

2012 Annual Report

December 31, 2012



City of Lethbridge

Alberta, Canada

City of Lethbridge

Report for the year ended
December 31, 2012

VISION

For Council: We have a culture of public service, which has earned the trust, respect and confidence of our community.

For our Community: We are recognized as being safe, healthy, vibrant, welcoming, prosperous, economically viable and a place where all people can fully participate in community life.

MISSION

To Lead, To Serve and To Inspire

Contents

Corporate

- 1 Mayor's Message
- 2 City Organization
- 3 2010 - 2013 City Council
- 6 City Manager's Message

- 9 Boards & Commissions
 - 10 Galt Museum & Archives
 - 14 Lethbridge Public Library
 - 17 Lethbridge Regional Police Service

- 20 Community Services
 - 21 Lethbridge Fire & Emergency Services
 - 29 Public Safety Communications Centre
 - 30 ENMAX Centre
 - 33 Helen Schuler Nature Centre
 - 36 Recreation & Culture
 - 40 LA Transit
 - 42 Community & Social Development

- 51 Infrastructure Services
 - 52 Electric Utility
 - 53 Transportation
 - 57 Urban Construction
 - 59 Water & Wastewater Utility
 - 60 Parks Management
 - 63 Waste & Recycling Services
 - 68 Environmental Services

- 71 Planning & Development Services
- 75 Economic Development
- 78 Land Development & Real Estate
- 81 Audit Committee
- 82 Report from the Chief Financial Officer

Audited Financial Statements

- 92 Management Report
- 93 Independent Auditors' Report
- 94 Consolidated Statement of Financial Position
- 95 Consolidated Statement of Operations
- 96 Consolidated Statement of Net Financial Assets
- 97 Consolidated Statement of Cashflows
- 98 Consolidated Schedule of Unrestricted Surplus
- 99 Schedule of Taxes Levied
- 100 Schedule of Tangible Capital Assets
- 102 Schedule of Segmented Reporting
- 104 Notes to the Consolidated Financial Statements

Statistics (unaudited)

- 127 Population and Building Permits
- 128 Exhibit of Consolidated Revenue
- 129 Exhibit of Consolidated Expenses
- 130 Exhibit of Taxation and Assessment
- 131 Exhibit of Debenture Debt
- 132 Exhibit of Capital Spending
- 132 Exhibit of Net Financial Assets
- 133 Exhibit of Reserves
- 133 Exhibit of Municipal Equity
- 134 Exhibit of Government Transfers
- 134 Exhibit of Annual Unemployment Rates



Mayor's Message

The Annual Report provides an overview and summary of the various services the City of Lethbridge provides to its citizens. In written form and photographs, this report gives our citizens an overview of many projects that have been completed or undertaken during 2012. Additionally, the various departments of the City as well as Boards and Committees are afforded an opportunity to highlight their accomplishments during the year.

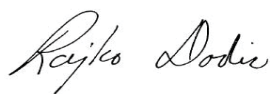
A few of the memorable highlights of 2012 include the grand re-opening of the ENMAX Centre, completion of the Bridge Drive Corridor, the confirmation of the matching Provincial/Federal Building Canada Fund Grants in the sum of \$20 Million for the Crossings Ice Complex, construction of the Community Arts Centre which is soon to be opened, as well as new playgrounds, expanded pathways and green areas to name just a few of the exciting projects. The year 2012 was also important in that funding was secured to retain an Elder Abuse Co-ordinator, a poverty reduction strategy partnership was created, and there was a 27% reduction in homelessness from the prior year. I can only name a few accomplishments in this short message, but suffice it to say that it has been an extremely busy and productive year for all the folks dedicated to making Lethbridge a great city.

The Annual Report also contains the Audited Consolidated Financial Statements of the City as well as the Independent Auditors' Report prepared by our auditors, the accounting firm of KPMG. In a clear and concise format, the Statements provide an overview of the City's financial position. In addition, Notes to the Statements provide additional detail as it may be required.

The last part of the Annual Report contains interesting statistics that relate to Lethbridge and includes such information related to our population, building permits issued, demographics, and a host of other information of interest to our community.

The 2012, Annual Report demonstrates Lethbridge's ongoing commitment and dedication to ensuring our community remains one of the best cities in Canada to live in. On that count, we appear to be succeeding, as MoneySense Magazine recently rated Lethbridge as the ninth-best place to live in Canada. And among mid-sized Canadian cities, the magazine rated Lethbridge the fourth-best place to live.

I am sure that you will find the Annual Report a valuable document.



Rajko Dodic, QC - Mayor
Sipioohkitopii (Night Rider)



City Organization



Legislative and Administrative ORGANIZATION CHART

RESIDENTS

CITY COUNCIL

Mayor Rajko Dodic

Councillor Jeff Carlson
Councillor Jeff Coffman
Alderman Faron Ellis
Alderman Liz Iwaskiw

Alderman Joe Mauro
Councillor Bridget Mearns
Alderman Ryan Parker
Alderman Tom Wickersham

CITY MANAGER
Garth Sherwin

Police Commission
Lethbridge Public Library Board
Museum Board
Other Commissions, Authorities, Boards

**Director of
City Manager's Office**
Kathy Hopkins

Supporting Council's Strategic Priorities
Communications & Marketing
Regional & Intergovernmental Relations
Corporate Strategic Planning

**Land Development/
Real Estate**
Michael Kelly

City Solicitor
Doug Hudson

City Clerk
Aleta Neufeld

**Director of Corporate
Services**
Corey Wight

Treasury
Payroll
Taxation & Assessment
Purchasing & Stores
Information Technology
Human Resources
Risk Management/Insurance
Financial Reporting & Budget
Long-term Financial Planning

**Director of Community
Services**
Bary Beck

LA Transit
Nature Centre
Leisure Services
Recreation & Culture
Social & Community Development
ENMAX Centre
Fire/EMS Services
Cemeteries
Facility Services
Regulatory Services

**Director of Infrastructure
Services**
Doug Hawkins

Transportation Planning
Public Operations
Water Treatment Plant
Wastewater Treatment Plant
Utilities (Water, Wastewater,
Landfill, Recycling)
Environmental Services
Storm Sewer
Utilities Customer Care
Urban Construction
Asset Management
Parks Management
Fleet Services

**Director of Planning &
Development Services**
Jeff Greene

Intermunicipal Planning
Community Planning
Downtown Revitalization
Development Services
Building Inspection

1/30/2013



Back Row: Alderman Liz Iwaskiw, Alderman Joe Mauro, Alderman Ryan Parker, Councillor Bridget Mearns, Alderman Faron Ellis
Front Row: Councillor Jeff Coffman, Alderman Tom Wickersham, Mayor Rajko Dodic, Councillor Jeff Carlson

If there is any one secret of success, it lies in the ability to get the other person's point of view and see things from that person's angle as well as from your own. --Henry Ford

In November 2010, Lethbridge City Council met to set strategic goals for their three year term. Significant progress has been made in the following areas:

STRATEGIC PRIORITIES

OPEN AND EFFECTIVE GOVERNMENT

Desired Outcomes:

- Ensure municipal government processes are open and accessible
- Encourage public engagement
- Improve communication and share information with the public in a manner consistent with their needs.
 - Improve how we communicate with community and business leaders to engage and gain understanding of the issues facing our community
 - Improve how we communicate the policies and actions of Council
- Deliver the highest possible level of service to our citizens in a manner that endeavors to meet their needs and requirements

Progress to Date:

- Completed a review of City Council committees, resulting in a Committees Policy that ensures consistency in the creation, composition, function and accountability of all City committees.
- Increased community engagement through Community Issues Committee (CIC) on specific issues. (e.g. Transportation Master Plan, Environment Lethbridge).
- Redesigned the community input process for the Capital Improvement Program.
- Enhanced Council communications through an increased web presence, social media and a media liaison.

STRATEGIC PRIORITIES

FINANCIAL RESPONSIBILITY

Desired Outcomes:

- Develop a three-year operating budget and ten-year capital improvement plan that demonstrates fiscal responsibility:
 - Recognizing the impact on levels of service
 - Recognizing social and economic impact

Progress to Date:

- Reviewed the City of Lethbridge Investment Policy.
- Completed a Cost of Service study and amended the rate structure for electric utility.
- Initiated the ten-year Capital Improvement Program planning for 2014-2023.
- Endorsed City of Lethbridge participation in the province-wide municipal benchmarking initiative to monitor service efficiency and effectiveness.
- Developed tools for better public input regarding the operating and capital budgets.
- Developed ways to better communicate the City's financial position including Operating and CIP media orientations, City Treasurer presentations at open houses and a GFOA award for financial reporting.

ENVIRONMENT

Desired Outcomes:

- Ensure that Lethbridge is a leader in environmental stewardship
- Encourage the community to contain and reduce our impact on the environment

Progress to Date:

- Developed a model for community participation in environmental initiatives (e.g. Environment Committee).
- Approved and moved forward with the construction of three centralized and enhanced recycling depots that will now include yard waste drop-off.
- Commissioned a community survey on curbside recycling to determine community opinions and sentiments.
- Participated in the South Saskatchewan River Regional planning process.
- Took an opposing stance on oil and gas drilling within municipal boundaries due to the risk of compromising future development.
- Initiated the replacement of 11,000 street lights with LED fixtures. This initiative is expected to result in a 50 per cent reduction in power consumption and up to \$1 million savings in annual electricity costs and will be completed in Fall 2013.

STRATEGIC PRIORITIES

INTERGOVERNMENTAL RELATIONS

Desired Outcomes:

- Foster cooperation among governments.
- Ensure that other governments are aware of the City's priorities and the implications their decisions will have on Lethbridge.
- Ensure that the City is aware of the priorities of other governments and the impact the City's decisions have on them.

Progress to Date:

- Committed to working with the County of Lethbridge to enhance the viability of the Lethbridge County Airport.
- Pursued and supported the P3 Canada application for capital investment in the Lethbridge County Airport.
- Reached an agreement with the County of Lethbridge to face airport challenges in support of mutual economic interests.
- Continued to work with local MPs and MLAs to secure \$20 million for the Crossings Ice Complex.
- City Council representation joined Team Lethbridge for a bi-annual two-day meeting with the Premier and Ministers of Alberta to promote Lethbridge as well as local interests.
- Succeeded in obtaining County-approved land use for long-term development of the regional landfill.

PRIORITIES WITHIN INTEGRATED COMMUNITY SUSTAINABILITY PLAN/MUNICIPAL DEVELOPMENT PLAN (ICSP/MDP)

Desired Outcomes:

- Initiate action on Council's priorities within the Integrated Community Sustainability Plan/Municipal Development Plan (ICSP/MDP).

Progress to Date:

- Council and administration established a priority policy within the guiding framework of the Integrated Community Sustainability Plan/Municipal Development Plan (ICSP/MDP).
- The Bridge Drive Utility Corridor was completed, which will create capacity for future development in West Lethbridge.
- The West Lethbridge Employment Centre Area Structure Plan was adopted by Council. Outline Plans can now be undertaken and urban development of the area will follow.
- A Public Realm and Transportation Study (PRATS) was completed providing and outlining improvements that can be made to public realm components in Downtown Lethbridge.
- The Intermunicipal Planning Committee continues to work on a Growth Management Strategy.

City Manager's Message



Each year at this time, I have the pleasure of reflecting on the previous year. As in recent years, 2012 brought about strong growth with new facilities, challenges faced with the September 10th large grass fire event and multiple 100-year anniversary celebrations. It has been a very busy 12 months with much accomplished and many reasons to look back and celebrate the collaborative efforts of our community.

Since starting my role as City Manager in 2008, I have utilized a shared leadership model, which provides an opportunity for members of City Council to work directly with a dedicated Senior Management Team. The result is an integrated and coordinated approach to leading a large and complex organization.

As City Manager, the work I do is orientated around three roles:

1. **Working collaboratively with the community** to learn what Lethbridge citizens desire and find innovative approaches to meet those needs.

One of the ways our community accomplishes great things is through strong partnerships. Building and maintaining ongoing relationships are our way of life and last year was no exception. Through ongoing funding of our Community Capital Projects Grant in 2012, 13 community groups were awarded more than \$500,000 to be spent on community-wide projects.

To understand the public's short term needs and long term dreams, it is imperative we engage our residents. Last year we hosted almost a dozen open houses and feedback forums on a variety of projects. Those include project planning discussions for:

- North Regional Park
- Transportation Master Plan
- Recreation & Culture Master Plan
- Waterbridge Area Structure Plan
- West Lethbridge Employment Centre Area Structure Plan
- Recycling Depots in North & West Lethbridge
- Leisure Centre Plan
- Curbside Recycling Survey

I am proud to see how working together, building on existing partnerships and cultivating new relationships continues to be a focus for our community and organization. In the true spirit of volunteerism, Lethbridge came together and supported three major events in 2012: the Ford World Women's Curling Championship, the Alberta Summer Games and the BMO CCAA Women's Basketball National Championship.

2. **Supporting City Council** through orientation of City Hall processes, connecting answers to inquiries and assisting in the implementation of City Council's initiatives as previously identified.

City Council has a broad mandate to provide good government, develop and maintain a safe and viable community and to supply desirable and/or necessary services to the community. It is my role to support the Mayor and Council in these endeavors and it is an honor to work with our elected officials, focusing our efforts on earning the trust, respect and confidence of our community.

- 3. **Leading City of Lethbridge employees** to provide excellent customer service, foster a culture of public service and to provide benefits to the entire community.

The City of Lethbridge has three core activities: 1) Governance, 2) Infrastructure Management and 3) Delivery of Service. To complete these activities, employees are guided by six corporate pillars:

- **Trust & Integrity**
- **Solutions-Oriented**
- **Financially Accountable**
- **Supportive & Caring**
- **Customer-Focused**
- **Environmental Responsibility**

These can be found in detail in the 2011-2017 Corporate Strategic Plan in which our **mission is to foster a culture of public service that earns the trust, respect and confidence of the community.** To accomplish this we deliberately spent time inside the organization having conversations with our employees about the following focus areas and how they may contribute to each:

- **Develop and maintain strong relationships** - allowing for open communication to proactively address issues.
- **Open up city hall** – ensuring the organization and its processes are easy to navigate, both electronically and in person.
- **Position the organization for future success** - committing to the continuous improvement of service delivery.
- **Attend to the culture of public service** - looking at public service from a collaborative approach and enabling staff to make a difference every day.
- **Maintain a solid financial position for the future** - managing unforeseen economic events and positioning the community for prosperity, growth and stability.

I have many proud moments in my role as City Manager. Last year a few of those moments were directly related to the hard work and effort our employees make each and every day:

- We earned Alberta's Top 55 Employers Award
- We received our highest ever score - 94% - in our Occupation Health & Safety external audit.



In reflecting on 2012, the highlights for me include:

- Celebrating the 100th Year Anniversary of:
 - o Integrated Fire & Emergency Medical Services
 - o Lethbridge Transit
 - o Bowman Arts Centre
- Opening of newly renovated infrastructure (ENMAX Centre, Bridge Drive Corridor complete with a dedicated pathway) and the completion of major projects (Mayor Magrath Drive South roadway project, eight newly replaced playgrounds, the new playground in Tartan Park and new pathway connections in Copperwood, Columbia Blvd and Canyon Crest)
- Increased bus route service to neighborhoods including SunRidge and Copperwood
- Groundbreaking of the Helen Schuler Nature Centre and the Scenic Drive North extension project
- Securing \$20 million in grants through the Building Canada Fund - Major Infrastructure Component to be directed to the Crossings Ice Complex project
- Partnering with multiple neighbors in a safe and successful end to the major grass fire on September 10. I continue to be amazed and proud of watching our community come together to calm the storm and keep residents informed and safe.

As the year unfolds, I eagerly anticipate attending the grand opening of:

- *Our new Community Arts Centre* - providing new opportunities and a walkable arts community in our downtown
- *Helen Schuler Nature Centre* - expanding the facility in our river valley to provide enhanced nature opportunities for all ages
- *Scenic Drive North Extension* – new road connections to reduce commute times and congestion in north Lethbridge
- *Centralized Recycling Depots* – providing enhanced recycling options in one new location for north and west Lethbridge
- *Royal View Memorial Cemetery* - new cemetery located near Pavan Park in north Lethbridge

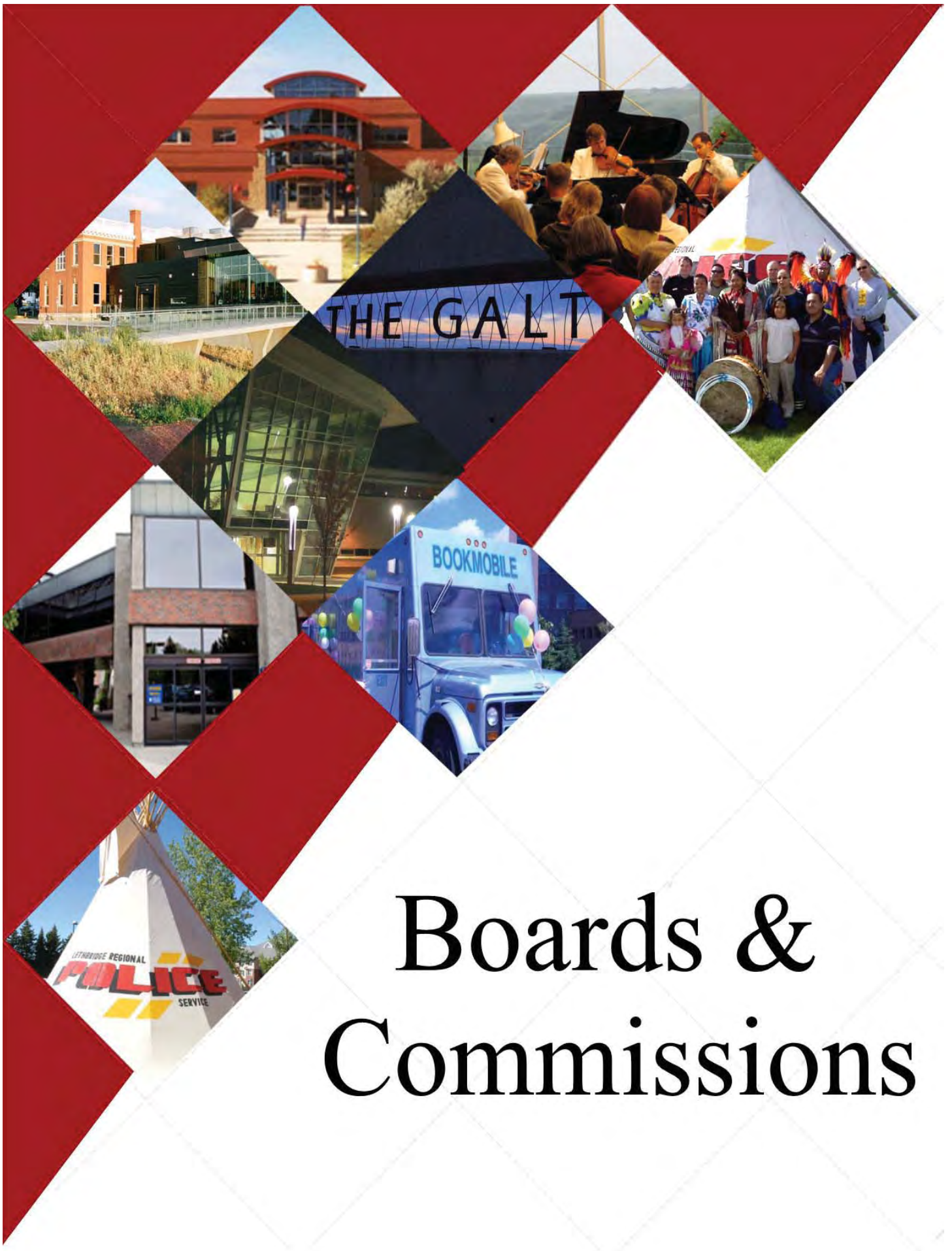
In the coming years we will continue to strive to meet the community's needs with ongoing construction projects including the Crossings Ice Complex in west Lethbridge with two ice rinks & curling facility, installation of LED street lights throughout the City, and the North Regional Park.

Recently, MoneySense magazine ranked Lethbridge in the Top 10 Best Places to Live in all of Canada. This is the best ranking we have received in this particular listing and I know it is from efforts made within the community and from within our corporation. As I enter into my fifth year as City Manager and I have this opportunity for contemplation and reflection, I marvel at the passion and dedication of our employees.

I am proud of the work we do and all that is reflected in this, our 2012 Annual Report. Enjoy.



Garth Sherwin, C.A.
City Manager



Boards & Commissions

Galt Museum & Archives



The Galt Museum & Archives had a busy 2012, focusing on increased service to our community. Hours of operations were adjusted to add Thursday night service, archives programming was added and increased volunteers came to assist. The results for 2012 show increased community engagement and service.

Three major special exhibits were featured in 2012 including the travelling exhibit *Earth's Climate in the Balance* from the Bruce County Museum presented with funding support from a Canadian Heritage Exhibition Circulation Fund grant. During the summer months *Champions & Challenges in Sports* featured the stories of local sports personalities – people who are active currently. Members of the sports community and the hard work of a University of Lethbridge Applied Studies student made this exhibit possible, and community attendance showed appreciation. *Uncovering Secrets: Archaeology in Southern Alberta* was developed and presented with the assistance of another Applied Studies student and members of the local and provincial community, exploring 15 significant archaeological sites: their stories, discoveries and artifacts.



Smaller special exhibits were shown throughout the building: *Natures Past: Archival Evidence of Environmental and Climate Change*, an exhibit developed by the Provincial Archives of Alberta discussed the records of environmental and cultural changes housed in local archives. With support from several departments at the University of Lethbridge, five students from a Women's History course produced *Stories of Women and Girls: Insights by Undergraduate Scholars*. The in-house exhibit *Stories of Irene McCaugherty* celebrated the life, art and writings of this well-loved southern Alberta artist. Local labour unions provided artifacts and documents which enhanced a travelling exhibit from the Alberta Labour History Institute celebrating the *Alberta Federation of Labour Centennial*. The Lethbridge Artists Club loaned paintings from previous members for the *Artists Legacy* exhibit. *For Home and Country* told the story of the Alberta Women's Institute; and Art Walk was celebrated with the 5th annual *3 Dimensions* sculptural exhibit featuring 15 submissions from local artists.

Requests by the public for access to artifacts and information was at its highest level in ten years and Collections registered the third highest number of individual donation offers over the past decade. Collections is a source of professional information for regional museums, providing in-house training and fielding questions and continues to support the University of Lethbridge Museum Studies Program. In addition to acting as an internship location, the Galt's collection is a learning resource for museum studies students assigned to object-based research. With the support of an Alberta Museums Association Grant, renewed research was conducted into the Galt's existing military collection in order to establish the relationship of individual objects to the Galt's mission. Efforts to complete the legal registration of two law enforcement handguns were continued when Collections, a member of the Board and the Director participated in an advocacy mission to Ottawa. The delegation was recommending an amendment to the Firearms Act.

In the Archives, 2012 was marked by a significant progress in customer service, processing rates and most notably in outreach activities. Customer service statistics showed a dramatic increase of 47%, largely due to the new archives programming. A significant effort has gone into making the reference service more efficient, now processing the majority of customer requests within two business days. The public area has been upgraded with the newly created ATCO Gas Centennial reference library. The system for processing archival materials has been revamped to involve a dedicated and well-trained group of volunteers. New donations are now being processed within a year and the backlog has been reduced by 15%. The past year was also a break-through year for outreach activities, starting with the monthly Archives Program launched in January regular contributions to the Galt blog through a specially designed Applied Studies program; site visits to other archival facilities in the mandate area and active participation in the Archives Network of Southern Alberta.

Archival images are also shared on flickr The Commons – an international initiative bringing attention to the world's historic photographs, where 364 of the Galt's photos included have now received more than 2.15 million views! Other online interactions and conversations are taking place on the Galt's Facebook Page [758 fans ↑ 64%], blog [8,477 visits ↑ 13%], Twitter [1990 ↑ 32% followers], and online photo album on flickr [145,720 views ↑ 15%]. The virtual exhibit partnership project Nikkei Tapestry: Japanese Canadians in Southwestern Alberta made progress; a launch date will take place in 2013. A three-minute animation (part of the online project) involved staff and student talents from the U of L Faculty of Fine Arts [New Media and Music] and members of the local Japanese-Canadian community.



*Saturdays at 1:00 -
dissecting owl pellets*



Beat of the Bands Archives exhibit



Snakes & Ladders at HSNC opening

For many young southern Albertans, trips to the Galt for education programs provide their first (and, for some, only) visits to a museum. Galt education programs, designed around the Alberta curriculum, introduce students to the stories, people and events that have built our communities. To make it a transformative experience, participants are provided with meaningful, hands-on activities – they touch objects, delve into archival records, explore history in the cemetery, discover stories of built heritage in the downtown and much more. Students don't just learn history – they do history.

Living is like tearing through a museum. Not until later do you really start absorbing what you saw, thinking about it, looking it up in a book, and remembering - because you can't take it in all at once.
--Audrey Hepburn

Galt Museum & Archives (Continued)

The Galt prides itself in the range of fun and educational programs for different audiences and learning styles, and offered over 100 programs this year that included lectures, workshops, guided and self-guided tours, movies, and more, for families, adults, seniors, and post-secondary students. Program topics included lectures on quilting history, archaeology at the Fincastle bison kill site, and the Turner Valley oil field. Hands-on workshops included felting, book binding, and heirloom tomato growing and seed saving. A successful trivia program for young adults/post-secondary students was also introduced. Family programs this year included Saturdays at 1:00, Summer Fun at 1:00, and Top 10 of 2012 where children made tiny terrariums, topsy-turvy dolls, sock monkeys, and went fishing, among many other things. The all-ages community day programs focused on the history and culture of community celebrations including Earth Day, National Aboriginal Day, Canada Day and a fall Harvest Festival.



Earth Day



National Aboriginal Day



Harvest Festival

Along with attractions partners, Nikka Yuko Japanese Garden and Fort Whoop-Up, another successful familiarization event was organized in June for service personnel in Lethbridge. Other partnership projects included a concert with the Empress Theatre from Fort Macleod for the Queen's Jubilee, and National Aboriginal Week events with the Aboriginal Council of Lethbridge. One hundred families borrowed a Galt admission pass from the Chinook Arch Regional Library system, bringing in 302 visitors.

In 2012, the Galt saw success with its numerous special events: Scotch & Burns, Eggstravaganza, Taste of Downtown, Best of the Best Wine Tasting (presented with The Wine Cavern), Beer Tasting and a screening of the Rocky Horror Picture Show. Proceeds from the Sixth annual Whoop-Up Days Scenic Plaza Block Party organized in cooperation with business neighbours were donated to the Streets Alive. The 2nd Annual Night at the Museum Shopping Event was again a huge success!



Best of the Best Wine Tasting



RCMP wedding south garden

Through the rental of Galt facilities, the Galt continues to provide a vibrant gathering place for community members. These events include weddings, Christmas parties, anniversaries, family reunions and a variety of business functions. The Galt front desk continues to be a busy hub for central information, membership, ticket sales and store sales of unique product to enhance the visitor experience.

Will Ferguson at the
Queen's Jubilee celebration



Get Outta Town Bus Tour



School Tour Group



One Big Hapa Family screening



Archaeology Exhibit Opening



Galt Museum View from west

In 2012, the Galt museum was supported by an increased number of volunteers from the previous year. Volunteer opportunities for many Applied Studies students from the University of Lethbridge were provided, along with Service Learning and internships with Lethbridge College. Trade shows at the College and University resulted in an increase in volunteer numbers, and working with high schools and Katimavik has been rewarding. The latter was particularly of benefit to the Galt; regretfully, that program has been cut.

The Galt Board and staff continued meeting with the Southern Alberta Regional Network of neighbouring cultural institutions for regional collaboration, and brought in a regional workshop on archival conservation led by Canadian Heritage experts.

Volunteers and the Galt's partner organization, the Lethbridge & District Horticultural Society, made progress in the native prairie plants garden. New plants were added and others matured. The garden was awarded five Blooms from the Communities-in-Bloom judges. The south garden opened with a small stage, chess board, and new plants; and heritage grain beds added a new topic of discussion. This new area is fast becoming a favorite of community photographers.

Again, Galt staff and volunteers were invited to be speakers at conferences, association meetings, and classes. The staff and volunteers are grateful for the partners and supporters that helped deliver the histories and stories of this community.

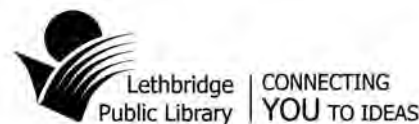
SNAPSHOT STATISTICS

Community program participants 6,946
Outreach 1,038
School program participants 12,953
Buses booked for 6423 students 273
Special events participants 3,236
Facility rental attendees 12,119
Visits to www.galtmuseum.com 37,899

Archives attendance 1,074
New Archives Program 204
Archives Online visitors 9,690
Scanned archival images 17,000
Volunteers 269
Volunteer hours 8,859
TOTAL on site attendance 44,352

MUSEUM VISITORS
Lethbridge 59%
Southern Alberta 14%
Other Alberta 7%
Canada 10%
International 10%
Memberships sold 543

Lethbridge Public Library



Creating the Experience

Lethbridge Public Library (LPL) reaches out to so many different customers, each with their own lifestyle. Combining this large customer base with new ideas, technology and cultures led the Library to respond with creative innovations in 2012. To generate the most positive Library experience, the TopReads Collection (bestsellers on demand) was introduced as were Freading (a provincial initiative for eBooks), Zinio, (online magazines), exciting literacy classes, family celebrations and programs just for tweens.

The Books You Want to Read Right Now!

Early in the year, the Library became the best place to go for bestsellers when a leading-edge collection called TopReads was introduced. It provides quick access to the most popular fiction, nonfiction and high-demand titles with multiple copies of each book at the Main Branch and The Crossings Branch. Gone are the days of spending weeks on the holds list with the new adage being 'pick it up today'. This new collection is included in the regular cost of a Library card. It's what library customers have been dreaming about for a long time.

Everyone Knows that the Library Loves a Party!

Over 200 people dropped by for a 'smashing' Queen's Diamond Jubilee party in June.

It included a Family Tea, with some attendees dressed in royal finery, the opportunity to make a royal craft and search for treasure; a picnic and a Wallace and Gromit movie in the Theatre Gallery, as well as a screening of a BBC documentary, and a royal trivia contest for adults.



Two princesses help celebrate the Queen's Diamond Jubilee at the Library.



Elizabeth Charlesworth is photographed at The Crossings Branch for the ad campaign for the TopReads Collection.



The north wing of the Main Branch was decked out in bunting featuring the British Flag.



Several of the attendees at the Jubilee party were dressed in 'royal finery'.



THE WORD ON THE STREET

LETHBRIDGE BOOK & MAGAZINE FESTIVAL



One of many fabulous performances on the festive stage.



Local writer Belinda Crowsen in the author's tent



Author Drew Hayden Taylor with Mayor Rajko Dodic

Lethbridge Public Library was excited to host its 2nd annual The Word On The Street. Once again, a perfect autumn Sunday and lots of activities for all ages helped make this literary festival an over-the-top success. Elizabeth Hegerat, Associate Director, says the festival organizers' efforts paid off and the event was bigger and better this time around with authors, musicians, poets and various performers and a crowd of more than 3,000 people taking over downtown Lethbridge on September 23rd.

Bring Your Family and Friends to a Paper Bag Princess Storytime

A Mini Monster Mash proved to be tons of fun for all those who wanted to wear their Halloween Costumes one more time, as well as watch Monsters Inc. on the big screen. At the end of the year a New Year's Eve Extravaganza offered families the chance to dance into the New Year.





Digital Content Expands

In May, the Provincial Government and the Alberta Library (TAL) announced that they would fund the license for Freeding as a pilot project available to all Alberta libraries until May 2013. This eBook collection began with offering 12,000 eBook titles that could be downloaded to a computer and transferred to Nook, Kobo and Sony Reader. This collection supplements LPL's OverDrive eBook and eAudiobook service. Ancestry.ca, the world's largest online family history resource became available to the public this year. It's as easy as bringing a laptop to the Library to use the database or accessing it from the public use computers at either Branch.



Save Money by Reading Magazines with Zinio

Although the Library has an extensive print magazine collection, this year customers could read all their favourite magazines with full graphics and text – just like the print version through the use of Zinio.

