

Markham A Thriving City

2011 Annual Report
Year ended December 31, 2011
Markham, Ontario, Canada

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The 2011 Annual Report has been prepared by the Office of the Chief Administrative Officer and the Corporate Services Commission.

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Town Financial Statements

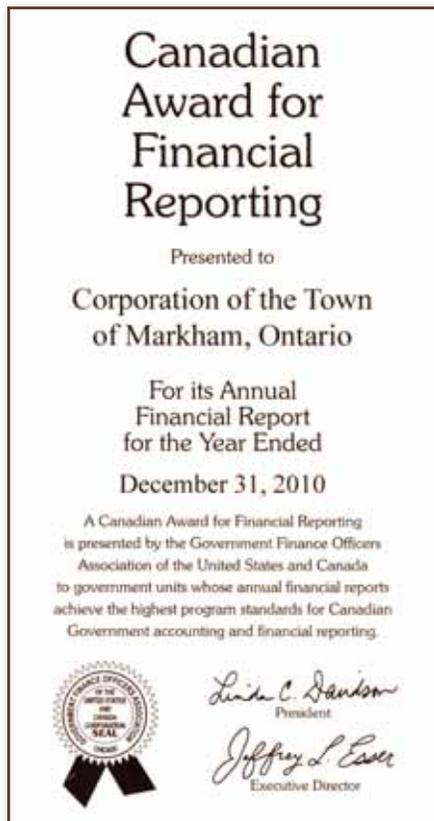
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FOUNDING PARTNER | PARTENAIRE FONDATEUR

In 2011, Markham received recognition under the Excellence Canada - Ontario Accessibility Award Program. Markham exceeded the obligations set out in the Accessibility for Ontarians with Disabilities Act, 2005, demonstrating leadership in organizational accessibility. Through its role-model behaviour, Markham has reached out into its communities to reinforce the principles of independence, dignity, integration, and equality of opportunity for people with disabilities. This has been accomplished by actively raising awareness about accessibility, implementing initiatives for the benefit of all, and inviting feedback to inform future planning and continuous improvement.

Markham: A Thriving Community

We are pleased to present the 2011 Annual Report for the Corporation of the Town of Markham. Throughout the budget process, Council and staff review Markham's services to ensure we are providing value for municipal tax dollars. Strong fiscal management and stewardship, continuous improvement and leadership remain priorities as we balance the need to deliver services to changing demographics, growth, the pressures of the economy and minimizing tax increases.

We continue to pursue our strategic direction, *Building Markham's Future Together*, through the advancement of our six strategic priorities: Leisure, Growth, Transportation and Transit, Municipal Services, and Diversity, and our overarching long-term vision expressed through *Greenprint* – Markham's Community Sustainability Plan.

On behalf of Markham Council and staff, we present our 2011 Annual Report. We thank all who contributed to our outstanding success and the municipal leadership position we have achieved.



Frank Scarpitti
Mayor



Gordon Landon
Regional Councillor
Chair, Budget Committee



Logan Kanapathi
Councillor, Ward 7
Vice Chair, Budget Committee

Finance and Administrative Committee 2011

Chair

Frank Scarpitti, Mayor

Vice Chair

Carolina Moretti, Councillor, Ward 4

Members

Jack Heath, Deputy Mayor

Jim Jones, Regional Councillor

Gordon Landon, Regional Councillor

Joe Li, Regional Councillor

Valerie Burke, Councillor, Ward 1

Howard Shore, Councillor, Ward 2

Don Hamilton, Councillor, Ward 3

Colin Campbell, Councillor, Ward 5

Alan Ho, Councillor, Ward 6

Logan Kanapathi, Councillor, Ward 7

Alex Chiu, Councillor, Ward 8

Budget Committee 2011

Chair

Gordon Landon, Regional Councillor

Vice Chair

Logan Kanapathi, Councillor, Ward 7

Members

Frank Scarpitti, Mayor, Ex Officio

Jack Heath, Deputy Mayor, Ex Officio

Jim Jones, Regional Councillor

Joe Li, Regional Councillor

Howard Shore, Councillor, Ward 2

Don Hamilton, Councillor, Ward 3

Colin Campbell, Councillor, Ward 5

Alan Ho, Councillor, Ward 6



Mayor Frank Scarpitti's Message

Markham: The Best Place to Live, Work, Play

Markham's motto "Leading While Remembering" means having a responsibility to the past and to the future.

With thanks to our more than 310,000 residents, we are now the 16th largest and most diverse community in Canada, and we have earned distinction for strong economic growth and enviable livable amenities and spaces. It is entirely fitting that Markham will be designated Canada's newest City on Canada Day, July 1, 2012, a worthy honour and distinction for our community.

Even as we progress, so will we protect our proud history, which started over 200 years ago. Our historic villages of Unionville, Markham, Milliken and Thornhill, and Markham Museum, are treasures that will be enjoyed for generations to come.

Markham's commitment is to be the best community in which to live in Canada, committed to using the smallest possible ecological footprint. We balance three pillars for our environmental health, economic vitality and social and cultural well-being.

Pillar 1: Social and Cultural Well-being

Markham communities represent the full range of human experience – all stages of life, abilities and ethno-cultural backgrounds.

Everyone Welcome: Markham Diversity Action Plan ensures our community serves all residents. We engaged Markham's diverse population to foster a greater understanding of diversity through community partnerships, and we introduced new multilingual services and assistive communication technologies to reduce barriers. We also made municipal facilities, services and information more accessible.

Also to meet the demands of our diverse and growing community, we outlined a 10-year strategic framework for investing in parks, recreation, libraries and cultural infrastructure in our *Integrated Leisure Master Plan*.

In 2011, we served more than eight million visitors, residents and tourists, in our community centres, libraries and cultural venues. Among our projects, we opened new Angus Glen tennis courts, and we built a

new artificial turf sports field with a season dome so students and residents can enjoy sports like soccer, field hockey, field lacrosse and football all year.

We also launched a major renovation/expansion of the Thornhill Community Centre and Library to meet the increasing demands, with additional study room facilities, an expanded computer lab, an improved children's area, more seniors' programs, dedicated youth space and an increase in multi-purpose spaces for general programming.

We added 18.5 more kilometres to our pedestrian and cycling pathway system, building up our network of almost 400 kilometers of on- and off-road bicycle routes, part of the commitments in our *Pathways and Trails Master Plan* and *Cycling Master Plan* to promote a more active lifestyle and positive health benefits for everyone.

In 2011, we received approval for Markham to be a host for the 2015 Pan/ParaPan Am Games, sparking our new Markham Pan Am Centre, which will include an aquatics centre and badminton field house.



Artist rendering of the Markham Pan Am Centre

To cap off the year, we opened the largest outdoor ice rink in the GTA, a state-of-the-art facility that more than 15,000 residents enjoyed in its first three months of opening, another means to inspire all residents to get involved in wellness and our community's leading amenities.

Pillar 2: Environmental Health

In 2011, Council approved the *Greenprint: Markham's Sustainability Plan* – our plan, based on resident input, to transform Markham into one of the greenest and most sustainable communities in North America.

The plan covers a wide range of aspects, including

our commitment to protect, restore and enhance our natural space, which includes increasing our town-wide tree canopy. Our Trees for Tomorrow initiative saw 130,000 trees planted in the past four years, with another 90,000 committed by 2014.

We also achieved LEED environmental certification for all new municipal facilities, which use less energy and water. Markham Centre is the largest LEED-certified community in North America.

We were the first municipality in Ontario to sign a Feed-In-Tariff contract. We capture renewable solar energy through our rooftop systems and, in 2011, we generated 860 kilowatts of power, with even more planned for 2012. Markham District Energy's green technology approach reduces Markham's annual greenhouse gases by 17,000 tons, or the equivalent of 4,000 cars.



Pillar 3: Economic Vitality

While we have grown our amenities, so have we maintained fiscal responsibility, operational efficiency and economic fortitude.

We delivered another zero tax increase in 2011, just as we did in 2009 and 2010. Markham is the only municipality in Ontario to achieve this accomplishment. We were distinguished with several awards for our operations excellence and financial management and reporting.

Our economic blueprint strategy, *Markham 2020*, has helped make Markham part of the fourth largest office cluster in Canada. Our commercial sector employs about 130,000 people. We have more than 9,000 businesses, 400 corporate head offices, and 900 high-tech and life science companies.

Our economy is driven by growing investor confidence, a knowledge-based workforce, attractive job opportunities, and a business-friendly environment that draws domestic and international entrepreneurs.

We continue to foster Markham's success through successful trade missions to China, Dubai, India and Israel, and other emergent opportunities to strengthen our domestic and global appeal.

Using an "environment first" approach, our *Growth Management Strategy* identifies the projected amount, location and pace of population and employment growth in Markham over the next 20 years. The strategy provides a framework for urban design, plus infrastructure and financial requirements to support the anticipated growth.

Markham activated its *Transportation Master Plan*, a 20-year action plan, to plan, fund and implement an integrated transit system and road network through Markham and York Region, with connections to the GTA that provides safe, convenient and reliable transit options.

We also built new roads, including the Markham bypass to Ninth Line, Woodbine and Boxgrove bypasses, and the extension of Birchmount Avenue to Enterprise Drive. Transit-friendly policies are included in all aspects of Markham planning.

An Exciting Future for Markham

I would like to thank Markham Council and staff whose dedication, support and efforts are unparalleled in the municipal sector. Their pursuit of excellence has helped Markham become an award-winning municipality for preserving our past while planning our future.

To the residents of Markham, I extend a heartfelt "thank you" for your valuable input and contributions. Every time you get involved, you're helping us be one of the most dynamic and engaged cities in North America.

Together, our team – our residents, our business community, our volunteer network, our service organizations, our partners, those here and across the world, working with Markham Council – we make Markham the best place to live, work and play.

As we look ahead to 2012 and beyond, we're committed to our core pillars: environmental health, cultural wellness and economic vitality, so all residents of Markham can enjoy the very best of Markham, a leading municipality in Canada.

A handwritten signature in black ink that reads "Frank Scarpitti". The signature is written in a cursive, flowing style.

Frank Scarpitti
Mayor
May 31, 2012

Mayor and Members of Council

Front and Centre

Mayor Frank Scarpitti
905-475-4872, fscarpitti@markham.ca

Front Row

(from left to right):

Regional Councillor Joe Li
905-479-7749, joeli@markham.ca

Regional Councillor Jim Jones
905-479-7757, jjones@markham.ca

Deputy Mayor Jack Heath
905-415-7506, jheath@markham.ca

Regional Councillor Gordon Landon
905-415-7534, glandon@markham.ca

Middle Row

(from left to right):

Ward 4 Councillor Carolina Moretti
905-479-7751, cmoretti@markham.ca

Ward 1 Councillor Valerie Burke
905-479-7747, vburke@markham.ca

Ward 7 Councillor Logan Kanapathi
905-479-7748, lkanapathi@markham.ca

Ward 8 Councillor Alex Chiu
905-479-7752, achiu@markham.ca

Back Row

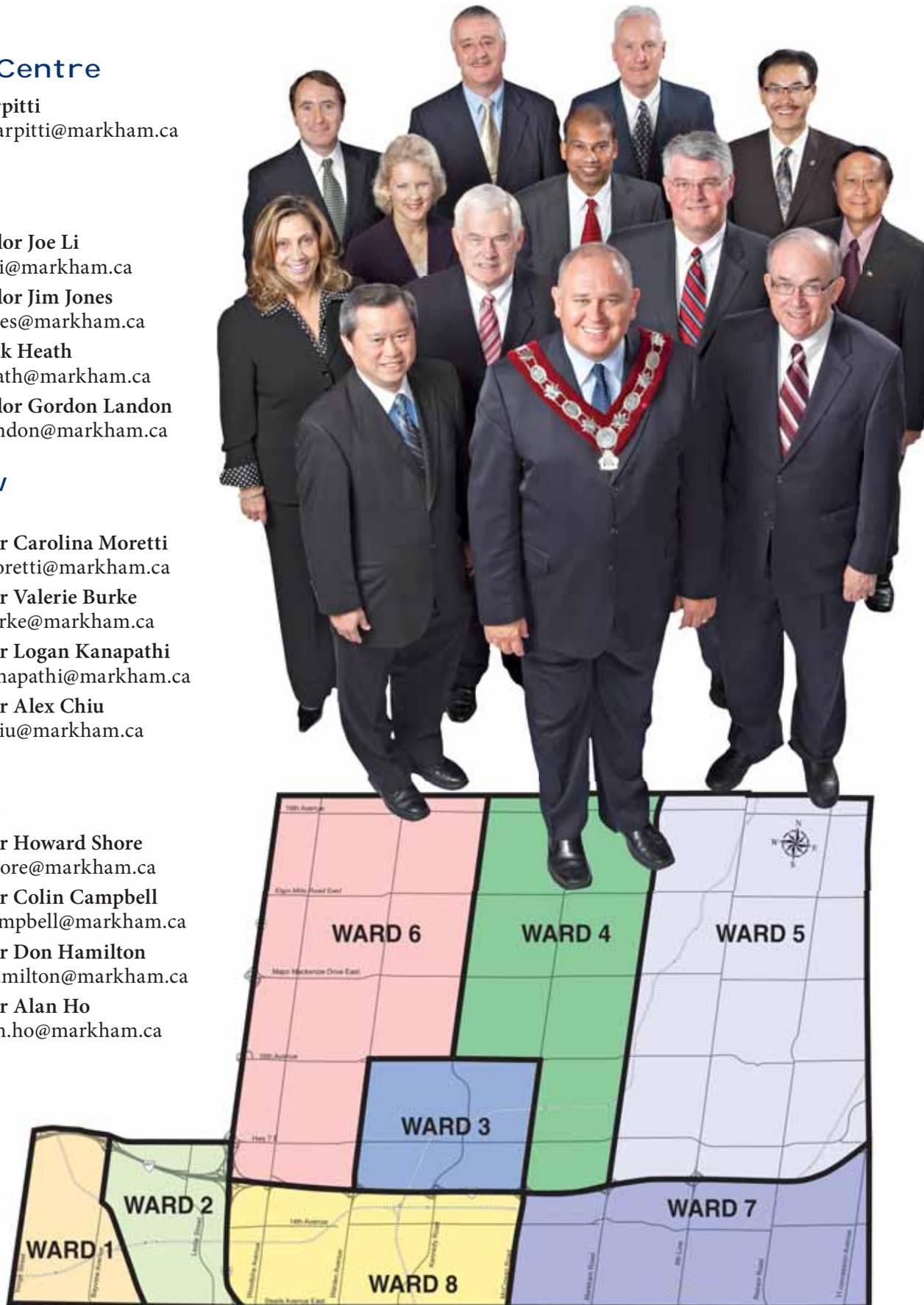
(from left to right):

Ward 2 Councillor Howard Shore
905-479-7756, hshore@markham.ca

Ward 5 Councillor Colin Campbell
905-479-7750, ccampbell@markham.ca

Ward 3 Councillor Don Hamilton
905-415-7549, dhamilton@markham.ca

Ward 6 Councillor Alan Ho
905-479-7758, alan.ho@markham.ca



Governance

Council

Markham is governed by a Council, consisting of the Mayor, four Regional Councillors and eight Ward Councillors. The Mayor and Regional Councillors are elected at large, with each of the Ward Councillors elected in specific areas.

