public open house held.

Presentations made to Recreation, Culture, and Parks Advisory Committee and Township Council.

Project Summary

Second stakeholder workshop held.

Public survey completed with over 350 respondents.

Public open house held.

Presentation to Recreation, Culture, and Parks Advisory Committee occurred April 2011.

Council endorsed the vision, mission, and goals of the Arts and Cultural Services Plan April 2011 and authorized staff to proceed with implementation.

Social/Cultural Goals – protect our people and their properties

Prepare for emergencies and disasters

Objective

Develop and implement a Rapid Intervention Team training program for the Fire Department.

Division

Protective Services - Fire

Activity

Implement an updated Rapid Intervention Team training program to enhance the Fire Department's capabilities to rescue trapped firefighters.

Improve firefighter safety and meet WorkSafeBC requirements and industry standards for firefighter rescue.

Indicator

All career suppression firefighters trained to an operational level and all paid on-call firefighters trained to an awareness level.

Project Summary

Original goal of implementing and commencing the Rapid Intervention Training program in 2011 was exceeded.

To date:

- job performance reviews developed and implemented
- equipment acquired
- career staff received required training
- majority of paid call members received training; remaining members scheduled for training in early 2012

Social/Cultural Goals – protect our people and their properties

Prepare for emergencies and disasters

Objective

Implement power outage mitigation plan for key facilities.

Division

Engineering

Activity

Identify sites that lack emergency backup power, focusing first on higher priority sites through to less critical locations.

Indicator

Emergency power available to sustain services in the event of an electrical power failure.

Project Summary

Standby generator procured and installed at the 265 Street sanitary lift stations. With design complete, tendering for a new standby power generator for the Willoughby Pump Station was issued December 2011. In early 2012, a second tender will be issued for the installation of the generator and related electrical equipment.

Objective

Maintain existing water supply services in accordance with approved standards.

Division

Engineering

Activity

Complete reservoir cleaning and water system flushing, monitor drinking water quality, and conduct fire hydrant and air release valve annual maintenance.

Indicator

Maintenance programs completed.

Customer satisfaction and standard compliance met through ongoing laboratory testing.

Project Summary

Over 1,400 water samples taken and tested to ensure water quality and continued customer satisfaction.

Water system fully flushed.

Air valve maintenance and hydrant maintenance programs completed.

Reservoir cleaning deferred due to specialized technical requirements; proposals for work expected during winter 2012.

Social/Cultural Goals – protect people and their properties

Prepare for emergencies and disasters

Objective

Upgrade Fraser River dykes based on provincial Fraser River flood level study.

Division

Engineering

Activity

Phase 1 upgrade of the northwest Langley dyke to newly adopted Fraser River flood construction level, including improvements to existing dyke cross-section, to meet provincial standards.

Pursue funding opportunities and plan for continued upgrade of Fraser River dykes.

Indicator

Spring 2011, construction of Phase 1 completed and funding agencies confirm applications successful

Project Summary

Township secured grant funding from the provincial and federal governments for two-thirds of the cost of the project, which includes detailed design and construction/upgrades for 560 metres of the west Langley dyke, extending west from the Golden Ears Bridge. The upgrade involves dyke crest and cross-sectional improvements.

Construction substantially completed April 2011. Detailed design for closure of the dyke (tie-in to high ground) completed November 2011. Applied for grant funding to continue with upgrade works for the remainder of the northwest Langley dyke.

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Continue to implement crime reduction strategy initiatives.

Division

Protective Services – RCMP

Activity

Maintain an evidence-based crime reduction strategy that focuses on prolific offenders, crime hot spots, and root causes of crime.

Indicator

Reduction in main crime types and a decrease in overall calls for police service in areas targeted by volunteers and police.

Project Summary

In 2011:

- 44 prolific offenders were identified
- 37 new charges forwarded to the courts
- 49 probation violations
- conducted 2,661 street checks of people in the crime hot spots
- 38,552 complaints were received in 2011; 5% reduction from 2010
- average call per police officer reduced from 223 to 212

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Reduce the impact of organized crime and gang violence.

Division

Protective Services – RCMP

Activity

Conduct integrated proceeds of crime and civil forfeiture investigations for designated offences.

Indicator

Reduction in number of integrated proceeds of crime and civil forfeiture seizures for designated offences.

Activity

Develop and implement strategies to reduce the impact of gang violence.

Indicator

Increased gang related investigations.

Project Summary

Lower Mainland Gang Strategy was developed to deal with gang member movement and activities. 52 priorities were identified for the Lower Mainland; 27 of the initiatives are encompassed within the Langley Detachments strategy.

The Criminal and Civil Forfeiture Investigator position was filled in December 2011 improving the ability to mitigate gang violence.

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Use electronic media to enhance communication and community awareness.

Division

Protective Services - RCMP

Activity

Further develop and promote *langley.rcmp.ca* as a communications messaging vehicle for community awareness of police programs, services, and successes.

Indicator

Develop strategies to increase number of website visits to over 33,000 total visits.

Activity

Continue focusing on strong relationships with local media to enhance communication of policing initiatives.

Indicator

Media releases and features maintained to 2010 levels.

Project Summary

Website changes focused on community programs and media releases. The detachment issued 172 media releases through our website, many containing prevention information.

The website received over 80,000 hits in 2011, a substantial increase from the 30,000 in 2010.

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Provide excellent police protection for Langley citizens and their property.

Division

Protective Services - RCMP

Activity

Enhance ability to provide road safety through education and enforcement activities with focus on aggressive and impaired driving, occupant restraint, and intersection violations.

Indicator

Traffic Enforcement Unit's baseline enforcement will be in the top three traffic enforcement units in the province.

Activity

Continue volunteer road safety initiatives such as Speed Watch and ICBC awareness programs.

Use enforcement campaigns to address road safety initiatives such as commercial vehicle inspections.

Indicator

Implement two major commercial and personal vehicle inspections in Langley in partnership with the Commercial Vehicle Inspectors and Integrated Road Safety Units.

Use and promote the use of volunteers and community partnership programs to enhance road safety.

Project Summary

Joint enforcement operations with other integrated units and Commercial Vehicle Inspection teams were successful this past year. The Langley Detachment Traffic Section leads the province for intersection violation enforcement with 2,528 violation tickets issued. From January to November 2011, the Langley Traffic Section was rated 5th in the district and 6th in the province in comparison to other municipal traffic units.

Each year the traffic section teams with Integrated Road Safety Unit (IRSU) and the Commercial Vehicle Inspectors, assisted by Auxiliary Constables and Speed Watch volunteers, target unsafe private and commercial vehicles. The Community Policing Speed Watch volunteers issued 444 warning letters to drivers exceeding 20 kilometres over the posted limit or using an electronic device while driving.

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Provide excellent police protection for Langley citizens and their property.

Division

Protective Services - RCMP

Activity

Address drug crime through drug trafficking enforcement.

Determine the feasibility of a two person Grow Team to target and disrupt marijuana cultivations.

Indicator

Number of drug trafficking enforcements arrests.

Number of grow operations disrupted.

Activity

Continue community information presentations on drugs and drug crime with an emphasis on prevention.

Indicator

Number of community awareness programs.

Project Summary

73 trafficking arrests; eight grow operations disrupted.

Hosted two public information sessions. Presentation on prevention topics included grow operation identification and prevention strategies for landlords.

It has been determined increasing resources to a dedicated grow team is not feasible at this time.

Social/Cultural Goals – protect our people and their properties

Prevent fire and minimize losses

Objective

Improve Fire Department response times and access to information.

Division

Corporate Administration

Activity

Develop a new mobile data tool to provide Fire Department timely access to information while responding to incidents.

Indicator

Development and deployment of the mobile tool completed.

Project Summary

Mobile tool developed and deployed.

Social/Cultural Goals – protect our people and their properties

Provide consistent and effective bylaw enforcement

Objective

Enforcement of graffiti bylaw.

Division

Protective Services - Fire

Activity

Implement a comprehensive graffiti bylaw.

Indicator

Reduced presence of graffiti in community.

Project Summary

Number of enquiries and complaints is consistent with previous years.

Objective

Provide better educational tools for public knowledge.

Division

Protective Services - Fire

Activity

Introduce a program to address obscure bylaws through education on the first offence, a ticket on the second offence.

Indicator

Less disputes on obscure sections of bylaws.