This service began with 75 popular titles including Canadian Living, Maclean's, National Geographic and Reader's Digest. There is no limit on the number of magazines library card holders can subscribe to from the available titles. Unlimited users can access Zinio at once and for those who have a tablet or a smartphone, it's possible to access magazines through free Zinio apps.

Friday Afternoon Fun for Tweens

For a number of years, the Library has run a series of programs for teens on Friday afternoons and in 2012, Youth Services expanded this outreach by creating a new program for tweens in grades 4 to 7. Tween gatherings include snacks, games, crafts and more. This new initiative also works toward the Library's strategy to offer programs for all ages, like the New Year's Eve party which included teens, tweens, toddlers and adults.



Icing cookies at the Friday Tween Program.



Year at a Glance:

- Hosting trivia quizzes at the pub? LPL Librarians began Wise Owl Pub Quiz evenings at the Owl Acoustic Lounge this year. This partnership between the Library and the Lounge invites trivia buffs to show up as a group to win gift certificates and potentially a unicorn trophy. Learning new facts has never been so much fun.
- Three tutors from the Read On Adult Literacy Program at the Library received the Workplace Diversity award at the 2012 Immigrant Achievement Awards presented by Lethbridge Family Services, Immigrant Services. It was a wonderful achievement for the Library to receive public recognition for its Read On Adult Learning program and the service it provides to the community.
- The Library adopted its new Plan of Service for 2013-2017, which positions the Library to provide for the diverse and complex creative and information needs of the community. The five key areas of service are: Visit a Comfortable Place, Stimulate Imagination, Know Your Library; Express Creativity and Discover Your Roots.
- In 2012, over 730,000 people visited the Library (Main, Bookmobile and The Crossings Branch). Library items circulated over 1.4 million times. As a welcoming, gathering place for children, teens and adults of all ages, the Library had over 6,800 programs which attracted 80,600 people. Library Homepage website visits were almost 573,000.
- In 2012, 105,521 people used the Library's databases: Lethbridge Herald Newspaper Archives Searches: 32,424; Consumer Reports.org: 13,922 page views, Mango sessions: 1,846 and Press Display users: 3,491.
- The Crossings Branch Library enjoyed a busy year with 341,066 items borrowed from the collection, 156,405 people visiting the branch, 41,892 questions answered at the front desk, 10,543 kids dropped by for storytimes and movies; 24,793 people logged on the computers and 1,467 people played video games in the teen space.

Lethbridge Regional Police Service

Community Policing Division

In 2012, the Community Policing Division enhanced capacity in order to improve frontline policing services and address quality of life issues. The division also worked with Accident Support Services International to implement the first dedicated Collision Reporting Centre in Alberta.

Following a review within the Community Resources Unit, a new position was developed to address community concerns around quality of life issues, such as neighbour disputes, noise complaints and other types of disorder that disrupts the lives of our citizens. The goal of the program is to deal with the root causes of these complaints so timely solutions can be implemented and future or recurrent incidents prevented.

In addition, changes in 2012 to deployment including the creation of multiple start times, enabled the Community Policing Division to provide an enhanced level of service by ensuring that a sufficient compliment of police officers are on the streets of Lethbridge and Coaldale at all times. A support shift was also created to manage higher call volumes during certain times and days of the week.

Finally, the Collision Report Centre (CRC) opened its doors in the fall of 2012 and is the first of its kind in Alberta. The CRC meets all provincial reporting requirements set out by Alberta Transportation and provides an innovative solution that has enhanced the level of service to the public and insurance companies while freeing up officer time and re-directing focus to other policing initiatives.

In 2012, frontline officers responded to more than 31,000 calls for service and more than 2,700 prisoners were housed at the police station. Volunteer members of the Victim Services Unit also provided assistance in more than 13,000 cases.

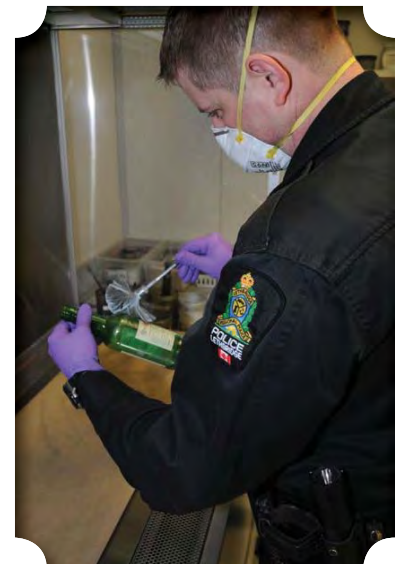
The Community Policing Division provides a frontline response to calls for service.

Criminal Investigation Division (CID)

In 2012, the efforts of members of the CID once again resulted in crime solve rates that were among the highest in the country. Crimes of violence, including two murders, were concluded with criminal charges, the activities or organized crime groups were disrupted and dismantled and projects targeting drug traffickers saw the seizure of cash and other proceeds of crime as well as the removal of significant quantities of illicit drugs from our streets.

Crimes of violence showed a marginal increase in 2012, but otherwise violent crime rates remained relatively stable consistent with the five-year trend experienced across the country. A five-year declining trend in property crimes was also reversed with noticeable increases in 2012.

Investigations by the Economic Crimes Unit resulted in the apprehension of multiple individuals associated to crime groups from Eastern Canada who came to Lethbridge with the specific purpose of victimizing banks and account holders through fraud and identity theft schemes.



Lethbridge Regional Police Service (Continued)

Criminal Investigation Division (CID) (Continued)

In the second quarter of 2012, CID was restructured to accommodate the integration of LRPS and RCMP members to form the Alberta Law Enforcement Response Team (ALERT) and Combined Forces Special Enforcement Unit (CFSEU). This regional team focuses on serious and organized crime, including drug trafficking networks that operate across jurisdictional lines. CFSEU demonstrated success in interrupting the supply of drugs within Lethbridge and southern Alberta and disrupted crime groups operating in our region.

In late 2012, a Forensic Computer Examiner position was created in response to emerging trends around digital technology and its rapidly increasing role in crime. One member was selected to fulfill this role and training was secured for early 2013.

The Criminal Investigation Division investigates ongoing, complicated and major criminal cases that require specialized and dedicated resources.

Support Services Division

In 2012, the Support Services Division continued to manage a number of projects to increase efficiency within the Police Service, and in turn enhance the service we provide to our communities.

The Information Technology Section (IT) was moved to a larger space in the police building to provide staff with sufficient room to accommodate the management of the existing IT fleet which consists of more than 190 work stations and laptops, 40 servers and more than 80 printers, as well as the 750 installs of 70 different software applications that are utilized. IT also managed the implementation of Outlook Web Access to keep staff connected to the organization and completed the technical requirements for remote access for our provincial ALERT members. In addition, IT members assisted with the installation of Crime Mapping software which will provide a better picture of the crimes occurring in our communities and staff helped ensure the necessary technical requirements were in place during the opening of the Collision Reporting Centre.



Within the Support Services Section, the biggest change in 2012 was the implementation of a pilot project dealing with the entry of police actions into the records management system. This pilot is being reviewed and is expected to reduce the time frontline officers spend entering data, thus enabling them to spend more time on the street addressing community crime and traffic safety issues. In the Records Management Unit, staff members handled more than 50,000 files generated from more than 30,000 calls for police service in the past year and have been a big part of the success of the pilot project.

Our support services, including the Tactical Team, Canine Unit, Incident Commanders, Crisis Negotiators, Search Managers, Explosive Disposal Unit and CBRN response, all participated in required training independently and collectively to ensure we are prepared to support our frontline police officers and manage any high-risk situation that may arise.

Support Services Division (continued)

In the Public Safety Communications Centre, there were nearly 60,000 calls handled on behalf of the Police Service in 2012 out of more than 90,000 total police, fire and ambulance calls.

Finally, the Alberta Police Integrated Information Initiative (API 3) continues to loom on the horizon. In 2012, there were changes to the deployment strategy by the Service Delivery Organization as they address the myriad changing needs of all of the Police Services in the province. The LRPS intends to participate in API 3 and expect to commence our preparations for roll out in late 2013 with an anticipated roll out date in early 2014.

The Support Services Division supports the Police Service in a number of areas including Information Technology (IT), records management, tactical, K9 and explosives disposal, as well as the joint management of the Public Safety Communications Centre.

Administrative Services Division

During 2012, the Administrative Services Division directed much of its attention on new ways of delivery training, enhancing human resources processes and began preparations for major projects slated for 2013 and beyond.

The Firearms Simulator was delivered to the Service in August and instructor training began shortly afterwards, followed by firearms training for the entire Service. Going forward, the simulator will be used for orientation for new shooters, decision based “shoot or don’t shoot” scenario training and recertification for Oleoresin Capsicum (pepper spray) and Taser users.



There was delivery of hybrid First Aid, leadership and supervisory training via the Service’s new CPKN portal. Additionally, the supervisory training developed in 2011 was extended to include Acting Sergeants. The Training Unit will continue to explore opportunities to deliver training using innovative methods that reduce costs and save time.

In 2012, the Human Resources Unit piloted new career development forms, continued work to enhance our succession planning and took steps to ensure all staff received feedback and an annual performance review from their supervisor.

To meet the challenges of increasing workload and increasingly time-consuming and complex investigations, a second investigator was added to the Professional Standards Unit. A total of 10 sworn-members were also recruited and trained at the Centre for Advancement in Community Justice at Lethbridge College.

Finally, 2012 saw the framework for a policy manual completed and the start of planning for a \$28 million, 3,500m² addition to the headquarters building. Both of these projects will continue into 2013.

The Administrative Services Division manages the Police Service’s budget, business activities, human resources and public complaint investigations.



Community Services

Lethbridge Fire and Emergency Services



100/125 Year Anniversary

The year 2012 marked the 125th year of our department providing fire services to the community and the 100th year of providing EMS services in an integrated system.

On June 22, 1912 the fire department assumed control of the Galt ambulance and began providing this service to the community. Based on research, Lethbridge is the oldest integrated EMS/Fire service in North America. Because of the significance of this milestone, the week of June 18-23, 2012 was set aside to celebrate the occasion.

Activities included the following:

- The week began with a “Singe the Spouse” event on June 16th which allowed spouses and significant others to experience what it is like to be a firefighter/paramedic/EMT in the fire department.
- The “Retirees Breakfast” was held on the engine room floor of Station 1.
- “Community Heroes” was held and anniversary artwork was unveiled along with department displays at City Hall.
- D Platoon did a great job assisting with an open house and Fire Operations events.
- The Firefighters Ball was held symbolically, on the 100th Anniversary of the day the department took control of the ambulance service, June 22, 1912.
- The Saturday morning was the final event of the week and consisted of a movie and popcorn at the Movie Mill with a BBQ at Henderson Lake afterwards.

Lethbridge Fire and Emergency Services (Continued)

Municipal Emergency Management

Lethbridge Fire and Emergency Services, as well as the entire corporation, continue to work to prepare for and respond to major emergencies. In November we offered training to about 20 city staff in the “Incident Command System” ICS - 300 level and trained five Fire Department staff as ICS 200 trainers.



In early 2012, Applied Electronic Limited finished the installation of the new technologies in the new Emergency Operations Centre (EOC). The new technology allows us to display multiple sources from several different inputs – all controlled by a central matrix. In addition, both of the EOC rooms include 60 inch displays with the ability to interactively modify, save and print displayed images. Training staff on the technology was completed shortly after the installation. When not needed for major emergency events, the two EOC rooms have proven to be very well-used multipurpose spaces with several meetings and presentations held in these spaces on a regular basis.

In May, Lethbridge Fire and AEMA co-sponsored a seminar on the use of social media during major emergencies. This training was very well attended with more than 60 participants from Lethbridge and the surrounding communities attending.

For the second year in a row, a major wild land fire driven by extremely high winds threatened portions of the west side of the City. The Lethbridge EOC was activated in the early afternoon of September 10. Crews from several jurisdictions fought the fire. Once the fire jumped across the Oldman river a decision was made to evacuate residents of Coalhurst, the West side trailer court and several rural residences directly in the fire's path. During this event, the City communications staff used social media extensively to inform the public of the status of the event, and to immediately correct any misinformation that was being circulated. The success of this experience reinforced how important it is to be active with social media during any large event.



Safety

The desire to improve the safety of our fire fighters continues to be one of our primary goals. In 2011, we started the process of training all suppression staff (excluding the Platoon Chiefs) in the IAFF Fire Ground Survival (FGS) program. Some of the survival skills being taught to suppression staff include self-rescue from upper floors of a building, disentanglement techniques, wall breach and reduced profile manoeuvres. We soon realized that we would have to modify some of our existing communication processes and develop some new Standard Operating Guidelines prior to the roll out of FGS training. Progress continues to be made in this endeavour and the target is to have all suppression staff trained to the FGS standard by the end of 2013.

Another safety initiative is the training of our staff to the International Academy of Professional Driving (IAPD) curriculum. In 2012, we trained approximately one third of our staff to this standard. The objective is to train one third of our staff in IAPD driving procedures every year on a rotational basis. This way all suppression staff will receive this training every three years.

In 2012, we made several improvements to the equipment that we provide to our staff. We replaced our entire complement of aging Self-Contained Breathing Apparatus (SCBA) with 36 new “state of the art” MSA Fire Hawk M7 SCBAs. This upgrade included equipping every fire fighter with a “Heads Up Display” (HUD) inside their face piece – enabling them to receive visual feedback on air supply as well as other safety information. In addition, we have now equipped every fire fighter with a “Clear Command” on their face piece, which allows them to communicate more clearly and accurately with other fire fighters while wearing their face piece.

As a result of safety concerns raised during the major 2011 grass fire, we have purchased 135 Wild Land Masks, which are an air filter, fire hood and goggle combination. These new masks are designed specifically for wild land fires and allow the fire fighters to work longer and more comfortably without compromising their safety.

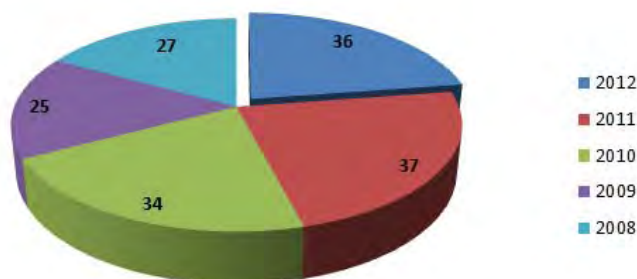


Each year during EMS week, some of our paramedics are chosen to receive recognition. First responders who have had many years of exemplary service are recognized for their contributions, achievement and excellence in the provision of Emergency Medical Services. This is a program that was started five years ago. In 2012, the first exemplary fire service awards were also handed out.



“When a man becomes a fireman his greatest act of bravery has been accomplished. What he does after that is all in the line of work.”

Fire Investigations Completed



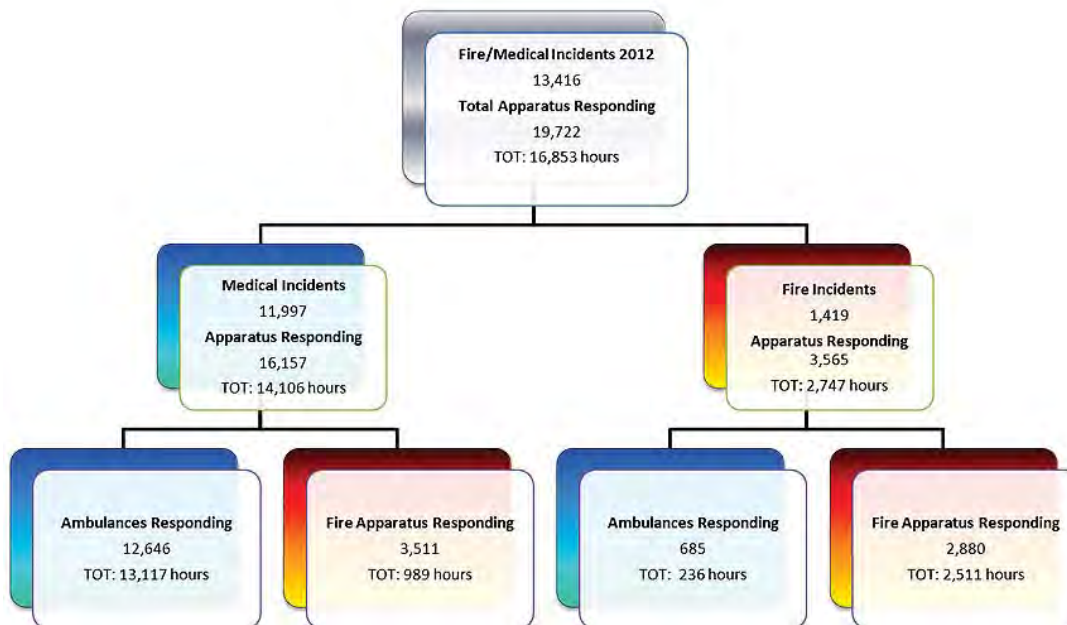
Fire Prevention

One of the core tasks for Fire Prevention is safety inspections of high risk occupancies. Risk is based on the probability of an event occurring and the severity of the consequences should the event occur. We reorganized our inspection program to allow our inspectors to gain specialized knowledge in areas such as dangerous goods and commercial kitchen exhaust systems. Inspections were reassigned to utilize this specialized training and the personnel more efficiently. Inspectors that have been trained for special tasks and can consult with other inspectors and provide mentorship in how to deal with uncommon situations. Our reorganization and changes to accountabilities enabled our inspectors to complete 291 more annual inspections than in 2011. This is the first time in many years that all of the assigned inspections were completed.

In April the False Fire Alarm program was implemented. False alarm calls can be generated by mechanical failure or human activity, and pose several problems for the fire service:

- A delayed response may result when a simultaneous emergency occurs while fire apparatus are tied-up investigating a false alarm.
- Risk to the public and fire department personnel during a lights and siren response on public thoroughfares.
- Disruption to citizens living near fire halls or on commonly used fire response routes.
- Unnecessary wear and tear on fire department apparatus and increased fuel consumption.

Resource Utilization 2012



Fire Training Division

Fire training for the department is broken into two main areas: ongoing core competency training and promotional contract defined training. The everyday requirements of job performance forming is extensive. This diverse skill set means that each and every member of the department must keep current with the skills required to perform their roles. We perform the majority of this basic competency training at the shift level. This means that with direction from the training department, the basic training is expected to be delivered by senior staff and completed by all members of the fire suppression staff. All training is tracked through a computerized training program that ensures we know that the necessary training has been completed. There was a total of 16,181 person hours of training recorded in 2012.



Hazmat

In 2012, a Hazmat 472 Technical response became a functioning division within the City of Lethbridge Fire and Emergency Services department. The team consists of 21 members with a Technical course scheduled for 2013. This will increase the team to 31 Hazmat Techs.

The department responded to a reported 249 substance releases in 2012. Some of the spills that were reported included antifreeze, hydrocarbon fuels, oils and mercury, while notable releases were ammonia, propane and natural gas.

As always, training is a vital component of every program. With hazmat response in its infancy, training in 2012 was a major focus for the team. Due to the nature of hazmat calls, the department has a wide range of specialized equipment that requires constant ongoing training.

One of the initiatives of City Administration was to have the hazmat team train with other City departments. This would serve the purpose of not only familiarizing the two business units but increasing the efficiency of emergency operations if the need arose. In 2012, this was accomplished by having the hazmat team respond to the Water Treatment Plant for a full day of training.

Employees worked together to mitigate two separate calls. One was a leaking chlorine toner and the other was a liquid ammonia spill. The team also did some joint CBRNE (chemical, biological, radiological, nuclear and explosive) training with the Lethbridge Regional Police Service at the Fire Training Centre, 2825 – 5th Avenue North.



Lethbridge Fire and Emergency Services (Continued)

Water Rescue Team

The year was filled with multiple training days allowing members to work on maintaining core competencies in Ice, Surface, Boat and Dive Rescue and Recovery. Interspersed with all of the training in 2012, the team had four successful major operations. Members of the Department's fire suppression staff performed a number of winter and summer investigations of potential ice and river rescues.

January, February and March had eight incidents where fire crews and water rescue team members went out to investigate adults and children venturing out onto potentially unsafe ice. None of the incidents required rescue operations but did allow us the opportunity to educate the public and individuals involved in ice safety awareness.

In June, there were two incidents where fire and water rescue crews were required to investigate calls where young children were spotted on the river without adult supervision. Thankfully neither incident required any rescue services and our focus was on public education.

In July, the team was called to action twice. The first was to perform a successful Boat/Surface rescue of two adults who became stranded on a sandbar in the Oldman River. The second had the team performing a hasty search of the Oldman River using the Riverboat when a bystander called 911 after spotting an inner tube floating on the river without anyone aboard it. The search resulted in the successful cleanup of an old inner tube that had popped and was discarded along the river bank.

In August, the team assisted in a Dive Recovery Operation of a victim who drowned below the Cooper's Drop in the Saint Mary's River Irrigation Canal. It was a difficult operation that lasted several days due to the extremely difficult bottom terrain at the operation site.

In October, the team had another Dive Recovery Operation of a person who drowned in the Pine Coulee Reservoir after a boat capsized in bad weather. The operation saw the successful use of side-imaging sonar to locate the victim in the large search area due to his unwitnessed point of submergence.



"Firemen never die, they just burn forever in the hearts of the people whose lives they saved."

November and December were busy months for the team and fire suppression staff. There were eleven incidents requiring members to respond to investigate individuals and animals venturing out onto potentially unsafe ice. Nine of these incidents did not require any rescue services. But the tenth, which happened in the middle of December, saw Ice Rescue Technicians from the fire suppression staff successfully rescue a woman and her dog off some river ice in Pavan Park after they had fallen through. And the eleventh had the team and suppression staff setting up to rescue an animal off the ice at Henderson Lake only to have the animal self rescue before the team could be put into action.

With all of the ice rescue incidents that happened late in 2012, the water rescue team leaders joined with the City's Communication department to put on a media blitz promoting ice safety and awareness through interviews and public service announcements.

Overall, 2012 was a very active and successful year for the Water Rescue team with everyone working and training hard to provide the citizens of Lethbridge and area with the best possible customer service in a safe and professional manner.



"If Prometheus was worthy of the wrath of heaven for kindling the first fire upon earth, how ought all the gods honor the men who make it their professional business to put it out?"

Lethbridge Fire and Emergency Services (Continued)

Accreditation

On July 10, 2012, Lethbridge Fire and Emergency Services were recognized with Accreditation Canada's Primer Emergency Medical Services (EMS) award. Lethbridge is one of the first services in the province to become accredited in EMS. This award affirms that our services are strong, vibrant and engaged. Patients are satisfied with their experiences and feel that our service is committed to helping them. We have solid processes and practices that meet the needs of our community.

The Lethbridge Fire and Emergency Services Department is a combined Fire and EMS agency. The unique integration of Fire and EMS and the deployment of fully trained paramedics on both ambulances and fire engines, enhances the response time and maximizes support at the scene of an accident or in the case of a seriously ill patient.



During Accreditation Canada's first level of accreditation, our employees engaged in two (2) new processes of evaluation and reporting. The first being an online organizational questionnaire which provided a benchmark for Accreditation Canada Surveyors to further question and evaluate our service and staff during an on-site evaluation. More than 140 operational Fire, EMS staff and administrators contributed to this organizational questionnaire which laid a foundation for the evaluation survey of our service. Secondly, during the three day on-site evaluation and survey, the Emergency Medical Services provided in Lethbridge were assessed on several important service factors including:

- Planning and service design
- Emergency preparedness
- Human capital (HR)
- Integrated quality management (QI)
- Principle based care and decision making
- Communication
- Physical environment
- Medication management
- Patient and provider safety
- Episode of care



Signal Sculpture

The Public Art Policy of the City of Lethbridge's mandate is to create a distinct and vibrant artistic legacy for the citizens of Lethbridge. A competition was held that attracted artists from all over the world. The goal was to permanently place a memorable piece of artwork in front of the new iconic Headquarters Firehall.

On June 26, 2012, a large stainless steel sculpture titled 'Signal' was erected by the artist Douglas Senft and his team. Doug was a renowned Canadian sculptor who has works of public art in Canadian, North American and international communities. 'Signal' can be appreciated at any time of the day or night.

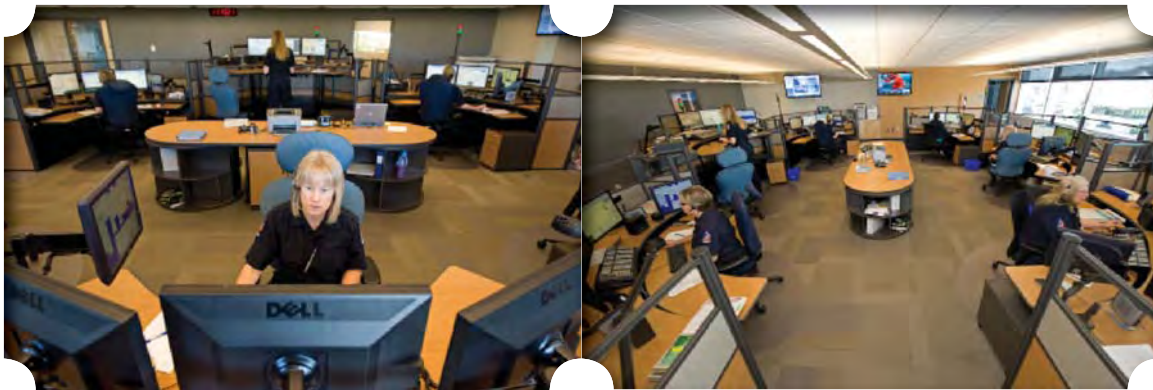


Public Safety Communications Centre (PSCC)

The Public Safety Communications Centre (PSCC) answers emergency calls and dispatches first responders for the region around Lethbridge and the surrounding jurisdictions. It is located in a state of the art facility on the third floor of the Lethbridge Fire and Emergency Services Headquarters. Over 97,000 events were handled in 2012, answering over 46,000 9-1-1 calls. The staff of 22 full time, 12 casuals, two radio system personnel and management support the efforts of the Lethbridge Regional Police Service (LRPS), Lethbridge Fire and Emergency Services, Alberta Health Services (AHS) and 25 other rural fire and EMS clients.

2012 was another busy year, we settled into our new surroundings in the Fire Headquarters building and mastered the technology changes implemented the year before. We worked closely with Lethbridge Fire and Emergency Services as they rolled out station alerting software. We also implemented some software upgrades for our dispatch protocols.

The PSCC got involved in the community this past year, facilitating tours and educational sessions with Scouts Canada, Lethbridge Seniors Organization, Police Day, Bring Your Kids to Work Day, and others.



STATISTICS for 2012:

Police Events	60,636	EMS Events	17,723
Fire Events	6,008	Other Events	12,851
Total Events		97,218	
Total 9-1-1 Calls		46,230	

Staff participated in a number of different training sessions. Ongoing training involves Suicide Intervention, Leadership, First Aid/CPR, and Dispatch Protocol Recertification. Other specific training focused on Alberta Health Services Inter-Facility Transfer training, Back Up PSCC Training, Health and Safety, Ergonomics, and PSCC Strategic Plan.

As technology is constantly changing, it is important for the PSCC to provide continuous training for the employees and keep the technology systems up to date.

There was a constant buzz of activity during the grass fires in September. The centre was staffed to capacity with extra people on hand to help out where required. This provided an opportunity to develop some exceptional team work within the PSCC and with our partner, emergency responders. We conducted debriefings of the incidents and participated in broader lessons learned debriefings with the other agencies.

It was a good year of growth and learning for the staff and management and we look forward to an equally challenging 2013.

ENMAX Centre

The ENMAX Centre had a busy and exciting year in 2012 thanks to continued changes in the facility and the increased number and variety of events that took place. Our goal was to transform the ENMAX Centre into an event center for Southern Alberta and this year we were able to begin that journey.



Construction comes to an end...

The construction continued at a tremendous pace from 2011 through to May 2012, with most of the significant requirements concluding by mid-March just in time for the Ford Women's World Curling Championship to take place.

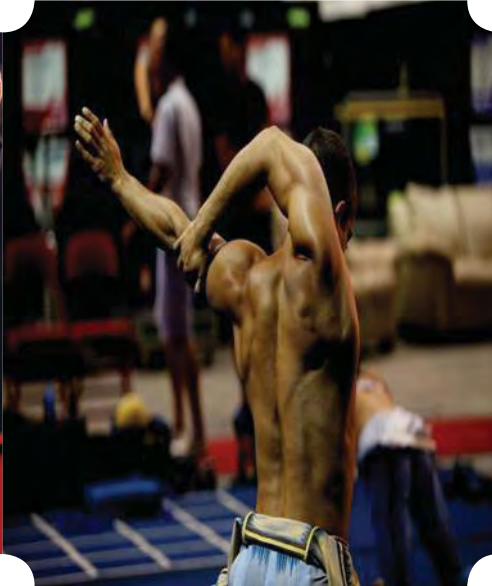
Minor finishing and changes in areas throughout the building and surrounding property continued throughout the remainder of the year, but the three-year renovation and expansion project ended officially in May of 2012 on budget and on time.

The ENMAX Centre opened its new lounge debuting for the 1st annual 2012 Professional Bull Rider dinner. Since then we have been working hard to organize and develop our lounge and kitchen in conjunction with all the other food and beverage services required for our club seats, suites, Shark deck, and catering requirements during events. Our lounge continues to excel with an expanded full menu, expanded hours before and after events, and a full bar service, allowing our patrons to enjoy a new opportunity and experience when attending an event. Our catering division has grown, and will continue to expand in 2013, again thanks to our kitchen and lounge operations, which allows us to accommodate groups of 50 to 1,000 in various configurations and ambience throughout the facility. We hosted 32 different meeting and banquet events, and are excited for the future of what we can provide to Lethbridge and Southern Alberta.



The ENMAX Centre: Where Entertainment Happens...

2012 saw a number of special events that reached 174 event days for the year. From annual events, to sport and culture, to entertainment, there was something for everyone, and in many cases drawing many people to Lethbridge from across Alberta and Western Canada. Some of the highlights of the year included the Ford Women's World Curling Championship and the 2012 Alberta Summer Games Opening Ceremonies. Elton John, Bob Dylan and Hedley were among the top pop performances, with Miranda Lambert, Paul Brandt and the spectacular Johnny Reid bringing outstanding country performances to Lethbridge. Let us not forget our local Western Hockey League team The Lethbridge Hurricanes; who continue to bring the love of hockey to families all over southern Alberta, with their 36 home games at The ENMAX Centre.



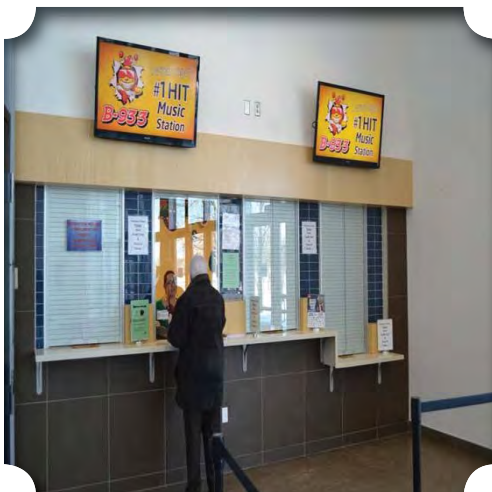
Cultural events saw a great year at the ENMAX Centre as well with Lord of the Dance, the Broadway hit Mamma Mia and seven performances of Cirque du Soleil's Quidam. Our special events brought our annual Professional Bull Riding, but we added a show day and prize money that attracted the top bull riders and bulls from across North America and we partnered with the University of Lethbridge Pronghorns to bring the 1st annual National Women's Hockey Challenge that saw some of the best in CIS challenge each other, while the Triple A Midget competed in conjunction with and learned about future opportunities at the university level.



ENMAX Centre (Continued)

Ticket Centre and technology changes...

There were significant changes to our ticket centre and building technology, which were significantly expanded for the betterment of our operation and patron experience. Patrons spoke and we listened regarding the ENMAX Ticket Centre and systems. Event maps were added to the online ticket program so patrons could view and choose their seat. Print at home tickets were introduced and a new scanner system was introduced to support the print at home tickets and allows us to better provide service to our clients and patrons. We expanded our cellular antenna for customers texting and communicating while in the facility, and now are able to control our lighting, environmental systems and security all through our expanded Information Technology services, which provides us a better opportunity to make our patrons more comfortable for our various events.