All Members of Council are elected for a four-year term and exercise their governance through the adoption of resolutions and bylaws. The key roles of Council are to: establish policies that define the strategic priorities of Markham; ensure that municipal services are provided in a cost-effective manner; balance the diverse values and priorities of competing interests within the community; and promote the interests of Markham.

Council meetings and Council members are available to residents and other stakeholders facilitating open dialogue between elected officials and community members. In addition, public consultations, deputations and the Town Contact Centre provide additional avenues for stakeholders to provide direction and feedback to the Corporation.

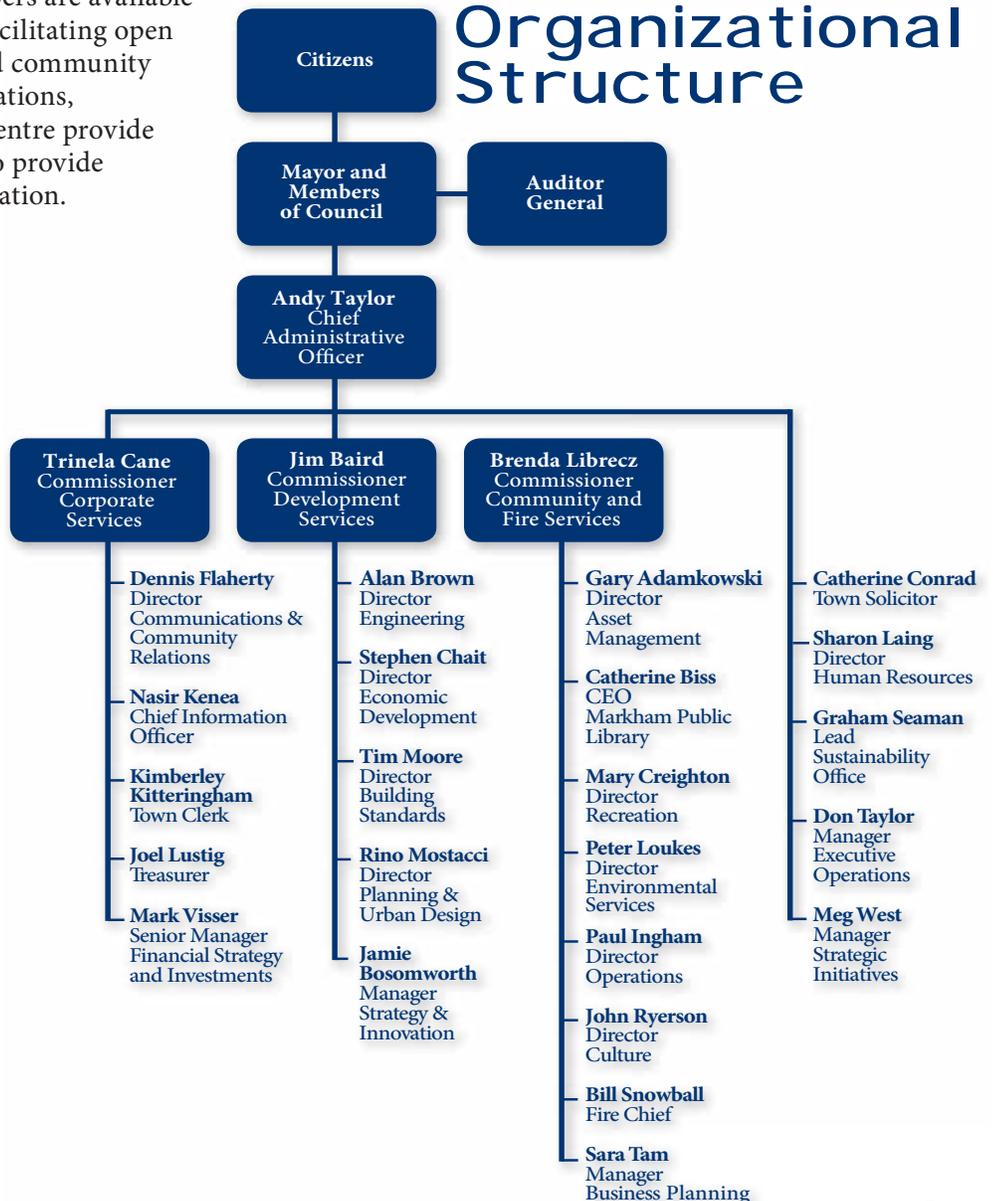
Committees

There are two Standing Committees of Council – General Committee and Development Services Committee. In addition there are several Advisory Committees and sub-committees set up, as needed, which report to Council through one of the Standing Committees.

Chief Administrative Officer

The Chief Administrative Officer (CAO) has overall responsibility for the Town’s operating departments. In addition, Commissioners and departmental directors have responsibility for the day-to-day operations of the municipality. The CAO also advises the Mayor and Members of Council on matters of policy related to the civic administration of Markham.

Organizational Structure





CAO's Message

Excellence Markham – Continuous Improvement and Sustainability

On May 28 this year Markham was the first municipality in Canada to commit to a Charter of Excellence with Markham businesses in conjunction with Excellence Canada. For Markham this represented another step in our excellence journey, and our accomplishments through a long term commitment to Excellence Canada's Progressive Excellence Program (PEP). The mission of Excellence Markham is to highlight Markham as a centre of excellence; invite our business community to raise the bar on excellence, and encourage businesses to sign the Charter to show dedication to Excellence Principles.

Markham has sustained its excellence journey for twelve years through the Excellence Canada program and building on that with focus and a disciplined approach to continuous improvement. Our recent PEP Level III Integrated certification was a unique achievement for any municipality or business, and we built on that legacy in 2011 with the Excellence Canada Accessibility Award. The Excellence Markham principles have meant a fundamental transformation in our corporation, what we do, how we do it, and most important, how we continue to provide value to our taxpayers through high quality service at low cost.

In 2011 Markham also completed over \$25 million in significant infrastructure projects that evolved through our partnership with the Governments of Canada and Ontario. These were completed while other significant projects were underway such as construction of the new \$75 million Cornell Community Centre and Library, approval to proceed with our new Pan Am Centre for the 2015 Games, completion of new roads and bridges the Cornell Fire Station, a new Markham / GO Parking garage on McCowan Road, completion of the new Museum Collections Building, expansion of the Varley Art Gallery, launch of our new portal website, and completion of over 800 kW of rooftop solar photovoltaic systems on our facilities - which reduce greenhouse gas emissions and generate revenue through the Province of Ontario's Feed in Tariff program.

Markham has been identified as a growth centre in the GTA by the Ontario Places To Grow Act, and their projections indicate Markham's population will increase by 35 per cent in the next 20 years. Markham is well prepared for this growth through our strategic

plan – Building Markham's Future Together. The plan's six strategic priorities: Growth, Transportation and Transit, Leisure, Diversity, Municipal Services and Environment will ensure a balanced and sustainable approach to growth. We now have several Master plans in place for these priorities, including our Greenprint Community Sustainability Plan – which together provide an integrated and comprehensive blueprint for economic prosperity, social and community vitality and enhancement of the environment.

In this year's annual report you will notice that we chose to present an integrated report that includes a discussion on corporate sustainability. Corporate sustainability reporting examines the economic, environmental and social impacts of our business activities, and the monitoring, measurement and reporting of these impacts helps us better understand the link between our activities and the external environment. Markham's corporate sustainability discussion follows the Global Reporting Initiative (GRI), the world's most widely used sustainability reporting framework. Aligning our 2011 annual report to GRI ensures accountability, transparency and comparability. We have included our 2011 GRI content table on page 13 of this report. As the first municipality in Canada to report on GRI we hope Markham will serve as a model for others to follow as we confront the environmental challenges of growth and the necessity for sustained social and economic prosperity.

In summary, 2011 was another outstanding year for Markham and I wish to extend special thanks to Markham Council members and all Markham staff for their leadership and support and their focus on excellence and value on behalf of our taxpayers.

Andy Taylor
Chief Administrative Officer
May 31, 2012

Markham Profile

Government Structure

Markham has an elected Council of 13 members. Eight Ward Councillors serve constituents in eight wards. Municipal elections are held every four years; the most recent election was in 2010. The Mayor and four Regional Councillors represent Markham's interests Town-wide and on the York Regional Council. The Region's responsibilities include planning approvals, regional roads, transit, water, recycling and solid waste disposal, police and emergency services, public health and welfare programs.

Markham is the local level of government and provides services that include parks construction and maintenance, culture/recreation facilities and programming, library service, fire and emergency services, the local road network, storm water management, water and wastewater, community planning and economic development.

Markham Today

Markham, strategically located in the heart of the Greater Toronto Area, is one of the fastest growing municipalities in Ontario with over 310,000 people. Markham is the 16th largest community in Canada, with more than 400 corporate head offices and over 900 high technology and life science companies. The two main economic sectors generate a total employment of over 33,000, or almost a quarter of Markham's total employment of 130,000. High quality facilities, a highly educated and diverse workforce, and a pro-business environment signify the many attributes that continue to attract world renowned corporations to Markham. More recently, Markham has intensified its effort to maintain economic momentum with the release of its economic strategy for the next decade – Markham 2020.

However, Markham's strong heritage and natural environment features continue to be a hallmark of the community. Markham supports its cultural life through the Markham Museum, Varley Art Gallery, Flato Markham Theatre and the Markham Public Library. With a history that began in 1791, Markham continues to place a priority on its heritage, indicative of the Town's motto – Leading While Remembering.

Markham is now officially the most diverse community in Canada. With cultures from around the world who have chosen to make Markham their home, the Town celebrates this rich cultural fabric through Celebrate Markham events such as Black History Month, Chinese New Year, and Canada Day.

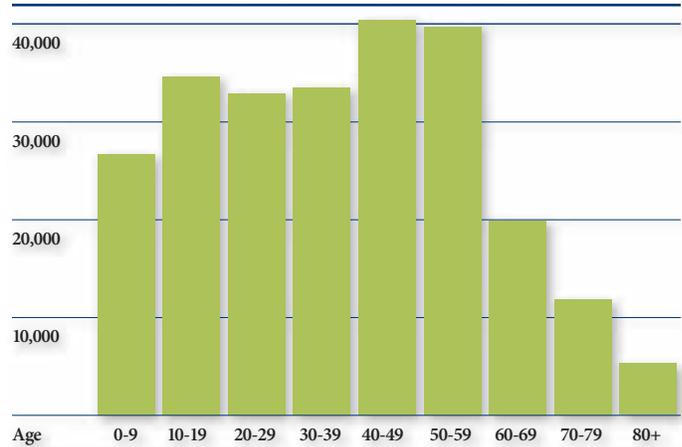
ABOUT MARKHAM

Total Land Area (sq. km)	212
Number of Parks	183
Trails/Pathway System (km)	126
Public Libraries	6
Community Centres & Facilities	26
Fire Stations	9
Golf Courses	9
Cultural Facilities	
Flato Markham Theatre for Performing Arts	
Markham Museum	
Varley Art Gallery	
Heritage Areas	
Thornhill	
Unionville	
Markham Village	
Buttonville	

POPULATION PROJECTIONS

Year	Projection
2011	310,000
2021	370,500
2031	423,500

POPULATION AGE CHARACTERISTICS



EDUCATIONAL ATTAINMENT

2006 Census*

University Degree	37%
Trade, College or non-university diploma	19%
High School Certificate	26%
Less than High School	18%

*Complete 2011 Census data not available at time of publication

Moving Towards a Sustainable Community

In June of 2011, after extensive stakeholder consultation, Council approved the Greenprint, Markham's 50-100 year Sustainability Plan, to ensure a long-term, coordinated approach to achieving community sustainability. The Greenprint links directly with the six priorities of our strategic plan, Building Markham's Future Together (BMFT) and helps identify planning and financial tools that contribute to sustainability objectives.

In 2011, as a key component of the Greenprint's short-term implementation timeframe (2011-2015), Markham began considering how to monitor and report on sustainability - to measure and manage gaps in strategies and allow for clear and transparent communications on sustainability between Markham and its internal and external stakeholders.

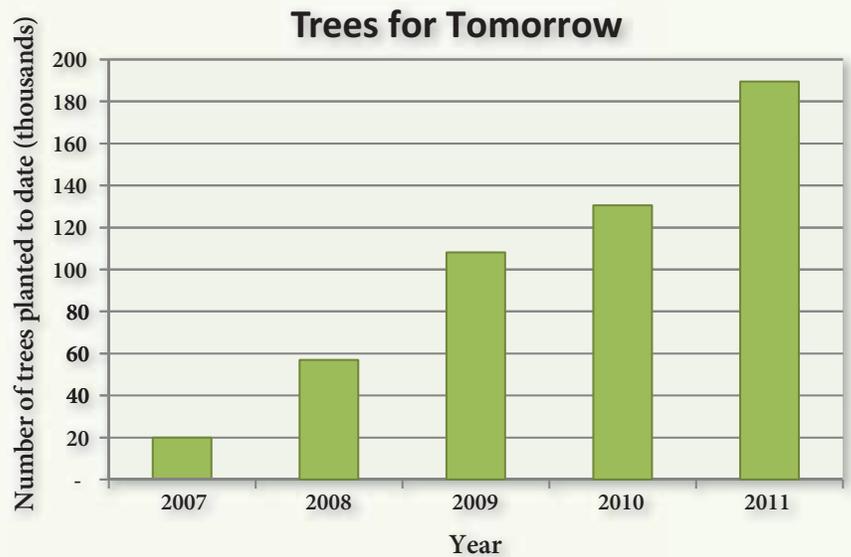
As a pilot project for 2011, Markham adopted the Global Reporting Initiative (GRI) framework for sustainability reporting. The GRI is an international network-based organization that offers guidance on best practices for sustainability reporting. The framework identifies key performance indicators that measure progress towards social, environmental and economic sustainability.