Project Summary

Created a laminated information card indicating the infraction to use as a warning and an educational tool.

Program is successful as indicated by the significant drop in the number of complaints and disputes.

Social/Cultural Goals – protect our people and their properties

Provide consistent and effective bylaw enforcement

Objective

Provide consistent traffic enforcement coverage.

Division

Protective Services - Fire

Activity

Hire a designated Traffic Enforcement Officer.

Indicator

Reduced parking related complaints.

Project Summary

With the addition of the Traffic Enforcement Officer, there is a significant drop in parking and traffic enforcement complaints.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Continue to address future community recreation needs in Aldergrove and Willoughby.

Division

Recreation, Culture, and Parks

Activity

Design and construct first phase of Northeast Yorkson Neighbourhood Park.

Complete public input process to design Routley Neighbourhood Park.

Continue Aldergrove Athletic Park expansion; design synthetic turf field.

Complete design of new field house and construct third artificial turf field at Willoughby Community Park.

Indicator

Site designs complete for new neighbourhood parks.

Facilities complete and available to the public.

Project Summary

School District #35 timetable created for constructing a new elementary school in northeast Yorkson, establishing a site for development of adjoining park. Funding secured and site work commenced; site clearing completed. Project renamed Lynn Fripps Elementary School/ Lynn Fripps Park; expected to open fall 2012.

Langley Outdoor Sport Advisory Group endorsed site for Langley's next artificial turf field. Financial contribution commitment made by Aldergrove soccer user groups. Consultant hired in fall 2011; design work completed in anticipation of January 2012 tendering of project. Future Aldergrove artificial turf field site cleared. Construction to commence in spring 2012; expect field to open fall 2012.

New artificial turf field at Willoughby Community Park completed in summer 2011. Conceptual design of new field house is evolving. Funding secured for new field house with significant contributions committed from local soccer groups. Council preapproved Township's contribution; design completed by year-end in anticipation of 2012 construction.

Public input process to design Routley Neighbourhood Park deferred pending property rezoning.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Continue to address community recreation needs for passive park opportunities.

Division

Recreation, Culture, and Parks

Activity

Undertake Municipal Natural Park trail improvements in south Langley including surfacing Irene Pearce Trail, build new Little Campbell River bridge crossing, and construct washroom facilities at the park entry.

Indicator

Construction drawings complete; construction of new assets complete and open for public use.

Project Summary

Construction began in coordination with Engineering Division and Department of Fisheries and Oceans.

Bridge construction and Irene Pearce Trail widening and resurfacing completed.

Washroom facility installation pending.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Determine program mix and space design of Bedford Landing 2,000 square foot public open space.

Division

Recreation, Culture, and Parks

Activity

Define end use and design of public amenity space by working with consultants and community stakeholders.

Synergize space design with ParkLane Homes development plans and outdoor public plaza design.

Indicator

Municipal design team selected.

Public process to identify program mix completed.

Design of 2,000 square foot space completed.

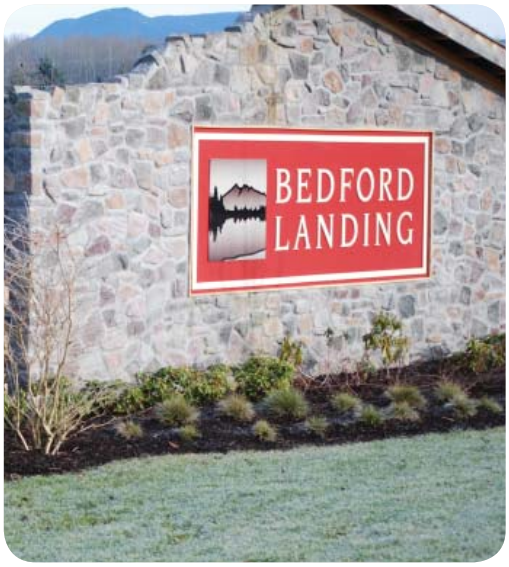
Tenant improvement drawings submitted to ParkLane Homes for construction.

Project Summary

Staff and consultants completed thorough public process in fall 2011.

Consultant provided preferred program mix and space design for new public amenity.

Council will be asked to endorse plan in March 2012. Tenant improvement work and operations planning to occur in 2012 in anticipation of space being available for community use early in 2013.



Social/Cultural Goals – provide and support community based leisure opportunities

Form partnerships to maximize leisure opportunities

Objective

Develop a joint use of facility policy with School District #35.

Division

Recreation, Culture, and Parks

Activity

Determine best practices by researching joint use agreements used by other municipalities.

Develop a joint use policy with School District #35 that clearly defines the terms and conditions for joint use of facilities.

Indicator

Research of joint use agreements in other municipalities complete.

Commence consultation with School District #35.

Joint use of facility policy endorsed by Council and School District #35.

Project Summary

Existing agreements list compiled.

Objective is included in 2011 Recreation, Culture, and Parks Advisory Committee work program.

British Columbia Recreation and Parks Association (BCRPA) initiated a process to inventory various joint-use models employed in the province.

Commenced discussions with School District #35 related to community use opportunities for the new Lynn Fripps Elementary School.

Policy development deferred until 2012.

Social/Cultural Goals – provide and support community based leisure opportunities

Form partnerships to maximize leisure opportunities

Objective

Determine program mix and building design to optimize the joint benefits derived from the new northeast Yorkson elementary school/ Neighbourhood Learning Centre.

Division

Recreation, Culture, and Parks

Activity

Meet with School District #35, their consultants, and other community stakeholders to determine most effective design and appropriate program mix for facility.

Commence design work reflecting principles agreed to by school district and community stakeholders.

Indicator

Community process to identify appropriate use completed.

Facility design completed and endorsed by community stakeholders.

Northeast Yorkson elementary school/Neighbouring Learning Centre design approved by School District #35.

Project Summary

$25,000 Community Connections grant secured to work with School District #35 to establish a Neighbourhood Learning Centre at the newly named Lynn Fripps Elementary School in northeast Yorkson.

Staff fully participated in a school district led process to assess joint use opportunities at Lynn Fripps Elementary School.

Space allocations completed.

Requests for proposals distributed to potential service providers and evaluated.

School District #35 approval pending.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Construct long-term water service for Aldergrove and Gloucester Industrial Estates to address growing demands and secure water supplies in areas dependent on groundwater.

Division

Engineering

Activity

Initiate detailed design of water servicing to east Langley along preferred route alignment.

Explore funding sources for construction of a new water supply line to east Langley.

Indicator

Detailed design of first phase from Willoughby to Murrayville completed.

Funding source identified.

Project Summary

Council selected the preferred route alignment of 52 Avenue for a trunk water main between the Metro Vancouver water source and east Langley.

Design from Willoughby to Murrayville underway.

Construction funding source has not yet been identified.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Use technology to increase online services available to the business community.

Division

Community Development

Activity

Create how-to guides in conjunction with providing customers the ability to purchase business licences online.

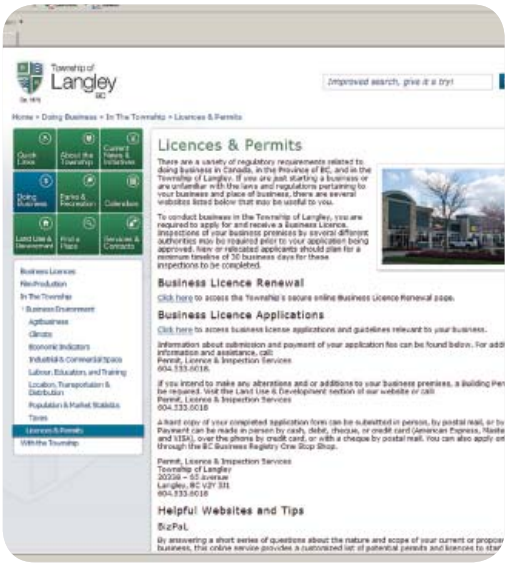
Indicator

Information available and accessible on tol.ca.

E-commerce is available.

Project Summary

New electronic online payment system was completed July 2011. The system provides convenient payment option for annual business licence renewals.



Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Streamline the public request process for fire inspection services.

Division

Protective Services - Fire

Activity

Create a new email address linked to a check sheet posted on the website.

Indicator

Improved service delivery model with increased number of applications processed.

Project Summary

Online process launched.