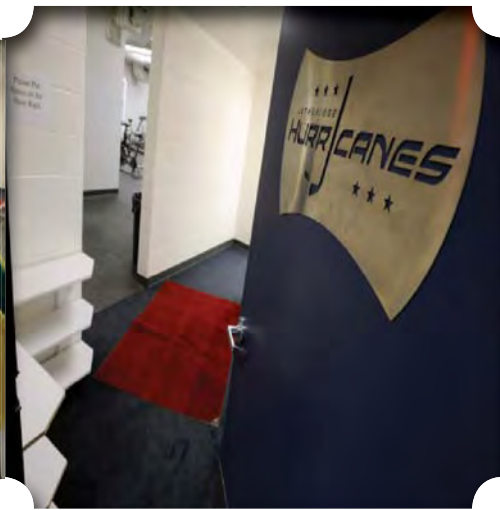
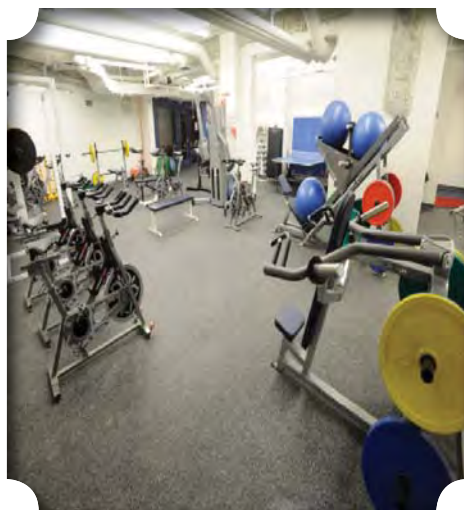
ENMAX Ticket Centre



Canadian Western Bank Lounge



Jumbotron Video Screen



Hurricanes NHL style weight room and dressing room.

Surrounding area...

The ENMAX Centre was able to complete its new east parking lot, its front island and surrounding areas with the completion of the construction. We have further plans to improve the look and finish when you approach the building, but that will come over the next few years.

We look forward to 2013 as we continue to expand on the new opportunities and business streams we have developed, bringing patrons to the facility on a regular basis from across southern Alberta and continuing to further develop the patron experience.

Helen Schuler Nature Centre

Since 1982, the Helen Schuler Nature Centre (HSNC) has been delivering a wide range of nature-based interpretive programs in our community through a team of volunteers, staff and partners.

An exciting facility renewal project for the Helen Schuler Nature Centre was started in 2012. By year end nearly 85% of building materials removed from the original facility had been diverted from traditional waste facilities through a salvage and waste streaming process. This is only one of many initiatives that will be tracked and documented as part of the LEED® (Leadership in Energy and Environmental Design) process. It is anticipated that the renewed facility will reach LEED® Gold Certification. LEED® is a third party certification program that provides benchmark standards for high performance “green” facilities. It addresses sustainable building in the design, construction and operational phases. The renovation and expansion will nearly double the size of the facility and will allow your Nature Centre to meet the needs of our growing community now and into the future.

In 2012, the Nature Centre saw more than **25,000 visitors**. Visitation was down slightly from 2011 due to disruption of services during the upgrades to the South Siphon Wastewater Line, which reduced access to the Nature Centre starting in April.

At the end of June, the facility was closed for several weeks to accommodate a move to a **temporary operating site**, located just south of the CP Rail train bridge in Indian Battle Park. Normal operations will continue here until the late fall of 2013 when the facility upgrade is expected to be complete.



Photo by Ken Orich

An additional 30,000 people accessed informational services offered through the facility. This usage reflects services such as the use of self-guided trail brochures, wildlife information distributed through mail, phone and e-mail contacts, as well as lesson plans and resource guides downloaded from the website. In 2012, the Nature Centre completed and published the 4th edition of a nature field guide for Lethbridge as part of these public information resources. The publication is available in print at the Nature Centre or it can be downloaded off of the website. Visitors can also keep informed of the many exciting or unusual plant and wildlife sightings via the Helen Schuler Nature Centre’s Facebook page. Become a friend and stay informed!

Community volunteers continued to support your Nature Centre in 2012 with nearly 3,000 hours of volunteer time being donated to the direct delivery of nature-based programs. Close to 900 additional volunteer hours were donated by individuals and groups to conservation projects, such as the Coulee Clean-up and Weed Pull. These conservation projects were made possible by generous funding from the Runner’s Soul Race Association-Moonlight Run, BFI Canada, Park Place Shopping Centre and Pratt & Whitney Canada.



Coulee Clean-up



Face Painting



Dissection an owl pellet

Helen Schuler Nature Centre (continued)

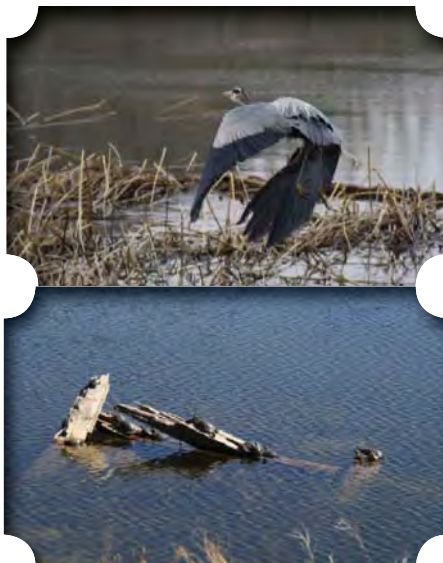
A conceptual design for **new permanent exhibits** was completed after extensive public engagement with stakeholders, volunteers and other local environmental organizations. Fundraising for these exhibits began with a kick-off donation of \$10,000 from Gas King. This was followed by funding commitments from the Prairie Conservation Forum and Green Acres Kiwanis Club of Lethbridge.

These exhibits will feature interactive educational panels with a focus on how the river valley was formed, how it has changed over time, local cottonwood forest, coulee and river ecosystems as well as species at risk. They will be a popular feature that will occupy parts of the newly expanded public spaces.



Gas King Exhibits Sponsor

*Rivers and rocks and trees have
always been talking to us, but we've
forgotten how to listen. - Unknown*



More than 350 **tours** were booked and delivered in 2012 by Nature Centre staff and volunteers. Audiences for these programs included nearly 5000 pre-school to middle school students, out-of-school programming groups, English-as-a-second language groups and senior or adult special interest groups. An additional 8000 individuals attended the Nature Centre's **exhibit program**. Exhibit themes included Porcupines, Cottonwoods and Creepy Crawlies an exhibit on local insects.



Porcupine exhibit



Youth Team building on Dragon Boats with DASA

Thanks to sponsorship from Telus, the Nature Centre's youth program, Extreme By Nature, expanded its program offerings. Lethbridge and area youth engaged in fun and active outdoor education programs, from environmental art projects supported by community artists to learning outdoor survival skills.

Once again, Lethbridge and area schools were fortunate to have access to unique field trip programs that explore the Lethbridge river valley and the southern Alberta region thanks to generous funding provided by The W. Garfield Weston Foundation.

In 2012, The W. Garfield Weston Foundation and the Helen Schuler Nature Centre announced a three-year funding commitment to allow for the continuation of these environmental education programs. Students are introduced to the unique biodiversity preserved in both public and private conservation areas in our region. This is one of the most biodiversity-rich landscapes in Canada, yet for many students in our community these field trips represent their one and only opportunity to connect with it on a personal, first-hand basis. Developing a sense of connection to nature and an appreciation of our local natural environment is essential to building a community that demonstrates strong emotional ties to the land. Approximately 3,000 children and youth have taken part in these unique programs in the past five years.

As follow-up to their field trips, classes plan and develop their own conservation-focused project. These projects are an important part of the program as they allow for reflection and sharing of knowledge within their school community. Completing projects reinforces the importance of taking action on an individual and group basis.

Projects have included community beautification initiatives, waste-reduction awareness campaigns, art projects, and the implementation of in-class and school-wide composting initiatives, just to name a few. It has been inspiring to see the enthusiasm of students, parents and teachers who have participated in the programs.



"It is so amazing to see these kids truly being kids! Children are naturally drawn to nature and to see them so fully engaged and immersed in just discovering nature is so great!" -- Comment from Grade 5 Teacher



This next year promises to be an exciting one at the Nature Centre with the anticipated completion of the construction project at the original facility. Until that time, please visit the exhibits and programs at the temporary facility located just south of the bridge in Indian Battle Park. You can watch the progress on the facility renewal through the signage that is being developed and posted on the construction fence or online at the project's blog site at www.lethbridge.ca/hsnc

*"One touch of nature makes the whole world kin".
--William Shakespeare*

Recreation & Culture

2012 Alberta Summer Games

Lethbridge once again showed its spirit and its capability of handling major sporting events when thousands of athletes and spectators descended on our community in July for the 2012 Alberta Summer Games. This event required the use of 1,800 volunteers, putting in 50,000 volunteer hours in areas as diverse as Games Ambassadors and Medal Preparation. The citizens of Lethbridge made sure that it happened and that it was a huge success. Many of the City's facilities were used at full capacity during that event, and some of them even saw some temporary changes made so that we could successfully host sports of all kinds. Once again, Lethbridge has been recognized for a job well done in sport event hosting, volunteerism and community spirit. The final Games report will go to City Council in early 2013.



Skate Park Siting and Concept Plan Completed

After a rigorous process of reviewing almost 30 sites to build a new skate park for Lethbridge, a site was chosen and a permit issued in August 2012. The chosen site, just south of Henderson Arena, is in an area surrounded by recreation – the arena, Spitz Stadium, Henderson Pool and of course Henderson Lake. This site was determined to be a great fit as it is centrally located, easy to access, and is located around other recreational facilities. With the site determined, the concept plan was able to be completed. Fundraising by the Lethbridge Skateboard Association and the City continues on this project, with a \$50,000 anonymous donation made to the project in December.



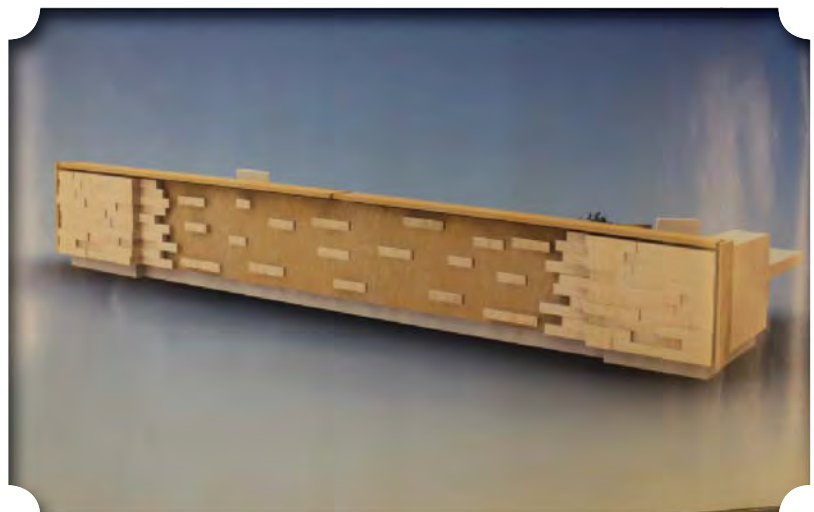
Public Art Master Plan Completed

After much research, and writing, a Public Art Master Plan was completed and then approved by City Council on June 25. This Master Plan will give the Public Art Committee and the City, direction for future public art installations and ensure that the community continues to grow its public art collection in a purposeful manner. The City's public art collection was noted for its growth and diversity in art, making Lethbridge a potential destination for art lovers from not only the region, but also the country.



Public Art Installations

In 2012, there were two public art installations in Lethbridge. Signal, the art outside of the new downtown fire hall, is already turning into a well appreciated piece. Created by the late Canadian artist, Douglas Senft, it has proven to be an especially popular piece while the smoke-styled art is lit up at night. The desk for the new Community Arts Centre, "common unity" by George Heagle, was also installed but has yet to be viewed by the public. When this building opens its doors in May 2013, the desk will be the central piece of the beautiful space when first entering the facility. It was chosen from a very popular response to the call for submissions.



Recreation & Culture (continued)

Sport For Life Week and the Grey Cup Visit

The department of Recreation and Culture partnered with the Lethbridge Sport Council and the Be-Fit-For Life Centre to host Lethbridge's first Sport For Life Week September 24-29, 2012.

The Grey Cup, celebrating its 100th birthday by touring in a train across Canada, stopped in Lethbridge at the start of the week, making for a wonderful kick-off event. From the thousands of people who showed up to have their photo taken with the Grey Cup, right through to many sports and recreation groups offering free trial days, the week was packed with activities for all ages and all interests. Moving the successes of this first week forward, these partners will offer a similar celebration of recreation and sport in the spring of 2013, helping to increase the awareness of what Lethbridge offers, and the relationship of recreation and sport to a healthy community.



Giftng Program

The gifting program continues to be a popular way for people to memorialize and/or recognize individuals that are important to them. In 2012, 11 benches were purchased through the gifting program, and these will be placed in parks and places in Lethbridge where they can be used and enjoyed by the whole community.

Nicholas Sheran Arena Renovations Completed

Renovations were done on Nicholas Sheran arena's lobby, public washrooms and four dressing rooms. This work took place following the expansion that was completed in 2011, and are very noticeable changes and improvements to the arena and especially the public areas. These were done in time for use of the arena by the 2012 Alberta Summer Games where the arena was used for inline hockey.

Multi-Purpose Leisure Centre Study Completed

In May 2012, the Multi-Purpose Leisure Centre Plan that included a needs assessment and concept design, was completed and presented to Council. The plan was completed to give direction moving forward should a multi-purpose facility be built, on what it may include, how it may be laid out to be most effective and create the most efficiency, and included a business plan. The community was very engaged in this study, with hundreds of people showing up at Open Houses to provide input and give feedback. This study will help Recreation and Culture with potential future facility development, especially when partnered up with the Recreation and Culture Master Plan, which work started on in September 2012.



Community Capital Projects Grant Distributed

Thirteen projects qualified for the 2012 Community Capital Projects Grant for more than \$500,000. These projects generated total spending locally of \$1,670,149. The organizations receiving grant money were: Prairie Baseball Academy, Rotary Club of Lethbridge, Lethbridge Softball Association, Opokaa'sin Early Intervention Society, Blackfoot Family Lodge Society, St. Patrick's Fine Arts Elementary School, Romulus & Remus Italian Canadian Club, Lethbridge Judo Club, Galt #8 Mine Historic Site Society, Henderson Lake Golf Club, Southern Alberta Art Gallery Association, Southern Alberta Firearms Education Society, and St. John's Ambulance – Alberta Council.



Communities Choosewell Award Recipient

The City of Lethbridge and the Be Fit For Life Centre were given a Creating Healthy Opportunities Award on November 22nd, at an awards ceremony in High River. This award program is run by the Alberta Recreation & Parks Association (ARPA) and recognizes our local partnership for promoting active living and healthy eating. Through a series of activities organized in 2012, and because of the awareness created locally around healthy living, the City of Lethbridge and the Be Fit For Life Centre were honored to receive this award.

Lethbridge Transit

100th Anniversary

On August 16, 2012, Lethbridge Transit celebrated 100 years of providing public transportation to Lethbridge residents and visitors. Celebrations included a Lethbridge Transit history display and cake cutting ceremony at City Hall. Transit customers enjoyed five cent rides to commemorate the original fare. Old and new met when a restored trolley car and 2012 hybrid accessible bus participated in the Whoop Up Days parade.



New Buses

A continuing part of business at Lethbridge Transit is to ensure our fleet of transit, ACCESS-A-Ride (AAR) and yellow school buses are replaced and expanded as planned. In 2012, Lethbridge Transit accepted delivery of five - 40' accessible transit buses, 4 hybrid ACCESS-A-Ride buses, and four - 82 passenger yellow school buses.

Transit and AAR buses were acquired by funding sources provided from Provincial and Federal Government grants.



One Year of Breeze

In December 2011, Lethbridge Transit installed new fare collection smart card technology, Breeze, on all Transit and AAR buses. During 2012, Lethbridge Transit provided 1,758,647 rides to residents and visitors in Lethbridge. ACCESS-A-Ride provided 108,268 rides.

Data collected from Breeze is assisting Transit staff in creating route efficiencies and improving schedules. The data also aids in providing answers to various customer service enquiries and statistics that are provided to various levels of government.



Facility Expansion

Design work for an expansion to the existing Lethbridge Transit facility was completed in 2012. The updated building will provide room for growth in the three areas of the fleet, a new meeting/training room, improvements to the mechanic shop, service lane and storage area as well as new offices and improved accessibility for customers. Construction will begin in 2013.



"Growth is never by mere chance; it is the result of forces working together." --James Cash Penney

Community & Social Development

Together ... Making a Difference

As an integral part of Community Services, the Community and Social Development (CSD) Group under the guidance of the CSD Council Committee, oversees the implementation of the Lethbridge Social Policy. The social well-being of Lethbridge citizens and their ability to fully participate in community life is the overarching priority.

Under the leadership of Chair, Bob Campbell, the CSD Committee strives to meet the needs of people in our community through strengthening community assets and addressing the priorities that most impact the social well-being of all people. Over the past year, these included: access to community services, the engagement of youth in planning and investment in the community, building a welcoming and inclusive Lethbridge within neighborhoods, taking advantage of community opportunities to address issues such as poverty reduction, focusing on Developmental Assets for children and youth, the prevention of elder abuse and family violence and building an 'age friendly' community.

Community & Social Development operates with federal and provincial grants including the unique partnership between the provincial government and the City of Lethbridge to provide prevention and early intervention programs through Family & Community Support Services. The City of Lethbridge, in partnership with Social Housing in Action (SHIA) is also privileged to execute 'Bringing Lethbridge Home' 5 Year Plan to End Homelessness through federal and provincial funding.

The CSD Group through this funding invests in collaboration knowing that working together in positive partnerships increases the success of serving community. We are very fortunate that Lethbridge is a community where collaboration is the norm and is identified as a best practice to achieve positive outcomes.

Collaborative Community Partnerships

Community - working together is integral to the role of Community & Social Development in addressing issues that impact the lives of people in Lethbridge. Social Policy has identified areas that are critical to ensure the well-being of people who chose to live, work and participate in community life in Lethbridge. These community priorities are focused and involve a broad cross section of citizens engaged to make a difference in the areas of building an inclusive community, reduce poverty, increase housing options, reduce the harm of substance use, increase the health and well-being of families, children, seniors and youth, indigenous people and those living with a disability and newcomers to Lethbridge.

Community Developmental Assets Collaboration (CDAC)

CDAC is a proactive positive initiative for children and youth in Lethbridge. Through a 34 member effort, organizations work together to inform, engage and support the community in building resiliency for people of all ages through the Developmental Assets Framework (www.lethbridge.ca/40assets). Community Developmental Assets Collaboration has 60 trained facilitators and 23 active members. Community capacity and education was significantly increased in 2012 through training and awareness



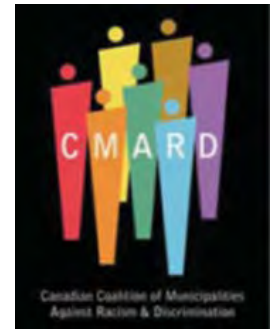
"One of the marvelous things about community is that it enables us to welcome and help people in a way we couldn't as individuals. When we pool our strength and share the work and responsibility, we can welcome many people, even those in deep distress, and perhaps help them find self-confidence and inner healing."
— Jean Vanier, *Community and Growth*

Coalition of Municipalities Against Racism and Discrimination (CMARD) Team

Based on a resolution by City Council and the subsequent signing of the UNESCO Declaration of Municipalities Against Racism and Discrimination, CMARD Team's role has continued. The team has been responsible for implementing a community action plan to build a welcoming and inclusive community. The CMARD team functions as the Steering Committee for this community initiative and is a Sub-Committee of the CSD Committee of Council.

As recommended by CMARD and the CSD Committee, City Council approved the engagement of an Inclusion Consultant for the City of Lethbridge. Working directly with the CMARD Team, she has been overseeing the implementation of the strategic plan to accomplish goals outlined in Building Bridges; A Welcoming and Inclusive Lethbridge (2011-21).

The CMARD team has achieved a lot during this past year. The most significant achievement is perhaps the historical and welcomed partnership with the University of Lethbridge, in launching the planning and the execution of the 2nd Annual "Discover Diversity" conference which was held in February of 2012. This event, with over 200 participants, exceeded all the expectations of the organizers, partners and the community at large. The purpose of the conference was to create further awareness, education and collaboration about the social, economic and cultural impact of increasing diversity in Lethbridge.



Here are some facts at a glance about how the face of Canada, Alberta and Lethbridge is changing and what CMARD's contributions have been:

- Immigration now accounts for about 70% of total population growth in Canada
- In 2031, nearly one in two Canadians (46%) aged 15 and over will be foreign-born, or will have at least one foreign-born parent (compared to 39% in 2006)
- The number of persons having a non-Christian religion will more than double by 2031 (between 5.3-6.8 million)
- Aboriginals, new immigrants, people with other abilities, women, youth and senior citizens are the majority of the workforce today.
- Alberta is currently short of 77,000 workers.
- Lethbridge has over 4,000 Aboriginal peoples.
- Lethbridge is a neighbour to the Blood Reserve, one of the largest First Nations Reserves in Canada.
- After Calgary, Edmonton and Red Deer, Lethbridge is a designated destination of choice for new comers to Canada by Citizenship and Immigration Canada.
- Approximately 800 temporary foreign workers live in Lethbridge.
- Lethbridge CMARD offers a pro-active vision of creating practical, sustainable and harmonious approaches to creating a welcoming and inclusive community.
- Over the last two years CMARD has partnered with 25 organizations, educational institutions and businesses to deliver its programming and services.
- During the last two years CMARD has positively touched more than 2,000 individuals in Lethbridge.
- Over the last two years CMARD has contributed 30 times to the media.

"If man is to survive, he will have learned to take a delight in the essential differences between men and between cultures. He will learn that differences in ideas and attitudes are a delight, part of life's exciting variety, not something to fear." — Gene Roddenberry

Community & Social Development (continued)

Vibrant Lethbridge

Along with other communities across Alberta and Canada, the CSD Committee supports this community-based group initiative.

Vibrant Lethbridge has launched a bold, but proven community based poverty reduction strategy through the adoption of the



Vibrant Communities (VC) model and the Tamarack Institute (a national organization specializing in community engagement and action). The proven, almost decade-old method, has been implemented in more than a dozen cities across the country. Along with other municipalities and supported by the Inter-city Forum on Social Policy, Vibrant Lethbridge continues to be engaged with the provincial Action to End Poverty in Alberta Strategy. Using the Vibrant Communities system brings both flexibility and unity to one issue, emphasizing collaboration across sectors, comprehensive thinking and action, building on community assets and a long-term process of learning and change.

The Community Roundtable continues to inform the Vibrant Lethbridge Team and planning has indicated the following priorities:

- education and awareness
- Living Wage initiative
- increasing abilities for people to further participate in community life
- community economic development to bring together the various agencies and individuals who are either working to address poverty or are experiencing the effects of poverty in Lethbridge.

Lethbridge Elder Abuse Response Network (L.E.A.R.N.)

The Lethbridge Elder Abuse Response Network (LEARN) represents organizations, institutions and agencies pro-actively working to address, prevent and/or reduce incidents of elder abuse through education, awareness and advocacy and a community support system to prevent and respond to abuse in our older adult population. An Elder Abuse Coordinator functions through the Lethbridge Senior's Centre to provide the support and direction for individuals experiencing abuse and their families. LEARN successfully applied for a grant for an Elder Abuse Coordinator in Lethbridge will be responsible for implementation of case management practices.



Membership is now thirty three members strong, and multiple approaches are being used to educate the community. Additionally, LEARN creates and distributes an annual Seniors Safety Calendar which is very popular in community.



Seniors Community Forum

The Seniors Community Forum (SCF) continues to provide a dynamic process to improve the ability for older adults to participate in community life, maintain quality of life and stay as independent as possible. Stakeholders came together with the goal to continue to create a preferred future for the older adult population in Lethbridge. The SCF recognized the impressive work and dedication demonstrated by the Lethbridge Senior Citizen's Organization (LSCO). These contributions were acknowledged locally and provincially through the successful nomination of the 2012 Minister's Senior Service Award. A Senior's Conference is planned for 2013.

"To be lonely is to feel unwanted and unloved, and therefor unloveable. Loneliness is a taste of death. No wonder some people who are desperately lonely lose themselves in mental illness or violence to forget the inner pain." — Jean Vanier, Becoming Human

Youth Advisory Council (YAC)

The Youth Advisory Council (YAC) is comprised of 9 enthusiastic youth aged 15-24. This appointed council provides a bridge between City Council, youth and the community. They function in an advisory role and forward recommendations to City Council regarding issues that impact youth. Members of the Youth Advisory Council provided a voice for Lethbridge youth through advocacy, awareness and consultation which included the North Side Regional Park, Youth Centre and the Recreation and Culture Master Plan as well as opportunities for youth activities and participation in various community initiatives.

The goal of YAC is to increase youth involvement in all aspects of community life. Until a Youth Centre(s)/programming are completed as part of the next Capital Improvement Program planning cycle, additional funding was provided to existing youth programs, such as YWCA's GirlSpace and Boys and Girls Club's Teen Stuff". The YAC also consulted with Lethbridge Transit regarding youth friendly service, developed and distributed significant copies of a unique resource for youth. The Youth Directory is also available electronically and through Community LINKS.



YAC publicly took a stand against bullying, racism and discrimination; we focused on human rights and continue to be actively involved in anti-bullying as well as the annual Pink Shirt Day, an internationally recognized day to raise awareness about the impact of bullying.

Finally, members of the YAC joined youth from Medicine Hat and attended the Global Youth Assembly (GYA) in Edmonton, Alberta. The GYA is an event held by the John Humphrey Centre for Peace and Human rights and is a forum for youth to be exposed to global issues. The youth returned to Lethbridge inspired about ideas and opportunities from other youth that can be utilized locally.

Community Substance Abuse Response Team (CSART)

CSART is a community group of agencies focused on developing a community voice, awareness and response around issues of substance use. The purpose of CSART is to coordinate initiatives and resources to reduce the harm caused by substance use and addictions in Lethbridge. The focus of the CSART Initiative is prevention, education, treatment and harm reduction.

With a focus on building assets in youth, CSART participated in the summer event "Shelter Me: Party in the Park" where asset building messages were printed onto labels for popcorn bags. CSART also hosted a Free Family Skate night during National Addictions Awareness Week where refreshments, promotional and educational materials and developmental asset building information were promoted.



CSART sponsored the "Safe 2 Party" Campaign which has been executed city wide and is in its second successful year. Promoting the message: Safe to Party Another Day...No Regrets, CSART members engaged with weekend revelers by distributing swag containing tips on how to be Safe to Party at various local drinking establishments student events.



Family & Community Support Services (FCSS)

Family and Community Support Services (FCSS) is a funding partnership between the Government of Alberta and the City to assist with developing, supporting and funding preventative social services. In 2012, FCSS funding assisted 18 organizations to provide programs, services, activities and volunteer opportunities to people of all ages, backgrounds and cultures. Annually, nearly 30,000 Lethbridge residents are positively impacted by FCSS funding. Nearly 4,000 are families with children.

Effective prevention programming strengthens the healthy development of children, families, individuals and/or communities and can reduce the development of problems like abuse, addiction, and negative behavior in the future. Examples of factors that strengthen our community include:

- Positive family relationships and parenting practices
- Adult mentors and positive role models for children and youth
- Interpersonal skills and secure nurturing partner relationships
- A sense of belonging
- People volunteering in meaningful ways



FCSS funded programs and staff work with Community & Social Development Committee and City Council to respond to changes that affect our community. The following are some trends we are seeing and responding to through programming and initiatives:

- Families can no longer provide care for children and vulnerable adults in the same ways as in the past. This increases caregiver stress, risk of isolation and limited options for older adults to age in the right place for them.
- Fathers taking a bigger role in parenting. They are looking for programs to help increase their success.
- By 2031, one in five Albertans will be over the age of 65. They are living longer. Future seniors are expected to be very diverse; having broad social, support, health and housing needs.
- Youth programs are increasing opportunities to work together and accessing each others' programs to enhance their participants' experiences. They need places to gather that are safe and supportive. They want to help make our City a better place to live.
- There is a growing gap between our richest and poorest citizens. This creates challenges in providing a range of supports and programs that meet the needs of those requesting and accessing services.





As part of our community partnerships we are proud of the following accomplishments:

- Lethbridge Elder Abuse Response Network: Successful grant application for Coordinator, implementation of case management practices; membership is now 33 members strong, multiple approaches to educating the community
- Community Developmental Assets Collaboration has 60 trained facilitators and 23 active members
- Increased social marketing for all projects related to FCSS
- Annual Seniors Safety Calendar
- Increased community capacity and awareness

Social Housing In Action (SHIA)

For the Bringing Lethbridge Home initiative, 2012 has been a year of growth and change. Some of that change has been in ways of thinking about and serving our homeless and most marginalized population. New programs have been developed and contracts to manage those programs have been awarded. Through continued collaboration with multiple community partners, the goal of ending chronic homelessness in Lethbridge has become even more real and the progress towards achieving our 6 very bold goals, which are outlined below, is even more evident.



OUR 6 BOLD GOALS...

In our plan to end homelessness in Lethbridge:

1. Develop and increase permanent housing opportunities
2. Reduce NIMBY (Not In My Backyard) through education, positive communication and neighborhood relations
3. Continue to implement and expand the Housing First approach
4. Provide enhanced and coordinated services for people who are experiencing homelessness or near homelessness
5. Ensure access to emergency shelter and housing options when needed, but work to move people quickly to permanent housing
6. Prevent people from experiencing homelessness

Some of the most noteworthy accomplishments this year within these goals include:

1. Multiple new affordable housing units have been created within the City, both within the Housing First programs and other community initiatives either funded in part or wholly by the City of Lethbridge.
2. Continued development and planning towards additional necessary housing for the most complex and marginalized.
3. Tremendous progress toward the Welcoming and Inclusive Neighborhood initiative, including Good Neighbor Agreements and action planning with the CSD Group.
4. Work was done and agreements entered with Legal Guidance to assist with Landlord - Tenant questions and concerns.
5. Important NIMBY research done to assist with development of programs and strategies to improve neighbour relationships throughout the city.
6. Important conferences and educational opportunities created to enhance the communities' knowledge and understanding of how to work with our Housing First clients.

"Home is a notion that only nations of the homeless fully appreciate and only the uprooted comprehend."
— Wallace Stegner, *Angle of Repose*

Family and Community Support Services (FCSS) (continued)

7. With the assistance of the Housing First Specialist, all Housing First teams have been fostered and guided to fidelity to the Housing First model, which has resulted in a less than 10% recidivism rate, a 25% reduction in shelter occupancy and over 70% reduction in street homelessness. Additionally, 199 individuals were housed.
8. To assist in moving this work forward more efficiently, a program to do centralized intake, referral, and triage was developed.
9. Continued collaboration with many new and existing community partners drove the planning and development of a model for a Youth Hub which is receiving Provincial attention.
10. An additional hybrid clinical team was launched in partnership with Alberta Health to enhance the supports to the most complex.
11. Based on learnings indicating that having multiple services at the shelter will draw people back into homelessness, a diversion program was designed and is planned for implementation in the near future. This program will also work from a preventive framework and assist people at risk of eviction into homelessness.
12. Many other initiatives were continually promoted, fostered, and enhanced to help address root causes of homelessness. These initiatives include: Vibrant Lethbridge, Canadian Coalition of Municipalities Against Racism and Discrimination, Community Substance Abuse Team, Senior Community Forum, Aging in Place, Accessibility Assessment, Youth Advisory Council, FCSS Investment Framework.

We think sometimes that poverty is only being hungry, naked and homeless. The poverty of being unwanted, unloved and uncared for is the greatest poverty. We must start in our own homes to remedy this kind of poverty.
--Mother Teresa

With Housing First being a key component to ending homelessness in Lethbridge, existing programs have been improved and new programs have come on board to create a more comprehensive Housing First enterprise.

The current Housing First programs include:

Community Outreach: is the original Housing First program established in Lethbridge. Based out of Canadian Mental Health Association (CMHA), they quickly began housing many people. Currently Community Outreach has a specific target population which includes the most complex chronically homeless individuals in the city.