Selected 2011 accomplishments and sustainability highlights are categorized by the six priorities of Markham's BMFT strategic plan and colour coded according to the Greenprint's three sustainability pillars shown below. These highlights also describe completed actions that line up with specific GRI key performance indicators. Note: for the purposes of this section on sustainability, Markham Enterprises Corporation has been excluded.

Social & Cultural Well-Being	Environmental Health	Economic Vitality
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Municipal Services

- Phase 1 of the Web Portal Project was successfully completed in June 2011 and continues to be a high priority
- The Contact Centre resolved 86% of first calls and exceeded their target service level to answer 70% of calls within 30 seconds
- Completed Main Street Markham washroom and Stiver Mill stabilization
- Installed 34 automatic vehicle locators in municipal vehicles to monitor fuel consumption and improve deployment and routing
- Continued to right size Markham's fleet in 2011 by downsizing vehicles where possible. Also replaced three existing vehicles with hybrid models and purchased an additional electric cart, bringing Markham's green fleet to 28 hybrids and four electric vehicles
- Through government funding partnerships, Markham completed, on budget, seven infrastructure projects valued at \$25-million: Thornhill Community Centre & Library; Civic Centre Ice Rink; Angus Glen Tennis Centre; St. Robert Artificial Turf & Bubble; Emergency Operations Centre; and a variety of accessibility and energy retrofits
- Broke ground on Markham's 9th fire station and the new community centre and library in east Markham. Each is aiming for Leadership in Energy & Environmental Design (LEED), Silver and Gold designations, respectively
- Redesigned the deployment strategy through the Service Planning Project, which resulted in the meeting of service levels for park, boulevard, and planting bed maintenance



Environmental Leadership

- Supported two new community garden organizations and one new community garden
- In 2011, over 2,000 community volunteers spent well over 7,000 hours supporting the Operations department and various initiatives, such as Trees for Tomorrow, Adopt-A-Park and community cleanups
- Installed a polystyrene densifier, improving recycling of polystyrene waste, reducing transportation costs by 48% and saving approximately \$12,000 annually
- Achieved approximately 74% municipal waste diversion – one of the best in Ontario
- Council approved the implementation of the Big Blue Belly solar powered recycling units for public spaces. The units' wireless chip and compaction technology have reduced litter and the need for collection service by 50%
- Solar panel installations at 8100 Warden and the Civic Centre generated a total of 282,000 kWh in 2011 – that's enough energy to power 23 Canadian homes for a year. This offset approximately 37 tonnes of greenhouse gases



- Markham's "WOW - Water on Wheels" portable water trailer appeared multiple events in 2011, promoting water conservation and the safety of Markham tap water
- Markham's drinking water achieved 100% compliance rating from the Ontario Ministry of the Environment
- Planted approximately 60,000 trees as part of the Trees for Tomorrow Program, putting Markham ahead of its goal to plant a total of 90,000 trees between 2010 and 2014
- 25% of the Civic Centre Cafeteria's food purchase budget went to purchasing local sustainable food
- Developed a comprehensive Green Procurement Guide
- Partnership with PowerStream added solar panels to two rooftops at municipal facilities, with an additional four rooftops to be added in 2012. Going forward, this will offset an estimated 155 tonnes of greenhouse gases per year
- Energy retrofits valued at \$2-million were completed at eight municipal facilities with an expected annual savings of approximately \$300,000

"Markham is showing great leadership in energy efficiency and is helping Ontario build a clean energy economy with this solar project that will produce clean power for Ontario families. Ontario's energy plan is creating new opportunities for families and businesses in Markham and across Ontario as we build a clean, modern energy system and create thousands of jobs."

– Brad Duguid, Minister of Energy

January 26, 2011. Launch of solar installation at the Markham municipal building at 8100 Warden Avenue, the first municipally-owned Feed-In-Tariff project in Ontario.

Moving Towards a Sustainable Community

Parks, Recreation, Culture, and Library Master Plan/Public Safety

- There were over 7,795,000 visits to Markham community centres and 107,096 recreation program registrants
- The renovated Thornhill Community Centre and Library opened with more public computers, improved children and teen areas and more self-service options for customers
- Completed Flato Markham Theatre's first strategic plan, "Live Arts Matter"
- Organized Markham International Indian Film Academy Buzz events with \$300,000 in Celebrate Ontario grant funding
- Received funding to deliver the Grade 3 Swim to Survive Program for 2,439 students
- Partnered with school boards to deliver over 50 programs as a part of the Healthy Schools Initiative
- Opened a 25,000-square-foot outdoor ice rink at the Markham Civic Centre in December 2011, the largest outdoor rink in the GTA
- Enhanced emergency management infrastructure with the opening of a state-of-the-art Emergency Operations Centre and enhanced the Emergency Management Program



- Markham has more than 1,170 hectares of municipally owned parks and 700 hectares of conservation area. Partnerships with the Toronto and Region Conservation Authority, York Region and the Province of Ontario strengthen the protection of Markham's natural habitats
- Completed construction of the \$2.5-million Varley Art Gallery expansion
- Markham Museum's 17,000-square-foot addition built to LEED Gold Standard

Diversity

- In partnership with the Institute of Canadian Citizenship, the Markham Public Library launched the Cultural Access Pass service for new citizens to provide one year's free admission to more than 1,000 Canadian cultural institutions
- Initiated a six-year Pedestrian Accessibility Program to improve ease of use at 60 traffic light intersections for physically challenged pedestrians
- In September, Council approved Markham's Accessibility Design Guidelines, a comprehensive resource document consisting of detailed criteria, standards and guidelines for planning and designing accessible environments
- **\$3-million of accessibility retrofits completed on nine municipal facilities**



Transportation & Transit

- Markham financially supports Smart Commute in engaging local employers and commuters in ride sharing. In 2011, Smart Commute registrants sharing commuting to Municipal facilities generated a reduction of approximately 33,000 vehicle kilometres travelled, saving 7.2 tonnes of greenhouse gases
- Undertook environmental assessment study for multi-use pathway from 16th Avenue to Bob Hunter Memorial Park
- Completed the 2010 backlog of pavement preservation work, as well as the scheduled 2011 work for a total combined area of 195,000-square-metres. The overall completed length of road rehabilitation was 11.2 km
- Initiated Markham Centre mobility hub study
- Master Servicing and Markham Transportation Strategic Plan studies were prepared to help implement the Growth Management Strategy

Growth Management

- Worked with the Rouge Park Alliance, Parks Canada and the Toronto and Region Conservation Authority on implementation of the National Park opportunity
- Initiated a review of parkland dedication policy to ensure future park needs are addressed in a strategic, sustainable and equitable manner
- Provincial legislation, such as the Greenbelt Act (2005) and Oak Ridges Moraine Conservation Act (2001), has shaped Markham's environmental management strategies aimed at protecting biodiversity and preventing losses of significant natural features
- Proposed Markham-wide Greenway System incorporating a natural heritage network & provincially protected agricultural land, to be implemented through Markham's new Official Plan, to protect approximately 7,420 hectares of Markham's total land area
- The upcoming Official Plan focuses on sustainable community growth, integrating environmental, economic, social, cultural and heritage preservation objectives
- Planning processes underway for major land use intensification opportunities, including Markham Centre, Langstaff Gateway, Cornell Community Centre and Buttonville Airport

Awards Received 2011

- Green Fleet Leadership Award by Fleet Challenge Ontario, awarded to Markham's Fleet Management
- Two Gold Awards by Recycling Council of Ontario, awarded to Waste & Environmental Management for Markham's high waste diversion rate and for its unique polystyrene foam densification program
- Certificate of Bird Friendliness by Fatal Light Awareness Program (FLAP), awarded to Markham for achieving urban wildlife sustainability at 8100 Warden Avenue

Moving Towards a Sustainable Community

Corporate Profile - Selected GRI Indicators

The following presentation of corporate indicators is required by the Global Reporting Initiative (GRI). This page contains information regarding Markham's labour force, energy consumption, greenhouse gas (GHG) emissions and government financial assistance.

Labour Force

Number of employees at Dec. 31/11*	Regular full-time	Regular part-time	Temporary	Total Workforce
Total	942	257	901	2,100
Male	648	70	436	1,154
Female	294	187	465	946
Management (with direct reports)				215
Non-management				1,885

*excludes members of Council

Our labour force is comprised of regular full-time staff working a minimum of 35 hours/week; regular part-time staff working less than 35 hours/week; and temporary staff on variable term contracts. New hires and turnover of temporary staff is significant, as expected, due to the short-term and seasonal nature of many of these positions.

New Hires and Turnover

	Regular full-time	Regular part-time	Temporary	Total
New hires ¹ in 2011	59	62	561	682
As a % of regular full-time at Dec. 31/11	6.3%			
Turnover ² in 2011	42	51	732	825
As a % of regular full-time at Dec. 31/11	4.5%			

New Hires by Demographic

Age of new hire	Male	Female	Total	% of new hires by age
<30	259	249	508	74.5%
30-50	67	64	131	19.2%
50+	15	28	43	6.3%
Total	341	341	682	100.0%
% by gender	50.0%	50.0%	100.0%	

Labour Force Training and Benefits

Corporate training hours ³ per regular full-time employee:	3.3 hours
Employees covered by collective bargaining agreements:	33% of total workforce
Employee representation in joint health and safety committees:	100% representation via six joint committees operating at facility and department levels
OMERS Pension Plan contribution rate ⁴ :	Employees: 7.4% to 14.1% Markham: matches employee contributions ⁵
Pension plan participation:	Mandatory for all regular full-time employees

Total Energy Consumption and GHG Emissions⁶

Direct energy source	Consumption	GHG T CO ₂ e ⁶
Natural gas	2,600,000 M ³	4,930
Electricity	28,200,000 kWh	3,660
Unleaded Fuel	380,000 L	930
Biodiesel B5	215,000 L	550
Biodiesel B20	230,000 L	500
District heating ⁷	160,000 M ³	300
Propane	45,000 L	70
District cooling ⁸	250,000 kWh	30
Total		10,970

Markham continues to reduce energy consumption to save costs and reduce GHG emissions through various initiatives in our Fleet Management, Asset Management and Recreation departments. Markham's municipal GHG emissions equate to approximately 1% of residential emissions⁹.

Government financial assistance

In 2011, \$16.7 million of government financial assistance was included in Markham's financial statements (\$8.6 million provided by the Government of Ontario, \$8.1 million provided by the Government of Canada). The \$16.7 million represents the equivalent of 13.9% of the 2011 tax base of \$119.9 million.

1 Brand new hires in 2011. Does not include rehires of previously employed staff

2 Employees leaving the organization, including those with completed contracts

3 Excludes technical and health & safety training

4 OMERS rates increased in 2011 as part of their multi-year strategy to return the plan to full funding

5 Sourced through general operating funds

6 GHG emissions in tonnes of carbon dioxide equivalent (T CO₂e) were calculated using the emission factors from the National Inventory Report: 1990-2010, Greenhouse Gas Sources and Sinks in Canada

7 Natural gas equivalent

8 Electricity equivalent

9 Source: Greenprint, pg. 116

Global Reporting Initiative (GRI) Content Table 2011

The following table illustrates how Markham's 2011 Annual Report aligns with GRI's 3.1 Sustainability Reporting Guidelines and specific GRI indicators. The table identifies whether the select indicators have full or partial coverage and their location within the 2011 Annual Report. For more information, visit www.globalreporting.org.

● Full coverage ⊕ Partial coverage

STRATEGY AND ANALYSIS		
1.1	Statement from Mayor and CAO on sustainability	● p. 2-3, 6
ORGANIZATIONAL PROFILE		
2.1	Name of the organization	● p.1
2.2	Primary brands, products and/or services	● p.7 "Government Structure"
2.3	Operational structure of the organization	● p.4-5
2.4	Location of organization's headquarters	● Back cover
2.5 - 2.7	Location of operations, ownership/legal form, markets served	● p. 5, 7
2.8	Scale of the reporting organization	● p. 7, 12 "Corporate Profile", 19-20
2.9	Significant changes during the reporting period	● p. 8 "Municipal Services", p. 9 "Environmental Leadership"
2.10	Awards received	● p. 11 "Awards"
REPORT PARAMETERS		
3.1	Reporting period	● <i>Comment: Calendar year</i>
3.2	Date of most recent report	● <i>Comment: First report</i>
3.3	Reporting cycle	● <i>Comment: Annual</i>
3.4	Contact point for the report	● Back cover
3.5	Process for defining report content	⊕ Greenprint p. x1, 2, 12
3.6	Boundary of the report	● p. 8
3.7	Specific limitations on the scope or boundary of the report	⊕ p. 8
3.8	Joint ventures, subsidiaries, leased facilities, outsourced operations	● p. 23
3.10	Explanation of any re-statements	● <i>Comment: first report</i>
3.11	Significant changes from previous reporting periods	● <i>Comment: first report</i>
3.12	GRI Content Index	● p. 13
GOVERNANCE, COMMITMENTS AND ENGAGEMENT		
4.1, 4.2	Governance structure and chair of the highest governance body	● p. 4-5
4.3	Independent and/or non-executive members of Council	● p. 4-5, 7
4.4	Stakeholder/employee communication to Council	⊕ p. 5
4.14, 4.15	List of stakeholders and basis for identification and selection	● Greenprint p. 12
ECONOMIC PERFORMANCE INDICATORS		
EC1	Direct economic value generated and distributed	● p. 19-20, 22, 28 (Note 8)
EC3	Defined benefit plan obligations	● p. 12 "Corporate Profile", p. 26 (Note 5)
EC4	Significant government financial assistance	● p. 8 "Municipal Services", p. 10, "Parks", p. 12 "Corporate Profile"
EC8	Public benefit infrastructure/service investments	● p. 8 "Municipal Services", p. 10 "Parks", p. 11 "Transportation", p. 11 "Diversity"
ENVIRONMENTAL PERFORMANCE INDICATORS		
EN3	Direct energy consumption by primary source	● p. 12 "Corporate Profile"
EN5	Energy saved due to conservation and efficiency improvements	⊕ p. 9 "Environmental Leadership"
EN7	Reduction of indirect energy consumption	⊕ p. 11 "Transportation"
EN13	Habitats protected or restored	● p. 9 "Environmental Leadership", p. 10 "Parks", p. 11 "Growth Management"
EN14	Strategies for managing impacts on biodiversity	● p. 11 "Growth Management"
EN16	Direct and indirect GHGs	● p. 12 "Corporate Profile"
EN18	Initiatives to reduce GHG emissions	⊕ p. 9 "Environmental Leadership", p. 11 "Transportation"
SOCIAL PERFORMANCE INDICATORS		
SO8	Monetary fines and non-monetary sanctions for non-compliance	● <i>Comment: none</i>
LA1	Total workforce	● p. 12" Corporate Profile"
LA2	Total number and rate of employee turnover	⊕ p. 12" Corporate Profile"
LA4	Collective bargaining agreements	● p. 12 "Corporate Profile"
LA6	Percentage of workforce represented in formal joint management-worker health and safety committees	● p. 12 "Corporate Profile"
LA10	Average hours of training per year per employee	⊕ p. 12 "Corporate Profile"
PR5	Practices related to customer satisfaction	⊕ p. 8 "Municipal Services"



Treasurer's Report

Fiscal Responsibility and Sustainability Underscore Markham's Operations

Markham continued its record of zero percent tax rate increases in 2011, making it the only municipality in Ontario to achieve three consecutive years without a tax rate increase. We followed this record with a modest tax increase of 1.5 % in 2012, the lowest in the GTA and well below the rate of inflation. As a result, Markham has the lowest industrial tax rate, the second lowest commercial tax rate, and the third lowest residential tax rate in the GTA.