When form is completed and applicant has met fire safety requirements, the form is forwarded to the fire inspection request email address.

With the reduction of processing time, the streamlined process is popular with end-users and Township divisions.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Enhance geographic information.

Division

Corporate Administration

Activity

Provide geographic information system analysis tools to assist in planning processes.

Indicator

New tools developed and deployed to staff, making information retrieval and analysis easier and more efficient.

Project Summary

A variety of tools developed and proposed to help analyze data to assist in informed decision making.

The first set has been deployed.

Economic Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Develop new community plans.

Division

Community Development

Activity

Complete Carvolth Plan update, Central Gordon Neighbourhood Plan, Jericho Sub-Neighbourhood Plan, and Northeast Gordon Plan Density Review.

Indicator

Draft plans prepared, public consultation sought, and bylaws presented to Council for consideration of adoption.

Project Summary

Carvolth
Preferred land use plan prepared for Council consideration.

Central Gordon
Draft plan and engineering services plan prepared.

Jericho
Bylaw given third reading in 2010 and adopted May 30, 2011.

Northeast Gordon
Plan bylaw in preparation and engineering services plan prepared.

Objective

Review and update subdivision development control bylaw.

Division

Community Development

Activity

Subdivision and Development Control Bylaw 1994 No. 3335 and Development Cost Charge Bylaw 2008 No 4640 review in consultation with stakeholders.

Indicator

Bylaws adopted.

Project Summary

Subdivision and Development Servicing Bylaw 2011 No. 4861 adopted by Council March 28, 2011.

Economic Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Review and update development cost charge bylaw.

Division

Community Development

Activity

Development Cost Charge Bylaw 2008 No 4640 review in consultation with stakeholders.

Indicator

Bylaws adopted.

Project Summary

A consultant specializing in development cost charge bylaws was retained January 2011.

Economic Goals – integrate transportation and community planning

Provide safe and affordable transportation infrastructure

Objective

Widen Fraser Highway between 211 Street and 215 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from the City of Langley boundary at 211 Street to the existing four-lane section east of 215 Street. Create bicycle lane, multi-use trail, and replace old cow tunnel to facilitate pedestrian traffic.

Indicator

Construction of four lanes on Fraser Highway from 211 Street to 215 Street.

Project Summary

This project is divided into two phases:

Phase I
Soil pre-consolidation phase completed in 2010.

Phase 2
Construction commenced September 2011;
approximately 50% completed.

Completion scheduled for summer 2012.

Objective

Widen Fraser Highway between 228 Street and 235 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from 228 Street to 235 Street.

Construct one additional eastbound and westbound lane providing wo lanes in each direction. Utilize paved road shoulders for dedicated bicycle lanes in both directions.

Indicator

Fraser Highway expanded to four lanes between 228 Street and 235 Street.

Project Summary

Detailed design approximately 70% complete with completion scheduled for spring 2012.

Expect tender to be issued immediately after completing the required property acquisition, with construction completion summer 2013.

Economic Goals – invest in effective infrastructure

Enhance customer service through request tracking

Objective

Implement a service request tracking system to support community needs and municipal asset management.

Division

Engineering

Activity

Design and install customer service software to track service requests.

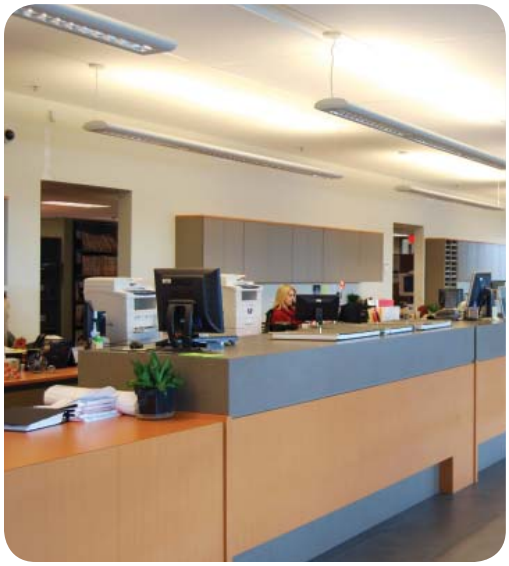
Review and modify business processes to improve migration to new system.

Indicator

Software implemented.

Project Summary

Customer-centric software implemented September 2011.



Economic Goals – invest in effective infrastructure

Manage and maintain our assets to maximize their service life

Objective

Replace Salmon River cross culverts at 27300 block of 43 Avenue.

Division

Engineering

Activity

Replace five failing corrugated steel cross culverts conveying flows of the Salmon River at the 27300 block of 43 Avenue.

Indicator

Complete design and construction of crossings December 2011.

Project Summary

With substantial completion September 2011, cross culverts are now operational.

Project is in a maintenance period until September 2012.

Economic Goals – invest in effective infrastructure

Manage and maintain our assets to maximize their service life

Objective

Maintain Township's assets and infrastructure.

Division

Engineering

Activity

Maintain assets and infrastructure on a rotational basis including; fire hydrants, pump stations, sewer, water, and drainage systems, wells, roads, sidewalks, boulevards, medians, and ditches.

Indicator

Assets maintained in accordance with established standards.

Project Summary

Ongoing annual maintenance with continued enhancements and efficiencies.

In 2011, the following was accomplished:

- initiated a drainage storm manhole inspection program
- purchased equipment for in-house road asphalt grind and patch program
- efficiencies achieved in road lane marking applications taking place during inclement weather, in addition to the extension of the thermo-plastic road lane marking program
- upgrades completed to the reflective road sign sheetings
- improved traffic signal monitoring system
- replaced fuel storage tank at the Township's Operations Centre
- implemented new vehicle fueling system to better capture fuel consumption and costs

Economic Goals – invest in effective infrastructure

Manage and maintain our assets to maximize their service life

Objective

Reduce operating costs and extend service life of water system assets.

Division

Engineering

Activity

Complete well rehabilitation as required and replace or repair aging infrastructure.

Indicator

Renewal and rehabilitation programs completed.

Activity

Rehabilitate water production wells and replace aging water system infrastructure that reached the limit of their economic service/lifecycle.

Indicator

Emergency repairs and service interruptions reduced.

Project Summary

Redevelopment of Acadia Well No. 1 and Brookswood Well No. 7 completed.

Design and repairs completed to the Murrayville Reservoir; major structural reservoir repairs completed including provision of an external access ladder to address safety concerns.

Design for replacement of approximately 1.5 kilometres of substandard and aging watermain completed.

Economic Goals – strengthen our economy

Promote Langley's reputation as a great place to live, work, and play

Objective

Create a new economic development strategy.

Division

Community Development

Activity

Create and implement an Economic Development Strategy to generate a vibrant local economy, provide jobs close to home, and create a strong commercial/industrial assessment base for future growth.

Indicator

Stage 1 of strategy development underway with a draft Current Situation Assessment; public input obtained via internet survey, focus group sessions, and strategic planning workshop completed.

Project Summary

Draft strategy complete, including public input via internet survey, focus group sessions, and strategic planning workshop. Council endorsement anticipated March 2012.

Economic Goals – strengthen our economy

Manage growth consistent with overall community needs

Objective

Respond to market demands for housing, industrial, and employment uses.

Division

Community Development

Activity

Process a broad range of development applications for rezoning, subdivision, and development permit approvals.

Indicator

Development of commercial, industrial, and business parks in Carvolth, Gloucester, and Willowbrook.

Residential and mixed-use developments in Willoughby.

Project Summary

In conjunction with the Township's Economic Development Initiative, the development application process is ongoing.

Economic Goals – strengthen our economy

Strengthen the agricultural economy

Objective

Create an agricultural viability strategy.

Division

Community Development

Activity

Complete the Agricultural Viability Strategy with Agricultural Advisory Committee assistance and partial funding assistance from the Investment Agriculture Foundation.

Indicator

Background analysis completed, public and agricultural producers consultation sought, draft strategy prepared and presented to Council for adoption.

Project Summary

Phase 1
Background analysis completed in 2010.

Phase 2
Consultation completed in September 2011.

Phase 3
Policy development initiated fall 2011 with expected completion December 2012.

Environmental Goals – conserve and enhance our environment

Conserve water

Objective

Collaborate with the provincial government to develop and implement the first Water Management Plan under Part 4 of the Water Act.