The Resource Centre: is co-located with the Emergency Shelter. Their mandate is to provide housing and Intensive Case Management for people with less complex needs, who are still chronically homeless: primarily those staying at the Emergency Shelter.

Blackfoot Family Lodge: This program is a combination of interim supportive housing in a residence and a housing team providing Intensive Case Management for Aboriginal women with or without children moving off the reserve to urban life. Programming at the residence is also provided during their interim stay.



YWCA Residence: The Residence at the YWCA is a 30 unit permanent supportive housing facility. This program is for women with complex needs with or without children (depending upon age and gender). This facility can be an individual's permanent home and includes Residence Counselors. They provide day to day support and Service Prioritization Decision Assistance Tool (SPDAT) based Intensive Case Management, as well as continued support should one of the ladies leave the facility.

YPM Sunrise House: This is supported through the YWise Choice program for Youth. The three bedroom home is an interim supportive living home for 18-24 year old male and female youth. The home includes a live-in mentor and additional dedicated staff assigned as Outreach and Follow-up Workers, who provide the Intensive Case Management needed to maintain permanent housing for these youth.

YWCA Harbour House Outreach: This program was developed originally to provide a supportive avenue to work with women exiting the Harbour House, as well as to engage women from the community who may not view the shelter as an option, yet were still in need of assistance regarding domestic violence. This team has grown into a critical service working with women, men and children as they regain control of their lives. Services include; court support, housing and landlord intervention, and victim awareness sessions.

Wood's Emergency Youth Shelter: The Youth Emergency Shelter is a facility designed to provide emergency shelter to youth 13-18 years of age. They have the capacity for 8 individual youth, each with separate sleeping quarters and a shared kitchen and facilities. There is around-the-clock staff including a new daytime staff position. The shelter works regularly with Children's Services, Housing First Youth Team, and other community organizations to assist youth in family mediation, referrals, onsite support and housing.

When it comes to working with the agencies, to obtain the best client and program outcomes requires ongoing program supervision, clinical support and monitoring of the Intensive Case Management to ensure the fidelity of Housing First and continued evidence-based practice. From the right ratios of case loads, best practices, and other specific Housing First skills and concepts, the Housing First Specialist has established case consultations with all the Housing First agencies and the team is able to discuss challenges encountered in their outreach and follow-up work with service participants, the use of particular skills, alternative approaches are considered, including the maintenance of appropriate case loads, to name a few of the interventions.

This also includes discussion regarding the use of the data base system and consistency in the use of the intake and assessment tools. As the agencies adhere to Housing First fidelity, they are more productive, effective. Those people experiencing homelessness that are priority wait less time, and their outcomes as well as those of the community are significant. Through research and evidence, we know that Housing First fidelity results in more individuals leaving the streets and shelters, are enabling them to secure and maintain permanent housing.



“There is a fountain of youth: it is your mind, your talents, the creativity you bring to your life and the lives of people you love. When you learn to tap this source, you will truly have defeated age.”-- Sophia Loren

Family and Community Support Services (FCSS) (continued)

IN THE COMMUNITY

Many opportunities are available for community members to be involved in setting the direction for Bringing Lethbridge Home. This includes not only the incredible commitment of people who participate on the Leader's Council, committees and task forces but also the ongoing support of various events and activities.

Lethbridge is known for its level of volunteerism, and Bringing Lethbridge Home is no exception. Over 400 community volunteers were engaged not only for Committee work, but, also to participate in the Annual Homeless Census and Project Homeless Connects held twice a year. Community members continue to take ownership for issues that impact them when they are informed and aware and ending homelessness is not an exception. Service priorities, community plans and strategic direction are established through community consultation and engagement. An aware and action-oriented community truly makes a difference.

"For some finding a home is about 'location, location, location.' Bringing Lethbridge Home is about 'collaboration, collaboration, collaboration.'" – Wally Czech, Housing First Specialist

Downtown Beat Unit – Members of the LRPS Downtown Beat Unit (DBU), now called the Downtown Policing Unit, have regular contact with individuals who were born into or endured life experiences that have led them to face significant challenges including homelessness and addiction. Although some individuals are involved in criminal activity, the majority of the time, DBU members are called to respond to situations where their actions have interfered with someone else's enjoyment of their day to day activities or feelings of security. In support of the City of Lethbridge's plan to end homelessness DBU members endeavor to find new effective ways to limit these negative behaviours while assisting individuals on their journeys to better lives. Key aspects involve establishing positive, professional relationships based on mutual respect; setting realistic expectations; utilizing tactics focused on changing the behaviours of the individual; and providing the appropriate supports to ensure the rights of all individual are met.



In Conclusion, with **160 new affordable housing units this year** and the continued development of quality Housing First programs and processes, incredible opportunities for learning and improvement, great leadership and the amazing collaborative nature of our community, Bringing Lethbridge Home, the 5 Year Plan to End Homelessness is a reality.

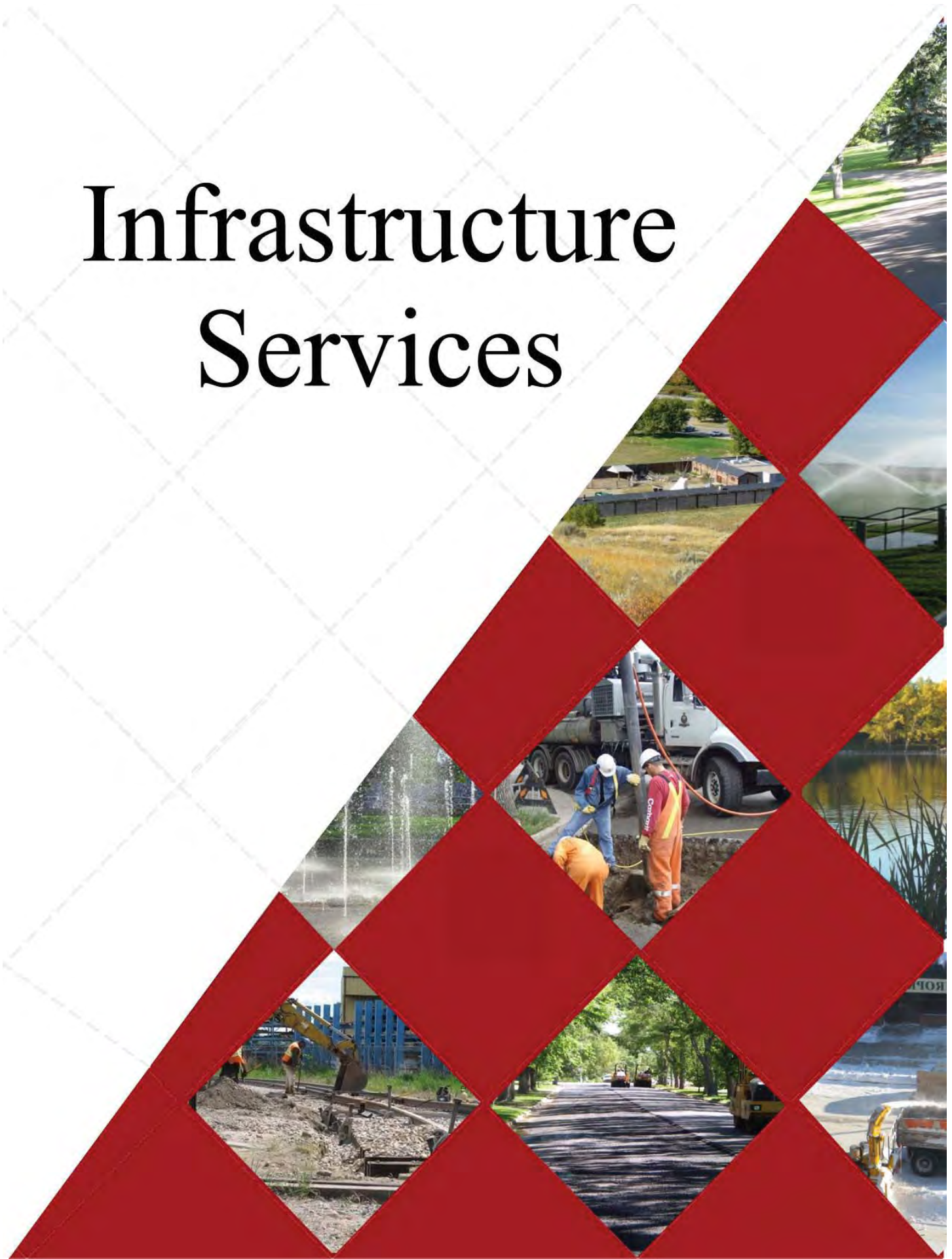


As we continue to provide our programs and teams with the professional development, training and support they need, the efforts toward that plan will be fruitful and inspiring. Lethbridge has taken these important community issues in hand and shown tremendous initiative and stamina doing a difficult yet worthwhile work. Our community should be proud of the efforts everyone has made in the efforts towards "Bringing Lethbridge Home".

Bringing Lethbridge Home



Infrastructure Services



Electric Utility

Cable Replacement

Crews worked to replace all the underground primary and secondary cables in areas throughout the city. The particular cables that were replaced were among the oldest installed cables in the city, which were in the areas of Park Royal, Chinook Heights, Lakeview, Park Meadows, Varsity, and the Winston Churchill areas. These upgrades have renewed the lifespan of these areas for an additional 40 to 50 years.



Feeder Extensions

In order to respond to the need for more power flow to various areas of the city, primary feeder cables were installed along various routes to accommodate the demand. Conduit systems were installed across Six Mile Coulee on the South side to accommodate future feeder cables, and new feeders were installed along the river valley from the Helen Schuler Nature Centre to the waste water treatment plant. Two separate feeder lines were installed from the 241S substation on the North side down toward Walmart for future demand. This greatly improves the reliability and capacity of the system.



Underground Residential Distribution

A number of underground residential distribution (URD) projects were completed, allowing for access to the distribution system for new homes. Systems were installed for the Garry Station, Copperwood PH 16, Blackwolf PH 2, Legacy Ridge PH 9, and Prairie Arbour Estates subdivisions.

"Being busy does not always mean real work. The object of all work is production or accomplishment and to either of these ends there must be forethought, system, planning, intelligence and honest purpose, as well as perspiration. Seeming to do is not doing." --Thomas Edison

Transportation

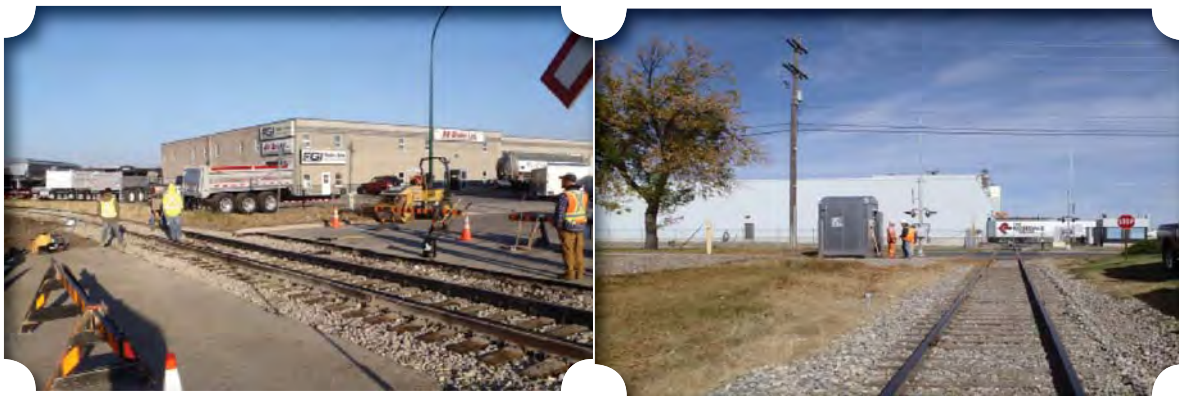
Rail Rehab and Signals

The annual rail program continued to maintain an aging system costing \$250,000. One major road/rail crossing was rebuilt, and sections of the railway system in the North industrial railway network were replaced.

New railway ties, rail ballast, and hardware were upgraded in key sections of the City of Lethbridge owned track.

In 2012, the City of Lethbridge completed a project to construct ten road/rail crossings on the City's Industrial railway. These new rail signal warning systems will improve safety for both railroad and vehicular traffic.

The project was funded through the Provincial Rail Grant and the Basic Municipal Transportation Grant.



Garry Drive West project

The Garry Drive West project extended the roadway and underground services of Garry Drive to service new residential neighborhoods like Garry Station. The project started in 2011 and the balance of roadway construction, lighting and landscaping was completed in 2012. This project is funded through Offsite Levies.



Whoop Up Drive Extension

The Whoop Up Extension Project (combined with the construction of Mauretania Road West) was completed in 2012. This construction extended the paved roadway from east of Coalbanks Gate West to the new constructed intersection of Whoop Up and Mauretania Road. The gravel section of the roadway was improved from this intersection to the west city limits, including new road structure and drainage ditches.

The project was front-end financed from Subdivision Surplus to be repaid from Offsite Levies in 2014.



Transportation (continued)

Overlays

Overlay programs are targeted using the Municipal Pavement Database System that relies on a database of condition assessments to determine the roadway sections to be maintained. Currently, the analysis done indicates that the road network within the City of Lethbridge is in excellent condition.

In 2012, this annual program was funded through the Federal Gas Tax Fund (FGTF) grant.



The City of Lethbridge overlaid approximately 49,000 square meters of arterial roadways along with 29,000 square meters of local roadways and 24,000 square meters of collector roadways in 2012.

"When you don't invest in infrastructure, you are going to pay sooner or later."--Mike Parker



Included in the Arterial project is the asphalt milling program. The milling program allows control of the height of roadways and elimination of surface distress prior to overlay's taking place. The City of Lethbridge milled 73,000 square meters of arterial and collector roadways in 2012

Pathway Maintenance

The pathway overlay program uses assessment details to determine what sections of pathway are to be maintained. Currently the assessment of pathways determines the paved pathways are in excellent condition.



Sugar Bowl Pathway



Scenic Drive Pathway

*The goal of maintenance is to sustain the life of assets or provision of a service at the minimum possible costs.
--Indevlopment Consultancy services.*



The original ground showings where alignment of Scenic Drive North project will pass.



The Scenic Drive North project in progress filling the north coulee to allow the passage of a new road alignment connecting to the intersection with Stafford Drive North.



North Scenic Drive Expansion

The project was divided into two contracts, the first one being earthworks and second being surface works. The project is for Scenic Drive North from just south of intersection of present Scenic Drive North and 9th Avenue North and ends at the intersection of Scenic Drive North and Stafford Drive North.

This expansion will also include a new access to the Waste Water Treatment Plant (WWTP) road. There will also be a diverging road to Softball Valley in Peenaquim Park.

The project involves cutting and moving dirt to fill two north side coulees. This entire project will cost \$20 million financed by Building Canada Fund (BCF) \$6 million and Alberta Municipal Infrastructure Program (AMIP) \$14 million.



The Scenic Drive North project filling the north coulee to allow the passage of new road alignment connecting to the intersection with Stafford Drive North.



The final touches of Scenic Drive North (SDN) Earthworks contract. The project finished mid December 2012. About 1,030,000 cubic meters of dirt was moved in this project.

Urban Construction

Bridge Drive Utility Project

The Bridge Drive Utility Corridor project was undertaken to provide infrastructure capacity to allow continued growth in West Lethbridge. The work consisted of installing:

- a new waste water siphon from west Lethbridge across the river to the waste water treatment plant
- a new water pipeline from the east bank and across the river to serve west Lethbridge
- a new storm water outfall to serve the northern portions of west Lethbridge as it develops.

The first phase, underground works, installed a water line and two sanitary sewer lines across the Oldman River. The project engineer was MPE Engineering and the contractor was Whissel Contracting Calgary Ltd. This portion of the project was fully funded by the City of Lethbridge through Offsite Levies which are collected from land developers as growth occurs.



The second phase of the project was the reconstruction of the Bridge Drive roadway. The road reconstruction included the installation of a pedestrian pathway and improvements to the drainage system. The project engineer was Associated Engineering and the contractor was Tollestrup Construction (2005) Inc. The funding for this work came from the Alberta Municipal Infrastructure Program (AMIP) and the City of Lethbridge (Offsite Levies).



Although the primary purpose of the project was to provide additional water and sewer capacity for west side growth, significant improvements were made to the roadway. This included drainage improvements, the addition of the pedestrian pathway and several safety improvements, including reducing the speed limit.

Urban Construction (continued)

South siphon Project

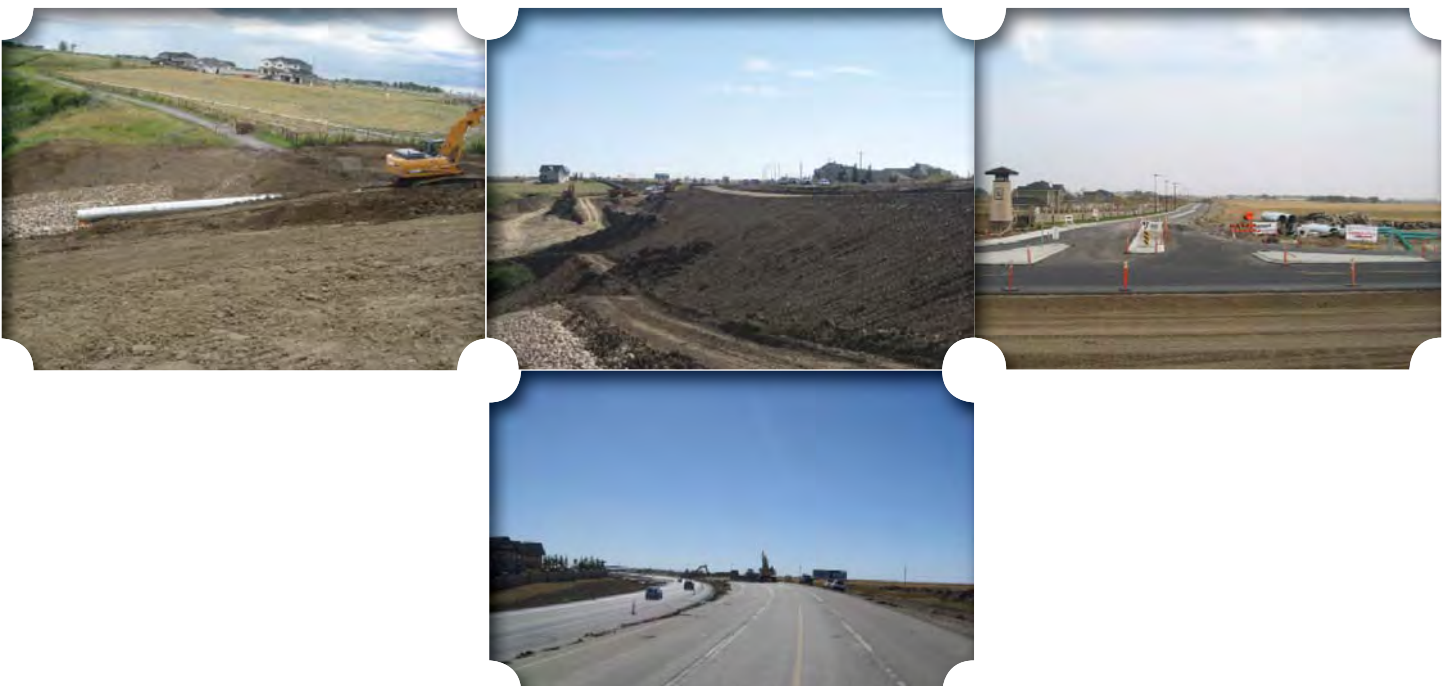
The South Siphon Upgrade Project was undertaken to increase sanitary sewer capacity serving South and West Lethbridge. The project installed a new 1,050 mm sanitary sewer siphon pipeline from the vault located south of Whoop-up Drive next to the BMX park and continuing north to the Wastewater Treatment Plant.

The project has successfully provided additional sanitary sewer capacity for continued growth in South and West Lethbridge. An additional benefit of the third siphon pipeline is redundancy that will allow the repair of leaks in the existing pipelines that were discovered through the course of this project.



South Mayor Magrath Drive Extension

In June 2012, upgrades began on Mayor Magrath Drive South. Between 40th Ave and the City Limits, the road was widened from 2 lanes to 4 lanes and approximately 100,000 cubic meters of dirt was moved. This project also constructed a new intersection entrance to Prairie Arbour Estates. In addition to the roadway improvements, significant upgrades were made to three stormwater outfalls that drain into Six Mile Coulee adjacent to Mayor Magrath Drive.

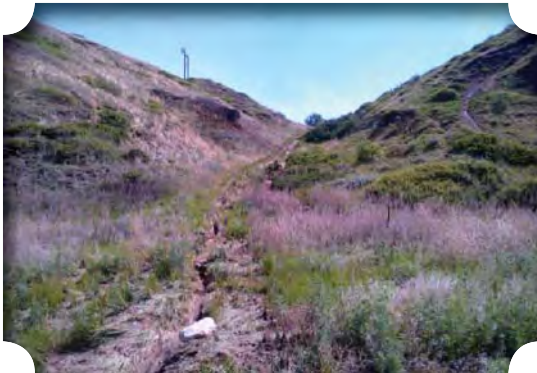


Water & Wastewater Utility

In 2012, the City of Lethbridge Water Utility replaced approximately 3,020 meters of deteriorated water distribution pipe. These renewals were done as part of an annual program within the water utility operating budget. Locations and lengths of pipe that are replaced are determined as part of the water utility's asset management corrective maintenance program.

System Repairs

Water and Wastewater Operations respond to failures in the underground system all year round. These system failures include watermain breaks, sanitary sewer blockages, and collapsed gravity sewers.



Storm main repair Fort Whoop-up



6th Avenue South Watermain Repair

Bridge Drive Utility Corridor

In 2012, construction was completed on the Bridge Drive Utility Corridor, the addition of these deep utility services will support future residential development on the city's West side.



Bridge Drive Watermain and Sanitary Utilities

We never know the worth of water till the well is dry. --Unknown

Parks Management

Lifecycle Replacement Program

Drainage

As part of the 2012 Lifecycle Program, several high-priority drainage problems in various city parks were repaired. The improvements to these areas eliminated the problems of standing water, foul odors and high concentration of mosquitoes. This made the spaces more usable and increased the park value to neighboring residents. Improvements to the sites included installation of weeping tile, regrading and new vegetative plantings.

The areas repaired in 2012 were located in; Ermineview Park, Atso Towaawa Park, Heritage Circle Park, Mt Blakiston Park, Willow Pointe Park and Fairmont Park..



New Pathways

To enhance the pathway system and expand the options for pathway use, three new pathways were constructed in 2012.

These include a missing segment between Copperwood and University Drive along Whoop Up Drive, Columbia Boulevard. West beside Nicholas Sheran Park, and a natural pathway in Canyon Crest. These pathways fill gaps in the system and enhance access to the river valley park.



"The more successfully a city mingles everyday diversity of uses and users in its everyday streets, the more successfully, casually (and economically) its people thereby enliven and support well-located parks that can thus give back grace and delight to their neighborhoods instead of vacuity. " — Jane Jacobs

Irrigation

Three projects in total were completed in 2012. Two scheduled lifecycle projects located at the Nikka Yuko Japanese Garden cultural tourist attraction and the other at a large west Lethbridge pump house station at Father Leonard van Tighem School. One additional project was included to modify the existing tree irrigation equipment on the 40th Avenue berm to provide turf coverage.

Nikka Yuko Japanese Garden

Japanese Garden irrigation system was constructed in the later 1960's. The irrigation system has been modified over the years with the most recent lifecycle update in 1993. Work performed this year included installation of the latest irrigation rotor head technology to provide much improved water uniformity, resulting in a higher level of water management. One of the biggest challenges overcome was delivering water evenly to this unique site.



West Lethbridge Pump Station (Father Leonard Van Tighem School Site)

Lifecycle work included replacement of the pump controls and drives at a large pump station servicing several large west Lethbridge park areas including Father Leonard van Tighem School, Atso Towawwa Sports Park and a linear green belt. Updating this pump station is part of the irrigation lifecycle program that systematically updates irrigation systems to more efficient and effective.

40th Avenue Berm

This project originated from a citizen request. The berm standard was irrigated trees and shrubs only with grass maintained to a dry land standard. The citizen requested additional irrigation equipment to include the watering of the turf. The site now has irrigated grass which is an increase in standard from dry land to an irrigated turf grass. The outcome is green grass and turf grass maintenance.

Benefits and results of underground automated irrigation systems are:

- Irrigation will be applied more efficiently and effectively resulting in a better quality turf using less water.
- Water will be applied to the parks at night resulting in higher efficiency of the water distribution systems and when plant transpiration is the lowest.
- Water will be applied using automated underground irrigation pipe, heads and automatic timer resulting in reduced man hours to apply water.
- City water reservoir and distribution systems are utilized at night during non-peak hours (residential and commercial low-use time) resulting in maximizing the existing infrastructure (treatment plant, reservoirs and pumps), ultimately delaying constructing new infrastructure.

When you put your hand in a flowing stream, you touch the last that has gone before and the first of what is still to come. -- Leonardo da Vinci

Parks Management (continued)

Playground Replacements

To improve safety and play value, 9 playgrounds were replaced in 2012. In addition to play equipment the sites received new furniture, pathway connections, irrigation and lighting.

The Parks with replacement playgrounds installed in 2012 include: St Francis, Tartan Circle, Willowbrook, Meadowlark, Kings, Madame Jeanne Sauve, Ridgewood, Mt Crandell and Lakeview. The Lakeview replacement was not a traditional playground for children but replacement outdoor fitness equipment was cost shared (\$25,000) by the Kinettes Club of Lethbridge.



Kings



Ridgewood

When you are a child, the local playground is so much more than slides & swings. It's the place where your first friendships are made, where you are free to run and be noisy, where you can play with your mates after school. It's the place of imagination, fun and squeals of delight. - Unknown

Communities In Bloom

Parks coordinated the City's entry in the Circle of Champions category (only competed against past Champions) of Communities in Bloom. The judges visited the city in July and were hosted by a team from across the city and local groups representing the criteria reviewed by this national program.

The City scored very high in each of the six categories including;

- Tidiness 88%
- Environmental Action 92.6%
- Heritage Conservation 90.3%
- Urban Forestry 85.4%
- Landscape 88%
- Floral Displays 87.4%



An overall rating of 89% was achieved, which is the best Lethbridge has scored over our long association with this program. The high score once again affirms that Lethbridge is a great place to work, play and live. The rich heritage and healthy environment contribute to the quality of life we can all be very proud of.



Parks Operations

In 2012 the Parks Operations took on a number of renovation projects, including a complete soil remediation and re-planting of the Henderson rose garden.

Other renovation projects completed in 2012 were the west fire hall landscaping, the Riverstone berm, the Gyro lilac beds, the Civic oval irrigation system and the 17th Avenue traffic island.

Waste & Recycling Services



Waste and Recycling Centre

Waste & Recycling Services has successfully completed a long term development plan for the site for the next 60 years. Stakeholders were consulted in the process in order to be able to deal with issues identified by the community and garner support from the local community for expansion of the site. Approval for the rezoning of the site was given by County of Lethbridge Council. The expansion increases the capacity of the site from 12 to 57 years

The case for recycling is strong. The bottom line is clear. Recycling requires a trivial amount of our time. Recycling saves money and reduces pollution. Recycling creates more jobs than landfilling or incineration. And a largely ignored but very important consideration, recycling reduces our need to dump our garbage in someone else's backyard.

-- David Morris of the Institute for Local Self-Reliance

Reuse Rendezvous

The first Reuse Rendezvous was hosted by Waste & Recycling Services in September 2012. Residents were invited to place any items that were unwanted but suitable to reuse on their property in front of their house. The items would be placed out at the beginning of the weekend with 'FREE' indicated on them. Over the weekend residents cruised the neighborhoods in search of used goods. Social media tools were used successfully for promotion. The new program was well adopted by the community and the participation rate was estimated to be high.



Residents find used 'treasures' in their own neighborhoods.



Diverse items for all ages were placed out to be reused by another person or family.

Waste & Recycling Services (continued)

Leaf and Yard Waste Recycling

Leaves and other yard waste are compostable materials that can use up valuable landfill space and without proper composting, can become a large contributor to greenhouse gas accumulation in the atmosphere. City of Lethbridge leaf and yard waste recycling options include:

- the Fall Leaf Collection Program
- the Yard Waste Recycling Site
- Backyard Composter Sales
- the Spring Chipping Program
- the Waste & Recycling Centre

Fall Leaf Collection

For the fourth year, residents had the option of having their fall leaves collected at the curb. The program allows for two passes through each Lethbridge neighborhood. This program offers the community a high level of service to help manage one of the most predominant residential waste streams in Lethbridge. Many people value the Fall Leaf Collection as a convenient and ecologically responsible way to manage their yard waste. Almost 80 tonnes of leaves were collected in October and November as part of the 2012 Fall Leaf Collection.



Residents can manage the leaves in their own yards right in the comfort of their own property.

Centralized Recycling Depots

Recycling depots have been present and operated by Waste & Recycling since 1992. The Centralized Recycling Depots commenced construction in 2012. These new depots will be designed to deal with the existing challenges at the Lethbridge recycling depots. The new depots will provide increased capacity, litter containment, and a yard waste recycling area. Two sites will be open in the spring of 2013.

Yard Waste Recycling Site

The Yard Waste Recycling Site offers Lethbridge residents an opportunity to drop off their bagged leaves, garden trimmings and small branches at a central location, free of charge. The yard waste is chipped on site or taken to the Waste and Recycling Centre to be composted. Almost 17,000 visits were made to the site in 2012. The number of users at the site has doubled since the site opened in 2009.



Trucks at the Yard Waste Recycling Site are ready to accept loads of organic yard materials from city residents.



Branches, leaves, grass and other yard waste is composted at the Waste & Recycling Centre.



Rows of yard/organic waste is turned by machinery at the Waste & Recycling Centre. The finished compost will be nutrient rich material available for use in City parks.

Waste & Recycling Services (continued)

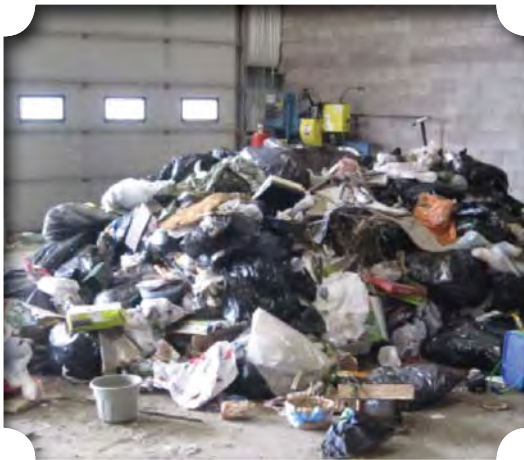
Waste Audit

After a successful pilot in 2010, the City of Lethbridge is continuing to audit waste deposited at the municipal landfill. The waste audits are to be performed annually, and multiple times per year to account for seasonal fluctuations.

The objectives of the waste audits are to:

- assess the effectiveness of City diversion programs
- assess City waste collection and processing systems
- test the effectiveness of City public education programs
- collect data to establish benchmarks and waste generation trends
- estimate the environmental impact of the waste disposed of at the landfill

Separate audits are done for residential waste and waste produced by the industrial, commercial and institutional (ICI) sector. The information from each sector offers insights on what materials to target in future program development. Based on data gathered during 2010 and 2011 waste audits, the City of Lethbridge developed an ICI strategy. A team of consultants is currently investigating the feasibility of the strategy with stakeholders from the ICI sector. The goal is to identify diversion potentials and the acceptance of specific diversion techniques in Lethbridge's businesses.



Waste is tipped onto the floor for visual inspection before sorting.



Bags of waste are randomly selected from the pile and sorted.



Sorted waste is placed into bins to be weighed.

Waste & Recycling Centre Tours

The Waste & Recycling Services and the Landfill Operator collaborate to deliver Waste & Recycling Centre tours to school groups in Lethbridge and surrounding areas. The students learn about where their garbage ends up, recycling programs at the landfill, and what types of environmental protection are considered when operating a landfill site. There are approximately 30 school tours conducted per year.

"Solid wastes" are the discarded leftovers of our advanced consumer society. This growing mountain of garbage and trash represents not only an attitude of indifference toward valuable natural resources, but also a serious economic and public health problem. -- Jimmy Carter

Christmas Tree Collection

For 19 years, Waste & Recycling Services has partnered with a local youth groups to deliver the Christmas Tree Collection program. Live trees are picked up throughout Lethbridge and then chipped into mulch for use in City parks. In 2012, grade eight students from a local school collected the trees from residents. The program was a fundraiser for the students, enabling them to earn funds for an educational class trip. Over 1,600 trees were collected by the students and parents in January 2012.