Markham's 2011 Reserve Study update identified that Markham has sufficient funds for the replacement and rehabilitation of known assets for the next 25 years, and we remain financially prudent by continuing our policy of not using one-time funding to balance the Operating Budget. Of equal importance is that these fiscal measures occurred at the same time as Markham enhanced its services to residents through an infrastructure program exceeding \$25 million. These infrastructure facilities were all completed in 2011 and now provide thousands of residents with enhanced leisure and recreation opportunities, increased accessibility and cost savings through energy efficiency measures.

Markham proudly received recognition for our efforts from the CD Howe Institute, which identified us as one of the top three municipalities in Canada for fiscal management and transparency. In 2011, we also received the eleventh consecutive Distinguished Budget Presentation award from the Government Finance Officers Association (GFOA), and for the tenth year in a row we received the GFOA Award of Excellence in Financial Reporting.

These are unique accomplishments for any municipality and reflect a strong focus on operational excellence, continuous improvement and a sustainable approach to business operations by Markham Council and staff.

Moving forward, Markham's Excellence Program will serve as a foundation as we continue to look for operational efficiencies and savings, identify the use of new technologies to improve customer access to our services, and find creative ways to leverage partnerships and alliances for the benefit of Markham taxpayers.

Budget

Each year the business units produce business plans that present their accomplishments of the previous year, and detail their growth requirements and new initiatives for the coming year. Out of this process, the budget is prepared to ensure it aligns with and supports the goals and strategic priorities of the Corporation.

The Budget Committee, which consists of Members of Council, supported by senior staff, encourages input and feedback from stakeholders and uses a "management-by-facts" approach to ensure taxpayers are receiving value for money.

Budget guidelines and priorities are set early in the process and budget requests are submitted to the Commissioners and CAO for rigorous review, resulting in a budget recommendation for the Budget Committee and Council.

General Committee

General Committee – Finance and Administrative Issues, assists Council in the provision of effective municipal government.

Responsibilities include monitoring Markham's revenues and expenditures, reporting and making recommendations on matters of policy pertaining to financial management, collection of taxes, purchasing and tendering, records management, general policies and procedures, Auditor General reports and administrative bylaws.

Financial Statements

The accompanying Consolidated Financial Statements and all other information included in this report are the responsibility of the management of Markham. Included with the Financial Statements is a report prepared by our external auditor, KPMG LLP.

The auditor has presented an independent opinion that the accompanying Consolidated Financial Statements present fairly, in all material respects, the financial position and operations of Markham.

Markham prepares its financial statements in compliance with the accounting recommendations set out in the Canadian Institute of Chartered Accountants PSAB Handbook. It requires Markham's financial statements to provide an accounting of the full nature and extent of the financial affairs and resources for which Markham is responsible.

On a yearly basis, all Ontario municipalities are required to provide the Ministry of Municipal Affairs and Housing with performance measurement information, and to report the results of their performance to taxpayers by September 30. The goals of the program are to improve performance, strengthen accountability to taxpayers, stimulate productivity and creativity, and improve budget processes. Markham's required measures are included in this report.

Financial Highlights

Markham is conformed to Public Sector Accounting Board's accounting standards PS 1100, PS 1200 and PS 3150 since 2009. Under the above accounting standards, the consolidated statement of financial position reflects tangible capital assets as nonfinancial assets and the residual difference between Markham's assets and debts is reflected as accumulated surplus.

I would like to thank Kishor Soneji, Senior Accountant and his team in Financial Reporting for the impressive efforts made to put in place the financial reporting systems that enabled our external auditors to verify Markham's financial statements in a timely manner.

Reporting for Tangible Capital Assets

Tangible capital assets represent a significant investment for Markham and related information is vital for stewardship, accountability and the development of asset management plans. Assets are valued at their historic cost on the date of purchase or construction and are amortized over useful lives.

The residual net book value of these assets represents the value of assets available to serve future generations. The net book value of tangible capital assets at the end of year was \$3,297.2M (2010 – \$3,157.5M).

Accumulated Surplus

The accumulated surplus at the year-end was \$3,679.3M (2010 – \$3,527.7M) which includes Markham's equity interest in Markham Enterprises Corporation of \$199.6M (2010 – \$189.7M). The following is a summary of the operating surplus and Reserve/Reserve Funds and Deferred Revenue.

Operating Surplus

Revenue from current year's operations was \$402.4M (2010 – \$306.1M) and operating expenses were \$250.8M (2010 – \$231.7M) for a surplus of \$151.6M (2010 – \$74.4M). The 2011 year-end operating surplus (excluding waterworks, contributions from developers, revenues relating to tangible capital assets and equity in Markham Enterprises Corporation) was \$2.20M. The waterworks operations resulted in an unfavorable variance of \$2.42M resulting in a net operating deficit of \$0.02M.

Reserves/Reserve Funds and Deferred Revenue

As at December 31, 2011, the Reserves/Reserve Funds totalled \$214.4M (2010 – \$182.7M), and Deferred Revenue was \$133.0M (2010 – \$147.7M). The Reserves and Reserve Funds have been established to fund future operating and capital expenditures, long term liabilities, special projects and potential corporate rate stabilization and working capital requirements.

For the past 10 years, our Annual Report has won the Government Finance Officers Association Award for Financial Reporting. We are proud of this accomplishment because it acknowledges our financial data and narrative explanations go well beyond minimum requirements of generally accepted accounting principles.



Joel Lustig, CGA
Treasurer
May 31, 2012



Finance Senior Management Team

Front Row, left to right:

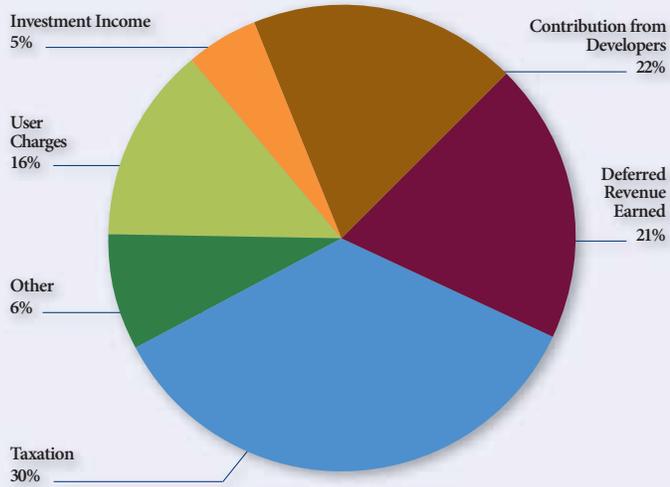
Andrea Tang, Manager, Financial Planning
Joel Lustig, Treasurer

Back Row, left to right:

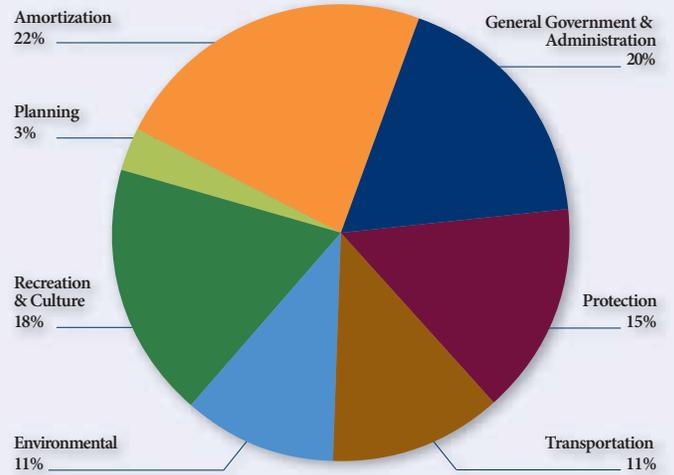
Kishor Soneji, Senior Accountant
Mark Visser, Senior Manager, Financial Strategy and Investments
Paul Wealleans, Director, Revenues
Raj Raman, Senior Manager, Financial Reporting and Purchasing (absent)

2011 Financial Report and Statistics

2011 Revenues



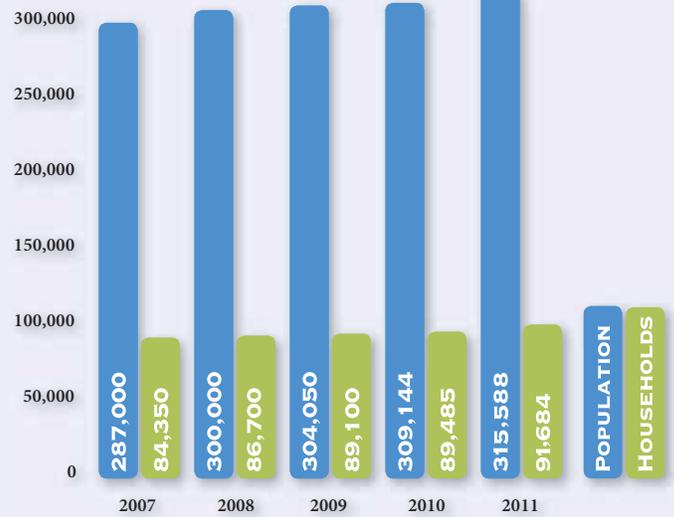
2011 Expenses



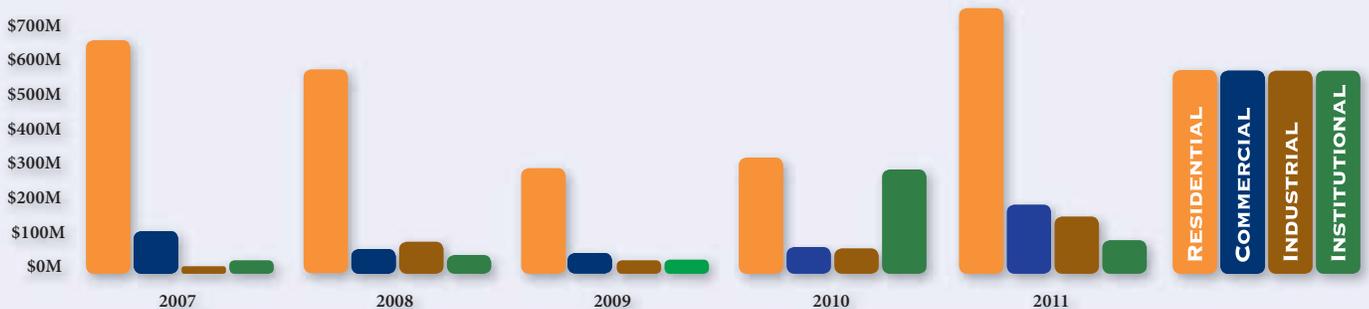
Reserves/Reserve Funds and Deferred Revenue Balances \$000



Number of Households and Population



Value of Construction



Financial Policies

Council has approved a number of financial policies to govern the preparation of the annual operating and capital budgets and handling of Markham's day-to-day financial operations. The purpose of these policies is to maintain strong fiscal stewardship, ensuring that Markham taxpayers are getting value for their money. Significant Markham financial policies are as follows:

Basis of Accounting

Markham recognizes sources of revenues and expenditures on the accrual basis of accounting. The accrual basis of accounting recognizes revenues as they are earned and expenditures when they are incurred and measurable as a result of receipt of goods and services and the creation of a legal obligation to pay.

Reserves/Reserve Funds Policy

The first phase of a comprehensive Reserves/Reserve Funds Study was approved by Council in 2004. Markham's discretionary Reserves and Reserve Funds were consolidated and grouped into two main categories: Working Funds/Stabilization Reserves and Capital Reserves. The second phase, approved by Council in March 2005, established targets for stabilization reserves based on best practices and capital reserves based on a review of life cycle replacement requirements for major Markham facilities and infrastructure. In addition, the policy prioritized the distribution of annual operating budget surpluses to various reserves and determined the allocation of revenues from various hydro companies owned by Markham.

Use of One-Time Revenues

For most local governments, revenue is recurring and sustainable, funding ongoing operating expenditures year after year. However, some types of revenue may occur only once, or intermittently. Markham's policy on this revenue is to use it to fund one-time expenditures. Unallocated one-time revenue is transferred as a component of the annual operating surplus, in accordance with the Reserves/Reserve Funds Policy.

Use of Assessment Growth

Markham will transfer up to 25 per cent of tax revenue from the net annualized growth in assessment to the Life Cycle Replacement and Capital Reserve Fund to maintain and refurbish our existing infrastructure.

Use of Prior Year's Surplus/Deficit

Markham has in place a number of policies to minimize operating deficits, but should they occur, Markham maintains the flexibility to utilize funds from the Corporate Rate Stabilization Reserve. Markham has eliminated its dependence on balancing its budget by using the prior year's surplus. Surpluses are transferred in accordance with Markham's Reserves/Reserve Funds Policy.

Capital Budget Control Policy

The policy sets out guidelines for reporting to Council regarding the closing of capital projects, reallocation of capital funds and requests for new capital projects.

Investment Policy

The policy provides a framework from which to make investment decisions within acceptable risk levels. Markham strives for the maximum utilization of its cash resources within statutory limitations and the basic need to protect and preserve capital.

Investment Interest Policy

The Investment Interest Policy provides a framework for the recording and allocation methods of Markham's Investment Interest Income. A Capital Gains reserve has been set up to reduce year-to-year fluctuations in the Investment Interest budget.