Division

Engineering

Activity

Develop and implement a plan to protect the quality and quantity of our local groundwater supplies.

Indicator

Develop a plan and initiate implementation.

Project Summary

Council approved the Water Management Plan (WMP) Final Report, completed in November 2009, and submitted it to the Minister of Environment for approval. This is the first WMP in British Columbia under Part 4 of the Water Act. The WMP is before the provincial cabinet awaiting approval. If the cabinet adopts the WMP's recommendations, the provincial cabinet will write regulations needed to implement recommendations in the plan. The provincial government is working on a sustainability act and modernizing the Water Act, which may help address some of the recommendations in the WMP.

The Township continued to develop an implementation plan within its jurisdiction for WMP recommendations. Some initiatives are underway, including on-farm improvement and nutrient management education, the control of flowing artesian wells, and studies related to contaminant sources and well capture zones.

Environmental Goals – develop livable and vibrant communities

Make communities pedestrian and bicycle oriented

Objective

Reduce energy consumption by providing walking and cycling trails to connect neighbourhoods.

Division

Community Development

Activity

Promote shared-use trail standards and routes that provide alternatives to motorized vehicle use between residences, schools, parks, and commercial centres.

Indicator

Amount of trails and greenways added to the municipal network.

Project Summary

Continued expansion of Willoughby, Carvolth, Langley Lane, and Bray Greenways.

Environmental Goals – increase biodiversity and natural capital

Protect and enhance rivers and streams

Objective

Design and construct a detention pond in 26600 block of 24 Avenue.

Division

Engineering

Activity

Design and construct detention pond to reduce flood peaks and clean storm water from urban areas that discharge into rural Langley and USA streams.

Indicator

Complete design and construction by December 2011.

Project Summary

Substantial completion achieved in September 2011; pond is operational.

Project is in a maintenance period until November 2012.

Environmental Goals – increase biodiversity and natural capital

Protect and enhance environmentally significant areas

Objective

Conduct Anderson Creek Integrated Stormwater Management Plan.

Division

Engineering

Activity

Meet with member municipalities to undertake an Integrated Storm Water Management Plan for Anderson Creek watershed.

Indicator

Complete study by December 2012.

Project Summary

Under Metro Vancouver's Liquid Waste Management Plan, member municipalities committed to undertake Integrated Storm Water Management Plans (ISMPs) on a watershed scale for every urban watershed in the region by 2014. The next watershed within the Township requiring an ISMP is Anderson Creek. As Anderson Creek flows through both the Township of Langley and the City of Surrey, it would be beneficial and cost effective for the two municipalities to join forces on this study. Initial discussions with the City of Surrey have occurred, with continued planning being scheduled in 2012.

Environmental Goals – promote stewardship

Practice 3Rs: reduce, reuse, and recycle

Objective

Develop and deliver a litter awareness campaign.

Division

Engineering

Activity

Develop and deliver a litter awareness campaign using principles of community-based social marketing to encourage citizens to keep Langley clean and put litter in its place.

Indicator

Campaign developed and implemented.

Project Summary

Funding remains for future consideration.

Objective

Implement curbside food scraps recycling collection.

Division

Engineering

Activity

As per Metro Vancouver's Integrated Solid Waste and Resource Management Plan, implement a curbside food scraps recycling program within municipal garbage collection areas.

Indicator

Tonnage of material diverted from waste stream.

Project Summary

In May 2011, launched Green Can initiative and encouraged weekly garbage and recycling customers to recycle kitchen food scraps. Organics diverted from landfill increased by 385 tonnes from 2010.

Environmental Goals – promote stewardship

Establish and strengthen stewardship partnerships

Objective

Work with Arboretum and Botanical Society of Langley to further construct projects at Derek Doubleday Arboretum

Division

Recreation, Culture, and Parks

Activity

Construct first major phase of Derek Doubleday Arboretum.

Indicator

First phase design and construction completed.

Establish public access to site.

Project Summary

Trail and parking lot base completed; surfacing works completed summer 2011.

View decks constructed summer 2011 utilizing Neighbourhood Initiative Program funding.

Community Arbour Day 2011 successfully held.

Langley Youth for the Fallen project emerged with a goal to plant one tree for every fallen Canadian soldier in Afghanistan. Over 50 trees planted and recognition event held November 11, 2011.

Design for commemorative feature completed for 2012 installation with fundraising and project work continuing into 2012.

Environmental Goals – promote stewardship

Establish and strengthen stewardship partnerships

Objective

Work with Metro Vancouver Parks and National Trails Coalition to secure funding to continue construction of the Trans Canada Trail connection to Golden Ears Bridge.

Division

Recreation, Culture, and Parks

Activity

Apply for available funding to construct additional sections of national trail project.

Indicator

Funding secured from various partners.

Design and construction of new trail sections commenced.

Public access is approved and increased trail use.

Project Summary

Metro Vancouver Parks coordination is underway and trail connection plan completed.

Council approved the application for provincial funds to complete the Trans Canada Trail connection based on Township providing 20% funding and the Province of BC providing 80% funding.

Application submitted December 2011 and is pending.

Environmental Goals – reduce energy consumption

Promote use of local renewable energy

Objective

Explore the potential for district heating in new and existing neighbourhoods.

Division

Engineering

Activity

Explore the feasibility of developing a district energy system that uses local, economical, and renewable energy to supply heating and cooling to institutional buildings and future mixed-use development in the Murrayville core.

Indicator

Feasibility study assessing the engineering and economic aspects of a district energy system for Murrayville core.

Project Summary

High level scoping study of district energy opportunities in the Township of Langley completed. Study identified Murrayville core including Langley Memorial Hospital, W.C. Blair Recreation Centre, Fire Hall 6 - Murrayville, School District #35 administrative building, RCMP Main Detachment, and the former municipal hall lands as the foremost existing opportunity for a district energy system. A consultant specialized in renewable energy was retained to conduct a full engineering and economic feasibility study for a Murrayville core district energy system. An implementation plan is also being developed to facilitate the implementation of the recommendations of the study.

Engineering is currently working with local developers and utility companies to explore additional opportunities to facilitate the development of neighbourhood scale district energy systems in new neighbourhoods.

Five Corners - Murrayville

Sustainability Planning and Development

2012

Providing residents with the best possible quality of life is a priority for the Township of Langley.

Social/Cultural Goals - build corporate and community capacity

Maintain a high performance workforce

Objective

Encourage and promote employee wellness by providing a wide variety of opportunities to assist with overall employee health and well-being.

Division

Human Resources

Activity

Conduct an employee wellness survey.

Indicator

Survey completed, reviewed, and results implemented as appropriate.

Progress to date

Continue to elaborate on the success experienced in 2011; highest participation in employee wellness activities since the establishment of the program.

Objective

Continue to provide ongoing employee training and development to assist with increasing efficiencies, effectiveness, and achieve workplace goals.

Division

Human Resources

Activity

Continue to identify specific training needs.

Indicator

Expanded training calendar planned and implemented.

Progress to date

Training programs identified and scheduled.

Social/Cultural Goals - build corporate and community capacity

Respond to community and social needs

Objective

Create housing action plan.

Division

Community Development

Activity

Complete the Housing Action Plan to identify opportunities for affordable housing units to meet the needs of a broad spectrum of people.

Indicator

Background analysis completed, public input sought, draft strategy prepared and presented to Council for adoption.

Progress to date

Meetings with stakeholders and preparation of situational report complete.

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

Develop open data on tol.ca.

Division

Corporate Administration

Activity

Develop and deploy an open data portal on the Township's website, providing data free of charge to promote transparency and economic stimulus.

Indicator

Open data catalogue available with the launch of the new Township website.

Progress to date

Open data catalogue completed and launched as part of the new Township website.

Objective

Update web mapping information and delivery.

Division

Corporate Administration

Activity

Update web mapping tools to make mapping information more accessible for Township website users.

Indicator

Updated mapping tools available on tol.ca.

Progress to date

Web mapping tools and underlying data upgrade completed.

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

Orthophoto update.

Division

Corporate Administration

Activity

Collect and update orthophoto information.

Indicator

Updated orthophoto data available through mapping applications.

Progress to date

Orthophoto collection scheduled spring 2012.

Objective

Electronic document and records management system.

Division

Corporate Administration

Activity

Complete a pilot implementation of an electronic document and records management system.