Students collect and load Christmas trees into trucks and trailers.



Hundreds of trees waiting to be mulched at the Nicholas Sheran Leisure Centre parking lot.

Waste & Recycling Education and Outreach

Home and Garden Show

The annual Home and Garden show in Lethbridge attracts thousands of people looking for products and ideas related to the home. Waste & Recycling Services participates in the show annually as a way to connect with local residents. In 2012, Waste & Recycling Services set up a tradeshow style booth to emphasize how bagging the waste deposited into residential waste carts can reduce litter. In our windy city, litter from un-bagged waste can travel and spread out into neighborhoods and public spaces. Visitors were shown what types of materials are often un-bagged.

The new Centralized Recycling Depot plans were shared in the Waste & Recycling Services booth. Visitors were able to find out if the depot that they use regularly would be affected by the change. Maps and plans for the new depots were shared and discussed with visitors to the booth. Visitors to the booth were also invited and informed of the open house dates related to the recycling depot changes.

Similar to past years, Waste & Recycling Services offered the chance to win a free composter. This is to encourage backyard composting as a way to manage yard and kitchen waste.

Operation Minerva

Youth participated in an Operation Minerva activity with Waste & Recycling Services Staff. Operation Minerva is an organization that brings young women and female science mentors together to encourage more female students to choose science, mathematics and technical careers. The youth visited the Waste & Recycling Centre for a tour and participated in learning activities such as testing the surface water quality of a settling pond, exploring a landfill model and creating signage that promotes the recycling activities at the Waste & Recycling Centre.



Environmental Services

Pitch In

The launch of Pitch In Week Canada took place on April 20th, 2012. City staff was led by Mayor Dodic and members of City Council in a 20 Minute Makeover of the areas around City Hall. The event was well attended by the media and was intended to promote awareness of the Pitch In program and increase participation in the community.

The participation from the local business community increased substantially in 2012. Businesses were given recognition in the local paper. Over 1,000 people participated in the program and collected almost 900 bags of garbage from the urban areas of Lethbridge.



Mayor Dodic, City Councillors Mearns, Carlson, and Parker clean up around the Fritz Sick building to launch the Pitch In Week program.



Local business, Bad Apple Salon & Spa, collect litter from around the downtown business.

Environmental Awareness

Lethbridge Green List

The Environmental Awareness Team (formerly the Environment Week Committee) consists of members from the City of Lethbridge, The Oldman Watershed Council, Prairie Urban Garden Team, Helen Schuler Nature Centre, and Alberta Health Services. This committee hosts several events to promote environmental awareness and helps create awareness about existing environmentally-oriented programs.

The third Lethbridge Green List nomination program was hosted by the Environmental Awareness Team. The community can participate in the Green List by nominating individuals, businesses or organizations that take action to support a sustainable environment. The nomination recipients are celebrated at a public Green List Celebration Event. The attendees enjoyed live music, a presentation on climate change, and the awards ceremony. The event was held at the Galt Museum, with approximately 70 members of the public. Nominees were each presented with an award and a window clinger to let their customers, friends, and neighbors know that they have been recognized for their efforts. Recipients were honored to receive their award from Councillor Jeff Carlson.

Environment Week

The Environmental Awareness Team set up a booth at the Park Place Mall during Environment Week, 2012. The theme was aligned with the national campaign, Take Back the Tap. The booth space at the mall provided a venue to promote drinking tap water and water conservation in the home.



The theme for Environment Week, 2012 was promoted all across Canada by Alberta Environment.



The booth set up by the Environmental Awareness Team promoted the use of tap water for drinking.



Tree adorned with ornaments that adhere to the principles of 'reduce, reuse, recycle'.

Seasonal Environmental Awareness

The Environmental Awareness Team decorated a tree for the Chinook Regional Hospital Foundations Christmas Tree Festival. The tree concept was based on the principles of 'reduce, reuse, recycle'. This was an opportunity to connect with a large and diverse audience, in a unique way, on the topic of waste reduction during the holiday season. The tree was part of an auction held at the annual tree gala and helped to fund the local organization.

It is our collective and individual responsibility to preserve and tend to the environment in which we all live – Dalai Lama

Environmental Services (continued)

Yellow Fish Road™

2012 was another successful year for the Yellow Fish Road™ (YFR) program in Lethbridge. It ran from the end of April to the end of September. More families became involved this year, likely due to the family targeted ads and people starting to recognize the program from the City's consecutive years of participation. Youth painted yellow fish with messages such as "Rainwater Only" beside a total of 384 storm drains in Lethbridge in 2012.

The annual launch of the program was held at Father Leonard Van Tighem School. The students participating had the opportunity to speak with the media about storm water protection and how the program benefits Lethbridge.

An end-of-year appreciation BBQ was held for all of the 2012 Yellow Fish Road™ participants. Approximately 65 people attended the event. The local venue boasted a playground, horseshoe pits, lots of green space, a well equipped kitchen and a bouncy castle rented for the event. Prizes were donated from Oldman Rafting Company, The Galt Museum, and Alberta Birds of Prey Centre. The event was acknowledged on the Trout Unlimited News webpage for the level of participation in Lethbridge.



Students launch the program by painting beside drains close to their school.



Fish shaped door hangers help educate the neighborhood about stormwater protection.



Lynn Robb (Trout Unlimited Canada) and Erik Ponomar (summer coordinator) draw for prizes at the end-of-year BBQ.

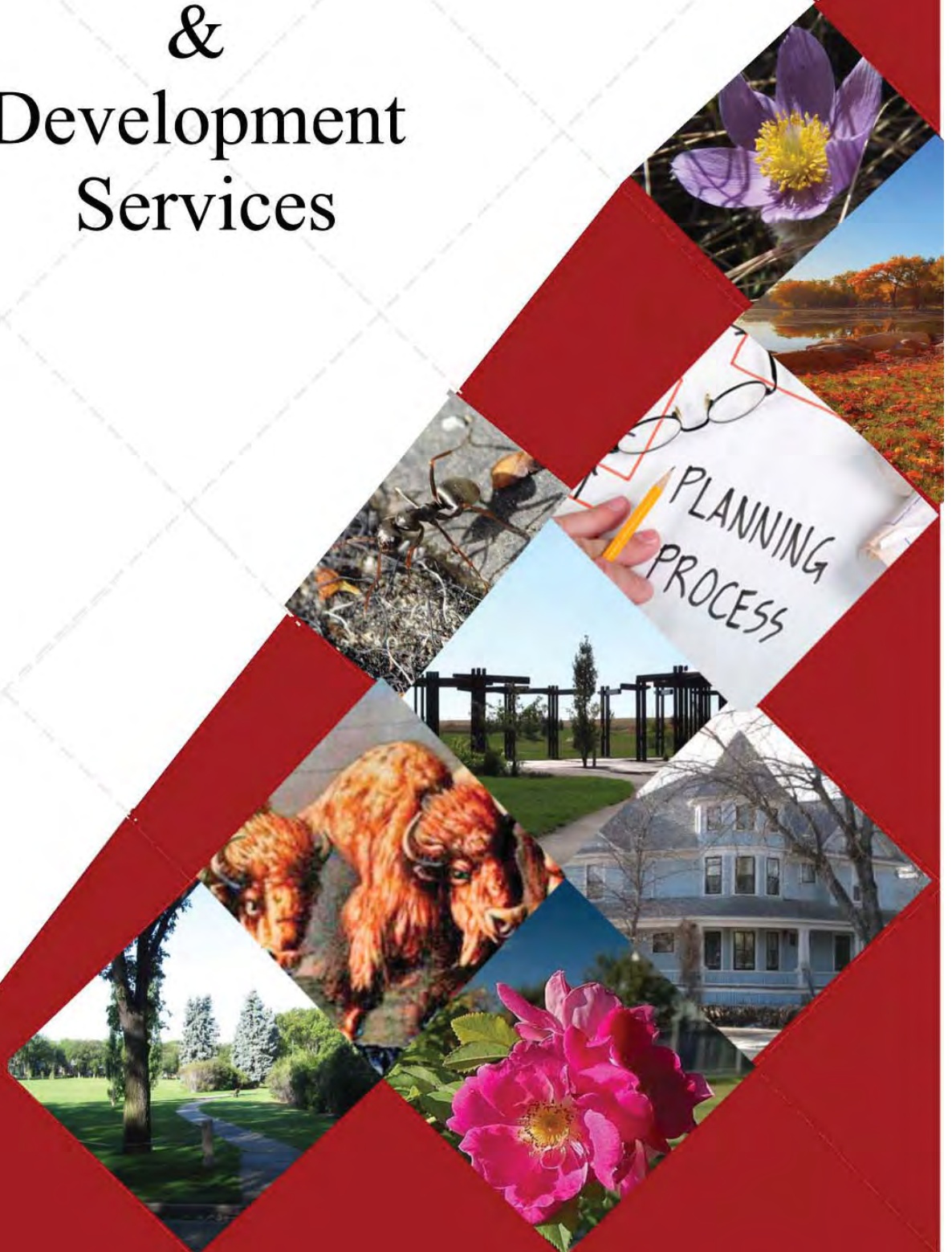
Knapweed Pull

City of Lethbridge Waste & Recycling and Water Utility are active members of the Oldman Watershed Council's Urban Team. In 2012, the Urban Team hosted a knapweed pull in Cottonwood Park. The pull was open to all members of the public. Knapweed is an invasive weed species and is found in the Lethbridge riparian zones. The Urban Team will continue to hold annual knapweed pulls for a number of years until the weed is not present in the focus area.



Members of the public showed up to pull the prohibited noxious weed in Cottonwood Park.

Planning & Development Services



Planning & Development Services

Planning, Development and Building Inspections Services manned a booth at the Home and Garden Show in March, 2012 to engage the community in a discussion regarding walkability in the City and also to explain the services we provide. This was an effective way to pass information along to citizens attending the Home and Garden Show interested in home renovations or yard improvements and will be an ongoing element of the Outreach Strategy component of their Business Plan.



2012 Home and Garden Show

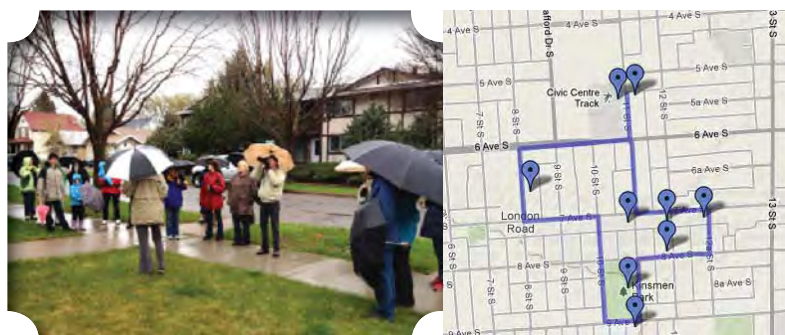
Some general observations of the conversations included:

- There was a concentration of people visiting the booth from older neighbourhoods and mid-age subdivisions which may indicate an interest in reinvestment in their homes.
- People like to walk on pathways and green strips, near water, in natural areas (river valley) and some on older residential streets which may indicate walking is still mostly a recreational pursuit.
- A dislike of walking on or near major roadways and inactive places may indicate the continued importance/perception of safety to pedestrians.



Jane's Walk is a celebration of people and cities taking place all around the world on the first weekend of May. It was created in 2007 in Toronto by friends of the urban thinker Jane Jacobs and has grown from 27 walks the first year to over 500 in 75 cities.

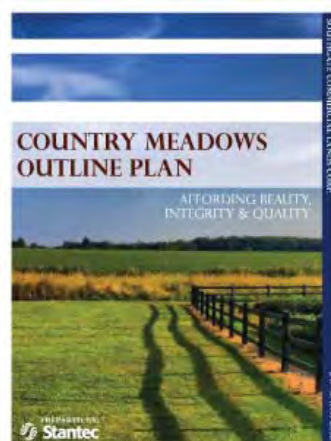
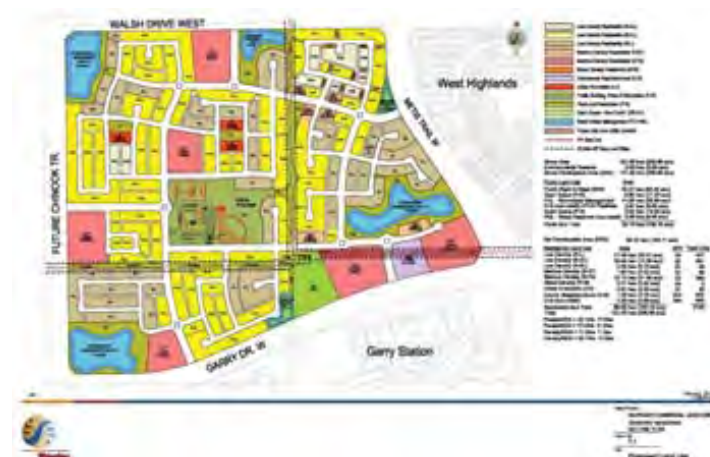
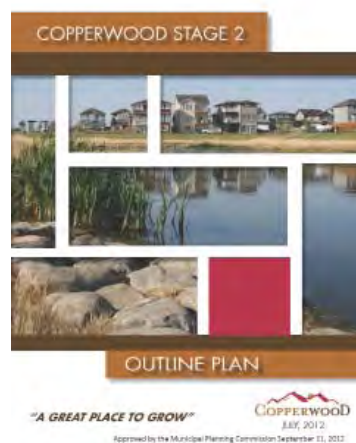
"In Jane's Footsteps – A Guided Tour of London Road" was organized by the City of Lethbridge Planning Department and the London Road Neighbourhood Association on May 5th, 2012 and attracted approximately 25 community members who took part in the walking conversation through the London Road Community. In walking through the community, all involved were encouraged to engage in conversation with one another and share personal thoughts and experiences allowing each to connect, share, and develop ideas about their community and city.





New Growth Planning

Two Outline Plans in West Lethbridge were processed for the continued expansion of the Copperwood neighbourhood and the initiation of the Country Meadows neighbourhood. Both contain a mix of residential housing types, schools sites and park areas. Country Meadows also allows for small scale commercial development.



Strategic planning is worthless - unless there is first a strategic vision. --John Naisbitt

Planning & Development Services (Continued)

Community Arts Centre

The Community Arts Centre will be completed in May 2013. It will be approximately 4,125 square meters. This will create functional programming space in support of Community Arts Education. The facility is intended to serve as a gathering place for the Arts Community in Lethbridge and an exciting and valued presence for the University of Lethbridge (U of L) Conservatory Of Music in the downtown core.

The facility will accommodate; Exhibition gallery and prep space, 2D and 3D Classrooms and Studios, Kiln Room, 3D Tech Room and Woodworking Workshop, Textile Studio, Dance Studio, Music Theatre and Music Rehearsal Studio, Dressing Rooms, Meeting Rooms, Administration Space, Multipurpose Rehearsal Space, University of Lethbridge Conservatory Music Classroom and University of Lethbridge Conservatory Music Practice Rooms.

The Centre is envisioned to function seven days a week, year round with programs occurring during the day, in the evenings, and on weekends.

The design and construction included environmentally sustainable building features where feasible.

The Building was funded with Federal and Provincial Grants; \$6,000,000 from the Federal Government through the Building Canada Fund (BCF), \$14,530,000 from the Alberta Government through the Municipal Sustainability Initiative (MSI) and \$200,000 from the City of Lethbridge.



Public Realm and Transportation Study (PRATS)

The PRATS was undertaken as a component of a new Downtown Area Redevelopment Plan. PRATS was focused on providing recommendations regarding selected street redesign for 4 streets in the Downtown, parking supply, street furniture, public art, urban forestry and a form-based code for private property rather than the traditional “use-based” approach to zoning. These recommendations are a method or vehicle for creating the interim steps or stages on the journey to achieving the Heart of Our City Master Plan’s 50 year vision for our Downtown.

Subdivision Approvals

53 applications for subdivision approval created 622 new lots which is on par for the City. As well, 92 condominium conversions were also processed and approved.





Economic Development

Economic Development



tecconnect – An Alberta centre for new commerce exceeded its first year business intake goals

tecconnect exceeded its first-year business intake goals by realizing six start-up/incubation tenants and three commercial tenants; initial projection was four tenants by the end March, 2013. Over 50% of the companies and their employees are University of Lethbridge graduates. With support from the City of Lethbridge (in 2009, approved funding of \$1.1 M triggered the financial participation of Western Diversification Community Adjustment Fund of \$4.39 M) Economic Development Lethbridge (EDL) constructed the new facility. The centre focuses on information and communications technologies, with specific expertise in the area of geospatial imaging. This purpose-built technology commercialization facility provides an array of business incubation and support services to assist start-up or maturing companies in ICT/geospatial industries to reduce the total time to achieve market potential for their technology.

Lethbridge is the 9th most entrepreneurial city in Canada

Canadian Federation of Independent Business has ranked Lethbridge as the 9th most entrepreneurial city in 2012. The highest ranking cities generally have the highest levels of business ownership, the most upbeat business climates and the most positive local government policy environments. One of the surest signs of an entrepreneurial hot spot is the presence of a high concentration of entrepreneurs and a high business start-up rate. It is also important that business owners have high levels of optimism and success in their operations. Good public policy is essential, so the presence of supportive local government tax and regulatory policies is also key.

Overall highlights:

- 4 of the top 10 are Alberta cities (Grande Prairie, Red Deer, Edmonton, Lethbridge)
- 4 of the top 10 are Saskatchewan cities

Also, noteworthy is the fact that Lethbridge is ranked 6th in the mid-size city category.

Continued diversification of the economy through support for new technology companies keeps our post-secondary graduates in Lethbridge and builds on the local potential in the provincial knowledge economy.
– Cheryl Dick

Team Lethbridge heads to Edmonton for third time

Lethbridge's many strengths and opportunities – include a diversified economy, rich arts and cultural heritage, strong public sector leadership and industry strength – were once again the topics of discussion when representatives from 18 city organizations traveled to Edmonton during the third week of October to meet with Government of Alberta elected officials and their staff teams.

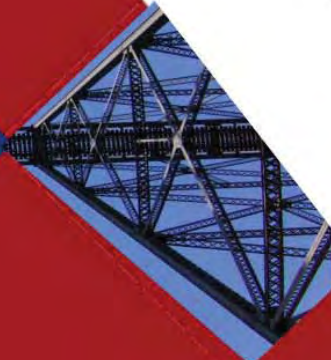
This is the third trip that **Team Lethbridge** made to further develop connections with government leaders. Mayor Rajko Dodic, Vice-Chair of Economic Development Lethbridge (EDL), said, "This was my third trip with Team Lethbridge and I can unequivocally state that with each trip our connection with our provincial government keeps getting stronger."



Team Lethbridge, organized by Economic Development Lethbridge is composed of community leaders from 18 organizations who believe Lethbridge is an important contributor to the success of our province and by proactively communicating with government decision-makers, the city and the province can benefit. City Council representatives were Mayor Rajko Dodic, Alderman Faron Ellis and Councillor Bridget Mearns. The Lethbridge Regional Police Service was represented by Police Chief Tom McKenzie.

Without continual growth and progress, such words as improvement, achievement, and success have no meaning.
--Benjamin Franklin

Real Estate & Land Development



Real Estate & Land Development



RiverStone continues to be Lethbridge's most popular residential subdivision development. In 2012, Phase 16 was released and 61 lots were sold. This brings the total number of developed lots to 943 since the subdivision started in 2000.



As a community dedicated to green living, SunRidge subdivision allows the opportunity to be part of the continuing commitment to sustainability and making a positive impact on our environment for today and for future generations.

Only 5 single family lots remain unsold in SunRidge. The 14 acre Comprehensively Planned Medium Density site has sold and has started to be developed. Looking forward into 2013, the commercial site in SunRidge is expected to be developed leaving only a 5 acre multi-family site undeveloped.

You cannot have development in today's world without partnering with the private sector. --Hillary Clinton



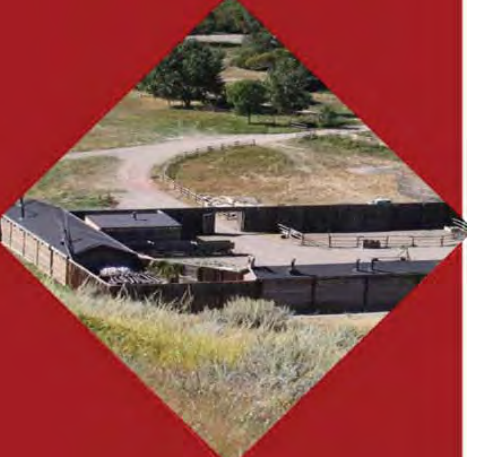
The Crossings subdivision has been selected to be the home of the future twin ice rink and curling rink. The second main entrance road (Mauretania Blvd) has been completed which has greatly improved vehicle and pedestrian access to the two high schools and library.

In 2013, the first phase of residential lots will be available to the marketplace.



The City received a number of inquiries for property in the industrial park resulting in the sale of four parcels of land ranging from .75 to 2 acres in size. The Real Estate and Land Development Department has created more smaller lots to meet market demand and City Council approved a new pricing schedule for industrial land in 2012.

Audit Report & Chief Financial Officer's Report





Audit Committee

Lethbridge City Council is responsible for ensuring that City Administration fulfills its responsibilities for financial reporting, internal control and risk management. To assist City Council with these responsibilities, a City Council appointed Audit Committee has been established, primarily to:

- Monitor the Internal Controls over Financial Reporting (ICFR) including the policies, procedures and internal control mechanisms in place to ensure the accuracy, completeness and timely preparation of the City's financial reports and financial statements
- Monitor the independence and performance of the external Auditors
- Provide an avenue of communication among City Council, Administration and the external Auditors
- Identify and monitor the principal risks that could impact financial reporting of the City
- Oversee risk management including risk identification, analysis and management's procedures to minimize the City's exposure to loss

The City's Audit Committee oversees the activities of the external auditors to help ensure Administration's accountability to Council. The Audit Committee reviews the audit plan, year-end audit results, summary of audit differences, the Independent Auditors' report and Auditors' recommended improvements. To fulfill the City's provincially legislated audit requirements, the Committee engaged the external auditor, KPMG ^{LLP} who carried out the audit of the City of Lethbridge's financial statements, in accordance with Canadian generally accepted auditing standards. The external auditors have full and unrestricted access to the Audit Committee to discuss their audit and related findings, as to the integrity of the City's financial statements and related processes.

Other key activities completed by the Audit Committee during the year included:

- Considered internal controls and financial risks facing the City
- Reviewed annual financial statements, discussed these with Administration and independent Auditors and recommended approval to City Council
- Discussed the appropriateness of accounting principles, critical accounting policies and management judgments and estimates
- Recommended that the current auditor's appointment be extended for the 2012 – 2014 period
- Reviewed legal matters with the City Solicitor
- Reviewed Year End Unaudited Financial Information and Schedules
- Reviewed City policies including:
 - Investment Policy
 - Conditions Governing the Acceptance of Trust Funds Policy
 - Whistleblower Policy
 - Fraud Identification and Reporting Policy
- Participated in education sessions related to responsibilities regarding financial reporting and Internal controls

The Audit Committee membership consists of the Mayor and four Council members, one of whom acts as an alternate.

Faron Ellis, PhD
Alderman
Chairman, Audit Committee
April 15, 2013

Report from Chief Financial Officer

For the Year Ended December 31, 2012

**His Worship, Mayor Rajko Dodic
And Members of Council of the
City of Lethbridge**



The 2012 Annual Report of the City of Lethbridge provides information to taxpayers and other members of the public about the City's 2012 financial performance. In addition, this report describes some of the City's major financial policies, provides an assessment of the City's general economic condition and highlights some of our accomplishments.

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL REPORTING

The financial statements of the City of Lethbridge and all other information contained in the annual report are prepared and presented by management, which is responsible for their accuracy, objectivity and completeness. The responsibility includes presenting the statements in accordance with Canadian public sector accounting standards and in conformance to the requirements of the Municipal Government Act of the Province of Alberta. The preparation of the statements necessarily involves the use of estimates, which are made using careful judgment.

Management is responsible for maintaining a system of internal controls designed to provide reasonable assurance as to the reliability of financial information and the safeguarding of assets.

City Council has the ultimate responsibility for these consolidated financial statements. City Council oversees management's responsibilities for financial reporting through an Audit Committee, which is composed of the Mayor, and four aldermen, one of whom acts as an alternate. The Audit Committee reviews the consolidated financial statements and recommends them to City Council for approval.

To carry out its duties, the Audit Committee reviews the annual consolidated financial statements, as well as issues related to them. The Audit Committee also assesses the effectiveness of internal controls over the accounting and financial reporting systems. The Audit Committee's review of financial reports includes an assessment of key management estimates and judgments material to the financial results.

KPMG_{LLP}, the external auditor appointed by City Council has audited our financial statements and their Independent Auditors' Report is attached. They have full unrestricted access to the Audit Committee to discuss their findings, including the fairness of financial reporting and the adequacy of internal controls.

GENERAL FUND OPERATING RESULTS

The General Fund generated a 2012 corporate operating surplus of \$744,000. The largest contributions to this surplus are as follows:

- a) Property tax and general revenues were in excess of budget by \$352,000
 - i) Property tax - The property tax accounts ended the year in a slight deficit (\$18,000). The actual growth from new construction was less than the estimated tax growth by (\$403,000). However, this tax revenue shortfall was partially offset by lower than budgeted tax expenses for assessment revisions and court reductions of \$280,000 and higher than anticipated property tax revenue from the Supplementary Levy of \$40,000 and City land sales of \$65,000.
 - ii) General Revenues – net surplus of \$370,000. The surplus was mainly due to greater than budgeted penalties on property taxes of \$260,000, surpluses in general revenue accounts of \$40,000, and higher than budgeted transfers from the Water and Landfill Utilities to General Operations of \$60,000 and \$10,000 respectively
- b) Employee Benefits – ended the year with a surplus balance of approximately \$274,000. Surpluses have been realized as a result of flex benefit premiums in employee Health Spending Accounts, and an improved safety record resulting in lower WCB costs.
- c) Permit, development & license revenues – Ended the year with a surplus balance of \$26,800
 - i) Business Licenses - ended the year in a deficit position of (\$26,200). This was due to a combination of the effect of the change of license fee structure in the 2012-2014 budget and not meeting the budgeted revenue target (although there was modest growth in all classes of licenses in 2012).
 - ii) Inspection permit fee revenues – department activity was steady throughout 2012 due principally to growth in residential permit volumes. Overall permit revenues were marginally above projections and resulted in a surplus of \$47,000.
 - iii) Planning and Development revenues – department activity was balanced over the year with lower subdivision activity being offset by higher development activity and resulted in a small surplus of \$6,000.
- d) Utility costs for tax supported City facilities – ended the year in a surplus position of \$80,500. This represents a surplus of natural gas of \$165,600, primarily due to the warmer winter weather. City Utilities (water) was in a surplus position of \$37,300. These surpluses were offset by a deficit of (\$122,400) in Electricity due to maintenance issues and increased air conditioning use due to the warm summer of 2012.






Report from Chief Financial Officer (Continued)

BUSINESS UNIT OPERATING RESULTS

December 31, 2012, marks the end of the first year in the City of Lethbridge three year budget cycle (for the years 2012 to 2014). Under the three year budget cycle, Business Units are expected to operate within their approved 36 month budget. As reflected in the Summary of Fiscal Principles, Practices and Policies, if there is a shortfall in the first year, Business Units are expected to overcome the deficit by adjusting expenditures in the following two years (2013 and 2014); and if the first year of operations results in a net surplus, the Business Units have the ability to carry over the surplus to assist their operations in the next two years. Therefore, 2012 business unit net surpluses or deficits totaling \$1,410,000 were transferred to reserve at year end and do not contribute to the overall General Fund surplus or deficit in 2012. In the last year of the budget cycle (2014) any remaining business unit surpluses or deficits will be included in the total General Fund surplus or deficit.

Significant items within the Business Unit operating results include:

- a) Galt Museum – Ended 2012 with \$66,900 of unexpended resources. These resources are made up of increased revenues (eg. facility rental revenue, admissions, grants, sponsorships) and timing delays of general expenditures and grants within the 36 month budget. The Galt will expend these resources based on the mandate of the museum and archives.
- b) Lethbridge Regional Police Services – ended 2012 in a surplus position of \$446,000. The major factors contributing to the year end result are further explained as follows:
 - i) Revenues – greater than budgeted by \$262,000. Surplus revenues were generated through Police Compound Revenues of \$50,000. In addition surpluses of \$194,000 were experienced in revenue received from contracts (Alberta Law Enforcement Response Teams (ALERT) and secondments), as well as Police record checks and alarm fines of \$18,000.
 - ii) Other – less than budget by \$184,000. Surpluses in wages, travel and convention, training, uniforms, and supplies totaling \$362,000 were offset by deficits in legal expenditures, computer services, and vehicle leasing and maintenance totaling (\$178,000)
- c) Public Library - Excess revenue from Fines & Fees and Other Sources combined with under expenditures in wages (due to management vacancies) created a surplus of approximately \$380,000. The Library Board has authorized the carry-over of this surplus to address funding requirements for Library projects as endorsed by City Council (new Bookmobile and the Radio Frequency Identification (RFID) implementation at the Main Branch).
- d) Human Resources – surplus of \$75,300 is a result of a period of transition during 2012 with some positions being vacated. The refilling of these positions will be completed during 2013.
- e) City Clerk Office – ended the year in a surplus of \$91,900, primarily in the census and election coordination area. Administration is currently reviewing the structure of this area to ensure resources are aligned to meet the long term needs of the business unit.
- f) Economic Development – is in a surplus position of \$72,400, primarily due to interdepartmental recoveries from Real Estate and Land Development (RELD).
- g) Mayor & City Council Office – travel and convention expenses were below budget by \$75,600.
- h) Fire & Emergency Services – ended the year with a surplus of \$265,000. External billing revenues were greater than budget by \$329,300. A strategic decision was made to hire new employees in 2013, rather than 2012, resulting in a savings in recruitment expenses of \$158,000. These surpluses were offset by over expenditures in Fire fleet of (\$122,600) and various general expenses of (\$99,700).

- 
- i) Transit and Accessible Transportation – ended the year with a surplus of \$153,000. The surplus was achieved as a result of lower than average sick time, overtime, and training, which enabled administration to delay hiring a vacation relief position, resulting in a surplus of \$114,900. Additionally, transit revenues were in a surplus of \$56,900, which includes charters and overloads. Offsetting this surplus was the ACCESS-A-RIDE operations, which were in a deficit position of (\$18,800).
 - j) ENMAX Centre - ended the year in a deficit position of (\$55,600). Event and ticket sale revenue was in a surplus position; however, this was offset with the challenges of building start-up costs and right sizing of food and beverage staff.

UTILITY FUND OPERATING RESULTS

The total 2012 surplus for all Utility Fund operations was \$3,061,000. Significant items contributing to this surplus are as follows:

- a) Utility Services - The Utility services operation ended the year in a surplus position of \$580,200 which has been distributed back to the Utilities at year end. This surplus was primarily due to favorable variance of \$503,600 in the meter reading services contract pricing.
- b) Waste and Recycling – The Clean City Programs finished the year in a positive position of \$182,600 due to under expenditures in the Large Item Service program of \$116,000, the City Property Clean-Up program of \$52,000 and the Fall Leaf collection program of approximately \$15,000.
- c) Landfill - Operating costs were under budget by \$350,000 due to a reduction in contractual service costs. Net revenues were also greater than anticipated by \$254,000. These surpluses were partially offset by a \$400,000 transfer of funds to the Waste and Recycling Center Disposal Cell Development project to avoid planned borrowing and its associated costs.
- d) Wastewater - Capital from operating accounts were under expended by \$369,400 due to a decrease in the number of sanitary sewer service replacements. Engineering and Technical Support ended the year in a surplus position of \$212,700 due to temporarily unfilled positions, and to unexpended funds budgeted for wastewater collection condition assessment. Treatment plant maintenance and process operations ended the year in a deficit position of (\$664,600) due to planned over expenditures to the annual sludge removal program. As it is anticipated that the construction of the new North Scenic Drive roadway will cause constraints in the WWTP's ability to truck out the sludge in the spring months of 2013, additional sludge was removed from the ponds in 2012.
- e) Water – Revenues were in a surplus position for the year primarily due to the hot, dry summer weather. The main categories contributing to the surplus were Residential \$306,400, Regional \$205,300, Commercial \$116,700, and Irrigation \$93,000.
- f) Electric – The Electric Utility ended the year with an overall positive variance of \$1,015,000. The largest contributor to this surplus was the Distribution Tariff with a surplus of \$1,563,000. This surplus related to the Transmission Access Tariff loss of (\$205,000) due to fluctuations in Alberta Electric Systems Operator (AESO) charges which are affected by swings in energy prices. Results for the Distribution Access Tariff show a \$1,768,000 surplus due primarily to excess revenue \$265,000, and lower than expected depreciation and cost of capital charges as capital projects are delayed due to resource constraints.