Development Charges Credit Policy

The policy sets out guidelines for applications for administration and issuance of development charge credits to developers. This is implemented through formal agreements with Markham.

The Corporation of the Town of Markham
Independent Auditors' Report



KPMG LLP
Chartered Accountants
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Toronto ON M2P 2H3
Canada

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INDEPENDENT AUDITORS' REPORT

To the Members of Council, Inhabitants and Ratepayers
of The Corporation of the Town of Markham

We have audited the accompanying consolidated financial statements of The Corporation of the Town of Markham (the "Town"), which comprise the consolidated statement of financial position as at December 31, 2011, the consolidated statements of operations and accumulated surplus, changes in net financial assets and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the Town's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Town's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the consolidated financial position of The Corporation of the Town of Markham as at December 31, 2011, and its consolidated results of operations and accumulated surplus, its consolidated changes in net financial assets and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Chartered Accountants, Licensed Public Accountants

June 18, 2012
Toronto, Canada

KPMG LLP is a Canadian limited liability partnership and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity. KPMG Canada provides services to KPMG LLP.

The Corporation of the Town of Markham

Consolidated Statement of Financial Position

December 31, 2011
 (All dollar amounts are in \$000)

	2011	2010
FINANCIAL ASSETS		
Cash and cash equivalents (Note 4)	\$ 363,848	\$ 335,552
Taxes receivable (Note 7)	31,918	39,141
Unbilled user charges	8,802	7,964
Accounts receivable (Note 17)	53,691	51,222
Investment in Markham Enterprises Corporation (Note 18)	199,578	189,665
Other current assets	4,123	4,644
	661,960	628,188
FINANCIAL LIABILITIES		
Accounts payable and accrued liabilities (Note 9)	113,432	82,101
Deferred revenue (Note 10)	133,024	147,742
Employee future benefits liabilities (Note 12)	23,879	17,756
Long-term liabilities (Note 6)	11,599	12,000
	281,934	259,599
NET FINANCIAL ASSETS	\$ 380,026	\$ 368,589
NON-FINANCIAL ASSETS		
Tangible capital assets (Note 13)	3,297,188	3,157,537
Inventories of supplies	972	1,067
Inventories of Land - Heritage Estates	109	109
Prepaid expenses	1,042	404
	\$ 3,299,311	\$ 3,159,117
Lease obligations (Note 15)		
Contingency (Note 16)		
ACCUMULATED SURPLUS (Note 14)	\$ 3,679,337	\$ 3,527,706

The accompanying notes are an integral part of these financial statements.

The Corporation of the Town of Markham

Consolidated Statement of Operations and Accumulated Surplus

Year Ended December 31, 2011
(All dollar amounts are in \$000)

	2011 Budget	2011 Actual	2010 Actual
	(Unaudited Note 1)		
REVENUES			
Taxation	\$ 115,199	\$ 119,934	\$ 112,098
User charges (Note 11)	61,204	64,309	58,748
Grants	1,473	8,750	6,931
Contributions from developers	-	88,047	54,858
Investment income	18,346	19,267	14,528
Tax penalties	3,375	3,724	3,334
Proceeds from sale of tangible capital assets	-	138	568
Deferred revenue earned	29,894	82,760	40,564
Equity pickup from Markham Enterprises Corporation (Note 18)	-	8,020	6,926
Interest earned on reserves and reserve funds	-	1,186	596
Other	6,413	6,286	6,924
Total Revenues	235,904	402,421	306,075
EXPENSES			
General government	39,365	49,535	42,437
Protection to persons and property	36,846	37,378	33,969
Transportation services	26,073	27,966	27,523
Environmental services	20,991	27,083	25,867
Recreation and cultural services	41,708	46,460	40,872
Planning and development	6,670	6,750	6,393
Other	38	41	32
Write-down of tangible capital assets	-	331	989
Amortization of tangible capital assets	55,112	55,246	53,636
Total Expenses	226,803	250,790	231,718
ANNUAL SURPLUS	9,101	151,631	74,357
ACCUMULATED SURPLUS, BEGINNING OF YEAR	3,527,706	3,527,706	3,453,349
ACCUMULATED SURPLUS, END OF YEAR (Note 14)	\$ 3,536,807	\$ 3,679,337	\$ 3,527,706

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Change in Net Financial Assets

Year Ended December 31, 2011

(All dollar amounts are in \$000)

	2011 Budget	2011 Actual	2010 Actual
	(Unaudited Note 1)		
ANNUAL SURPLUS	\$ 9,101	\$ 151,631	\$ 74,357
Acquisition of tangible capital assets	(62,074)	(170,500)	(93,807)
Amortization of tangible capital assets	55,112	55,246	53,636
Change in capital work in progress	-	(24,728)	(40,662)
Land and land improvements write-down	-	331	993
	2,139	11,980	(5,483)
Acquisition of inventories of supplies	-	(972)	(1,067)
Prepaid expenses	-	(1,042)	(404)
Consumption of inventories of supplies	-	1,067	961
Use of prepaid expenses	-	404	265
CHANGE IN NET FINANCIAL ASSETS	2,139	11,437	(5,728)
NET FINANCIAL ASSETS, BEGINNING OF YEAR	368,589	368,589	374,317
NET FINANCIAL ASSETS, END OF YEAR	\$ 370,728	\$ 380,026	\$ 368,589

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Cash Flows

Year Ended December 31, 2011
(All dollar amounts are in \$000)

	2011	2010
CASH PROVIDED BY (USED IN):		
OPERATING ACTIVITIES		
Annual surplus	\$ 151,631	\$ 74,357
Amortization of tangible capital assets	55,246	53,636
Developers contribution of tangible capital assets	(88,047)	(54,858)
Change in employee future benefits liabilities	6,123	1,094
Taxes receivable	7,223	4,989
Accounts receivable	(2,469)	(22,543)
Unbilled user charges	(838)	(846)
Other current assets	521	209
Accounts payable and accrued liabilities	31,331	6,368
Long-term liabilities	(401)	12,000
Deferred revenue	(14,718)	4,683
Inventories of supplies	95	(106)
Prepaid expenses	(638)	(140)
Net Change in Cash from Operating Activities	145,059	78,843
CAPITAL ACTIVITIES		
Proceeds of sale of tangible capital assets	138	568
Acquisition of tangible capital assets net of developers contribution	(106,988)	(79,184)
Net Change in Cash used in Capital Activities	(106,850)	(78,616)
INVESTING ACTIVITIES		
Dividend from Markham Enterprises Corporation	3,445	3,854
Change in equity of Markham Enterprises Corporation	(13,358)	(7,759)
Net Change in Cash used in Investing Activities	(9,913)	(3,905)
Net Change in Cash and Cash Equivalents	28,296	(3,678)
OPENING CASH AND CASH EQUIVALENTS	335,552	339,230
CLOSING CASH AND CASH EQUIVALENTS	\$ 363,848	\$ 335,552
SUPPLEMENTARY INFORMATION:		
Interest paid	\$ 235	\$ 274
Interest received	\$ 5,055	\$ 5,284

The accompanying notes are an integral part of these consolidated financial statements.

Notes to the Consolidated Financial Statements

December 31, 2011

(All dollar amounts are in \$000)

1. SIGNIFICANT ACCOUNTING POLICIES

The consolidated financial statements of The Corporation of The Town of Markham (the "Town") are the representations of management prepared in accordance with local Generally Accepted Accounting Principles ("GAAP") government accounting standards, as recommended by the Public Sector Accounting Board ("PSAB") of the Canadian Institute of Chartered Accountants ("CICA"). Significant aspects of the accounting policies are as follows:

Reporting Entity

These consolidated financial statements reflect the assets, liabilities, revenues and expenses of the reporting entity. The reporting entity is comprised of all organizations, local boards and committees accountable for the administration of their financial affairs and resources, to the Town, and which are owned or controlled by the Town, including the following:

- Town of Markham Public Library Board
- Old Markham Village Business Improvement Area
- Unionville Business Improvement Area
- Toronto Buttonville Airport (Markham) Inc.

Inter-entity transactions and balances are eliminated on consolidation.

Investment in Markham Enterprises Corporation

Markham Enterprises Corporation and its subsidiaries are accounted for on a modified equity basis, consistent with the generally accepted accounting principles as recommended by PSAB for government business enterprises. Under the modified equity basis of accounting, the business enterprise's accounting principles are not adjusted to conform to those of the Town, and inter-organizational transactions and balances are not eliminated. The Town recognizes its equity interest in the annual income or loss of Markham Enterprises Corporation in its consolidated statement of operations and accumulated surplus with a corresponding increase or decrease in its investment asset account. Any dividends that the Town may receive from Markham Enterprises Corporation are reflected as reductions in the investment asset account.

Accounting For Region and School Board Transactions

The taxation, other revenues, expenses, assets and liabilities with respect to the operations of the school boards and the Region of York are not reflected in the municipal fund balances of these financial statements.

Trust Funds

Trust funds and their related operations administered by the municipality are not consolidated, but are reported separately on the "Trust Funds Statement of Financial Position" and the "Trust Funds Statement of Operations and Fund Balances."

Basis Of Accounting

Revenues are recorded in the period in which the transactions or events occurred that gave rise to the revenue.

Expenses are the cost of goods and services acquired in the period whether or not payment has been made or invoices received.

Government Transfers

Government transfers are recognized in the financial statements in the period in which the events giving rise to the transfer occur, providing that the transfers are authorized, any eligibility criteria have been met, and reasonable estimates of the amounts can be made.

Deferred Revenue

Funds received for specific purposes are accounted for as deferred revenue until the Town discharges the obligation, which led to receipt of the funds.

Taxation and Related Revenues

Property tax billings are prepared by the Town based on assessment rolls compiled by the Municipal Property Assessment Corporation (MPAC). Tax rates are established annually by Town Council, incorporating amounts to be raised for local services and amounts that the Town is required to collect on behalf of the Region of York and for education purposes. Realty taxes are billed based on the assessment rolls provided by MPAC. Taxation revenues are recorded at the time tax billings are issued.

A normal part of the assessment process is the issuance of supplementary assessment rolls that provide updated information with respect to changes in property assessment. Once a supplementary assessment roll is received, the Town determines the taxes applicable and issues supplementary tax bills. Assessments and the related property taxes are subject to appeal. Any supplementary billing adjustments made necessary by the determination of such changes will be recognized in the fiscal year they are determined and the impact shared with the regional government and school boards as appropriate.

The Town is entitled to collect interest and penalties on overdue taxes. These revenues are recorded in the period the interest and penalties are levied.

Employee Future Benefits

The Town accounts for its participation in the Ontario Municipal Employee Retirement System (OMERS), a multi-employer public sector pension fund, as a defined benefit plan. Vacation entitlements are accrued for as entitlements are earned. Sick leave benefits are accrued where they are vested and subject to pay out when an employee leaves the Town's employment. Other post-employment benefits are accrued in accordance with the projected benefit method prorated on service and management's best estimate of salary escalation and retirement ages of employees. The discount rate used to determine the accrued benefit obligation was determined by reference to market interest rates at the measurement date on high quality debt instruments with cash flows that match the timing and amount of expected benefit payments.

Investment Income

Investment income is reported as revenue in the period earned. Investment income earned on obligatory reserve funds, such as development charges, is added to the fund balance and forms part of the respective deferred revenue balance.

Non-Financial Assets

Non financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

(i) Tangible Capital Assets

Tangible capital assets are recorded at cost which includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The cost, less residual value, of the tangible capital assets, excluding land, are amortized on a straight line basis over their estimated useful lives as follows:

<i>Asset</i>	<i>Useful Life - Years</i>
Buildings and building improvements	40
Equipment	5 - 20
Furniture and fixtures	10 - 15
Infrastructure	10 - 100
Library furniture and fixtures	10
Library media collection	7
Parks and pathways	10 - 60
Vehicles	7 - 9
Waterworks equipment	9
Waterworks infrastructure	15 - 100
Waterworks vehicles	7

Amortization is prorated to six months in the year of acquisition and in the year of disposal. Assets under construction are not amortized until the asset is available for productive use.

(ii) Contributions of Tangible Capital Assets

Tangible capital assets received as contributions are recorded at their fair value at the date of receipt and also are recorded as revenue. Tangible capital assets conveyed from developers are recorded at the estimated engineering value at time of registration.

(iii) Works of Art and Cultural and Historic Assets

Works of art and cultural and historic assets are not recorded as assets in these financial statements.

(iv) Interest Capitalization

Interest is capitalized whenever external debt is issued to finance the construction of tangible capital assets.

(v) Inventories of Supplies

Inventories of supplies held for consumption are recorded at the lower of cost and replacement cost.

Use of Estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amount of revenues and expenditures during the period. Actual results could differ from these estimates.

Budget Figures

The approved operating and capital budgets for 2011 are reflected on the Consolidated Statement of Operations and Accumulated Surplus and on the Consolidated Statement of Change in Net Financial Asset, both of which are unaudited. The Capital budget is on a project-oriented basis, the costs of which may be carried out over one or more years and, therefore, may not be comparable with the current year actual amounts.

Segment Disclosure

The Town adopted PSAB Standard 2700 for Segment Disclosures. A segment is defined as a distinguishable activity or group of activities of a government for which it is appropriate to separately report financial information to achieve the objectives of the standard. The Town has provided definitions of the segments used and presented financial information in segmented format in note 8.

2. OPERATIONS OF SCHOOL BOARDS AND THE REGION OF YORK

Further to Note 1, requisitions were made by the Region of York and the School Boards requiring the Town to collect property taxes and payments in lieu of property taxes on their behalf. The amounts collected and remitted are summarized as follows:

	2011		2010	
	School Boards	Region of York	Total	Total
Taxation	\$ 183,297	\$ 214,372	\$ 397,669	\$ 384,338
Payment in lieu of taxes	204	1,003	\$ 1,207	1,424
Supplementary taxes	12,068	10,995	\$ 23,063	7,339
Amount requisitioned and transferred	\$ 195,569	\$ 226,370	\$ 421,939	\$ 393,101

3. TRUST FUNDS

Trust funds administered by the municipality for the benefit of others amounting to \$2,221 (2010 – \$1,755) have not been included in the "Consolidated Statement of Financial Position" nor have their operations been included in the "Consolidated Statement of Operations and Accumulated Surplus". The trust funds have been reported separately on the "Trust Funds Statement of Financial Position" and "Trust Funds Statement of Operations and Fund Balances".