Indicator

Pilot implementation is fully functional and available for staff use.

Progress to date

Collection of detailed requirements underway.

Social/Cultural Goals – build corporate and community capacity

Respond to community and social needs

Objective

E-government enhancements.

Division

Corporate Administration

Activity

Investigate and explore opportunities to improve information, services, and engagement opportunities using web-based technologies.

Indicator

Opportunities identified and enhancements complete where possible.

Progress to date

Currently investigating and identifying opportunities for enhancements. Wherever possible, enhancements will be implemented throughout 2012.

Social/Cultural Goals - celebrate our heritage

Identify, protect, and manage heritage resources

Objective

Develop a coordinated approach to heritage resources.

Division

Community Development

Activity

Complete the Heritage Strategy to support long-term conservation and management of heritage resources.

Initiate implementation of Phase 1 of the Heritage Strategy.

Indicator

Council presentation completed; open house held.

Progress to date

Focus group meetings and an open house held in 2011.

Draft strategy developed and reviewed by the Heritage Advisory Committee.

Milner Chapel

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Provide effective and efficient police service for Langley citizens.

Division

Protective Services – RCMP

Activity

Implement strategies to reduce the impact and harm of crimes against people.

Indicator

Reduction in number of crimes against people.

Progress to date

The analysis of violent crimes including robberies and gang related activities continues, with the focus on suspect identification and activities in crime hot spots. The implementation of the Langley Municipal District Gang Strategy includes twenty-seven initiatives from the regional strategy. Officers are updated with intelligence to reduce the potential for violent attacks in known gang locations. Information sharing with other police services and analysts is continuing to coordinate investigations related to robberies and facilitate the identification and arrest of offenders.

Objective

Provide excellent police service for Langley citizens and their property.

Activity

Maintain an evidence-based crime reduction strategy that focuses on prolific offenders, crime hot spots, and root causes of crime for effective resource deployment.

Indicator

Reduction in number of crimes related to property or problem areas.

Decrease in calls for police service through the implementation of strategies using the community, volunteers, and police resources.

Progress to date

Three crime analysts continuously review the crime reports to identify possible suspects, crime hot spots, crime types, and relay findings to investigators and volunteer coordinators.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Promote community safety and wellness in partnership with the community.

Division

Protective Services – RCMP

Activity

Maintain and implement new strategies that promote personal safety and community services.

Indicator

Number of referrals made to community partners, number of media releases issued with prevention materials, and number of community events attended.

Progress to date

The promotion of personal and community safety continues with the inclusion of crime prevention tips in media releases. Partnerships with community groups continue with direct face-to-face contact, regularly scheduled meetings, and contact through email and telephone.

Planning is underway to attend community events and host public information sessions. New auxiliary constables are being trained to increase the volunteer program to 51 people. Constables and volunteers patrol hot crime spots, high traffic areas, and assist with community events.

Social/Cultural Goals – protect our people and their properties

Provide consistent and effective bylaw enforcement

Objective

Provide a proactive approach to bylaw enforcement through education.

Division

Protective Services - Fire

Activity

Develop and implement an effective enforcement and education strategy to address bylaw concerns raised within the community.

Indicator

Reduced number of enquiries and complaints.

Progress to date

Program was on target in 2011 and will be continued in 2012.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Develop and implement a confined space rescue training program for the Fire Department.

Division

Protective Services - Fire

Activity

Provide confined space training for suppression firefighters to assist, support, and respond to operational staff needs and enhance rescue capabilities.

Indicator

All career suppression firefighters trained to operational level by December 2012.

Progress to date

Training program implementation commenced in 2011.

50% of career staff completed and received certification at the operations level with the remaining career staff scheduled to complete training by third quarter of 2012.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Provide sufficient water fire flows to the northeast rural portion of the community to meet insurance industry accreditation standards for fire insurance rate reductions.

Division

Protective Services - Fire

Activity

Achieve accreditation through the Fire Underwriters Survey.

Deliver the minimum accepted fire flows for a detached dwelling conforming to the National Fire Protection Association (NFPA) Standard – NFPA 1142 Standards on Water Supplies for Suburban and Rural Fire Fighting.

Indicator

Accreditation obtained.

Northeast Langley property owners fire insurance costs reduced.

Project Summary

The department is currently working towards achieving similar annual savings in fire insurance premiums for northeast Langley as was realized by the southeast Langley residents. To achieve this target, the department must meet the stringent requirements of the Superior Tanker Shuttle Service accreditation process.

Social/Cultural Goals – protect our people and their properties

Prepare for emergencies and disasters

Objective

Implement power outage mitigation plan for key facilities.

Division

Engineering

Activity

Identify sites that lack emergency backup power, focusing first on higher priority sites through to less critical locations.

Indicator

Emergency power available to sustain services in the event of an electrical power failure.

Progress to date

New Willoughby Pump Station standby power generator installation scheduled for completion in 2012.

Social/Cultural Goals – provide and support community based leisure opportunities

Nourish the arts as an expression of cultural value

Objective

Develop a long-term library services plan.

Division

Recreation, Culture, and Parks

Activity

Meet with Fraser Valley Regional Library to determine consultation needs.

Develop a public consultation process to determine future library service needs.

Develop a long-term services plan for Council's consideration.

Indicator

Consultant hired to lead process.

Fraser Valley Regional Library consultation completed.

Public process completed.

Long-term library services plan completed.

Long-term library services plan endorsed by Recreation, Culture, and Parks Advisory Committee and Township Council.

Progress to date

Library presentation to Recreation, Culture, and Parks Advisory Committee scheduled March 2012.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Continue to address future community recreation needs in Willoughby.

Division

Recreation, Culture, and Parks

Activity

With community sport user groups, construct a field house at Willoughby Community Park (south).

Complete construction of Lynn Fripps Park in conjunction with construction of new elementary school at the shared site.

Complete a parks plan for future development of Routley Neighbourhood Park.

Indicator

Construction drawings completed for Willoughby Community Park (south) field house; new facilities constructed and open for public use fall 2012.

New Lynn Fripps Park available for school use upon opening of new school September 2012.

Community input process determined; public open house completed for Routley Neighbourhood Park June 2012.

Final development plan for Routley Neighbourhood Park endorsed fall 2012.

Capital budget request developed for completion of Routley Neighbourhood Park in 2013.

Progress to date

Construction drawings completed for field house.

Lynn Fripps Park site work commenced September 2011.

Routley property pending rezoning.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Continue to address future community recreation needs in Aldergrove.

Division

Recreation, Culture, and Parks

Activity

Construct artificial turf field at Aldergrove Athletic Park.

With Council direction, commence planning process for development of new aquatic/recreation facility.

Indicator

Procure artificial turf field contractor.

Complete artificial turf field construction September 2012.

Commenced planning process, including public consultation for new aquatic/recreation facility.

Progress to date

January 2012, issued Request for Proposal for artificial turf field contractor.

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Social/Cultural Goals – provide and support community based leisure opportunities

Improve personal well-being and celebrate community spirit

Objective

Celebrate the 50th anniversary of the Langley Walk.

Division

Recreation, Culture, and Parks

Activity

Deliver 50th annual Langley Walk at McLeod Athletic Park on Sunday, May 6, 2012.

Indicator

Task force working effectively to plan event.

Fundraising efforts achieved to supplement Township budget contribution.

Registration meets target of 2,012 walkers.

Langley Walk becomes a sustainable event with renewed interest and purpose for the future.

Progress to date

Task force formed fall 2011.

Commenced event planning to celebrate and honour the history of the Langley Walk.

LANGLEY 50 YEARS walk

Walking together for a healthier Langley.

Social/Cultural Goals – provide and support community based leisure opportunities

Form partnerships to maximize leisure opportunities

Objective

Develop a plan for sustainable operation of new public amenity space at Bedford Landing in Fort Langley.

Division

Recreation, Culture, and Parks

Activity

Complete space plan for a 2,000 square foot public amenity space and seek Council endorsement.

Invite private sector partner to establish a commercial presence in the new facility.

Partner with water sport groups to determine an operations plan for the Riverside Room and public boat storage facilities.

Establish service delivery model for multi-purpose space in the new 2,000 square foot public amenity space.

Oversee tenant improvement construction.

Open new spaces for community use.

Indicator

Consultant's final report completed.

Council approval provided for space plan.