Additional details regarding the City's 2012 operations can be found on our website (www.lethbridge.ca) in the report titled "Unaudited 2012 Year End Financial Information".

CAPITAL EXPENDITURES

City Council has approved a number of projects, the majority through the Capital Improvement Program. These projects, by their nature, are often completed over a number of years. The most significant expenditures for the twelve month period were as follows:

Facilities

Public Operations Facility	\$	9,871,100
Community Arts Centre		9,132,600
ENMAX Facility Enhancement		1,244,600
Helen Schuler Nature Centre Expansion		860,900
Transit Facility Expansion		802,800

Infrastructure

Northwest Lethbridge Utility Servicing (Bridge Drive Utility Corridor)		10,670,800
North Scenic Drive (5 Avenue to 26 Avenue North)		8,546,600
Underground Cable Replacement		7,958,400
Mayor Magrath Drive (40 Avenue South to City Limit)		5,562,800
Residential Subdivisions (SunRidge, RiverStone, Crossings)		4,670,600
South Siphon Upgrade		3,997,700
Waste & Recycling Centre - Disposal Cell Development		3,812,000
Water Main Renewals		2,291,600
Royal View Memorial Cemetery		2,180,000
Garry Drive Reservoir		2,036,000
Whoop Up Drive (Coalbanks Gate to 30th Street West)		1,713,400
Garry Drive (600M West of Metis Trail)		1,611,100
Transformer Replacement		1,269,000
Centralized Recycling Depots		1,109,000
Arterial Roadways		1,017,400
Parks Asset Management		935,700
Street Upgrading		837,700
Railway Rehabilitation		815,500
Transmission Substation Rebuild		625,700

For the most part, projects have a construction period which expands beyond the calendar year. These cost figures only represent expenditures made in 2012.

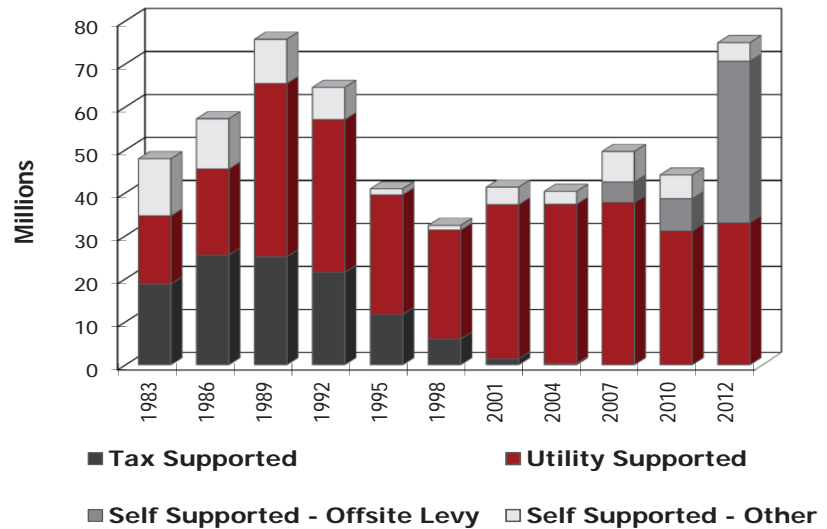
FINANCIAL POLICIES

Lethbridge has a proven track record of prudent, yet innovative financial management. City Council has adopted several long-term financial policies necessary to ensure that the City of Lethbridge continues to offer an attractive tax and utility rate environment to businesses and our citizens. These policies have been included in a compendium document called “Summary of Fiscal Principles, Practices, and Policies”.

Debt Management/ Pay-As-You-Go

During the period of high growth/investment in the late 1970's and 1980's, the City borrowed extensively to fund capital costs. Our debt peaked in 1989 at a level of \$76.9 million. In 1989, City Council adopted a policy of Pay-As-You-Go financing for general municipal (non-utility) capital expenditures. A complementary policy was that of utilizing City reserves to internally finance larger capital works. Since these policies were introduced, no additional tax supported debentures have been issued, and Lethbridge became free of its tax supported external debt in May 2006.

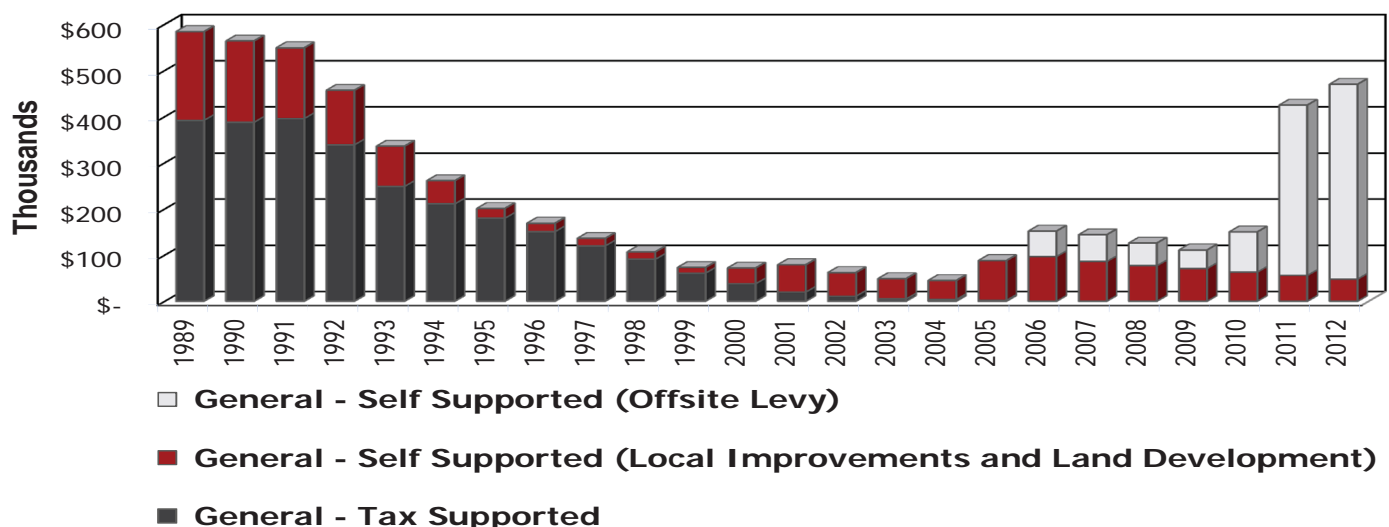
Total Debt
(Owing to Alberta Capital Finance Authority)



Since the beginning of this program in 1989, the level of capital expenditure is controlled; however, because maintenance is recognized as a high priority, the City's existing infrastructure and facilities are not being compromised. During this time frame, the City has also completed a number of significant capital projects without taking on additional tax supported external debt.

The general fund continues to require external borrowing for “self supported” activities such as Local Improvements, Land Development, and Developer Offsite Levy projects. Its activities are termed self supported because the debt repayments are made directly from the revenues of these activities and are not paid from property taxes. Significant Offsite Levy borrowings have been required to fund projects that will support growth in our community for coming decades. The payments on these borrowings will be funded by Offsite Levies.

Debt per Capita General Fund



INVESTMENT MANAGEMENT

The City of Lethbridge uses investments to provide a return on public funds while they are held by the City. These funds consist of reserves, capital funds, Provincial and Federal grants, and operating funds. The funds are invested between the time of their receipt and their use to maximize the opportunity of investment returns to the City of Lethbridge. The timing of these transactions, as well as the size of reserves and the amount of internal financing approved are the main factors influencing the size of the investment portfolio. The increase in the average portfolio in recent years is due to the receipt of various capital grants.

The investment activities of the City are governed by the Municipal Government Act (MGA) and an investment policy which has been adopted by City Council.

The City of Lethbridge maintains a significant investment portfolio. The average size of the portfolio in 2012 was \$218 million. The 2012 gross interest income from the portfolio was \$3,623,000. The City's average portfolio yield of 1.68% was higher than the Government of Canada 3-year Benchmark yield of 1.19%.



Government Finance Officers Association

Canadian Award for Financial Reporting

Presented to
**City of Lethbridge
Alberta**

For its Annual
Financial Report
for the Year Ended

December 31, 2011

A handwritten signature in black ink, reading 'Jeffrey R. Enns'.

Executive Director

CANADIAN AWARD FOR FINANCIAL REPORTING

For the sixteenth consecutive year, The Government Finance Officers Association of the United States and Canada (GFOA) awarded a Canadian Award for Financial Reporting to City of Lethbridge for its annual financial report for the fiscal year ended December 31, 2011. The Canadian Award for Financial Reporting program was established to encourage municipal governments throughout Canada to publish high quality financial reports and to provide peer recognition and technical guidance for officials preparing these reports.

In order to be awarded a Canadian Award for Financial Reporting, a government unit must publish an easily readable and efficiently organized annual financial report, whose contents conform to program standards. Such reports should go beyond the minimum requirements of generally accepted accounting principles and demonstrate an effort to clearly communicate the municipal government's financial picture, enhance an understanding of financial reporting by municipal governments, and address user needs.

A Canadian Award for Financial Reporting is valid for a period of one year only. We believe our current report continues to conform to the Canadian Award for Financial Reporting program requirements, and we are submitting it to GFOA."

ECONOMIC CONDITIONS

Lethbridge's economy continues to be more favourable than many parts of Canada and the world. The annual unemployment rate in Lethbridge dropped to 4.6% in 2012 (2011 5.4%) versus the national average of 7.2% (2011 7.4%). Lethbridge continues to demonstrate very stable employment, boding well for 2013.

The \$197.5 million in construction investment in 2012 (total building permits) is definitely a key contributor to the stable economic climate of Lethbridge and overall construction values were up compared to 2011 (\$161 Million). Although there has been a decrease in total building permits since the peak in 2008, Lethbridge experienced significant growth in industrial and institutional construction with an impressive increase of 36% and 94% respectively year-over-year. While there was a slight decrease in commercial investment from 2011, it is important to note that, at \$28.2 million, Lethbridge saw a very typical year for commercial investment.

Our stable and diversified local economy combined with a lower cost of doing business really makes us a hot spot with tremendous business value and unlimited potential for future growth. Lethbridge has a lot to be proud of and here are just a few highlights:

- Money Sense Magazine recently ranked Lethbridge in the top ten best places to live in Canada.
- Lethbridge was ranked as the ninth most entrepreneurial city in Canada, according to the 2012 Canadian Federation of Independent Business (Communities in Boom: Canada's Top Entrepreneurial Cities in 2012).
- Alberta Venture Magazine ranked Lethbridge in the top 25 best communities for business in Western Canada – Ranking No. 2 for Best Community in the High Tech Sector.

Lethbridge offers a modest cost of living, temperate climate, stable growth, excellent schools, short commute times and an abundance of housing options all within a caring community. All good reasons for an optimistic economic outlook for our community and why 98% of Lethbridge citizens rate the quality of life in Lethbridge as good.



Report from Chief Financial Officer (Continued)

CONCLUSION

City of Lethbridge business units continue to provide excellent value to the community year after year and 2012 was no exception. Through the efforts of city staff, Lethbridge residents continue to enjoy a very high level of service provided at a reasonable cost.

The financial position of the City of Lethbridge is very strong, with consolidated net financial assets of \$32 million. This enviable position is a direct result of the continued commitment of City Council to follow long standing and sound financial policies.

The combination of dedicated staff, strong financial position and sound financial policies place the City of Lethbridge in the enviable position of being able to continue to provide services to the community for years to come.

Respectfully submitted,



Corey Wight, C.A.
Director of Corporate Services/City Treasurer
April 15, 2013



In the end, you're measured not by how much you undertake but by what you finally accomplish. --Donald Trump



Audited Financial Statements

Management Report

The 2012 Annual Report of the City of Lethbridge, including the financial statements, is the responsibility of management.

The financial statements are prepared by management, using the accounting principles disclosed in the notes to these statements. They include some amounts that are based on the best estimates and judgements of management. Financial data elsewhere in the report is consistent with that in the financial statements.

To assist in its responsibility, management maintains accounting, budget and other controls to provide reasonable assurance that transactions are appropriately authorized, that assets are properly accounted for and safeguarded, and that financial records are reliable for preparation of financial statements.

City Council fulfils its responsibility for financial reporting through its Audit Committee. The Audit Committee consists of the Mayor and four Aldermen, one of whom acts as an alternate, who meet to review financial controls and reporting matters.

KPMG_{LLP} has been appointed by City Council to express an opinion on the City's consolidated financial statements. Their report follows.



Corey Wight, CA
Director of Corporate Services/City Treasurer
April 15, 2013





Independent Auditors' Report

To His Worship the Mayor and Members of Council of the City of Lethbridge

We have audited the accompanying consolidated financial statements of City of Lethbridge ("the Entity"), which comprise the consolidated statement of financial position as at December 31, 2012, and the consolidated statements of operations, net financial assets and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Consolidated financial statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform an audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of City of Lethbridge as at December 31, 2012, and the results of its operations, changes in net assets and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.



April 15, 2013
Lethbridge, Canada

CONSOLIDATED STATEMENT OF FINANCIAL POSITION
AS AT DECEMBER 31, 2012
(in thousands of dollars)



		2012	2011 (Restated Note 2)
FINANCIAL ASSETS			
Cash and cash equivalents	Note 3	\$ 21,526	\$ 47,049
Investments	Note 4	213,978	178,488
Receivables	Note 5	35,936	38,540
Loans and advances		2,769	171
Deposits		222	231
Land held for resale		382	287
		274,813	264,766
LIABILITIES			
Accounts payable and accrued liabilities	Note 6	38,942	40,417
Employee benefit obligations	Note 7	12,371	11,720
Deferred revenue	Note 8	105,730	106,699
Deposits and other liabilities		11,180	10,599
Debenture debt	Note 9	74,884	65,346
		243,107	234,781
NET FINANCIAL ASSETS		31,706	29,985
NON-FINANCIAL ASSETS			
Inventories held for consumption		8,892	8,811
Prepaid expenses		1,401	1,587
Land held for resale		21,696	24,193
Tangible capital assets	Schedule 3 & Note 11	1,017,904	929,771
		1,049,893	964,362
MUNICIPAL EQUITY	Note 13	\$ 1,081,599	\$ 994,347
Commitments Note 20			
Contingent liabilities Note 24			

The accompanying notes and schedules form an integral part of these Consolidated Financial Statements.

**CONSOLIDATED STATEMENT OF OPERATIONS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



		2012	Budget (Unaudited)	2011 (Restated Note 2)
REVENUE				
Sales and user charges		\$ 156,617	\$ 150,413	\$ 147,474
Net taxes	Schedule 2	97,767	97,784	92,663
Government transfers	Note 18	43,398	46,875	38,401
Contributed assets		20,228	-	25,892
Sale of land		15,256	13,253	6,637
Fines and penalties		7,838	7,883	7,067
Licenses and permits		4,082	4,200	3,202
Gas company franchise fee		3,781	3,945	4,077
Special municipal levies		3,289	3,314	3,275
Return on investments		2,942	3,069	4,444
Other		9,131	8,849	6,807
		364,329	339,585	339,939
EXPENSES				
Protective Services		63,456	61,775	59,654
Electric		51,517	45,081	49,094
Infrastructure & Transportation Services		46,279	41,479	46,342
Leisure & Human Services		44,669	39,456	36,439
General Government Services		19,285	20,483	17,106
Water		14,234	12,816	14,899
Wastewater		12,453	10,563	12,451
Development Services		11,010	10,299	11,048
Waste Services		10,614	11,369	11,578
Family Support & Social Services		3,560	3,745	3,485
		277,077	257,066	262,096
EXCESS OF REVENUE OVER EXPENSES	Schedule 1 & 4	87,252	82,519	77,843
MUNICIPAL EQUITY, BEGINNING OF YEAR	Restated Note 2	994,347	994,347	916,504
MUNICIPAL EQUITY, END OF YEAR	Note 13	\$ 1,081,599	\$ 1,076,866	\$ 994,347

The accompanying notes and schedules form an integral part of these Consolidated Financial Statements.

**CONSOLIDATED STATEMENT OF NET FINANCIAL ASSETS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



	2012	Budget (Unaudited)	2011 (Restated Note 2)
EXCESS OF REVENUE OVER EXPENSES	\$ 87,252	\$ 82,519	\$ 77,843
Change related to tangible capital assets			
Acquisition of tangible capital assets	(103,518)	(101,312)	(82,008)
Contributed assets	(20,228)	-	(25,892)
Proceeds on disposal of tangible capital assets	3,525	-	809
Amortization of tangible capital assets	31,804	-	29,739
Loss on disposal of tangible capital assets	284	-	298
	(88,133)	(101,312)	(77,054)
Change related to other non-financial assets			
Acquisition of inventories held for consumption	(15,923)	-	(15,692)
Acquisition of prepaid expenses	(1,298)	-	(1,640)
Use of land held for resale	2,497	-	(2,433)
Use of inventories held for consumption	15,842	-	14,905
Use of prepaid assets	1,484	-	1,127
	2,602	-	(3,733)
INCREASE (DECREASE) IN NET FINANCIAL ASSETS	1,721	(18,793)	(2,944)
NET FINANCIAL ASSETS, BEGINNING OF YEAR	29,985	29,985	32,929
NET FINANCIAL ASSETS, END OF YEAR	\$ 31,706	\$ 11,192	\$ 29,985



The accompanying notes and schedules form an integral part of these Consolidated Financial Statements.

**CONSOLIDATED STATEMENT OF CASHFLOWS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



	2012	2011 (Restated Note 2)
NET INFLOW (OUTFLOW) OF CASH		
OPERATING ACTIVITIES		
Excess of revenue over expenses	\$ 87,252	\$ 77,843
Items not involving cash		
Amortization of tangible capital assets	31,804	29,739
Loss on disposal of tangible capital assets	284	298
Changes to financial assets		
Decrease (increase) in receivables	2,604	(6,611)
Decrease (increase) in other financial assets	(2,684)	3,296
Changes to non-financial assets		
Decrease (increase) in prepaid expenses	186	(513)
Decrease (increase) in inventories held for consumption	(81)	(787)
Decrease (increase) in land held for resale	2,497	(2,433)
Changes to liabilities		
Increase (decrease) in accounts payable and accrued liabilities	(1,475)	5,725
Increase (decrease) in employee benefit obligation	651	376
Increase (decrease) in deferred revenue	(969)	5,309
Increase (decrease) in deposits and other liabilities	581	(1,710)
	120,650	110,532
CAPITAL ACTIVITIES		
Acquisition of tangible capital assets	(103,518)	(82,008)
Tangible capital assets received as a contribution	(20,228)	(25,892)
Proceeds on disposal of tangible capital assets	3,525	809
	(120,221)	(107,091)
INVESTING ACTIVITIES		
Decrease (increase) in investments	(35,490)	9,554
FINANCING ACTIVITIES		
Debenture debt issued	16,710	27,800
Debenture debt principal redeemed	(7,172)	(6,586)
	9,538	21,214
CHANGE IN CASH AND CASH EQUIVALENTS DURING YEAR	(25,523)	34,209
CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR	47,049	12,840
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 21,526	\$ 47,049

The accompanying notes and schedules form an integral part of these Consolidated Financial Statements.

CONSOLIDATED SCHEDULE OF UNRESTRICTED SURPLUS
AS AT DECEMBER 31, 2012
(in thousands of dollars)
Schedule 1



	2012	Budget (Unaudited)	2011 (Restated Note 2)
EXCESS OF REVENUE OVER EXPENSES	\$ 87,252	\$ 82,519	\$ 77,843
Unrestricted balances			
Transfer from prior year unrestricted surplus	2,505	-	-
Transfer from prior year surplus to reserves	1,875	-	1,925
Unfunded			
Change in unfunded vacation pay	435	-	120
Transfer to equity in inventories held for consumption	81	-	787
Transfer (from) to equity in prepaid expenses	(186)	-	513
Restricted balances			
Transfer (to) from reserves	(10,869)	(11,419)	4,208
Transfer to capital fund	(823)	(10,188)	(27,200)
Equity in non-financial assets			
Change in land held for resale	2,025	-	1,735
Change in tangible capital assets	(78,595)	(60,116)	(55,840)
Change in inventories held for consumption	(81)	-	(787)
Change in prepaid expenses	186	-	(513)
CONSOLIDATED ANNUAL UNRESTRICTED SURPLUS	\$ 3,805	\$ 796	\$ 2,791



**SCHEDULE OF TAXES LEVIED
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)
Schedule 2**



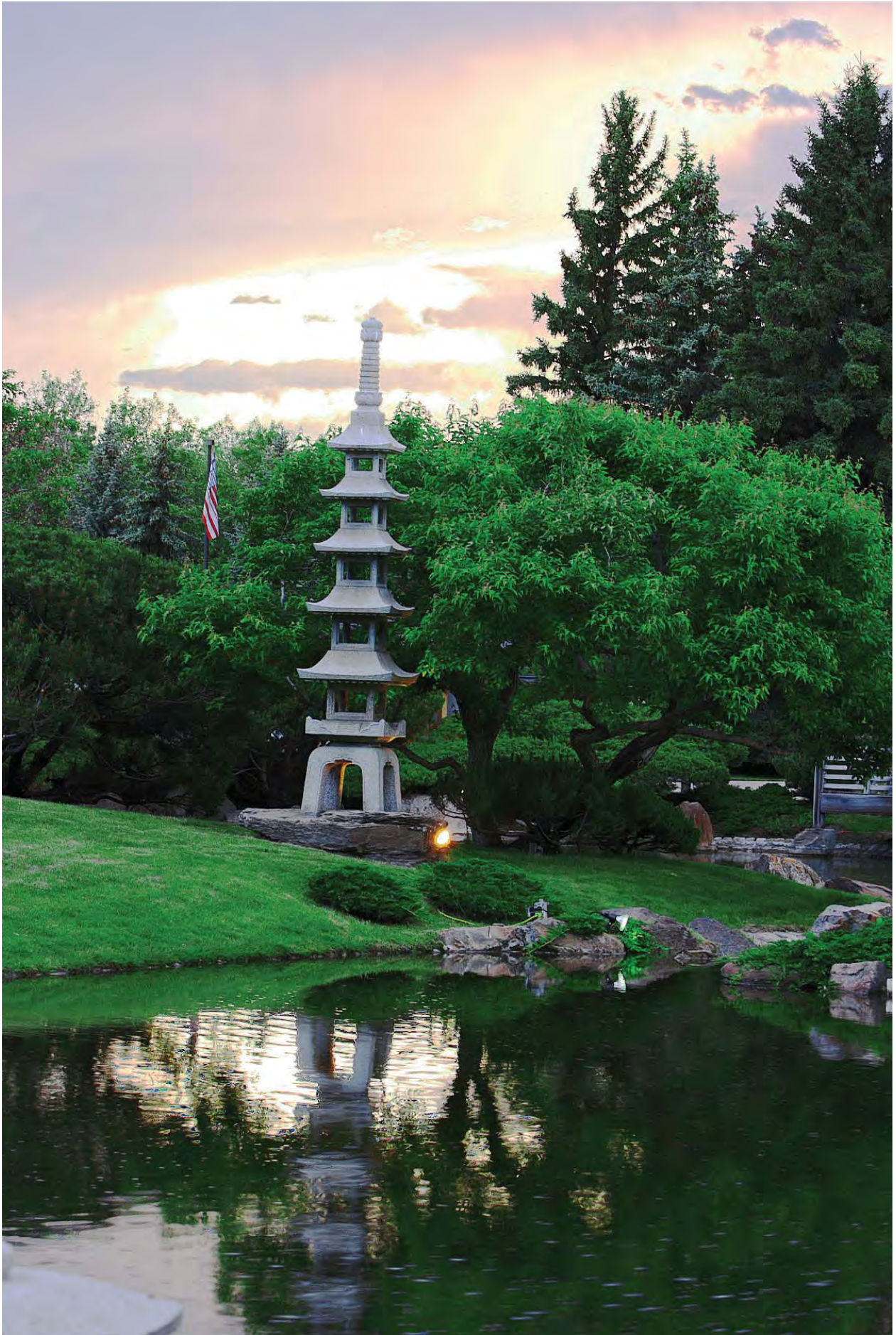
	2012	2011
NET TAXES		
Real property taxes	\$ 127,333	\$ 119,340
Special assessments and local improvements	3,289	3,275
Business taxes (BRZ)	195	186
Grants in lieu of taxes		
Federal	200	198
Provincial	1,896	1,882
	132,913	124,881
Less special requisition transfers		
Alberta School Foundation Fund	25,476	23,060
Holy Spirit RCSR 4	4,846	4,369
Green Acres Foundation	1,337	1,316
Downtown Lethbridge Business Revitalization Zone	198	199
	31,857	28,944
TAXATION FOR MUNICIPAL PURPOSES	101,056	95,937
Less special levies		
Local improvements	259	281
Street maintenance frontage taxes	3,030	2,993
	3,289	3,274
NET TAXES	\$ 97,767	\$ 92,663



SCHEDULE OF TANGIBLE CAPITAL ASSETS
AS AT DECEMBER 31, 2012
(in thousands of dollars)
Schedule 3



	Land	Land Improvements	Buildings	Infrastructure	Equipment & Furnishings	Vehicles	Assets Under Construction	2012	2011 (Restated Note 2)
COST									
BALANCE, BEGINNING OF YEAR	\$ 89,958	\$ 43,141	\$ 209,684	\$ 774,531	\$ 80,152	\$ 51,772	\$ 124,054	\$ 1,373,292	\$ 1,273,986
Acquisition of tangible capital assets	2,058	4,909	37,920	84,912	6,424	6,315	(18,792)	123,746	107,900
Disposal of tangible capital assets	(2,565)	(157)	-	(2,140)	(1,088)	(2,804)	-	(8,754)	(8,594)
BALANCE, END OF YEAR	89,451	47,893	247,604	857,303	85,488	55,283	105,262	1,488,284	1,373,292
ACCUMULATED AMORTIZATION									
BALANCE, BEGINNING OF YEAR	-	(18,885)	(79,188)	(284,815)	(38,432)	(22,201)	-	(443,521)	(421,269)
Annual Amortization	-	(1,865)	(4,733)	(16,092)	(5,118)	(3,996)	-	(31,804)	(29,739)
Accumulated amortization on disposals	-	148	-	1,631	808	2,358	-	4,945	7,487
BALANCE, END OF YEAR	-	(20,602)	(83,921)	(299,276)	(42,742)	(23,839)	-	(470,380)	(443,521)
TOTAL NET BOOK VALUE	\$ 89,451	\$ 27,291	\$ 163,683	\$ 558,027	\$ 42,746	\$ 31,444	\$ 105,262	\$ 1,017,904	\$ 929,771



**SCHEDULE OF SEGMENTED REPORTING
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)
Schedule 4**



	General Municipal Revenue	Protective Services	Infrastructure & Transportation Services	Leisure & Human Services
REVENUE				
Sales and user charges	\$ -	\$ 12,000	\$ 11,384	\$ 9,910
Net taxes	97,767	-	-	-
Government transfers	-	768	19,636	10,577
Contributed assets	-	1	16,578	2,564
Sale of land	-	-	-	-
Fines and penalties	776	43	423	-
Licenses and permits	-	3,388	13	681
Gas company franchise fee	3,781	-	-	-
Special municipal levies	-	-	2,948	341
Return on investments	2,384	-	-	128
Other	68	1,653	249	3,785
	104,776	17,853	51,231	27,986
EXPENSES				
Salaries, wages and benefits	-	42,272	17,624	15,385
Materials, supplies and utilities	-	2,112	11,857	4,624
Contracted and general services	-	3,758	7,025	11,650
Amortization of tangible capital assets	-	1,532	12,624	3,639
Transfers to individuals and organizations	-	29	-	1,604
Debenture debt interest	-	-	1,083	-
Financial charges	-	206	276	172
Interdepartmental transfers (net)	-	13,656	(1,130)	7,666
Expenses recovered from capital	-	(26)	(3,882)	(143)
Other	-	(83)	802	72
	-	63,456	46,279	44,669
NET REVENUE	104,776	(45,603)	4,952	(16,683)
Change in unrestricted balances	1,262	382	(166)	(268)
Transfer from (to) reserves	(1,281)	(186)	(4,959)	2,124
Transfer from (to) internal segments	2,643	(355)	254	3,798
Transfer from (to) capital fund	-	(122)	4,946	(4,666)
Change in equity in non-financial assets	-	996	(27,631)	(13,464)
UNRESTRICTED SURPLUS (DEFICIT)	\$ 107,400	\$ (44,888)	\$ (22,604)	\$ (29,159)

SCHEDULE OF SEGMENTED REPORTING
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)
Schedule 4



General Government Services	Development Services	Family Support & Social Services	Utilities	2012	2011 (Restated Note 2)
\$ 536	\$ 1,012	\$ 716	\$ 121,059	\$ 156,617	\$ 147,474
-	-	-	-	97,767	92,663
5,803	2,460	4,154	-	43,398	38,401
-	(4,709)	-	5,794	20,228	25,892
-	15,256	-	-	15,256	6,637
6,596	-	-	-	7,838	7,067
-	-	-	-	4,082	3,202
-	-	-	-	3,781	4,077
-	-	-	-	3,289	3,275
254	163	13	-	2,942	4,444
3,017	677	42	(360)	9,131	6,807
16,206	14,859	4,925	126,493	364,329	339,939
38,181	2,507	757	17,203	133,929	127,429
4,369	185	98	40,435	63,680	62,152
8,794	1,390	2,047	10,194	44,858	42,714
1,818	13	20	12,158	31,804	29,739
471	3,480	(4)	-	5,580	5,044
28	178	-	1,356	2,645	2,204
387	-	7	(52)	996	834
(34,970)	442	636	13,700	-	-
(104)	(680)	-	(6,483)	(11,318)	(9,036)
311	3,495	(1)	307	4,903	1,016
19,285	11,010	3,560	88,818	277,077	262,096
(3,079)	3,849	1,365	37,675	87,252	77,843
58	-	7	3,435	4,710	3,345
4,333	(4,220)	(185)	(6,495)	(10,869)	4,208
(2,736)	(9,401)	-	5,797	-	-
992	5,957	(1)	(7,929)	(823)	(27,200)
(9,002)	4,214	(2,156)	(29,422)	(76,465)	(55,405)
\$ (9,434)	\$ 399	\$ (970)	\$ 3,061	\$ 3,805	\$ 2,791

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



1. SIGNIFICANT ACCOUNTING POLICIES

The consolidated financial statements of the City of Lethbridge (the "City") are the representations of management prepared in accordance with Canadian generally accepted accounting principles for local governments established by the Public Sector Accounting Board (PSAB) of the Canadian Institute of Chartered Accountants. Significant aspects of the accounting policies adopted by the City are as follows:

a. Reporting Entity

The consolidated financial statements reflect the assets, liabilities, revenue and expenses of the reporting entity which comprises all the organizations and committees that are accountable to City Council for the administration of their financial affairs and resources and are owned or controlled by the City.

Interdepartmental and inter-entity accounts and transactions and balances are eliminated on consolidation.

The statement of taxes levied also includes requisitions collected on behalf of and transferred to educational and other external organizations that are not part of the municipal reporting entity.

Interests in joint ventures and other government enterprises are accounted for using the proportionate consolidation method.

b. Basis of Accounting

The City follows the accrual method of accounting for revenue and expenses. Revenue is recognized in the year in which it is earned and measurable. Expenses are recognized as they are incurred and measurable as a result of goods or services and/or the creation of a legal obligation to pay.

Funds from external parties and earnings thereon restricted by agreement or legislation are accounted for as deferred revenue until used for the purpose specified.

c. Government Transfers

Government transfers are the transfer of assets from senior levels of government that are not the result of an exchange transaction, are not expected to be repaid in the future, or the result of a direct financial return.