4. CASH AND CASH EQUIVALENTS

	2011	2010
Cash	\$ 136,618	\$ 67,361
Investments	227,230	268,191
	\$ 363,848	\$ 335,552

Investments consist of authorized investments pursuant to the provisions of the Municipal Act and include short-term instruments of various financial institutions, government bonds, and Treasury Bills. Investments, which are reported at cost for money market and face value for bonds, had a market value of \$240,658 (2010 – \$275,075) at the end of the year. For the year 2011, the average rate of return earned was 4.54% (2010 – 4.15%).

5. PENSION AGREEMENTS

The Municipality makes contributions to the Ontario Municipal Employees Retirement System (OMERS), which is a multi-employer plan, on behalf of its staff. The plan is a defined benefit plan which specifies the amount of the retirement benefit to be received by the employees based on the length of service and rates of pay.

In 2011, the amount contributed to OMERS by the Municipality was \$7,383 (2010 – \$5,926). Employees' contribution to OMERS in 2011 was \$7,383 (2010 – \$5,926).

Since OMERS is a multi-employer pension plan, the Town does not recognize any share of pension plan deficit \$9,627,000 (2010 – \$6,745,000) based on fair market value of the Plan's assets, as this is a joint responsibility of all Ontario municipalities and their employees.

6. LONG TERM LIABILITIES

On July 1, 2010, the Town received a loan of \$12,000 from Canada Mortgage Housing Corporation (CMHC) through the Regional Municipality of York. As a lower tier municipality the Town does not have the ability to borrow long-term funds; therefore, the borrowing was done through the Regional Municipality of York. The loan received was used to fund the purchase of the Markham District Energy Birchmount plant; the plant was subsequently leased back to Markham District Energy, a 100% subsidiary of Markham Enterprises Corporation.

The loan of \$12,000 is to be amortized over a period of 20 years, at an interest rate of 4.04%. The annual payment to the Region of York will be \$886, consisting of principal and interest. The first payment was due on July 1, 2011.

7. TAXES RECEIVABLE

The balance in taxes receivable, including penalties and interest, is comprised of the following:

	2011	2010
Current year	\$ 19,434	\$ 22,143
Arrears previous years	13,485	17,999
	32,919	40,142
Less: Allowance for uncollectible taxes	(1,001)	(1,001)
Tax Receivable	\$ 31,918	\$ 39,141

MPAC continues to refine the property assessment based on values updated to 2008 in the Town and across the Province. These values were used by the Town to compute the 2011 property tax bills. The 2008 values will be in place for the next year cycle (2009 – 2012) when all properties in Ontario will be re-assessed. However, the property tax revenue and tax receivables of the Town are subject to measurement uncertainty as a number of submitted appeals have yet to be heard. As a result, there are remaining outstanding tax appeals retroactive to 1998, many of which have not yet been finalized. This additional financial uncertainty continues the need for the allowance established for tax appeals in the amount of \$1,001 (2010 – \$1,001). The provision is required due to a number of different types of tax adjustments, including frozen assessment listing ("FAL") appeals, new construction retroactive appeals, and commercial vacancy rebates. Any supplementary billings adjustments made necessary by the determination of such changes will be recognized in the fiscal year they occur and the effect shared with the regional government and school boards as appropriate.

As part of its 2004 budget, the Ontario Government implemented new provisions through Bill 83 that permitted Ontario municipalities to expand capping provisions for the multi – residential, commercial and industrial classes beginning with the 2005 tax year. The Region of York adopted these new tax policies and the effect is to limit annual assessment – related tax increases to 10% over the previous year tax level or 5% of previous year full Current Value Assessment ("CVA") taxes. The effect of these policies is to move properties to full CVA taxes sooner.

The adjustments caused by this legislation may also impact the amounts of rebates which the municipality must issue to certain charitable organizations and the interest and penalties the municipality can collect on arrears of taxes where it is subsequently determined that such amounts have been overstated. These policies continued in York Region in 2011.

This program is administered by the Region of York on behalf of the area municipalities, and therefore, there is no impact on the “Consolidated Statement of Operations and Accumulated Surplus”.

8. SEGMENTED INFORMATION

The Town provides a wide range of services to its citizens including general government, protection to persons and property, transportation services, environmental services, recreation and cultural services, and planning and development. Service areas disclosed in the segmented information along with the services they provide are as follows:

General Government:

(include Office of Mayor & Councillors, Chief Administrative Officer, Auditor General, Human Resources, Legal, Sustainability Office, Legislative Services, Financial Services, Corporate Communications & Community Relations and Information Technology departments)

The departments within General Government Services are responsible for general governance and corporate management.

Protection to Persons and Property:

(include Fire department, Building Standard department)

The mandate of the departments is to perform fire prevention and protection, fire alarm, and other auxiliary services.

Transportation Services:

(include Roads, Parking Control and Asset Management departments)

The departments are responsible for road maintenance, hard top and loose top maintenance, winter patrol, salt, sanding, snow removal, street lighting, air transportation and administration of parking.

Environmental Services:

(include Waterworks and Waste Management departments)

The mandate of these departments is to administer the sanitary and storm sewer system, distribute water, and the administration of garbage collection and garbage recycling.

Recreation and Cultural Services:

(include Parks, Recreation, Culture and Public Libraries)

The parks, recreation and culture departments are responsible for providing and facilitating the development of and maintenance of high quality parks, recreation services and cultural services, as well as the administration of libraries.

Planning and Development:

(include Planning and Engineering departments)

The departments are responsible for the administration of land use plan, and developing policies for the sustainable development of the Town.

Other:

(include cemeteries)

The department is responsible for administration of cemetery maintenance and morgues.

8. Segmented Information *continued*

December 31, 2011

(All dollar amounts are in \$000)

	<i>General Government</i>		<i>Protection to Persons and Property</i>		<i>Transportation Services</i>		<i>Environmental Services</i>		<i>Recreation and Cultural Services</i>		<i>Planning and Development</i>		<i>Other</i>		Consolidated	
													2011	2010		
REVENUES	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Taxation, grants in lieu, assessments	541,873	-	-	-	-	-	-	-	-	-	-	-	541,873	505,199		
Collection for other authorities	(421,939)	-	-	-	-	-	-	-	-	-	-	-	(421,939)	(393,101)		
Taxation for Town purposes	119,934	-	-	-	-	-	-	-	-	-	-	-	119,934	112,098		
User charges	1,738	11,020	7,543	20,567	16,541	6,838	62						64,309	58,748		
Grants	-	530	1,341	966	5,429	484	-						8,750	6,931		
Contribution from developers	88,047	-	-	-	-	-	-						88,047	54,858		
Investment income	19,267	-	-	-	-	-	-						19,267	14,528		
Tax penalties	3,724	-	-	-	-	-	-						3,724	3,334		
Proceeds from sale of tangible assets	138	-	-	-	-	-	-						138	568		
Deferred revenue earned	82,760	-	-	-	-	-	-						82,760	40,564		
Equity pick up from Markham Enterprises Corporation	8,020	-	-	-	-	-	-						8,020	6,926		
Interest earned on reserves and reserve funds	1,186	-	-	-	-	-	-						1,186	596		
Other	954	154	1,085	398	1,068	2,627	-						6,286	6,924		
Total	325,768	11,704	9,969	21,931	23,038	9,949	62						402,421	306,075		
EXPENSES																
Salaries, wages and employee benefits	26,796	34,957	11,301	6,615	30,016	4,173	-						113,858	104,066		
Operating materials and supplies	10,037	926	4,077	5,224	8,679	1,997	41						30,981	29,490		
Contracted services	12,148	1,446	12,745	14,937	7,235	149	-						48,660	42,072		
Rents and financial expenses	319	49	(157)	307	530	431	-						1,479	1,237		
External transfers to others	235	-	-	-	-	-	-						235	228		
Amortization of tangible capital assets (including write down)	55,577	-	-	-	-	-	-						55,577	54,625		
Total Expenses	105,112	37,378	27,966	27,083	46,460	6,750	41						250,790	231,718		
Annual Surplus / (Deficit)	220,656	(25,674)	(17,997)	(5,152)	(23,422)	3,199	21						151,631	74,357		
Accumulated surplus, beginning of year	3,527,706	-	-	-	-	-	-						3,527,706	3,453,349		
Accumulated surplus, end of year	3,748,362	(25,674)	(17,997)	(5,152)	(23,422)	3,199	21						3,679,337	3,527,706		

9. ACCOUNTS PAYABLE AND ACCRUED LIABILITIES

Accounts payable and accrued liabilities include financial obligations to outside organizations and individuals as a result of transactions and events on or before the end of the accounting period. They are the result of contracts, agreements and legislation in force at the end of the accounting period that require the Town to pay for goods and services acquired or provided prior to the accounting date. A breakdown of the accounts payable and accrued liabilities is as follows:

	2011	2010
Trade accounts payable	\$ 43,961	\$ 41,051
Payable to other governments	55,183	24,245
Payroll liabilities	2,909	6,995
Accrued liabilities	11,379	9,810
	<u>\$ 113,432</u>	<u>\$ 82,101</u>

10. DEFERRED REVENUE

Deferred revenues represent user charges and fees which have been collected but for which the related services have yet to be performed. These amounts will be recognized as revenues in the fiscal year the services are performed.

The following is the current status of the deferred revenues:

	2011	2010
<i>OBLIGATORY RESERVE FUNDS</i>		
Development charges	\$ 111,921	\$ 128,033
Parkland	(166)	428
Other	8,861	7,962
Deferred revenue - general	12,408	11,319
	<u>\$ 133,024</u>	<u>\$ 147,742</u>

11. USER CHARGES

	2011	2010
Water and sewer billings to ratepayers	\$ 73,461	\$ 67,856
Region of York requisitions	(53,718)	(49,277)
Town Share	19,743	18,579
Building permits	13,524	6,097
Parking violations	1,909	1,902
Facility rentals	6,106	5,701
Recreational programs	7,745	7,679
Parks construction and maintenance	304	287
Cultural services	2,010	1,672
Engineering fees	2,916	5,236
Planning processing fees	3,927	4,936
Compliance letters/certificates	205	217
Other user charges	5,920	6,442
	<u>\$ 64,309</u>	<u>\$ 58,748</u>

12. EMPLOYEE FUTURE BENEFITS LIABILITIES

	2011	2010
Vacation pay – Town of Markham	\$ 2,852	\$ 2,393
Vacation pay – library	115	87
Employee future benefits	9,380	8,661
Vested sick leave benefits	5,565	5,418
Long term disability	4,633	-
Workplace Safety & Insurance Board	1,334	1,197
	<u>\$ 23,879</u>	<u>\$ 17,756</u>

Workplace Safety and Insurance Obligations (WSIB)

Effective January 1, 1999, the Corporation of the Town became a Schedule II employer under the Workplace Safety and Insurance Act and follows a policy of self insurance for all its employees. The Town remits payments to the WSIB as required to fund disability payments. The estimated future liability relating to WSIB amounted to \$1,334 (2010 – \$1,197) and was determined by an actuarial valuation completed in December 2011. A Workplace Safety and Insurance Reserve Fund, funded by annual contributions from the Operating Fund, has been established to protect against any unknown future liability.

The Town also maintains an insurance policy, which protects the Corporation against single claims in excess of \$1,000.

Vested Sick Leave Benefits

Under the sick leave benefit plan, which is available only to the Town's firefighters, employees can accumulate unused sick leave and may become entitled to a cash payment when they leave the municipality's employment. The liability for these accumulated days, to the extent that they have vested and could be taken in cash by an employee on termination, amounted to approximately \$5,565 (2010 – \$5,418). The accrued benefit liability and the net periodic benefit cost were determined by an actuarial valuation updated December 2011.

Employee Future Benefits

Employee Future Benefits are health and dental benefits that the Town pays on behalf of its current and retired employees. The Town recognizes these post-retirement costs as they are earned during the employee's tenure of service. The benefit liability at December 31, 2011 is \$9,380 (2010 - \$8,661). The liability recorded by the Town has been determined by an actuarial study completed in prior year which included a projected estimate for 2011.

Long Term Disability (LTD)

The Town provides long term disability benefits to certain employees. During the year, the accrued liability of \$4,633 represents the actuarial valuation of benefits to be paid on the history of claims with employees. The Town has established a long term disability reserve to reduce the future impact of these obligations. The year-end reserve balance was \$11,154 (2010 – \$9,640).

Information about the Town's defined benefit plans is as follows:

					2011	2010
	WSIB	Vested Sick Leave	Employee Future Benefits	LTD	Total	Total
Accrued benefit liability, beginning of year	\$ 1,197	\$ 5,418	\$ 8,661	\$ -	\$ 15,276	\$ 14,325
Service cost	166	193	410	5,013	5,782	698
Interest cost	84	319	595	173	1,171	964
Benefit payments	(206)	(366)	(356)	(553)	(1,481)	(894)
Amortization of actuarial loss (gain)	93	1	70	-	164	183
Accrued benefit liability, end of year	\$ 1,334	\$ 5,565	\$ 9,380	\$ 4,633	\$ 20,912	\$ 15,276

The actuarial valuations of the plans were based upon a number of assumptions about future events, which reflect management's best estimates. The following represents the more significant assumptions made:

	WSIB	Sick Leave	Early Retirement	LTD
Expected inflation rate	0.00%	N/A	N/A	N/A
Expected level of salary increases	3.00%	3.00%	N/A	N/A
Interest discount rate	4.75%	6.00%	6.00%	4.00%

13. TANGIBLE CAPITAL ASSETS

	Cost				Accumulated amortization				Net Book Value	
	Balance as at Jan.1, 2011	Additions	Disposals	Balance as at Dec. 31, 2011	Balance as at Jan. 1, 2011	Additions	Disposals	Balance as at Dec. 31, 2011	Net book value Dec. 31, 2011	Net book value Dec. 31, 2010
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Land and land improvements	1,519,068	90,400	(331)	1,609,137	-	-	-	-	1,609,137	1,519,068
Buildings and building improvements	172,687	12,533	-	185,220	67,056	4,416	-	71,472	113,748	105,631
Equipment	17,166	6,304	(1,428)	22,042	9,143	2,108	(1,428)	9,823	12,219	8,023
Furniture & fixtures	6,527	527	(273)	6,781	2,009	465	(273)	2,201	4,580	4,518
Infrastructure	1,021,741	35,890	(6,456)	1,051,175	294,103	27,378	(6,456)	315,025	736,150	727,638
Library furniture & fixtures	2,486	459	(174)	2,771	1,388	251	(174)	1,465	1,306	1,098
Library media collection	11,234	1,718	(814)	12,138	5,831	1,483	(814)	6,500	5,638	5,403
Parks and pathways	54,160	4,973	(928)	58,205	20,580	3,384	(928)	23,036	35,169	33,580
Vehicles	13,492	495	(1,421)	12,566	8,541	1,371	(1,421)	8,491	4,075	4,951
Waterworks equipment	676	261	(2)	935	191	97	(2)	286	649	485
Waterworks infrastructure	911,559	16,765	(399)	927,925	226,813	14,145	(399)	240,559	687,366	684,746
Waterworks vehicles	1,117	175	-	1,292	434	148	-	582	710	683
Total	3,731,913	170,500	(12,226)	3,890,187	636,089	55,246	(11,895)	679,440	3,210,747	3,095,824
Capital work in progress	61,713	24,728	-	86,441	-	-	-	-	86,441	61,713
Grand Total	3,793,626	195,228	(12,226)	3,976,628	636,089	55,246	(11,895)	679,440	3,297,188	3,157,537

a) Capital work in progress

Assets under construction having a value of \$86,441 (2010 – \$61,713) have not been amortized. Amortization of these assets will commence when the asset is put into service.

b) Contributed Tangible Capital Assets

Contributed tangible capital assets have been recognized at fair market value at the date of contribution. The value of contributed assets received during the year is \$83,980 (2010 – \$47,237) comprised of land in the amount of \$43,916 (2010 – \$13,875), roads infrastructure in the amount of \$29,769 (2010 – \$25,177) and water and wastewater infrastructure in the amount of \$10,295 (2010 – \$8,185).

c) Tangible Capital Assets Disclosed at Nominal Values

Where an estimate of fair value could not be made, the tangible capital asset was recognized at a nominal value.

d) Works of Art and Historical Treasures

The Town manages and controls various works of art and non-operational historical cultural assets including buildings, artifacts, paintings and sculptures located at Town sites and public display areas. These assets are not recorded as tangible capital assets and are not amortized.