Request for Proposal process completed and private sector partner secured.

Not-for-profit partners secured to provide services for water sport users and multipurpose space users.

Tenant improvement construction completed.

Facility opened for public use by year-end.

Progress to date

Consultant's report completed January 2012.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Undertake a comprehensive review of business licence bylaw.

Division

Community Development

Activity

Continue to work with internal and external stakeholders to review and update the business licence bylaw to meet the needs of our growing community.

Indicator

Bylaw adopted and monitored for effectiveness.

Progress to date

Commenced initial review of the current bylaw to identify proposed changes to make it more efficient and effective; projected completion date December 2012.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Improve inspection services by providing online access for the building community to schedule inspections after regular business hours.

Division

Community Development

Activity

Develop or acquire an online scheduling system.

Indicator

Provide customers with the ability to schedule inspections online, 24 hours per day.

Progress to date

Project included in Corporate Administration Division's 2013 work plan.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Use technology to streamline processes and provide timely and up-to-date employee information.

Division

Human Resources

Activity

Explore opportunities to streamline Human Resource processes, including social media, Human Resources Information System, and other available software.

Indicator

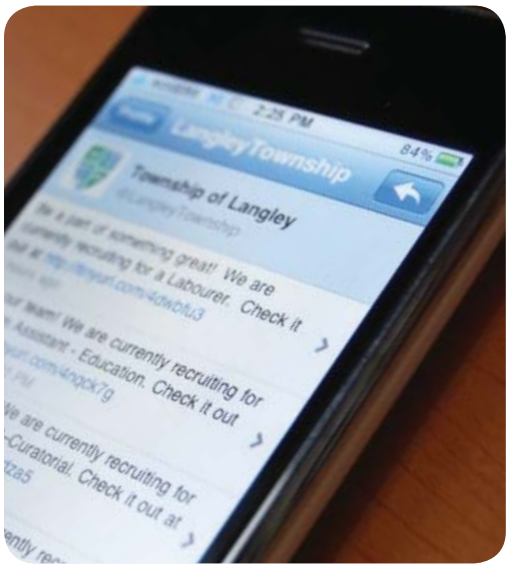
Increased use of technology in day-to-day operations.

Progress to date

Several internal reports established and implemented.

Streamlined processes, including increment reporting and pension eligibility.

Training records streamlined and loaded into Human Resources Information System.



Economic Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Initiate community plans.

Division

Community Development

Activity

Initiate an update of the Official Community Plan.

Indicator

Langley Tomorrow Survey, community workshops, draft plan preparation, open houses, and bylaw adoption process undertaken.

Progress to date

Drafted terms of reference for a proposal call.

Activity

Initiate update of the Brookswood/Fernridge Community Plan and Phase 2 of the Brookswood/Fernridge Neighbourhood Plan.

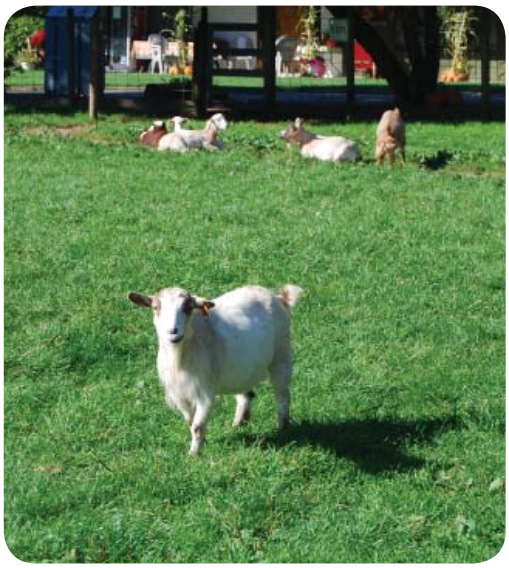
Indicator

Terms of reference, proposal call, and consultant selection complete.

Progress to date

On May 30, 2011, Council authorized staff to proceed based on funding by proponents.

Drafted terms of reference for a proposal call.



Economic Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Monitor effectiveness of the subdivision and development servicing bylaw and review and update development cost charges bylaw.

Division

Community Development

Activity

Collect and review information from staff and stakeholders concerning the recently adopted bylaw and amend accordingly.

Development cost charges bylaw review in consultation with stakeholders.

Indicator

Bylaw reviewed and adopted by Council.

Progress to date

Collected comments from staff and stakeholders regarding proposed amendments to the both bylaws

Anticipate forwarding bylaw amendments to Council for consideration late 2012.

Economic Goals – increase biodiversity and natural capital

Use native plants in parks and greenways

Objective

Encourage inclusion of native species in landscape plans being prepared and approved for greenways, parks, and development applications.

Division

Community Development

Activity

Review all landscape plans to ensure species diversity and sustainability.

Increase natural capital by increasing tree inventory.

Indicator

Secure greenways, trails, parks, and open spaces through the development process.

Incorporate a balanced plant palette that includes native trees, shrubs, and ground cover species.

Progress to date

Completed landscapes now include plantings of native trees, shrubs, and ground cover species.

Economic Goals – integrate transportation and community planning

Provide safe and affordable transportation infrastructure

Objective

56 Avenue Nicomekl Bridge replacement at 211 Street.

Division

Engineering

Activity

Replace aging two-lane bridge structure with new four-lane bridge to meet pedestrian and vehicular traffic demands; relocate existing sanitary lift station.

Construct to meet 200-year Nicomekl floodplain elevation safety and hydraulic requirements.

Indicator

Replaced aging two-lane bridge; relocated existing sanitary lift station.

Progress to date

Bridge replacement design commenced late 2011; expect construction to commence summer 2013.

Sanitary lift station design commenced; expect construction to start summer 2012.

Economic Goals – integrate transportation and community planning

Provide safe and affordable transportation infrastructure

Objective

Widen Fraser Highway between 211 Street and 215 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from the City of Langley boundary at 211 Street to the existing four-lane section east of 215 Street.

Create bicycle lane, multi-use trail, and replace old cow tunnel to facilitate pedestrian traffic.

Indicator

Construction of four lanes on Fraser Highway from 211 Street to 215 Street.

Progress to date

Phase II construction commenced September 2011 with completion scheduled for summer 2012.

Economic Goals – integrate transportation and community planning

Provide safe and affordable transportation infrastructure

Objective

Widen Fraser Highway between 228 Street and 235 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from 228 Street to 235 Street.

Construct one additional eastbound and westbound lane providing two lanes in each direction. Utilize paved shoulders for dedicated bicycle facilities in both directions.

Indicator

Fraser Highway expanded to four lanes between 228 Street and 235 Street.

Progress to date

With detailed design and land acquisition requirements underway, construction is expected to be complete by summer 2013.

Objective

Widen Fraser Highway between 235 Street and 240 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from 235 Street to 240 Street.

Indicator

Funding received from TransLink.

This is the next phase of the Fraser Highway widening program. Upon completion of this project, Fraser Highway will be a continuous four-lane road from the City of Langley border to 240 Street.

Design completed and property acquired in 2012 with construction in 2013.

Progress to date

Project delayed with design expected to commence summer 2013 with property acquisition and construction in 2014.

Economic Goals – invest in effective infrastructure

Ensure quality construction and best value for our investment

Objective

Further develop and modernize Langley Regional Airport.

Division

Corporate Administration

Activity

Oversee construction of three new commercial hangars for aviation-related businesses.

Indicator

Construction of hangars are underway.

Progress to date

One hangar has been completed.

Pending funding, construction expected to start on the remaining two hangars in 2012.

Langley Regional Airport

Economic Goals – invest in effective infrastructure

Manage and maintain our assets to maximize their service life

Objective

Maintain Township's assets and infrastructure.

Division

Engineering

Activity

Maintain assets and infrastructure on a rotational basis including fire hydrants, pump stations, sewer, water, and drainage systems, wells, roads, sidewalks, boulevards, medians, and ditches.

Indicator

Assets maintained in accordance with established standards.

Progress to date

Several initiatives are planned for 2012 including:

- traffic inventory collection and data management
- implement drainage closed circuit TV (CCTV) monitoring program
- possible formation of a second roads pavement crew

Economic Goals – strengthen our economy

Promote Langley's reputation as a great place to live, work, and play

Objective

Implement new economic development strategy.