Government transfers are recognized in the financial statements as revenue in the period in which events given rise to the transfer occur, providing the transfers are authorized, eligibility criteria have been met and reasonable estimates of the amounts can be determined.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



d. Investments

Investments are comprised of investments in qualifying institutions as defined in the City's investment policy and consist primarily of money market instruments such as bankers' acceptances, government bonds and term receipts.

All investments held are purchased with the intention to hold to maturity, or until market conditions render alternative investments more attractive.

Investments are recorded at amortized cost. Discounts and premiums arising on the purchase of these investments are amortized over the term of investments. Where impairment in value is other than a temporary decline, a valuation allowance is recorded.

e. Non-financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

(i) Inventories held for consumption

Inventories of materials and supplies are valued at the lower of cost or net realizable value with cost determined by the average cost method.

(ii) Land held for resale

Land held for resale is recorded at the lower of cost or net realizable value. Cost includes cost for land acquisition and improvements required to prepare the land for servicing such as clearing, stripping and leveling charges. Related development costs incurred to provide infrastructure such as water and wastewater services, roads and street lighting are recorded as tangible capital assets under their respective function. Land held for resale is classified as a financial asset when the land is in a condition to be sold, is marketed for sale and is reasonably anticipated that the land will be sold within one year.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



e. Non-financial assets (continued)

(iii) Tangible capital assets

Tangible capital assets are recorded at cost which includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The cost, less residual value of the tangible capital assets, excluding land and landfill sites, are amortized on a straight line basis over the estimated useful lives as follows:

Asset	Years
Land improvements	15 - 40
Buildings	25 - 75
Infrastructure	
Roadways	20 - 75
Water system	45 - 75
Wastewater system	45 - 75
Storm system	45 - 75
Electricity system	20 - 35
Equipment and furnishings	5 - 40
Vehicles	5 - 25

Annual amortization is charged in the year of acquisition and in the year of disposal. Tangible capital assets under construction or development are reported as assets under construction with no amortization recorded until the asset is available for productive use.

(iv) Equity in tangible capital assets

Equity in tangible capital assets represents the City's net investment in its total capital assets, after deducting the portion financed by debentures.

(v) Contributed assets

Tangible capital assets received as contributions are recorded at their fair value at the date of receipt and also are recorded as revenue. Contributed assets are comprised mainly of contributions from privately developed subdivisions including water systems, wastewater systems, storm systems, roads and parks.

(vi) Works of art and cultural and historic assets

Works of art and cultural and historic assets are not recorded as assets in these financial statements.

f. Employee Future Benefits

The City is a member of defined benefit multi-employer pension plans covering substantially all of its employees. Pension contributions are accounted for using defined contribution accounting, wherein contributions for current and past service pension benefits are recorded as expenses in the year in which they become due.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



g. Use of Estimates

The preparation of financial statements in conformity with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the dates of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

h. Requisition Over-levies and Under-levies

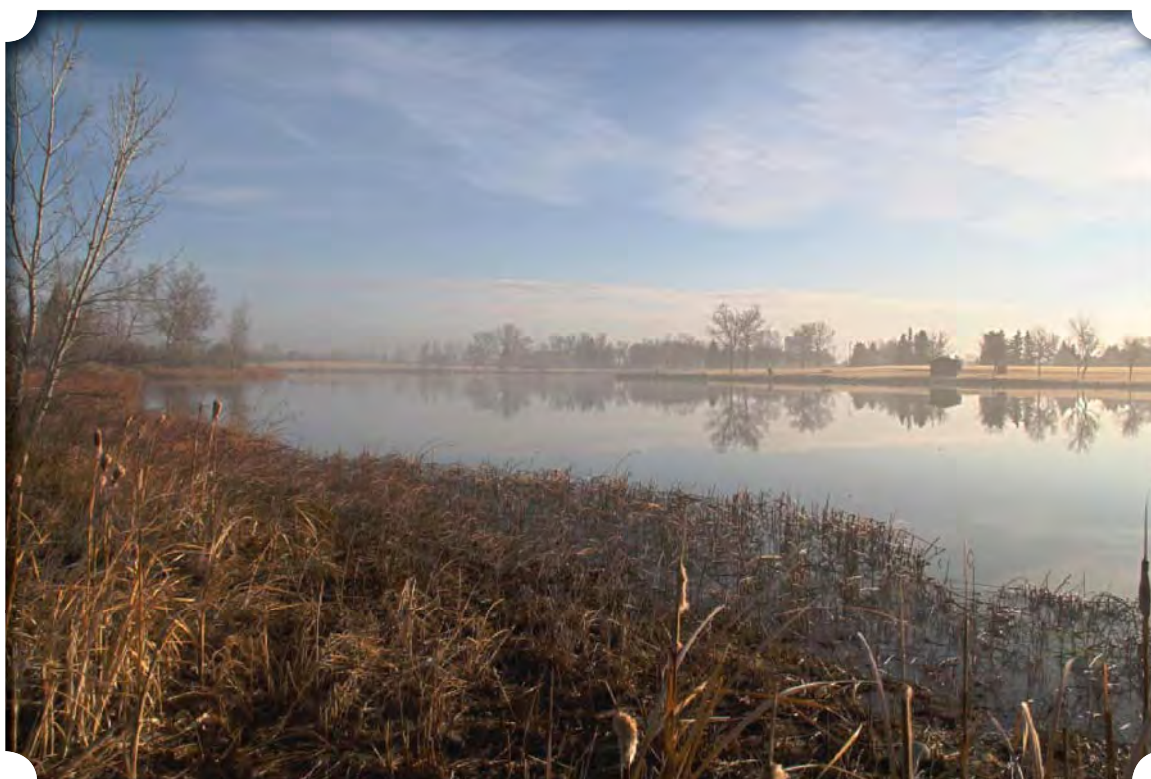
Over-levies and under-levies arise from the difference between the actual property tax levy made to cover each requisition and the amount requisitioned.

If the actual levy exceeds the requisition, the over-levy is accrued as a liability and property tax revenue is reduced. Where the actual levy is less than the requisition amount, the under-levy is accrued as a receivable and as property tax revenue.

Requisition tax rates in the subsequent year are adjusted for any over-levies or under-levies of the prior year.

i. Landfill Closure and Post-Closure Care

The Alberta Environmental Protection and Enhancement Act sets out the regulatory requirements to properly close and maintain all active and inactive landfill sites. Under environmental law, there is a requirement for closure and post-closure care of solid waste landfill sites. This requirement is being provided for over the estimated remaining life of the landfill site based on usage.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



2. CORRECTION OF ERROR

Subsequent to the City issuing the 2011 Audited Financial Statements, the City has determined that certain tangible capital assets had been omitted from the asset registry in 2011 and prior years.

These accounting adjustments have impacted the net book value of tangible capital assets, as well as the annual surplus amount reported in the Excess of Revenue Over Expenses for the prior period, resulting in adjustments to Municipal Equity. These changes have been applied retrospectively as follows:

Tangible Capital Assets	
As previously reported, Dec 31, 2011	\$ 907,897
Adjustment to historical cost	22,142
Adjustment to accumulated amortization	(268)
Tangible Capital Assets restated as at Dec 31, 2011	\$ 929,771
Excess of Revenue Over Expenses	
As previously reported, Dec 31, 2011	\$ 70,830
Adjustment to contributed revenue	7,220
Adjustment to amortization expense	(207)
Excess of Revenue Over Expenses restated as at Dec 31, 2011	\$ 77,843
Municipal Equity 2010	
As previously reported, Dec 31, 2010	\$ 901,643
Adjustment to net book value of tangible capital assets	14,861
Municipal Equity restated as at Dec 31, 2010	\$ 916,504
Municipal Equity 2011	
As previously reported, Dec 31, 2011	\$ 972,473
Adjustment to net book value of tangible capital assets	21,874
Municipal Equity restated as at Dec 31, 2011	\$ 994,347

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



3. CASH & CASH EQUIVALENTS

	2012	2011
Cash	\$ 3,673	\$ 9,902
Cash equivalents	17,853	37,147
	\$ 21,526	\$ 47,049

Cash includes cash on hand and balances with financial institutions.

Cash equivalents are comprised of short term deposits and guaranteed investment certificates with original maturities less than three months. The cash equivalents shown above have an average effective annual yield of 1.24% (2011 1.22%).

4. INVESTMENTS

	2012		2011	
	Carrying Value	Market	Carrying Value	Market
Short term investments	\$ 136,309	\$ 136,160	\$ 86,369	\$ 86,396
Long term investments ⁽¹⁾	77,669	78,716	92,119	92,603
	\$ 213,978	\$ 214,876	\$ 178,488	\$ 178,999

Investments mature at various dates between January 2, 2013 and December 1, 2021 and have an average effective annual yield of 1.72% (2011 1.78%).

Investments include \$78,574 (2011 \$81,511) in externally restricted amounts which must be used for specified capital projects.

⁽¹⁾ Floating-rate notes

Included in long term investments are floating-rate notes with a net carrying value of \$18,736 which were received in exchange for asset-backed commercial paper (ABCP).

Prior to August 2007, the City invested in short term third-party structured ABCP with a face value of \$30,257. When these ABCP investments were purchased, they were rated "R1 (high)" by an independent rating agency, which is the highest possible rating. These investments, purchased between May and July 2007, had original maturity dates ranging from September 2007 to March 2008. In August 2007, the Canadian market for ABCP suffered a liquidity disruption and as a result the City's ABCP investments did not settle on maturity.

Subsequent to this disruption, a Pan Canadian Investors Committee was established to oversee the orderly restructuring of these instruments. On January 21, 2009, the ABCP restructuring plan was implemented. Pursuant to the terms of the plan, the City's short term ABCP was exchanged for longer term floating-rate notes (notes) with the face value approximating the original ABCP investments in the amount of \$30,257. These investments mature no earlier than the scheduled termination dates of the underlying assets.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



4. INVESTMENTS (CONTINUED)

Included in the original investment of \$30,257 was \$7,967 of unrated notes which had yields and repayment dates which were subject to the performance of the underlying assets. In November 2009, the City reached an agreement with National Bank that provided the City an option, through a financing solution, to receive approximately 75% of the January 21, 2009 face value of the unrated notes. This option was exercised in October 2010.

The City currently owns \$8,395 Class A-1 notes which are currently rated "AA (low)" by the DBRS Limited and \$13,895 Class A-2 notes which are currently rated "BBB (high)". The Class A-1 and A-2 notes bear interest, floating at the Banker Acceptance rate less 0.5% and generally have an expected repayment date of January 22, 2017.

The City has estimated the carrying value of these investments as at December 31, 2012 using a probability-weighted discounted cash flow valuation model. The resulting net carrying value of \$18,736 is calculated as follows:

Original face value	\$	30,257	
Face value of exercised option		(7,967)	
Current face value			22,290
Original valuation allowance		(5,700)	
Valuation allowance of exercise option		2,146	
Valuation allowance on current face value			(3,554)
Net carrying value	\$		18,736

5. RECEIVABLES

	2012	2011
Trade accounts receivable	\$ 30,501	\$ 30,199
Taxes receivable	3,161	3,036
Other government receivables	5,889	8,550
	39,551	41,785
Allowance for doubtful amounts	(3,615)	(3,245)
	\$ 35,936	\$ 38,540

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



6. ACCOUNTS PAYABLE & ACCRUED LIABILITIES

	2012	2011
Trade accounts payable	\$ 26,587	\$ 27,780
Accrued liabilities	6,539	6,179
Environmental liabilities ⁽¹⁾	3,873	3,586
Other government	1,943	2,872
	\$ 38,942	\$ 40,417

⁽¹⁾ Environmental liabilities

Included in accounts payable and accrued liabilities is \$3,873 (2011 \$3,586) of estimated total landfill closure and post-closure care costs. This environmental liability is fully funded.

The estimated total liability is based on the sum of discounted future cash flows for closure and post-closure costs discounted at the City's average long term borrowing rate and assuming annual inflation of 3%.

The accrued environmental liability is based on the cumulative capacity used at year end compared to the estimated total capacity of the landfill site. The remaining capacity of the approved phases is estimated at 2.3 (2011 2.5) million cubic meters which will be reached in approximately 9-10 years.

Closure will involve covering the site with topsoil and vegetation, drainage control, and installing ground water monitoring wells. Post-closure care activities for phases currently under operation is expected to occur for 25 years after closure and will involve surface and ground water monitoring, maintenance of drainage structures, monitoring leachate and landfill gas, and landfill cover maintenance.

The remaining closure costs and post-closure costs to be recognized have been estimated at \$2,076 (2011 \$2,160). The following summarizes the total net present value of the estimated costs of closure and post-closure care:

	2012	2011
Estimated closure costs	\$ 2,557	\$ 2,535
Estimated post-closure costs	3,392	3,211
Total estimated costs	5,949	5,746
Amount accrued to December 31	(3,873)	(3,586)
Balance of estimated costs to accrue over the remaining life of the landfill	\$ 2,076	\$ 2,160

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



7. EMPLOYEE BENEFIT OBLIGATIONS

	2012	2011
Vacation and overtime	\$ 11,322	\$ 10,765
Sick pay	955	866
Post employment benefits	94	89
	\$ 12,371	\$ 11,720

Vacation and Overtime

The vacation and overtime liability is comprised of vacation and overtime that employees are deferring to future years. Employees have either earned the benefits (and are vested) or are entitled to these benefits within the next budgetary year.

Sick Pay

The sick pay liability is comprised of sick pay that police employees are deferring to future years. Employees have either earned the benefits or are entitled to them within the next budgetary year.

8. DEFERRED REVENUE

	2012	2011
Deferred revenue	\$ 2,316	\$ 2,140
Government contributions ⁽¹⁾	78,574	81,511
Prepaid taxes	24,840	23,048
	\$ 105,730	\$ 106,699

⁽¹⁾ Government contributions in deferred revenue consist of the following:

	2011 Balance	Grants Received & Interest	Government Transfer Revenue	2012 Balance
Alberta Municipal Infrastructure Program	\$ 39,473	\$ 600	\$ (11,294)	\$ 28,779
Basic Municipal Transportation Grant	15,764	5,682	(2,827)	18,619
Federal Gas Tax Fund	10,249	4,960	(2,016)	13,193
Municipal Sustainability Initiative Grant	10,708	16,467	(14,563)	12,612
Other Grants	5,317	12,752	(12,698)	5,371
	\$ 81,511	\$ 40,461	\$ (43,398)	\$ 78,574

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012**
(in thousands of dollars)



9. DEBENTURE DEBT

	2012	2011
General - self supported	\$ 41,924	\$ 37,296
Utilities	32,960	28,050
	\$ 74,884	\$ 65,346

Principal and interest repayments are as follows:

	Principal	Interest	Total
2013	\$ 8,921	\$ 2,666	\$ 11,587
2014	8,205	2,305	10,510
2015	6,663	1,987	8,650
2016	6,624	1,768	8,392
2017	5,957	1,552	7,509
2018 to maturity	38,514	7,042	45,556
	\$ 74,884	\$ 17,320	\$ 92,204

Debenture debt is repayable to the Alberta Capital Finance Authority. Existing debentures mature in annual amounts to the year 2032. Interest rates on these debentures range from 1.37% to 6.75% per annum. The Province of Alberta rebates part of the interest paid on qualifying debentures. Debenture debt is issued on the credit and security of the City at large.

Interest expense on long term debt amounted to \$2,645 (2011 \$2,204).



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



10. DEBT LIMITS

Section 276 (2) of the Municipal Government Act requires that debt and debt limits as defined by Alberta Regulation 255/2000 for the City be disclosed as follows:

	2012	2011
Total debt limit	\$ 460,894	\$ 436,140
Debenture debt	(74,884)	(65,346)
Debt limit unused	386,010	370,794
Percentage of debt to debt limit	16.25%	14.98%
Service on debt limit	76,816	72,690
Service debt (principal and interest payment)	(11,587)	(9,757)
Service on debt limit unused	65,229	62,933
Percentage of debt to debt limit	15.08%	13.42%

The debt limit is calculated at 1.5 times the revenue of the City as defined in Alberta Regulations 255/2000 (consolidate revenue less capital grant revenue less loans to non-profit organizations and controlled corporations) and the debt service limit is calculated at 0.25 times such revenue. Incurring debt beyond these limitations requires approval by the Minister of Municipal Affairs.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



11. TANGIBLE CAPITAL ASSETS

	2012	2011 (Restated Note 2)
Net book value		
Land	\$ 89,451	\$ 89,958
Land improvements	27,291	24,255
Buildings	163,683	130,495
Infrastructure		
Roadways	269,612	247,055
Water system	116,190	98,323
Wastewater system	94,394	74,770
Waste Services system	464	488
Electrical system	77,367	69,081
Equipment and furnishings	42,746	41,720
Vehicles	31,444	29,572
Assets under construction	105,262	124,054
	\$ 1,017,904	\$ 929,771

12. ANNUAL UNRESTRICTED SURPLUS

As is common for municipal governments, the General Operations budget is prepared on a balanced basis; however the budgets for the individual Utility Operations in any year may be prepared to reflect a budgeted surplus or deficit. Details of surpluses, deficits and corresponding budgets are disclosed as follows:

	2012 Actual Surplus	2012 Budgeted Surplus (Unaudited)	2011 Actual Surplus
General	\$ 744	\$ -	\$ 1,262
Utilities			
Water	782	-	-
Wastewater	128	-	104
Waste Services	609	271	812
Electric	1,542	525	613
Total Utilities	3,061	796	1,529
	\$ 3,805	\$ 796	\$ 2,791

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



13. MUNICIPAL EQUITY

Municipal equity consists of unrestricted and restricted balances and equity in non-financial assets as follows:

	2012	2011 (Restated Note 2)
Unrestricted balances		
Unrestricted surplus (Note 14)	\$ 7,521	\$ 8,096
Unfunded		
Vacation pay	(8,990)	(8,555)
Inventories held for consumption	(8,892)	(8,811)
Prepaid expenses	(1,401)	(1,587)
Restricted balances		
Reserves (Note 15)	65,499	54,630
Capital fund	57,471	56,648
Equity in non-financial assets		
Land held for resale	17,078	19,103
Inventories held for consumption	8,892	8,811
Prepaid expenses	1,401	1,587
Tangible capital assets (Note 17)	943,020	864,425
	\$ 1,081,599	\$ 994,347

14. ACCUMULATED UNRESTRICTED SURPLUS

General Operations and Electric Utility surpluses and deficits of the prior year are transferred to the Municipal Revenue Stabilization Reserve in the current year. The 2012 General Operations accumulated surplus of \$744, and Electric Utility accumulated surplus of \$1,542 will be transferred to the Municipal Revenue Stabilization Reserve in 2013.

	2011 Balance	Appropriations & Adjustments	2012 Surplus	2012 Balance
City general	\$ 1,262	\$ (1,262)	\$ 744	\$ 744
Water	1,103	-	782	1,885
Wastewater	934	-	128	1,062
Waste Services	4,184	(2,505)	609	2,288
Electric	613	(613)	1,542	1,542
	\$ 8,096	\$ (4,380)	\$ 3,805	\$ 7,521

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



15. RESERVES

Reserves are established at the discretion of City Council to set aside funds for future operating and capital expenses.

	2012	2011
Operating		
Budget Appropriations	\$ 17,973	\$ 15,080
Municipal Revenue Stabilization (Note 16)	15,414	13,452
Insurance	2,884	2,667
Urban Parks	1,296	872
Cemeteries	899	767
Mayor Magrath Drive Beautification	106	106
	38,572	32,944
Capital		
Fleet Services	14,591	11,653
Real Estate Holdings	4,439	2,616
Community Lighting	3,090	2,884
Acquire Off Street Parking	1,991	1,732
Community Reserve Fund	1,001	985
Transit Bus	928	843
Central Business District Land Acquisition	796	299
Major Capital Projects	91	674
	26,927	21,686
	\$ 65,499	\$ 54,630



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



16. MUNICIPAL REVENUE STABILIZATION RESERVE

The purpose of this reserve is to stabilize the effects of fluctuating interest revenue and General Operations surpluses and deficits on annual taxation requirements. All General Operations and Electric Utility surpluses of prior years, return on investments, municipal consent and access fee/franchise fee and by-law enforcement revenue surpluses, CentreSite equity refunds, internal financing recoveries and other allocations from General Operations are added to the reserve. Any General Operations and Electric Utility deficits of prior years, municipal consent and access fee/franchise fee and by-law enforcement revenue shortfalls, budgeted allocations to General Operations, one time expenses and internal financing advances are charged to the reserve. The transactions affecting the reserve for the year ended December 31, 2012 are as follows:

	2012	2011
Balance, beginning of year	\$ 13,452	\$ 13,842
Add: Municipal consent and access fee (electric)	9,105	7,989
Recovery of internal financing	7,187	5,444
Return on investment (electric)	5,655	4,984
Emergency Medical Services (EMS) Transition	3,042	2,576
Sale proceeds (Southgate land)	3,019	-
Investment and interest income (net of trust allocations)	1,921	3,918
2011 General Operating Surplus	1,262	990
2012 Snow Removal Surplus	1,023	-
2011 Electric Utility Operating Surplus	613	935
By-law enforcement revenue (net of allocation to operations)	508	1,125
Gas company franchise fee revenue (net of allocation to operations)	371	1,667
CentreSite distribution allocation	237	237
	47,395	43,707
Less: Allocation to Electric capital projects	11,064	11,064
Electric Utility - allocation to General Operations	9,750	9,750
Allocation to General Operations	5,250	5,250
One time allocations	905	1,021
Allocation for Tax Installment Payment Plan discounts	425	279
Allocation to snow and ice control program	-	2,373
Other allocations	151	159
Internal financing advances: West side depot site	2,400	-
Parks asset management	1,666	-
Police technology	281	252
Local improvements lane paving	89	107
	31,981	30,255
Balance, end of year	\$ 15,414	\$ 13,452

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



17. EQUITY IN TANGIBLE CAPITAL ASSETS

	2012	2011 (Restated Note 2)
Tangible capital assets (Schedule 3)	\$ 1,488,284	\$ 1,373,292
Accumulated amortization (Schedule 3)	(470,380)	(443,521)
Debenture debt (Note 9)	(74,884)	(65,346)
	\$ 943,020	\$ 864,425

18. GOVERNMENT TRANSFERS

	2012	2011
Operating		
Provincial	\$ 8,710	\$ 13,882
Federal	618	1,404
Capital		
Provincial	32,057	20,222
Federal	2,013	2,893
	\$ 43,398	\$ 38,401

19. EXPENSES BY OBJECT

	2012	2011 (Restated Note 2)
Salaries, wages and benefits	\$ 133,929	\$ 127,429
Materials, supplies and utilities	63,680	62,152
Contracted and general services	44,858	42,714
Amortization of tangible capital assets	31,804	29,739
Transfers to individuals and organizations	5,580	5,044
Debenture debt interest	2,645	2,204
Financial charges	996	834
Other ⁽¹⁾	(6,415)	(8,020)
	\$ 277,077	\$ 262,096

⁽¹⁾ The majority of other expenses relate to the recovery of costs charged to capital projects.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



20. COMMITMENTS

a. Contracts

As at December 31, 2012 the City has committed funds on various capital projects in progress and capital assets. The funds committed by contract and the additional estimated costs to complete those projects are as follows:

	Funds Committed	Additional Estimated Cost to Complete
Buildings		
Public Operations Facility Project	\$ 6,153	\$ 10,468
Helen Schuler Nature Centre Expansion	3,714	3,714
Crossing Ice Complex	2,381	40,078
Community Arts Centre	1,558	3,097
Infrastructure		
North Scenic Drive (5 Ave to 26 Ave North)	11,511	11,511
Metis Trail West Road Extension	3,023	10,670
Riverstone	2,766	19,000
LED Streetlight Replacement	2,592	7,500
Auto Meter Reading & Advance Metering	2,061	2,061
Waste & Recycling Centre Disposal Cell	1,849	7,861
Underground Cable Replacement	1,504	1,926
Mayor Magrath Drive (40 Ave South to City Limits)	1,411	1,588
North Regional Park	1,242	19,470
Centralized Recycling Depots	990	1,298
Royal View Memorial Cemetery	711	1,258
SunRidge	689	689
Crossings	665	30,430
2012 Pathway Expansion	597	597
43 Street North (Hwy 3 to 9 Ave North)	570	6,900
28 Street North Upgrade (Mayor Magrath Drive to 26 Ave North)	547	20,723
Garry Drive (600m West of Metis Trail)	450	450
	\$ 46,984	\$ 201,289

In addition to the above, the City has projects planned in its Capital Improvement Program for which no funds have been committed by contract as at December 31, 2012.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



20. COMMITMENTS (CONTINUED)

b. Regional Water Agreement

As approved by City Council on June 14, 1999 the City has entered into an agreement to supply water to the Lethbridge Regional Water Services Commission. Under the terms of the agreement in effect, as amended, until January 31, 2030 the City has agreed, subject to specified events deemed to be beyond the control of the City, to supply a maximum of 18.5 million litres per day at a pressure of 55 pounds per square inch at the point of delivery to the water feedermain.

c. Fee for Service Contracts

The City has entered into various contracts whereby third party agencies provide services to the community on behalf of the City. These fee for service contracts vary in their length, terms and conditions.

21. PENSION AND RETIREMENT PLANS

Employees of the City qualify to belong to one or more of the following defined-benefit pension or retirement plans:

a. Local Authorities Pension Plan

Employees of the City, with the exception of police officers, participate in the Local Authorities Pension Plan (LAPP), a multi-employer plan covered by the Alberta Public Sector Pension Plans Act. The Plan serves about 214,000 people and 423 employers in Alberta. The plan is financed by employer and employee contributions and investment earnings of the LAPP funds.

The City is required to make current service contributions to the LAPP of 9.91% of pensionable earnings up to the Canada Pension Plan Year's Maximum Pensionable Earnings (YMPE) and 13.74% for the excess. Employees are required to make current service contributions of 8.91% to the YMPE and 12.74% for any portion of pensionable salary over the YMPE.

Total current and past service contributions by the City to the LAPP were \$8,656 (2011 \$7,875). Total current and past service contributions by the employees of the City were \$6,440 (2011 \$5,803).

At December 31, 2011 the LAPP disclosed an actuarial deficit of \$4.64 billion (2010 \$4.63 billion); the 2012 LAPP actuarial balance was not available at the date of this report.

b. Special Forces Pension Plan

Police officers employed by the City participate in the Special Forces Pension Plan (SFPP), a multi-employer plan covered by the Alberta Public Sector Pension Plans Act. The plan serves about 6,433 people and 7 employers in Alberta. The plan is financed by employer and employee contributions and investment earnings of the SFPP funds.

The contribution rates for 2012 were 14.55% (2011 14.55%) of pensionable earnings for the City and 13.45% (2011 13.45%) of pensionable salaries for police officers.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



21. PENSION AND RETIREMENT PLANS (CONTINUED)

b. Special Forces Pension Plan (continued)

Total current and past service contributions by the City to the SFPP were \$2,252 (2011 \$2,253). Total current and past service contributions by the police officers to the SFPP were \$1,660 (2011 \$1,779).

At December 31, 2011 the SFPP disclosed an actuarial deficit of \$609,272 (2011 \$580,697); the 2012 SFPP actuarial balance was not available at the date of this report.

c. APEX Supplementary Pension Plan

The APEX supplementary pension plan, an Alberta Urban Municipalities Association (AUMA) sponsored defined benefit pension plan covered under the provisions of the Alberta Employment Pension Plans Act, commenced on January 1, 2003 and provides supplementary pension benefits to a prescribed class of employees. The plan supplements the Local Authorities Pension Plan.

Contributions are made by the prescribed class of employees and the City. Employees and the City are required to make current service contributions to APEX of 2.5% (2011 2.5%) and 3.0% (2011 3.0%) respectively of pensionable earnings up to \$132 (2011 \$128).

Total current service contributions by the City to APEX in 2012 were \$444 (2011 \$440). Total current service contributions by the employees of the City were \$314 (2011 \$310).

d. MuniSERP Supplementary Employee Retirement Plan

In December 2002, City Council approved the participation of the City in the MuniSERP program, a plan available through the Alberta Urban Municipalities Association (AUMA). This plan is a supplemental employee retirement plan (SERP) that provides supplementary benefits to a prescribed class of employees whose retirement income would be affected by the Income Tax Act cap on pension contributions. The supplementary benefit takes the form of a lump sum cash payment upon retirement or death. MuniSERP supplements APEX and LAPP and is a voluntary, non-contributory, non-registered defined benefit employee retirement plan. The retirement benefit expense recorded by the City in the year is \$875 (2011 \$639).

The cost of post retirement benefits earned by employees is actuarially determined using the projected benefit method prorated on service and management's best estimate of salary and benefit escalation and retirement ages of employees. An actuarial valuation was completed on January 1, 2012. The significant actuarial assumptions in measuring the accrued benefit obligation are as follows: expected discount rate of 5.00%, expected salary escalations of 4.00% per year and inflation rate of 2.50%.



**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



22. SALARY & BENEFITS

Disclosure of salaries & benefits for elected officials, the chief administrative officer and designated officers as required by provincial regulation is as follows:

	Number of Persons	Salary	Benefits & Allowances	2012	2011
Mayor					
Dodic, R	1	\$ 68	\$ 40	\$ 108	\$ 107
Aldermen					
Carlson, J	1	26	17	43	45
Coffman, J	1	22	18	40	34
Ellis, F	1	24	18	42	39
Iwaskiw, L	1	26	17	43	39
Mauro, J	1	22	17	39	38
Mearns, B	1	24	17	41	39
Parker, R	1	22	17	39	42
Wickersham, T	1	25	17	42	39
	8	\$ 191	\$ 138	\$ 329	\$ 315
City Manager	1	\$ 286	\$ 41	\$ 327	\$ 312
Designated Officers ⁽¹⁾	4	\$ 681	\$ 149	\$ 830	\$ 774

⁽¹⁾ Designated Officers include the City Assessor, City Clerk, City Solicitor, and the City Treasurer.

Aldermen who perform the duties of Deputy Mayor on a rotational basis have their salaries adjusted accordingly. Salary includes regular base pay, per diem amounts and any other direct cash remuneration. Benefits and allowances include the employer's share of all employee benefits, contributions or payments made on behalf of employees, and the employer's share of the costs of any additional taxable benefits.

23. FINANCIAL INSTRUMENTS

Unless otherwise noted, the fair value of the financial instrument approximates their carrying value and it is management's opinion that the City is not exposed to significant interest, currency or credit risk arising from financial instruments.

24. CONTINGENT LIABILITIES

- a. The City of Lethbridge owns properties that may contain environmental contamination and require site reclamation. The amount of any such obligations are not practically estimable.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



25. SEGMENTED DISCLOSURES

The Schedule of Segmented Reporting – Schedule 4 has been prepared in accordance with PSAB 2700 Segmented Disclosures. Segmented disclosures are intended to help users of the financial statements identify the resources allocated to support major governments activities and allow the user to make more informed judgments regarding the government reporting entity.