14. ACCUMULATED SURPLUS

Accumulated surplus consists of individual fund surplus, reserves and reserve funds, as follows:

	2011	2010
Town operating fund surplus including library and business improvement areas before year-end accounting accruals	\$ 2,061	\$ 4,893
Year-end accounting accruals and transfers to reserves and reserve funds	(2,289)	(2,285)
Operating surplus (deficit)	\$ (228)	\$ 2,608
Equity in Markham Enterprises Corporation	199,578	189,665
Invested in tangible capital assets and other	3,265,580	3,152,742
	\$ 3,464,930	\$ 3,345,015

RESERVES SET ASIDE FOR SPECIFIC PURPOSES BY COUNCIL:

Berczy landscape feature	203	203
Building fee	6,823	90
Capital gains	3,133	1,778
Corporate rate stabilization	16,419	16,004
Development fee	(1,751)	(779)
Election expenses	318	45
Election rebate	(104)	230
Facility ramp up	5,495	2,525
Firefighters sick leave benefits	5,565	5,418
Insurance	1,967	1,475
Long Term Disability Benefit	11,154	9,640
Partnership	16	16
Waste management	28	28
Waterworks	31,118	25,026
Total reserves	\$ 80,384	\$ 61,699

RESERVE FUNDS SET ASIDE FOR SPECIFIC PURPOSES BY COUNCIL:

Cemetery operations	101	-
Environmental land acquisition	7,759	7,242
Environmental sustainability fund	291	445
Heritage	477	494
Land acquisition	4,019	3,321
Library infrastructure	5,122	4,549
Life cycle replacement & capital	96,243	94,679
Museum	58	57
Theatre	489	439
Trees for Tomorrow program	230	227
Workplace Safety & Insurance Board	2,799	2,764
Non-DC growth	16,435	6,775
Total reserve funds	\$ 134,023	\$ 120,992

Total	\$ 3,679,337	\$ 3,527,706
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15. LEASE OBLIGATIONS

As at December 31, 2011, the Town is committed to minimum annual operating lease payments for premises and equipment as follows:

2012	\$	524
2013		540
2014		180
2015		4
2016		4
	\$	1,252

16. CONTINGENCY

Unsettled Legal Claims and Potential Other Claims

The Town has been named as the defendant in certain legal actions in which damages have been sought. The outcome of these actions is not determinable at this time and, accordingly, no provision has been made in these financial statements for any liability that may result.

Markham Enterprises Corporation

The Ministry of Finance (the "Ministry") conducted Payment in Lieu of tax (PILS) audits in 2008 and issued reassessments up to and including the 2006 taxation year.

There remains an outstanding matter regarding the treatment of Retail Settlement Variance Account (RSVA) for tax purpose. There has been inconsistent practice of tax treatment of certain regulatory asset/liability accounts among Local Distribution Companies (LDC) across Ontario.

In accordance with Ontario Energy Board (OEB) regulations, the Corporation has recorded the variance between amounts charged by the Corporation to its customers (at the OEB prescribed rates) and the costs charged to the Corporation for electricity, market services and transmission services, namely retail settlement variances, as regulatory assets or liabilities on the financial statements. Similar treatment has been followed for tax purposes. The Ministry is questioning this treatment of the RSVA for tax purposes and is suggesting that RSVA liabilities may be considered income for tax purposes.

The Ministry is currently reviewing the treatment of RSVA for tax purposes on a province wide basis. The impact of a tax ruling may result in a reassessment of taxes payable which could have an impact on results, financial position and cash flows in the future. The outcome of the Ministry's review is not determinable and as such, amounts will be recorded as necessary.

The Corporation has entered into agreements for capital projects and is committed to making payments of \$5,115 in 2012.

17. ACCOUNTS RECEIVABLE – POWERSTREAM INTEREST

Included in Accounts Receivable is \$7,584 (2010 – \$7,584) being interest @ 5.58% per annum due for the period October 2006 to September 2008 on promissory notes issued by PowerStream. Council has approved the deferral of this payment and future quarterly interest payments due up to September 2008 for a period of 5 years from September 2008. The Town will receive full repayment of the accumulated interest due on October 31, 2013.

The Town will receive from PowerStream secondary interest on the deferred interest payments from April 2007 up to October 2013.

18. INVESTMENT IN MARKHAM ENTERPRISES CORPORATION

The Town of Markham incorporated corporations under the laws of the Province of Ontario. Markham Enterprises Corporation (Previously Markham Energy Corporation) is wholly owned by the Town. Markham Enterprises Corporation owns 100% of Markham District Energy Inc. and 34.185% (2010 – 34.185%) of PowerStream Inc.

In accordance with the June 1, 2004 shareholders' agreement, Markham Enterprises Corporation exercised its option to purchase from treasury, an additional 2% of all the issued and outstanding shares after giving effect to the exercise of such an option. An additional 35.0877 common shares were purchased in 2005 for cash consideration of \$6,800. On January 1, 2009, the shareholders of PowerStream Inc. and Barrie Hydro Distribution Inc., agreed to amalgamate PowerStream and Barrie Hydro Distribution Inc. The amalgamated corporation

retained the PowerStream Inc. corporate name and issued shares to its shareholders namely – Vaughan Holdings Inc., Markham Enterprises Corporation and Barrie Hydro Holdings Inc. Upon amalgamation the shares held by Markham Enterprises Corporation will be 34.185% of the shares issued by PowerStream Inc. At year-end, of the total 100,000 common shares issued by PowerStream Inc., 34,185 common shares were registered under Markham Enterprises Corporation.

On November 23, 2010 a Subscription Agreement was signed between PowerStream and its Shareholders for new Class A Common Shares for the purposes of the Shareholders providing equity to the Corporation’s solar business. As a result of the subscription agreement the articles of incorporation and shareholder agreements was amended which have been re-signed in November 2010. The maximum amount of Class A shares that are available under the subscription agreement is 100,000.

Of the total 7,955 (2010 – 4,056) Class A Common Shares issued 3,604 (2010 – 1,838) Class A Common Shares are registered under Vaughan Holdings Inc. (wholly-owned by the City of Vaughan), 2,720 (2010 – 1,387) Class A Common Shares are registered under Markham Enterprises Corporation (wholly owned by the Town) and 1,631 (2010 – 831) Class A Common Shares are registered under Barrie Hydro Holdings Inc. (wholly owned by the City of Barrie).

The Shareholder’s Agreement, consistent with the original intent of the shareholders, provides the Town, through its wholly owned subsidiary Markham Enterprises Corporation, with “substantive participating rights” that establish joint control with the City of Vaughan, through its wholly owned subsidiary Vaughan Holdings Inc., over the strategic operating, investing and financing policies of PowerStream.

The following consolidated financial statements of Markham Enterprises Corporation include the financial information of its subsidiaries Markham District Energy Inc., and PowerStream Inc. for the period from January 1, 2011 to December 31, 2011.

	2011	2010
<i>ASSETS</i>		
Current	\$ 79,313	\$ 74,177
Capital	328,392	287,910
Goodwill	14,543	14,543
Other	24,263	30,790
Total Assets	\$ 446,511	\$ 407,420
<i>LIABILITIES</i>		
Current	74,660	66,121
Other	51,890	51,165
Long term	120,383	100,469
Total Liabilities	\$ 246,933	217,755
<i>SHAREHOLDERS' EQUITY</i>		
Common Shares	72,897	\$ 67,559
Promissory notes payable	79,164	79,164
Retained earnings and contributed surplus	47,517	42,942
Total Shareholders' Equity	\$ 199,578	189,665
Total Liabilities and Shareholders' Equity	\$ 446,511	\$ 407,420
<i>RESULTS OF OPERATIONS</i>		
Revenues	\$ 324,312	\$ 299,781
Operating expenses	316,292	292,855
NET INCOME	\$ 8,020	\$ 6,926
Equity pick up in Markham Enterprises Corporation	8,020	\$ 6,926
Increase in share capital	5,338	833
Dividend paid to Town of Markham	(3,445)	(3,854)
CHANGE IN EQUITY IN MARKHAM ENTERPRISES CORPORATION	\$ 9,913	3,905

The Corporation of the Town of Markham
Independent Auditors' Report



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INDEPENDENT AUDITORS' REPORT

To the Members of Council, Inhabitants and Ratepayers
of the Town of Markham

We have audited the accompanying financial statements of the Trust Funds of The Corporation of the Town of Markham, which comprise the statement of financial position as at December 31, 2011, the statement of financial activities and fund balances, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Trust Funds of The Corporation of the Town of Markham as at December 31, 2011, and its statement of financial activities and fund balances for the year then ended in accordance with Canadian public sector accounting standards.

Chartered Accountants, Licensed Public Accountants

June 18, 2012
Toronto, Canada

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The Corporation of the Town of Markham Trust Funds

STATEMENT OF FINANCIAL POSITION

December 31, 2011

with comparative figures for 2010

	<i>Morgan Park Trust</i>	<i>Varley- McKay Trust</i>	<i>Markham Conservation Committee Trust</i>	<i>Elections Surplus Trust</i>	<i>Cemetery Trust</i>	<i>Older Adults In Action Trust</i>	<i>Markham History Research & Publication Trust</i>	Total	Total
								2011	2010
Bank balance	\$64,889	\$1,312,120	\$12,015	\$-	\$759,720	\$8,240	\$77,256	\$2,234,240	\$1,764,837
Payable to Varley-McKay Foundation	-	(13,316)	-	-	-	-	-	(13,316)	(9,618)
Fund balance	\$64,889	\$1,298,804	\$12,015	\$-	\$759,720	\$8,240	\$77,256	\$2,220,924	\$1,755,219

STATEMENT OF OPERATIONS AND FUND BALLANCES

Year ended December 31, 2011

with comparative figures for 2010

Receipts									
Interest earned	2,613	54,916	494	307	31,006	332	3,112	92,780	73,921
Sale of plots	-	-	-	-	37,391	-	-	37,391	18,925
Transfer of assets from Thornhill Cemetery	-	-	-	-	422,062	-	-	422,062	100,548
	2,613	54,916	494	307	490,459	332	3,112	552,233	193,394
Expenditures	-	-	(299)	(307)	(31,006)	-	-	(31,612)	(120,184)
Distributable to Foundation	-	(54,916)	-	-	-	-	-	(54,916)	(57,168)
	-	(54,916)	(299)	(307)	(31,006)	-	-	(86,528)	(177,352)
Excess of receipts over expenditures and distributions	2,613	-	195	-	459,453	332	3,112	465,705	16,042
Fund balance, beginning of year	\$62,276	\$1,298,804	\$11,820	\$-	\$300,267	\$7,908	\$74,144	\$1,755,219	\$1,739,177
Fund balance, end of year	\$64,889	\$1,298,804	\$12,015	\$-	\$759,720	\$8,240	\$77,256	\$2,220,924	\$1,755,219

The accompanying notes are an integral part of these financial statements.

Trust Funds

Notes to the Financial Statements

December 31, 2011

1. SIGNIFICANT ACCOUNTING POLICIES

The Trust Funds financial statements of The Corporation of The Town of Markham are the representation of management prepared in accordance with accounting principles set out below.

Basis of Accounting

(a) Revenue Recognition

Receipts, other than interest and letters of credit receipts, are reported on receipt. Interest income and letters of credit receipts are recorded on the accrual basis of accounting.

(b) The accrual basis of accounting recognizes expenditures as they are incurred and measurable as a result of receipts of goods or services and the creation of legal obligation to pay.

2. TRUST FUNDS

Morgan Park Trust

The T. & G. Morgan Memorial Fund in Markham Village was established in 1918 as a result of the last Will and Testament of George Morgan to hold funds, the interest earned on which can be used to offset certain maintenance costs of Morgan Park. The Morgan Park Redevelopment Trust Fund was established by Council Resolution on December 11, 1991 to receive charitable donations to be used towards the redevelopment of Morgan Park.

Varley-McKay Art Foundation Trust Fund

The Varley-McKay Art Foundation Trust Fund was established by Council Resolution on December 11, 2001. This trust is funded by the amount received from the Estate of Kathleen G. McKay. Interest earned on these funds is available to the Varley-McKay Art Foundation of Markham to fund art appreciation and development.

Markham Conservation Committee Trust Fund

The Markham Conservation Committee Trust Fund was established by Council Resolution on April 15, 1992 to receive donations, grants, subsidies, and other amounts, to be used to cover costs associated with conservation and naturalization programs and projects undertaken by the Markham Conservation Committee.

Election – Candidates Surplus Funds Trust Account

The Election - Candidates Surplus Funds Trust Account was established under the Municipal Elections Act to hold surplus campaign funds received by registered candidates in a previous election, to credit interest earned to the surplus funds while held in trust, and to distribute the funds to the registered candidate or to the municipality, school board or local board, as the case may be, in accordance with the Act.