Division

Community Development

Activity

Implement new Economic Development Strategy to generate a vibrant local economy that provides jobs closer to home and a strong commercial/industrial base for a future balanced growth.

Indicator

Proposal call, consultant selection, and Economic Development Strategy complete.

Progress to date

Draft Economic Development Strategy completed.

Upon Council endorsement, implementation of goals will begin on a priority basis.

Economic Goals – strengthen our economy

Strengthen the agricultural economy

Objective

Create an agricultural viability strategy.

Division

Community Development

Activity

Complete the Agricultural Viability Strategy with assistance from Agricultural Advisory Committee and partial funding assistance from the Investment Agriculture Foundation.

Indicator

Background analysis completed, public and agricultural producers consultation sought, draft strategy prepared and presented to Council for adoption.

Progress to date

Visioning workshop with Agricultural Viability Committee completed.

Environmental Goals – develop livable and vibrant communities

Make communities pedestrian and bicycle oriented

Objective

Reduce energy consumption by providing walking and cycling trails to connect neighbourhoods.

Division

Community Development

Activity

Promote shared-use trail standards and routes that will provide alternatives to motorized vehicle use between residences, schools, parks, and commercial centres.

Indicator

Reduced traffic congestions on municipal road networks.

Amount of trails and greenways added to the municipal network.

Progress to date

Continued expansion of greenways with the development of approximately 9.6 kilometres of new shared-use trails. This development includes Campbell Boundary, Pepin, Dickie and Fay, and McBurnie trails in south Langley.

Environmental Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Develop new community plans.

Division

Community Development

Activity

Complete Carvolth Plan update, Central Gordon Neighbourhood Plan, Jericho Sub-Neighbourhood Plan, and Northeast Gordon Plan Density Review.

Indicator

Draft plans prepared, public consultation sought, and bylaws presented to Council for consideration of adoption.

Project Summary

Carvolth
Preferred concept was prepared and presented to Council January 2012.

Central Gordon
Draft plan and engineering plan completed.

Northeast Gordon
Plan bylaw and engineering services plan completed.

Environmental Goals – promote stewardship

Practice 3R's: reduce, reuse, and recycle

Objective

Pilot public recycling bins in Aldergrove.

Division

Engineering

Activity

Recycling bins added to municipal curbside garbage containers and bins in Aldergrove to encourage recycling of bottles and cans.

Indicator

Tonnage of material diverted from waste stream.

Progress to date

Based on the successful 2011 Fort Langley pilot, a proposal to conduct another pilot in Aldergrove will be raised to Council for consideration and implementation in 2012.

ALBERT THE ANT

SIMPSON
MANOR

Township
of Langley

Sustainability Planning and Development

2013

Providing residents with the best possible quality of life is a priority for the Township of Langley.

Social/Cultural Goal – build corporate and community capacity

Respond to community and social needs

Objective

E-government enhancements.

Division

Corporate Administration

Activity

Investigate opportunities to improve information, services, and engagement using web-based technologies.

Indicator

Identification and completion of opportunities and enhancements.

Objective

Enable residents to locate and access reports, policies, and Council and committee minutes on the Township's website.

Division

Corporate Administration

Activity

Information posted online to permit residents access to reports, policies, and Council and committee agendas and minutes.

Indicator

Searches performed online, reducing time consuming manual searches.

Social/Cultural Goals - build corporate and community capacity

Maintain a high performance workforce

Objective

Provide a wide variety of training and development opportunities for employees to increasing efficiencies, effectiveness, and achieve workplace goals.

Division

Human Resources

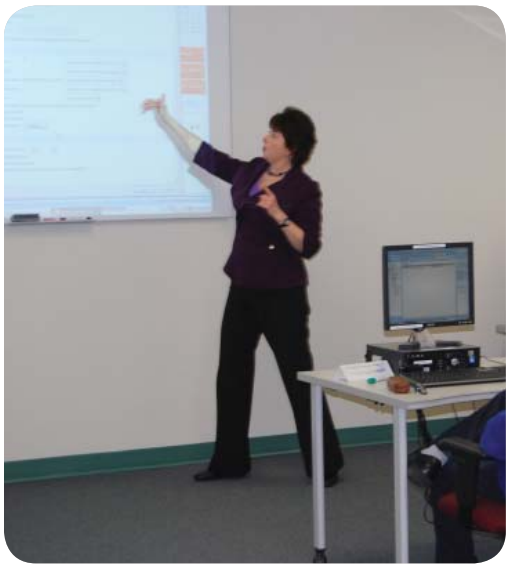
Activity

Continue to identify internal training needs.

Develop specific training programs and workshops.

Indicator

Training programs developed and implemented.



Social/Cultural Goals – build corporate and community capacity

Monitor changes in community values, aspirations, and needs

Objective

Complete the 2013 Recreation, Culture, and Parks Master Plan.

Division

Recreation, Culture, and Parks

Activity

Determine process to develop new 10-year Master Plan that will become a guiding document and foundation for Recreation, Culture, and Parks services. The following steps will be performed:

- assess community values and needs
- complete inventory of services and facilities
- review and revise facility and parks inventory standards
- review and revise current service level standards for Recreation, Culture, and Parks programs
- work effectively with Recreation, Culture, and Parks Advisory Committee and other community stakeholder groups
- secure Council endorsement of new Master Plan

Indicator

Plans complete and adopted.

Social/Cultural Goals – build corporate and community capacity

Encourage and promote active volunteerism

Objective

Install a community volunteer organization charged with organizing and delivering a successful 2014 BC Seniors Games.

Division

Recreation, Culture, and Parks

Activity

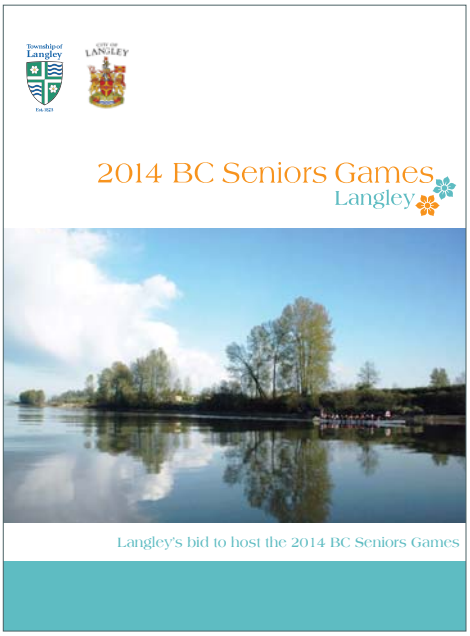
Partner with the City of Langley to install a Board of Directors to oversee 2014 BC Seniors Games.

Indicator

Nomination committee formed.

Board of Directors selected.

Board of Directors develop plan to deliver a successful event in 2014.



Social/Cultural Goals – build corporate and community capacity

Maintain high performance workforce

Objective

Provide training opportunities and facilities to ensure firefighter readiness and safety.

Division

Protective Services – Fire

Activity

Construct Phase 3 of the tactical rescue building.

Renovate existing burn room and training building to create three separate training burn rooms.

Indicator

Phase 3 of tactical building complete.

Walls and refractory materials in existing buildings complete.

Social/Cultural Goals – nurture a mindset of sustainability

Provide leadership for sustainability practice and innovation

Objective

Ensure buildings contain features and construction elements that are healthy, safe, sustainable, and accessible.

Division

Community Development

Activity

Perform building inspections to ensure new BC Building Code energy savings items are complied with.

Indicator

Upon adoption of a new BC Building Code, information will be relayed through Township communications to builders and developers to meet new energy and safety requirements.

Social/Cultural Goals – protect our people and their property

Foster a preventative approach to personal and community safety

Objective

Continue to provide sufficient water fire flows to rural portions of the community to maintain insurance industry accreditation standards.

Division

Protective Services - Fire

Activity

Maintain accreditation through the Fire Underwriters Survey.

Indicator

Continued reduction in fire insurance premiums to property owners in affected areas.

Objective

Develop a HomeSafe fire inspection program.

Division

Protective Services - Fire

Activity

Distribute fire prevention information to residents and conduct checks to confirm homes are fitted with a working smoke alarm.

Install free smoke alarms in homes where alarms are absent or not functioning.

Indicator

Decline in the number of deaths due to residential fires.

Social/Cultural Goals – protect our people and their properties

Foster a preventative approach to personal and community safety

Objective

Promote community safety and wellness to Langley citizens in partnership with the community.