Segmented information has been identified based upon functional activities provided by the City. For each reported segment, revenue and expenses represent amounts directly attributable to the functional activity and amounts allocated on a reasonable basis. The functional areas that have been separately disclosed in the segmented information, along with services they provide are as follows:

a. General Municipal Revenue

General Municipal Revenue includes net taxes, fines and penalties, return on investments, government transfers and franchise fees.

b. Protective Services

Protective Services includes dispatch, police, fire, disaster services, ambulance, inspection services, business licenses, parking enforcement, regulatory services and animal control.

c. Infrastructure & Transportation Services

Infrastructure & Transportation Services includes engineering services, fleet, roadway and parking services, storm sewers and transit.

d. Leisure & Human Services

Leisure & Human Services includes recreational and cultural facilities and programs. Also includes library, museum, and parks maintenance.

e. General Government Services

General Government Services includes council, legislative and general administration.

f. Development Services

Development Services includes economic development, planning, public housing and land development.

g. Family Support & Social Services

Family Support & Social Services includes community and family support, cemeteries and other public health support.

h. Utilities

Utilities includes water, wastewater, electric and waste services the latter of which encompasses recycling and landfill.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2012
(in thousands of dollars)**



26. COMPARATIVE FIGURES

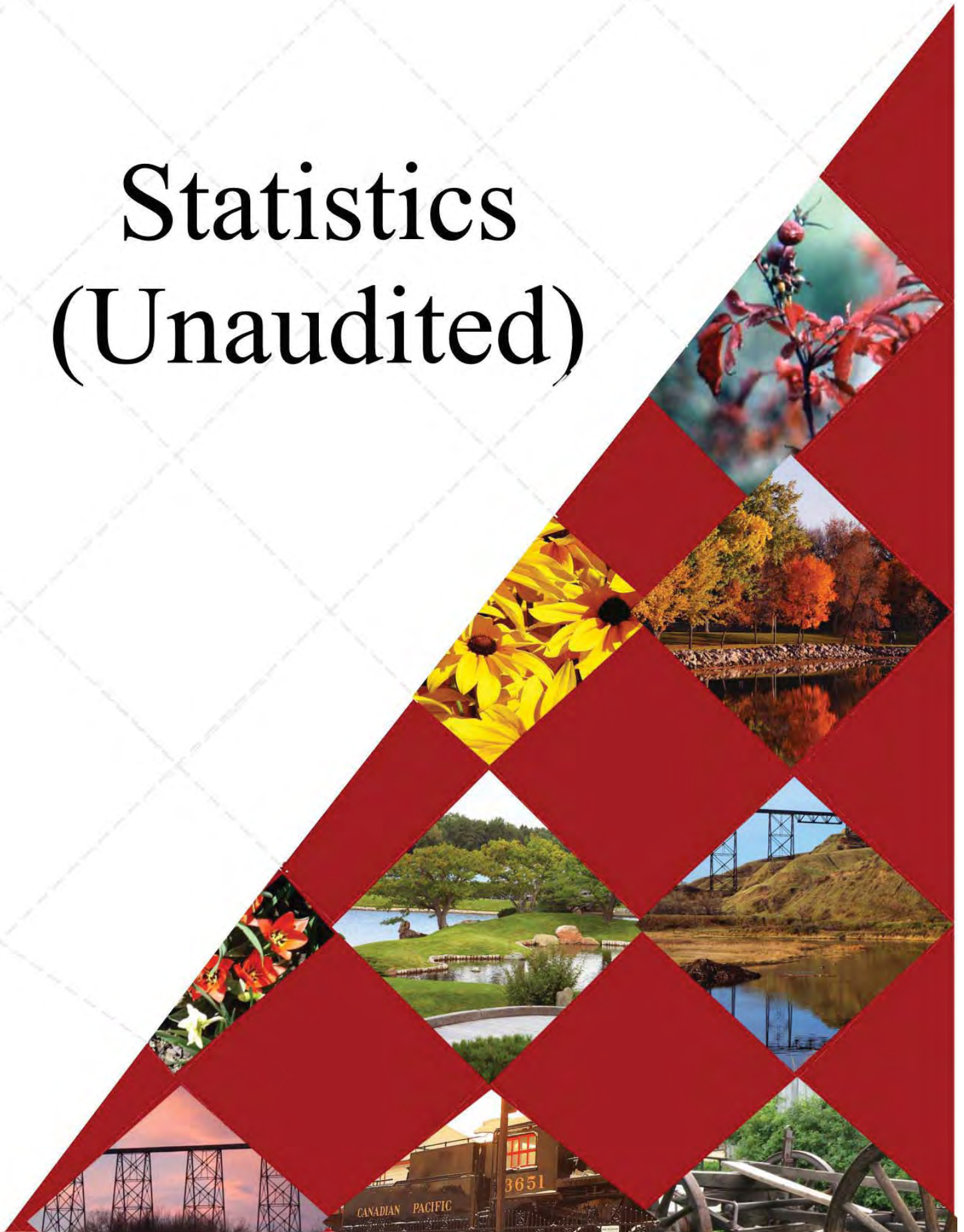
Certain comparative figures have been reclassified to conform with the financial statement presentation adopted in the current year.

27. APPROVAL OF FINANCIAL STATEMENTS

These financial statements have been approved by City Council.

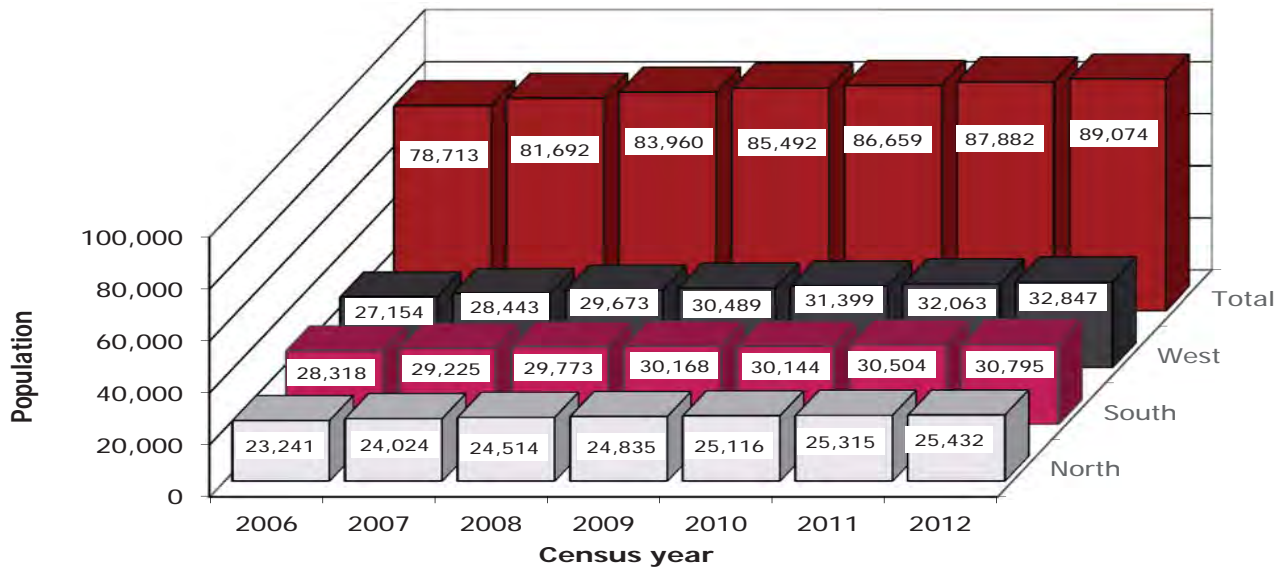


Statistics (Unaudited)

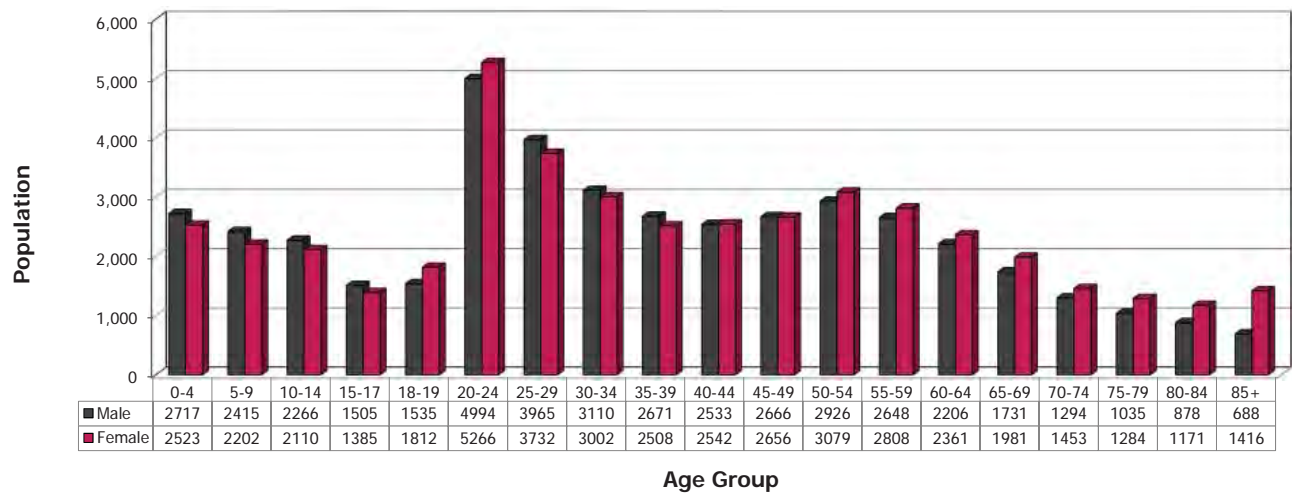


Population and Building Permits

Population by Location



Population by Age & Gender



Building Permits Issued

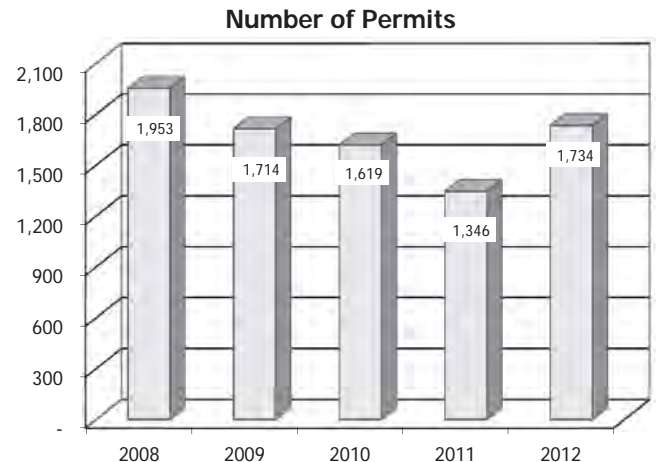


Exhibit of Consolidated Revenue

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
REVENUE					
Sales and user charges	\$ 156,617	\$ 147,474	\$ 143,097	\$ 125,991	\$ 125,820
Net taxes	97,767	92,663	85,555	79,393	73,586
Government transfers	43,398	38,401	32,679	43,695	27,850
Contributed assets	20,228	25,892	30,370	3,976	12,609
Sale of land	15,256	6,637	11,808	8,506	23,268
Fines and penalties	7,838	7,067	6,522	5,694	5,557
Licenses and permits	4,082	3,202	3,260	3,286	3,550
Gas company franchise fee	3,781	4,077	3,988	3,454	3,037
Special municipal levies	3,289	3,275	3,360	3,257	2,939
Return on investments	2,942	4,444	3,356	2,266	3,807
Other	9,131	6,807	4,877	4,197	5,323
TOTAL REVENUE	\$ 364,329	\$ 339,939	\$ 328,872	\$ 283,715	\$ 287,346

In 2009, the City implemented Public Sector Accounting Board ("PSAB") section 1200 Financial Statement Presentation and 3150 Tangible Capital Assets, which required the City to restate 2008 balances. Additionally, subsequent to the City issuing the 2011 Audited Financial Statements, the City has determined that certain tangible capital assets had been omitted from the asset registry in 2011 and prior years. These restatements have been noted throughout the subsequent pages.

2012 Gross Revenue

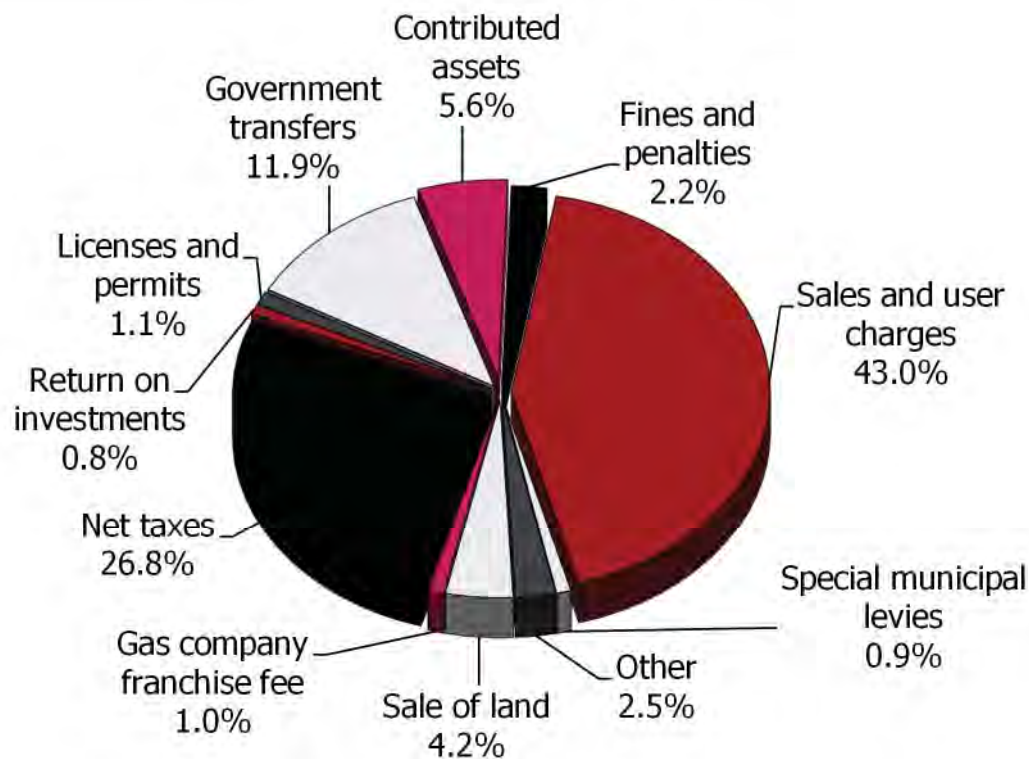
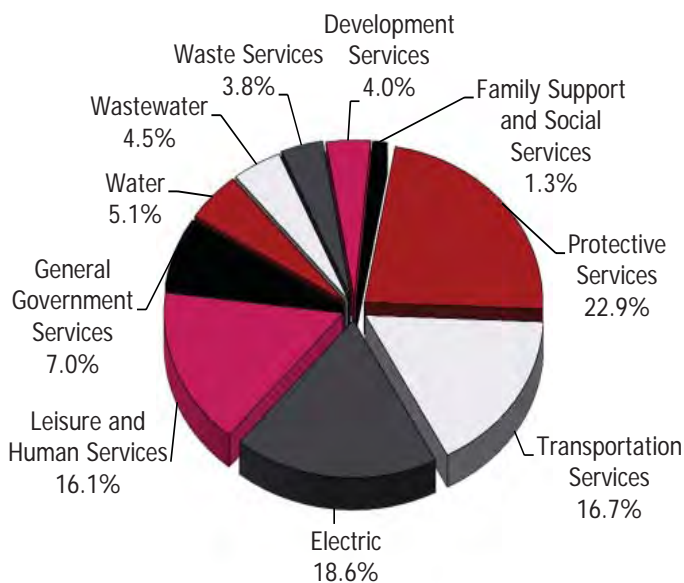


Exhibit of Consolidated Expenses

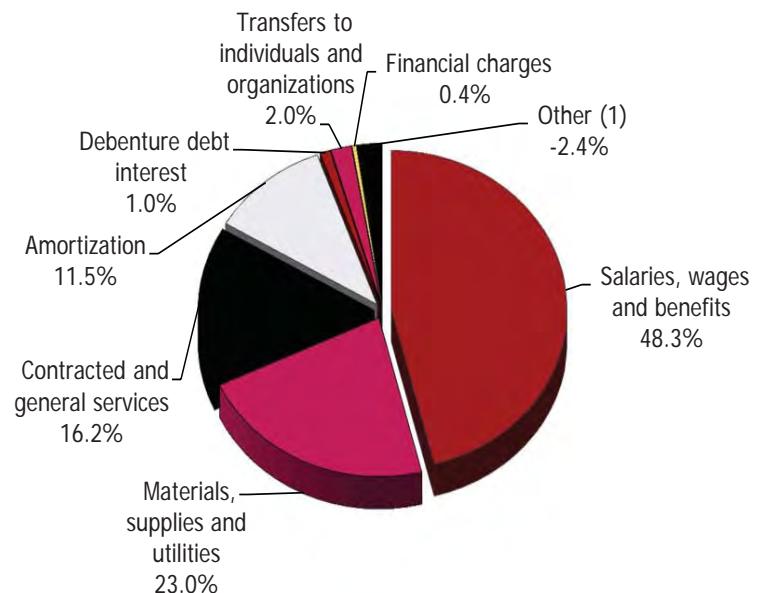
For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
EXPENSES BY FUNCTION					
Protective Services	\$ 63,456	\$ 59,654	\$ 56,364	\$ 49,548	\$ 46,818
Electric	51,517	49,094	45,258	41,814	41,607
Transportation Services	46,279	46,342	42,513	44,811	34,747
Leisure and Human Services	44,669	36,439	36,070	32,448	35,117
General Government Services	19,285	17,106	16,973	16,212	17,500
Water	14,234	14,899	13,954	12,939	13,132
Wastewater	12,453	12,451	11,854	11,033	9,983
Development Services	11,010	11,048	8,994	7,390	15,054
Waste Services	10,614	11,578	11,397	10,326	9,237
Family Support and Social Services	3,560	3,485	3,597	3,427	3,229
TOTAL EXPENSES BY FUNCTION	\$ 277,077	\$ 262,096	\$ 246,974	\$ 229,948	\$ 226,424

2012 Gross Expenses by Function



2012 Gross Expenses by Object



	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
EXPENSES BY OBJECT					
Salaries, wages and benefits	\$ 133,929	\$ 127,429	\$ 121,184	\$ 104,966	\$ 98,365
Materials, supplies and utilities	63,680	62,152	51,924	51,881	55,334
Contracted and general services	44,858	42,714	41,061	44,762	34,970
Amortization of tangible capital assets	31,804	29,739	27,552	26,761	24,087
Transfers to individuals and organizations	5,580	5,044	6,144	4,176	7,656
Debenture debt interest	2,645	2,204	2,202	2,398	2,448
Financial charges	996	834	874	1,056	903
Other ⁽¹⁾	(6,415)	(8,020)	(3,967)	(6,052)	2,661
TOTAL EXPENSES BY OBJECT	\$ 277,077	\$ 262,096	\$ 246,974	\$ 229,948	\$ 226,424

(1) The majority of other expenses relate to the recovery of costs charged to capital projects

Exhibit of Taxation and Assessment

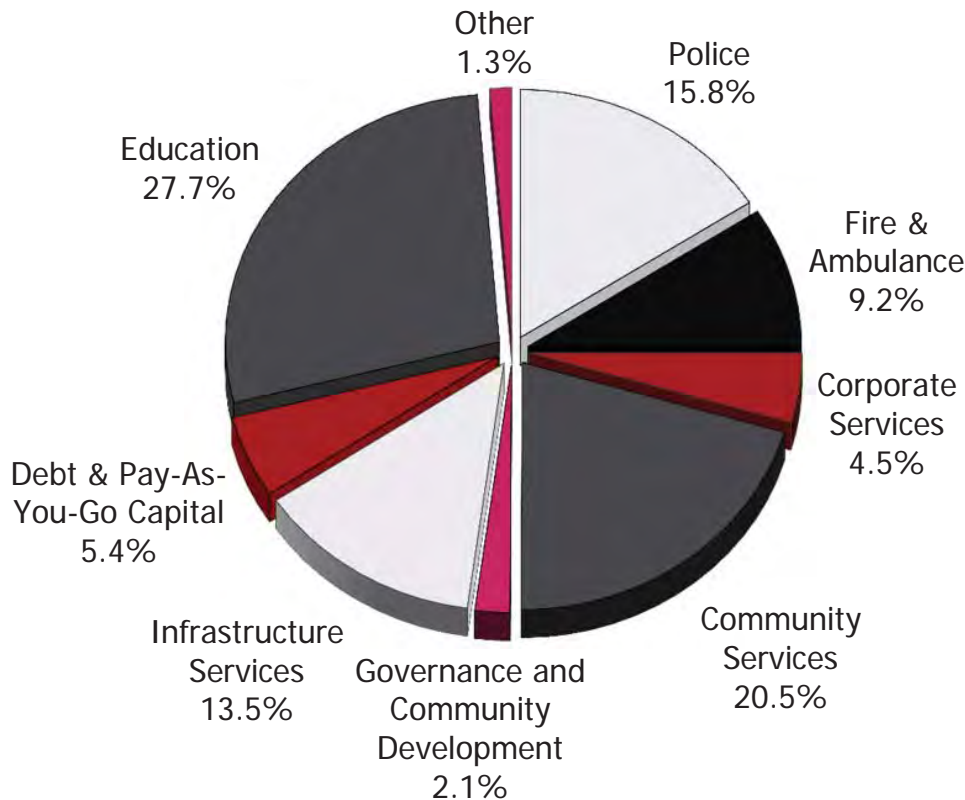
Property Tax Levy

For the years ended December 31, 2008 - 2012 (in thousands of dollars)

	2012	2011	2010	2009	2008
Real Property					
Municipal	\$ 96,037	\$ 90,941	\$ 83,859	\$ 77,919	\$ 72,495
Education	30,145	27,087	26,068	24,996	24,622
Other	1,151	1,312	1,096	1,191	714
Total Real Property	127,333	119,340	111,023	104,106	97,831
Special Assessments	3,289	3,275	3,360	3,257	2,939
Business Taxes (BRZ)	195	186	181	174	158
TOTAL CURRENT YEAR LEVY	\$ 130,817	\$ 122,801	\$ 114,564	\$ 107,537	\$ 100,928
Current Taxes Collected	\$ 128,993	\$ 121,067	\$ 112,906	\$ 106,209	\$ 100,022
% of Current Taxes Collected	98.6%	98.6%	98.6%	98.8%	99.1%

The ten largest corporate taxpayers account for \$7,364 (5.7%) of the 2012 total property tax levy.

Allocation of Residential Property Tax dollars



Taxable Assessment

For the years ended December 31, 2008 - 2012 (in thousands of dollars)

	2012	2011	2010	2009	2008
Residential	\$ 8,345,452	\$ 8,490,443	\$ 8,157,813	\$ 8,441,849	\$ 7,611,226
Apartments	454,323	474,463	458,002	410,481	295,618
Commercial and Industrial	2,184,703	2,008,620	2,073,354	1,854,496	1,661,316
TOTAL TAXABLE ASSESSMENT	\$ 10,984,478	\$ 10,973,526	\$ 10,689,169	\$ 10,706,826	\$ 9,568,160

Exhibit of Debenture Debt

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010	2009	2008
GENERAL					
Self supported					
Offsites	\$ 37,633	\$ 32,414	\$ 7,538	\$ 3,454	\$ 4,129
Industrial park servicing	3,745	4,118	4,475	4,816	5,143
Lethbridge and District Exhibition	274	398	515	624	726
Local improvements	272	366	494	643	547
Lethbridge Softball Valley complex	-	-	-	21	61
	41,924	37,296	13,022	9,558	10,606
UTILITIES					
Water	6,555	6,262	7,559	9,096	10,774
Wastewater	4,622	4,099	4,788	6,242	7,930
Waste Services	16,890	15,689	18,763	21,241	20,576
Electric	4,893	2,000	-	-	-
	32,960	28,050	31,110	36,579	39,280
TOTAL GENERAL AND UTILITIES DEBT	\$ 74,884	\$ 65,346	\$ 44,132	\$ 46,137	\$ 49,886
POPULATION	89,074	87,882	86,659	85,492	83,960
DEBENTURE DEBT PER CAPITA					
General - mill rate supported	\$ -	\$ -	\$ -	\$ -	\$ -
General - self supported	471	424	150	111	126
Utilities	370	319	359	428	468
	\$ 841	\$ 743	\$ 509	\$ 539	\$ 594
DEBT LIMIT (as per Municipal Government Act):					
Total debt limit	\$ 460,894	\$ 436,140	\$ 407,384	\$ 367,488	\$ 381,804
Total debt (above)	74,884	65,346	44,132	46,137	49,886
DEBT LIMIT UNUSED	\$ 386,010	\$ 370,794	\$ 363,252	\$ 321,351	\$ 331,918
Percentage of debt limit used	16.2%	15.0%	10.8%	12.6%	13.1%
Service on debt limit	\$ 76,816	\$ 72,690	\$ 67,897	\$ 61,248	\$ 63,634
Service on debt (principal and interest payment)	11,587	9,757	8,713	8,971	8,951
SERVICE ON DEBT LIMIT UNUSED	\$ 65,229	\$ 62,933	\$ 59,184	\$ 52,277	\$ 54,683
Percentage of service on debt limit used	15.1%	13.4%	12.8%	14.6%	14.1%
Percentage of expenditures	4.2%	3.7%	3.5%	3.9%	4.0%

Exhibit of Capital Spending

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
CAPITAL SPENDING					
Land	\$ 2,058	\$ 1,097	\$ 10,228	\$ 6,056	\$ 1,986
Land improvements	4,909	6,919	5,998	5,861	2,315
Buildings	37,920	25,169	13,653	4,037	897
Infrastructure	84,912	44,072	56,110	21,982	52,075
Equipment and furnishings	6,424	7,316	3,941	6,784	6,134
Vehicles	6,315	5,228	4,157	6,418	3,823
Change in assets under construction	(18,792)	18,099	18,452	27,352	7,672
TOTAL CAPITAL SPENDING	\$ 123,746	\$ 107,900	\$ 112,539	\$ 78,490	\$ 74,902



Exhibit of Net Financial Assets

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
FINANCIAL ASSETS					
Excess of revenue over expenses	\$ 87,252	\$ 77,843	\$ 81,898	\$ 53,767	\$ 60,922
Change related to tangible capital assets	(88,133)	(77,054)	(83,172)	(50,156)	(50,537)
Change related to other non-financial assets	2,602	(3,733)	3,703	2,157	(7,502)
(DECREASE) INCREASE IN NET FINANCIAL ASSETS	1,721	(2,944)	2,429	5,768	2,883
NET FINANCIAL ASSETS, BEGINNING OF YEAR	29,985	32,929	30,500	24,732	21,849
NET FINANCIAL ASSETS, END OF YEAR	\$ 31,706	\$ 29,985	\$ 32,929	\$ 30,500	\$ 24,732

Exhibit of Reserves

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011	2010	2009	2008
OPERATING					
Budget Appropriations	\$ 17,973	\$ 15,080	\$ 17,325	\$ 19,236	\$ 16,801
Municipal Revenue Stabilization	15,414	13,452	13,842	16,817	6,503
Insurance	2,884	2,667	2,463	2,428	1,916
Urban Parks	1,296	872	1,877	2,203	1,191
Cemeteries	899	767	686	739	673
Mayor Magrath Drive Beautification	106	106	105	105	103
	38,572	32,944	36,298	41,528	27,187
CAPITAL					
Fleet Services	14,591	11,653	10,709	11,204	12,257
Real Estate Holdings	4,439	2,616	2,498	2,290	1,640
Community Lighting	3,090	2,884	2,677	2,472	2,145
Acquire Off Street Parking	1,991	1,732	1,760	1,722	1,506
Community Reserve Fund	1,001	985	971	2,237	2,197
Transit Bus	928	843	1,053	1,037	930
Central Business District Land Acquisition	796	299	315	279	279
Major Capital Projects	91	674	2,554	3,235	4,826
School Bus ⁽¹⁾	-	-	3	126	-
	26,927	21,686	22,540	24,602	25,780
TOTAL RESERVES	\$ 65,499	\$ 54,630	\$ 58,838	\$ 66,130	\$ 52,967

⁽¹⁾ Effective December 31, 2011, the balance of the School Bus Reserve was reallocated to School Bus Fund



Exhibit of Municipal Equity

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012	2011 (Restated)	2010 (Restated)	2009 (Restated)	2008
Revenue	\$ 364,329	\$ 339,939	\$ 328,872	\$ 283,715	\$ 287,346
Expenses	277,077	262,096	246,974	229,948	226,424
EXCESS OF REVENUE OVER EXPENSES	87,252	77,843	81,898	53,767	60,922
MUNICIPAL EQUITY, BEGINNING OF YEAR	994,347	916,504	834,606	780,839	719,917
MUNICIPAL EQUITY, END OF YEAR	\$ 1,081,599	\$ 994,347	\$ 916,504	\$ 834,606	\$ 780,839

Exhibit of Government Transfers

For the years ended December 31, 2008 - 2012
(in thousands of dollars)

	2012			2011	2010	2009	2008
	Provincial	Federal	Total				
UNCONDITIONAL TRANSFERS							
Municipal assistance	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 430	\$ 430
Transit	-	-	-	-	-	202	202
Urban parks	-	-	-	-	-	487	487
Ambulance	-	-	-	-	-	-	1,328
	-	-	-	-	-	1,119	2,447
Payments in lieu of taxes	1,896	200	2,096	2,080	1,938	1,849	1,542
	1,896	200	2,096	2,080	1,938	2,968	3,989
CONDITIONAL TRANSFERS							
Municipal Sustainability Initiative (MSI)	14,563	-	14,563	16,136	9,744	13,977	2,620
Alberta Municipal Infrastructure (AMIP)	11,294	-	11,294	2,461	5,992	9,238	9,355
Building Canada Fund (BCF)	3,459	266	3,725	368	2,825	-	-
Basic Municipal Transportation Grant (BMTG) Note 1	2,827	-	2,827	2,017	3,117	3,657	2,343
Social Housing in Action (SHIA)	2,097	318	2,415	1,860	1,112	1,666	1,254
Family and Community Support Services (FCSS)	2,018	-	2,018	2,026	2,027	2,091	1,815
Federal Gas Tax Fund (FGTF)	-	2,016	2,016	3,104	724	4,443	692
Municipal Policing Assistance Grant (MPAG)	1,406	-	1,406	1,387	1,368	1,343	1,307
GreenTRIP (Green Transit Initiatives Program)	593	-	593	1,973	-	-	-
Railway Rehabilitation Program	573	-	573	681	5	-	-
Major Community Facilities Program (MCFP)	560	-	560	1,215	1,510	398	-
Lethbridge Public Library	472	-	472	494	462	379	516
New Police Officers Grant (NPOG) & Miscellaneous	400	-	400	399	375	275	16
Victim / Witness Services Unit	150	-	150	150	150	150	150
Adult Literacy Program	121	-	121	80	82	79	74
Fetal Alcohol Spectrum Disorder (FASD)	107	-	107	104	84	102	100
Municipal Internship Program	43	-	43	36	-	-	-
Canadian Heritage Information Network (CHIN)	-	28	28	-	-	-	-
ALERT Program	25	-	25	24	24	24	27
Summer Temporary Employment Program (STEP)	24	-	24	2	24	14	25
Affordable Housing	17	-	17	2,648	2,201	-	-
Disaster Recovery	11	-	11	808	-	161	182
Canada Day Celebrations	-	3	3	2	2	2	10
Community Adjustment Fund (CAF)	-	-	-	269	269	-	-
Recreational Infrastructure (RIInC)	-	-	-	137	478	-	-
Joint Emergency Preparedness Program (JEPP)	-	-	-	10	-	-	-
Municipal Heritage Partnership Program (MHPP)	-	-	-	5	-	19	-
Community Facility Enhancement Program (CFEP)	-	-	-	-	48	60	274
Canada-Alberta Municipal Rural Infrastructure Fund	-	-	-	-	30	2,514	2,242
Alberta Mainstreet Program	-	-	-	-	21	99	127
Galt Gardens	-	-	-	-	-	620	241
Municipal Sustainability Housing	-	-	-	-	-	1,149	2,000
Other	7	-	7	5	5	116	33
	40,767	2,631	43,398	38,401	32,679	42,576	25,403
TOTAL GOVERNMENT TRANSFERS Note 2	\$ 42,663	\$ 2,831	\$ 45,494	\$ 40,481	\$ 34,617	\$ 45,544	\$ 29,392

Note 1: Program components of this grant (BMTG) include Basic Capital Grant and Primary Highway Maintenance Grant.

Note 2: Government transfers are recognized in the financial statements as revenue in the period that the events giving rise to the transfer occurred, providing the transfers are authorized, the municipality has met any eligibility criteria, and reasonable estimates of the amounts can be made.

Exhibit of Annual Unemployment Rates

	2012	2011	2010	2009	2008
Lethbridge ⁽¹⁾	4.6%	5.4%	6.2%	5.5%	3.4%
Alberta	4.6%	5.5%	6.5%	6.6%	3.6%
Canada	7.2%	7.4%	8.0%	8.3%	6.1%

Above information obtained from Statistics Canada

⁽¹⁾The unemployment rates include Lethbridge and Medicine Hat regions



Complete Annual Report Located At:

<http://www.lethbridge.ca/City-Government/Financial-Documents/Pages/Annual-Report.aspx>

The City of Lethbridge Acknowledges:

City Staff
for their contributions to this report



This report has been prepared
and compiled by the City of Lethbridge
Financial Services Department.