The changes to the Municipal Elections Act during the 2010 election do not require municipalities to hold the surplus funds in a Trust account. However, any expenses of candidates related to the 2010 election will be funded from the Town's general account.

Cemetery Trust Funds

The Cemetery Trust Funds were established under the Regulations of the Cemeteries Act to accumulate certain funds from the sale or transfer of an interment right to a purchaser in accordance with the Regulations. These funds are to be held in trust for the care and maintenance of the cemetery. Interest earned on amounts held by the Fund are used towards the maintenance, security and preservation of the cemetery, its grounds, buildings, equipment and markers in accordance with the Regulations.

In September 2010, Council endorsed a request by the Trustees of Thornhill Cemetery to convey all the assets of the Trust to the Town of Markham. The Town has now assumed ownership and responsibility for the care and maintenance of the Thornhill Cemetery and other assets of the Trust. A net amount of \$422,062 was transferred to the Town in February and May 2011.

Older Adults In Action Trust Fund

Council Resolution established the Older Adults In Action Trust Fund on March 10, 1998 to collect donations for the Club and Older Adult Centre.

Markham History – Research And Publication Trust Fund

The Markham History – Research and Publication Trust Fund was established by Council Resolution on June 1, 2004 to plan and monitor the implementation of research, writing, digitizing and production of historical media that illuminates various themes in the Town's history. This trust is funded from cash and securities received from organizations involved in the creation of the original trust fund - Markham History Book Committee and the Markham District Historical Society and the Museum Advisory Board.

The Corporation of the Town of Markham
Five-Year Review
(Unaudited)

(All dollar amounts are in \$000)

	2011	2010	2009	2008	2007
OPERATIONS					
<i>Expenses by Function</i>					
General government	\$ 49,535	\$ 42,437	\$ 41,994	\$ 35,190	\$ 29,682
Protection to persons & property	37,378	33,969	33,637	32,874	30,879
Transportation services	27,966	27,523	36,553	25,193	19,963
Environmental services	27,083	25,867	21,210	20,003	17,261
Recreation and cultural services	46,460	40,872	41,058	41,525	36,004
Planning and development	6,750	6,393	6,796	13,144	6,143
Other	41	32	399	597	30
Write-down of tangible capital assets	331	989	-	-	-
Amortization of tangible capital assets	55,246	53,636	50,996	47,863	-
Financing repayment & transfers		-	-	-	39,166
	\$ 250,790	\$ 231,718	\$ 232,643	\$ 216,389	\$ 179,128
<i>Revenues by Source</i>					
Taxation (includes supplementary & payments in lieu)	\$ 119,934	\$ 112,098	\$ 110,328	\$ 106,856	\$ 100,552
Fees and service charges	64,309	58,748	51,349	47,048	53,134
Grants/Subsidies - federal and provincial	8,750	6,931	7,089	21,216	1,322
Contribution from developers	88,047	54,858	92,456	141,319	-
Investment income	19,267	14,528	14,743	13,190	11,893
Deferred revenue earned	82,760	40,564	43,715	23,389	-
Equity pick up in Markham Enterprises Corporation	8,020	6,926	(2,247)	7,464	-
Other revenue	11,334	11,422	13,699	13,506	8,845
	\$ 402,421	\$ 306,075	\$ 331,130	\$ 373,988	\$ 175,746
<i>Surplus</i>	151,631	\$ 74,357	\$ 96,387	\$ 157,599	\$ (3,382)
Surplus, beginning of year	3,527,706	3,453,349	3,356,962	3,197,583	3,814
Surplus, end of year	\$ 3,679,337	\$ 3,527,706	\$ 3,453,349	\$ 3,355,182	\$ 432
<i>Reference: consolidated statement of operations and accumulated surplus</i>					
RESERVES AND RESERVE FUNDS					
Reserves	\$ 80,384	\$ 61,699	\$ 38,002	\$ 42,950	\$ 42,262
Reserve funds - discretionary only	134,023	120,992	85,929	83,910	84,870
Deferred revenue	133,024	147,742	164,799	165,609	\$ 159,649
	\$ 347,431	\$ 330,433	\$ 288,730	\$ 292,469	\$ 286,781

The Corporation of the Town of Markham
Five-Year Review
(Unaudited)

(All dollar amounts are in \$000)

	2011	2010	2009	2008	2007
NET FINANCIAL ASSETS					
Financial Assets					
Cash and cash equivalents	\$ 363,848	\$ 335,552	\$ 339,230	\$ 339,566	\$ 319,226
Taxes receivable	31,918	39,141	44,130	37,670	30,033
Unbilled user charges	8,802	7,964	7,118	5,930	5,914
Accounts receivable	53,691	51,222	28,679	26,732	28,511
Investment in Markham Enterprises Corporation	199,578	189,665	185,760	193,768	186,304
Other current assets	4,123	4,644	4,853	5,494	6,105
Total Financial Assets	\$ 661,960	\$ 628,188	\$ 609,770	\$ 609,160	\$ 576,093
Financial Liabilities					
Accounts payable and accrued liabilities	\$ 113,432	\$ 82,101	\$ 75,732	\$ 65,368	\$ 69,967
Deferred revenue	133,024	147,742	143,059	165,609	159,649
Employee future benefits liabilities	23,879	17,756	16,662	15,522	14,112
Long term liabilities	11,599	12,000	-	-	-
Total Financial Liabilities	\$ 281,934	\$ 259,599	\$ 235,453	\$ 246,499	\$ 243,728
NET FINANCIAL ASSETS	\$ 380,026	\$ 368,589	\$ 374,317	\$ 362,661	\$ 332,365
NET LONG TERM DEBT					
Net Long-term Liabilities - Town of Markham purposes	\$ 11,599	\$ 12,000	\$ 0	\$ 0	\$ 0
Annual debt repayment limit prescribed by province	\$ 58,347	\$ 53,862	\$ 52,975	\$ 48,762	\$ 46,387
Per capita	\$ 0.04	0.04	\$ 0.00	\$ 0.00	\$ 0.00
Percentage of taxable assessment	0.0252%	0.0282%	0.0000%	0.0000%	0.0000%
Annual charges for net long-term liabilities					
Principal & Interest					
Town of Markham purposes	\$ 886	\$ 886	\$ 0	\$ 0	\$ 0
Per capita	\$ 0.003	\$ 0.003	\$ 0.00	\$ 0.00	\$ 0.00
As a percentage of revenue fund expenses	0.22%	0.29%	0.00%	0.00%	0.00%
Consolidated Expenses by Object					
Salaries, wages & employee benefits	\$ 113,858	\$ 104,066	\$ 104,089	\$ 95,378	\$ 91,989
Operating materials and supplies	30,981	29,490	32,032	28,377	25,580
Contracted services	48,660	42,072	44,312	43,557	21,373
Rents and financial expenses	1,479	1,237	990	1,000	1,280
External transfers to others	235	228	224	214	209
Tangible capital assets	-	-	-	-	76,272
Write-down of tangible capital assets	331	989	-	-	-
Amortization - tangible capital assets	55,246	53,636	50,996	47,863	-
Total expenses by object	\$ 250,790	\$ 231,718	\$ 232,643	\$ 216,389	\$ 216,703

The Corporation of the Town of Markham

Five-Year Review (Unaudited)

(All dollar amounts are in \$000)

	2011	2010	2009	2008	2007
TAXABLE ASSESSMENT					
Residential, multi-residential and farm	\$37,750,995	\$34,833,624	\$32,725,870	\$30,416,481	\$29,658,867
Commercial - all classes	7,161,784	6,491,769	5,662,287	5,174,149	5,107,994
Industrial - all classes	1,147,875	1,133,147	1,088,515	985,494	999,599
Pipeline & managed forests	53,189	51,170	47,902	47,828	43,838
	\$46,113,843	\$42,509,710	\$39,524,574	\$36,623,952	\$35,810,298
Commercial, industrial and business as a percentage of taxable assessment	18.02 %	17.94 %	17.08 %	16.82 %	17.06 %
PROPERTY TAXATION					
Tax Rates/Mill Rates (Note 1)					
Residential - Town of Markham	0.237560 %	0.245313 %	0.256940 %	0.270413 %	0.260687 %
Region of York	0.463520	0.477021	0.500081	0.515464	0.495729
School Boards (public and separate)	0.231000	0.241000	0.252000	0.264000	0.264000
	0.932080 %	0.963334 %	1.009021 %	1.049877 %	1.020416 %
Multi-residential - Town of Markham	0.237560 %	0.245313 %	0.256940 %	0.270413 %	0.260687 %
Region of York	0.463520	0.477021	0.500081	0.515464	0.495729
School Boards (public and separate)	0.231000	0.241000	0.252000	0.264000	0.264000
	0.932080 %	0.963334 %	1.009021 %	1.049877 %	1.020416 %
Commercial - Full Rate - Town of Markham	0.271550 %	0.289470 %	0.310127 %	0.326389 %	0.314649 %
Region of York	0.529850	0.562885	0.603598	0.622165	0.598345
School Boards (public and separate)	1.204043	1.289313	1.385926	1.492897	1.492897
	2.005443 %	2.141668 %	2.299651 %	2.441451 %	2.405891 %
Commercial - vacant units, excess land percentage of full rate	70 %	70 %	70 %	70 %	70 %
Industrial - Full Rate - Town of Markham	0.316070 %	0.333013 %	0.352959 %	0.371467 %	0.358105 %
Region of York	0.616713	0.647556	0.686961	0.708093	0.680983
School Boards (public and separate)	1.375265	1.459012	1.552479	1.656911	1.658072
	2.308048 %	2.439581 %	2.592399 %	2.736471 %	2.697160 %
Industrial - vacant units, excess land - percentage of full rate	65 %	65 %	65 %	65 %	65 %
Taxes Levied					
Town of Markham	\$119,934	\$112,098	\$110,328	\$106,856	\$100,552
Region of York	226,370	211,312	207,957	197,530	186,243
School Boards (public and separate)	195,569	181,789	177,411	172,284	171,673
	\$541,873	\$505,199	\$495,696	\$476,670	\$458,468
Total Tax Arrears (Taxes Receivable)					
Per capita	\$31,918	\$39,141	\$44,130	\$37,670	\$30,033
Percentage of current levy	\$101.14	\$126.61	\$145.14	\$125.57	\$104.64
	5.89 %	7.75 %	8.90 %	7.90 %	6.55 %

Notes:

(1) Average residential tax bill for 2008 and 2007 was based on current value assessment of \$403,000 for both the years

(2) Figures for 2007 are not comparable due to change in PSAB section 3150

Performance Measures Report Card (Unaudited)

(Year ended December 31, 2011)

<i>Measure</i>	2011
Local Government	
Operating costs for governance and corporate management as a percentage of total municipal operating costs	8.70%
Fire	
Operating costs for fire services per \$1,000 of assessment	\$0.68
Roads	
Operating costs for paved (hard top) roads per lane kilometre	\$6,144.66
Operating costs for bridges and culverts per square metre of surface area	\$81.20
Operating costs for winter control maintenance of roadways per lane kilometre maintained in winter	\$3,953.60
Percentage of paved lane kilometres where the condition is rated as good to very good	93.00%
Percentage of winter events where the response met or exceeded locally determined road maintenance standards	100.00%
Wastewater (Sewage)	
Operating costs for collection/conveyance of wastewater per kilometre of wastewater main	\$1,060.49
Operating costs for the treatment and disposal of wastewater per mega litre	\$775.02
Operating costs for collection/conveyance, treatment and disposal of wastewater per mega litre (Integrated)	\$799.94
Number of wastewater main backups per 100 kilometres of wastewater main in the year	2,428
Percentage of wastewater estimated to have by-passed treatment	N/A
Water	
Operating costs for the treatment of drinking water per mega litre	\$1,121.10
Operating costs for the distribution/transmission of drinking water per kilometre of water distribution transmission pipe	\$5,490.85
Operating costs for the treatment and distribution/transmission of drinking water per mega litre (Integrated)	\$1,271.74
Number of water main breaks per 100 kilometres of water distribution pipe in a year	3.66
Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply	0.000
Solid Waste Management (Garbage)	
Operating costs for solid waste collection per tonne	\$22.66
Operating costs for solid waste disposal per tonne	-
Operating costs for solid waste diversion (recycling) per tonne	\$96.22
Average operating costs for solid waste management per tonne – Integrated	\$94.09
Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned Solid Waste Management facility	0.00
Total number of solid waste management facilities owned by Municipality	0.00
Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households	0.92
Percentage of residential solid waste diverted for recycling	74.20%
Parks and Recreation	
Operating costs for parks per person	\$2824
Operating costs for recreation programs per person	\$25.21
Operating costs for recreation facilities per person	\$58.96
Operating costs for recreation programs and recreation facilities per person	\$84.17
Hectares of open space per 1,000 persons (municipally owned)	3.51
Total kilometres of trails per 1,000 persons	0.437
Total hours for special events	1,023,100
Total hours for registered programs	83,959
Total hours for drop-in programs	32,107
Total hours for permitted programs	4,192,730
Total participant hours	4,308,796
Total participant hours for recreation programs (registered, drop-in and permitted programs) per 1,000 persons	13,653
Square metres of indoor recreation facilities (municipally owned)	96,136
Square metres of outdoor recreation facility space with controlled access and electrical or mechanical functions (municipally owned)	21,751
Total square metres recreation facility space (municipally owned)	117,887
Square metres of indoor recreation facilities per 1,000 persons (municipally owned)	304.625
Square metres of outdoor recreation facility space with controlled access per 1,000 persons (municipally owned)	68.922
Library Services	
Operating costs for library services per person	\$35.61
Operating costs for library services per use	\$0.84
Total library uses for municipality only	13,338,658
Total population	315,588
Library uses per person	42.266
Electronic library uses as a percentage of total library uses	44.20%
Non-electronic library uses a percentage of total library uses	55.80%
Land-Use Planning	
Percentage of new residential units located within settlement areas	100.00%
Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	100.00%
Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	88.00%

Markham information in many languages
905-477-5530

Information Markham en plusieurs langues

ਮਾਰਖਮ ਬਾਰੇ ਕਈ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਜਾਣਕਾਰੀ

Informazioni su Markham in molte lingue

萬錦市以多種語言發佈的信息

اطلاعات مارکھام به زبانهای مختلف

அநேக மொழிகளில் மார்க்கம் செய்தி

بہت ساری زبانوں میں مارکھم کی معلومات



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