Division

Protective Services – RCMP

Activity

Maintain and implement new strategies that promote personal safety and community services.

Indicator

Number of referrals made to community partners, number of media releases issued with prevention materials, and number of community events attended.

Social/Cultural Goals – protect our people and their properties

Prepare for emergencies and disasters

Objective

Improve the organization's ability to leverage technology during emergencies and disasters.

Division

Corporate Administration

Activity

Identify, assess, and implement changes to improve underlying technology and systems for use during emergencies and disasters.

Indicator

Technology infrastructure enhanced to address emergency situations.

Social/Cultural Goals – protect our people and their properties

Prevent crime and reduce the effects of crime

Objective

Provide effective and efficient police service.

Division

Protective Services – RCMP

Activity

Implement strategies to reduce the impact and harm of crimes against people.

Indicator

Reduction in number of crimes against people.

Objective

Provide excellent police service for citizens and their property.

Division

Protective Services – RCMP

Activity

Maintain an evidence-based crime reduction strategy that focuses on prolific offenders, crime hot spots, and root causes of crime for effective resource deployment.

Indicator

Reduction in number of crimes related to property or problem areas and number of police service calls.

Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Continue to address future community recreation needs in Aldergrove.

Division

Recreation, Culture, and Parks

Activity

Commence construction on new community recreation facility, including indoor pool and community centre, as part of Aldergrove downtown revitalization.

Commence construction to replace Aldergrove Community Arena as part of Aldergrove downtown revitalization.

Indicator

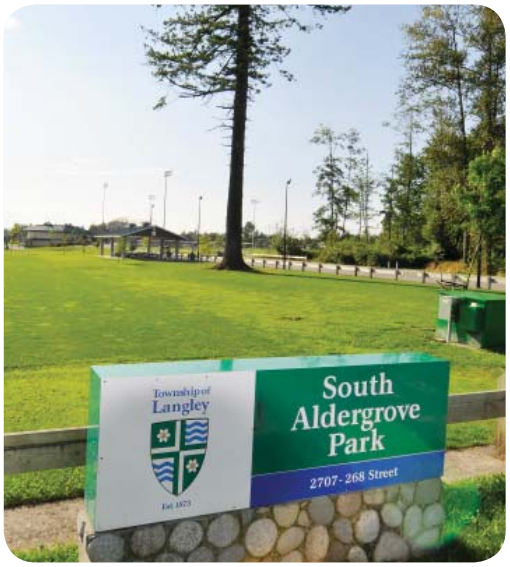
Detailed design work completed.

Land acquired; funding in place.

Lead architect procured.

Construction tendered.

Groundbreaking ceremony held.



Social/Cultural Goals – provide and support community based leisure opportunities

Provide parks, open space, and recreation facilities

Objective

Complete artificial turf replacement at McLeod Athletic Park.

Division

Recreation, Culture, and Parks

Activity

Design and replace artificial turf field at McLeod Athletic Park.

Indicator

Detailed design work completed in 2012.

Timing of project determined in light of many scheduled events in 2013.

Early approval of 2013 capital funding secured.

Project tendered.

Construction completed on time and on budget.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Complete a comprehensive review of the building bylaw.

Division

Community Development

Activity

Continue to work with builders and stakeholders to update the current building bylaw to meet demands of a changing construction industry.

Indicator

Adoption of amended building bylaw.

Objective

Increase internal and external service levels through improved software capabilities.

Division

Community Development

Activity

Assist the Township's external software development group to identify required upgrades of our current business licence database to meet the needs of the community.

Indicator

Improved business licence reporting structure and expanded amount of available data.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Ensure design standards, construction material, specifications, and supplemental design drawings are state of the art, with development cost charge bylaw rates reflecting the current economic environment.

Division

Community Development

Activity

Continue to collect and review information from staff and stakeholders concerning the subdivision and development servicing bylaw and amend accordingly.

Continue to monitor development cost charge rates to ensure harmonization with industry standards and Township needs.

Indicator

Current bylaws meet industry standards and Township needs.

Objective

Help existing Township businesses expand their operations.

Division

Community Development

Activity

Implement a business visitation program.

Indicator

Number of business visits.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Use technology to streamline processes and provide timely and up-to-date information.

Division

Human Resources

Activity

Complete review of applicant tracking technology.
Implement aplicant tracking module.

Indicator

Test applicant tracking technology.
Systems and modules configured, tested, and operational.

Objective

Complete collective bargaining with International Association of Firefighters Local 4550.

Division

Human Resources

Activity

Bargaining initiated.

Indicator

Bargaining initiated and Collective Agreement ratified.

Economic Goals – achieve fiscal stability and fiscal health

Promote continuous improvement and operational efficiency

Objective

Complete collective bargaining with the Canadian Union of Public Employees Local 403.

Division

Human Resources

Activity

Bargaining initiated.

Indicator

Bargaining initiated and the Collective Agreement ratified by all parties.

Economic Goals – develop livable and vibrant communities

Manage growth consistent with overall community needs

Objective

Develop new community plans.

Division

Community Development

Activity

Initiate Smith Neighbourhood Plan.

Indicator

Charrette designed, plan options prepared, and open houses held.

Preferred draft and engineering service plans prepared.

Bylaw adoption process initiated.

Economic Goals – integrate transportation and community planning

Provide safe and affordable transportation infrastructure

Objective

Widen Fraser Highway between 235 Street and 240 Street.

Division

Engineering

Activity

Widen Fraser Highway from two lanes to a four-lane standard from 235 Street to 240 Street.

Indicator

This is the next phase of the Fraser Highway widening program. Upon completion of this project, Fraser Highway will be a continuous four-lane road from the City of Langley border to 240 Street. Design completed and property acquired with construction projected to begin in 2013. As with previous phases, 2013 construction anticipates TransLink funding.

Objective

56 Avenue Nicomekl Bridge replacement at 211 Street.

Division

Engineering

Activity

Replace aging two-lane bridge structure with new four-lane bridge to meet pedestrian and vehicular traffic demands; relocate existing sanitary lift station. Construct to meet 200-year Nicomekl floodplain elevation safety and hydraulic requirements.

Indicator

Two-lane bridge replaced and existing sanitary lift station relocated.

Economic Goals – invest in effective infrastructure

Ensure quality construction and best value for our investment

Objective

Further develop and modernize Langley Regional Airport.

Division

Corporate Administration

Activity

Improve south commercial area.

Indicator

Underground hydro wires on Skyway Street.

Activity

Complete two new commercial hangars for aviation-related businesses.

Indicator

Hangars completed.

Economic Goals – invest in effective infrastructure

Manage and maintain our assets to maximize their service life

Objective

Provide and maintain an effective and efficient sanitary sewer service.

Division

Engineering

Activity

Sanitary sewer main flushing program.

Indicator

Complete annual flushing program.

Activity

Sanitary sewer system lift station operation and maintenance.

Indicator

The continuous, effective, and efficient operation of the sanitary lift stations with minimized downtime.

Objective

Inspect and plan maintenance for sanitary sewer system.

Division

Engineering

Activity

A number of activities will be completed, including:

- sanitary sewer main closed-circuit TV (CCTV) program
- sanitary sewer manhole inspection program
- sanitary sewer smoke testing program

Indicator

Relevant condition assessment reports are received and required maintenance is scheduled/completed based on available budget funds.

Environmental Goals – respect our rural character and rural heritage

Protect views, characteristic landscapes, and rural roads

Objective

Retain significant trees on development sites.

Division

Community Development

Activity

Ensure tree retention and protection is considered in new neighbourhood plans.

Indicator

Successful retention and integration of significant trees on development sites.

Environmental Goals – conserve and enhance our environment

Protect and enhance property and waterways

Objective

Ensure the timely reporting of sanitary sewer system lift station alarms and alerts.

Division

Engineering

Activity

Upgrade sanitary sewer system lift station Supervisory Control and Data Acquisition (SCADA) alarm and alert capability.

Indicator

Successful installation of SCADA alarm and alert upgrades.

Township of Langley
20338 - 65 Avenue, Langley, British Columbia V2Y 3J1

General Information
604.534.3211

Finance Division
604.533.6022

tol.ca

The Township of Langley strives to use environmentally responsible methods and materials and encourages its residents to do the same. Please recycle.